

EXPERIENCE

Center for Academic Innovation

UX Designer | 07/2019 - Present

Problem Roulette

A web product helping students learn by practicing exercises from previous exams through individual study mode, live group study mode and exam mode.

- Redesigned the existing session creation flow to improve the efficiency of creating and starting a study session.
- Redesigned the session summary page to better assist students with reviewing and reflecting their study performance.
- Designed the group study lobby feature to provide an online group learning environment and better assist students' remote learning during the COVID.
- Collaborated with developers to implement the frontend of features by using HTML, CSS and Vue.js.

Data.A

A web product for visualizing and interacting with enrollments and completions data of online courses that the University of Michigan offers on Coursera, edX and Futurelearn.

- Conducted 8 interviews with stakeholders from Leadership team, Learning Experience Design team, Operations team and Data Science team.
- Conducted competitive analysis on 2 tools currently used by the stakeholders.
- Built 5 personas of the primary and secondary users.
- Built the brand identity of the product by designing the logo, generating the color palette and building the component library.
- Designed the MVP of the tool.
- Collaborated with a developer to implement the frontend of the MVP by using HTML, CSS and Vue.js

Goal Setter

A web application that is plugged into Coursera and edX to enhance onliner learners' learning motivations by setting up a study goal.

- Conducted background research on goal-setting and MOOC interventions.
- Conducted competitive analysis on existing goal-setting products.
- Designed and ran 2 ideation workshops and 1 brainstorm session.
- Created wireframes, prototypes and the design system of the product.
- Conducted 10 usability tests with participants from different age groups and online learning experience.
- Collaborated with developers to implement the frontend of the MVP by using HTML
- and CSS.

Paritipated in writing a case study of the design process and the paper was accepted by CHI 2020 Conference.

Center for Academic Innovation

UX Design Intern | 05/2018 - 04/2019

- Participated in two cycles of UX design and research of Michigan Online by working with another UX Designer, Marketing Specialists, Behavioral Scientists and Developers.
- Independently designed the Recommender online tool by conducting competitive analysis, wireframing, prototyping and usability tests.
- Participated in the design and re-redesign of GradeCraft to redesign the courselevel dashboard, designed the icon set, designed the student self-grade pages and error pages.

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EDUCATION

2017 - 2019

University of Michigan

Master of Science | Information Science Concentration in UX Design & Research

2013 - 2017

Hefei University of Technology

Bachelor of Science | Information Science Management Information Systems

SKILLS

UX RESEARCH

Competitive Analysis

Interview

Survey

Affinity Analysis

Heuristic Evaluation

Usability Test

UX DESIGN

Persona

Story Map

Sketching

Wireframing

Prototyping

TOOLS

Sketch

InVision

Adobe XD

Figma

Principle

Adobe Photoshop

Adobe Illustrator



CODING

HTML

CSS

Vue.js

