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EXPERIENCE

Web Designer

Wireless Ypsi | Ypsilanti Performance Space 02/2018 - present

- Designed the initial official website finding performances, booking tickets and reserving spaces for the Ypsilanti Performance Space.
- Conducted research on different ticket systems to provide suggestions for the client on the choices of ticket system.

Consultant & UX Researcher

Environmental Protection Agency 09/2017 - 12/2017

• Conducted contextual inquiry and affinity analysis to help streamlining the email response workflow for MOVES inbox team of EPA.

UX Researcher

UConn library 02/2018 - present

- Conducted interviews, comparative evaluation, survey and usability test to help the UConn library website team understand the pain points of their target users when using the webiste.
- Provided suggestions on the information infrastructure of the UConn library webiste.

PROJECTS

Homemade Genius

2018 CHI Competition 09/2017 - 01/2018

- Conducted secondary research, interviews and affinity analysis to find out the pain point of the Homeschool Community.
- Designed a web application for Homeschoolers to find learning resources, interact with other homeschool families and better engage in the homeschool community.
- Created a Hi-fi prototype of the design concept with Figma.

EDUCATION

MS. Science in Information

University of Michigan 2019 | Ann Arbor, MI

BS. Information System

Hefei University of Technology 2017 | Hefei, China

SKILLS

Research

Affinity Diagram
Contextual Inquiry
Comparative Evaluation
Heuristics Evaluation
Interview
Surveys
Usability Test

Tools

Adobe Illustrator/Photoshop Sketch Figma inVision Principle

Programing

Python SQL HTML/CSS Javascript Java

Design

Personas
Prototyping
Storymaping
Skeching
Wirefaming