

WARRANTY — ACOUSTIC PIANO — PIANO VERTU

Date of Purchase:

Serial No.:

Model:

Piano Vertu warrants your acoustic piano against any defect in materials or workmanship (except for used silent pianos) for a period of **five (5) years** from the original date of purchase.

Warranty Conditions and Tunings

Pianos purchased from Piano Vertu must be tuned exclusively by a technician authorized by Piano Vertu in order to maintain the validity of this warranty. Any intervention performed by an unauthorized technician may result in the cancellation of this warranty.

Validity of Included Tunings

New piano: two (2) tunings included, valid for eighteen (18) months from the date of purchase.

Used piano: one (1) tuning included, valid for twelve (12) months from the date of purchase.

Any tuning not used within these periods becomes void and may no longer be claimed.

Conditions of Validity

The piano must be kept away from any direct heat source and protected from drafts and direct sunlight.

It is the client's responsibility to maintain ambient humidity between **40% and 55%** and temperature between **18°C and 26°C** at all times.

Due to the nature of the product, defects related to improper maintenance after purchase are excluded from this warranty.

The piano must be tuned at least once per year, with proof provided.

Warranty Exclusions

Accidental damage, normal wear and tear, misuse, excessive use, or negligence. Warranty void if the serial number has been removed or altered. Regular tuning, regulation, voicing, and the Dampp Chaser system are not included.

Additional Terms

Any work performed by a non-certified technician or mover voids the warranty. Regulation, voicing, and tuning are considered normal maintenance. Broken strings are considered normal wear.

This cancellation applies to the contractual warranty only and does not affect consumer rights provided by law.



The piano must be kept between **40% and 55% humidity** at all times. Manufacturer warranty could be voided if this condition is not respected.

Client name: _____

Client signature: _____ Date: _____

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- ✓ This piano has been inspected by certified technicians.

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