

### Introduction to GABRIEL ONLINE TRAINING

This tutorial is about GABRIEL, the Financial Conduct Authority's (FCA) and Prudential Regulation Authority's (PRA) online system for submitting regulatory data. This tutorial explains how firms enter, validate and submit returns in GABRIEL.





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### Introduction

GABRIEL stands for GAthering Better Regulatory Information Electronically. It is a flexible, user-friendly web-based application that makes it easier for you to complete and submit regulatory data to the FCA/PRA.

Electronic reporting enables the FCA and PRA to 'tailor' returns to your regulated activities so that you do not need to report information that is not relevant to your business. It also allows us to collect, validate and analyse the data more efficiently.

Once you have submitted your data, you can retrieve and view it for as long as it is stored on GABRIEL.



# **Introduction – Objectives**

When you have finished this tutorial, you will be able to:

- register for a GABRIEL account
- set up and manage users
- view and understand your firm's reporting schedule
- view system and policy help text for support
- prepare, validate and submit returns online
- request a resubmission of a data item



### **Introduction – Overview**

This tutorial will cover the following four topics:

- Overview of GABRIEL
- Getting Started
- Submitting Returns Online
- Summary



# **Topic 1: Overview of GABRIEL**

In this topic you'll learn about GABRIEL and why it has been developed.



### Why has GABRIEL been developed?

The GABRIEL system is the Financial Conduct Authority's (FCA) and Prudential Regulation Authority's (PRA) strategic data collection and reporting system.

It collects and analyses information about authorised firms and their activities as part of FCA's or PRA's supervision strategies.

We use this data to:

- monitor individual firms
- construct risk profiles
- identify trends in the market for thematic work



## **Risk-based Supervision**

We supervise firms according to the risks they present to our statutory objectives.

We measure these risks by their potential impact on the market and the probability of them occurring.

The nature and extent of our supervisory relationship with an individual firm depends on whether we consider the firm to pose a high, medium or low risk to our objectives.

Electronic reporting provides the basis for risk-based supervision. This relies on having accurate and up-to-date information about firms to allow us to target our resources effectively.



### What are your reporting requirements?

Your reporting requirements are determined by your firm's category and the nature of your business. The format and content of these requirements are set out in the Financial Services Handbook, Chapter 16 of the Supervision Manual (SUP16).

When you login to GABRIEL you will only be asked for the regulatory data that your firm needs to report.

These reporting requirements are subject to strict time limits under SUP16.3.13. If a firm does not meet these time limits we will charge the firm an administration fee. If the firm still does not submit the information we require, we may take enforcement action, which can result in the firm losing its permission to carry on regulated activities.



### **Submission Methods**

GABRIEL gives you four ways to submit your regulatory data to the FCA and PRA.

You should use the method that is most suitable to your firm:

- 1. Online
- 2. Offline
- 3. Web Upload
- 4. Direct Communication

Note: This tutorial covers the **Online Return** method in detail as we envisage this will be the most popular choice for firms. If you intend to use any of the other three methods, please refer to the relevant GABRIEL system help text.



### **Submission Methods**

#### **Online**

Using the online method, you will be able to enter data directly into GABRIEL, save work-in-progress and validate and submit data, all via a web-browser.

#### Offline

Using the offline method, you can download a PDF version of the data item from GABRIEL and input your data offline. When you have completed the data items offline, you can upload the PDF version to GABRIEL where you can validate and submit the data online.

#### Web Upload

Using Web Upload, you will produce an XML file that is compliant with definitions published in FCA's Data Reference Guide. You will then upload this file to GABRIEL. The relevant sections of the online data items being prepopulated ready for you to review, validate, and submit using the online system.

#### **Direct Communication**

Using Direct Communication, you will produce an XML file that is compliant with the definitions published in FCA's Data Reference Guide. This file is then transferred to us using a secure file transfer mechanism. GABRIEL will process the file and validate the data before automated submission.



# **Topic 2: Getting Started**

In this topic you'll learn how to start using GABRIEL.



# Registration

If you are a newly authorised firm, you will receive a registration invitation from us to register.

An identified approved person from your firm is required to register the firm. He or she is responsible for:

- registering his/her firm to use GABRIEL
- nominating the firm's Principal User (PU)



### Registration

The approved person will be asked to supply the following details during registration:

- Individual Reference Number
- Date of birth
- National Insurance Number

Once your firm's registration details have been authenticated, the approved person must nominate a Principal User (PU) for the system.

The PU can then create other users on the system.



### Registration

There are three levels of users: Principal User, Firm Administrator and Normal Firm User.

#### Principal User (PU)

This person will be the senior user for the firm and have access to the whole system. They can set up and control other users within the firm. The PU can delegate any detailed data entry to other users.

#### Firm Administrator

The system will allow the PU to delegate duties to another person who can have almost the same rights, so the Firm Administrator can carry out all the functions, including adding other users to the system. But the PU will remain the main contact with the FCA for any issues concerning GABRIEL.

#### **Normal Firm User**

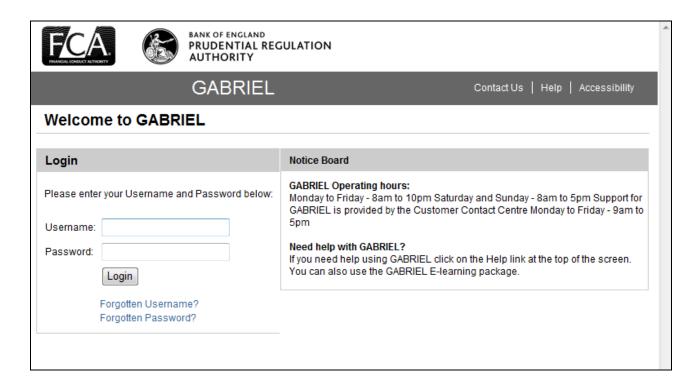
The PU or the Firm Administrator can add other users. These users can be granted varying access to the data items your firm is required to submit.

Each new user will receive a username and an initial password to access GABRIEL.

If you need to use GABRIEL and do not have a username and password, contact the PU or Firm Administrator within your firm.

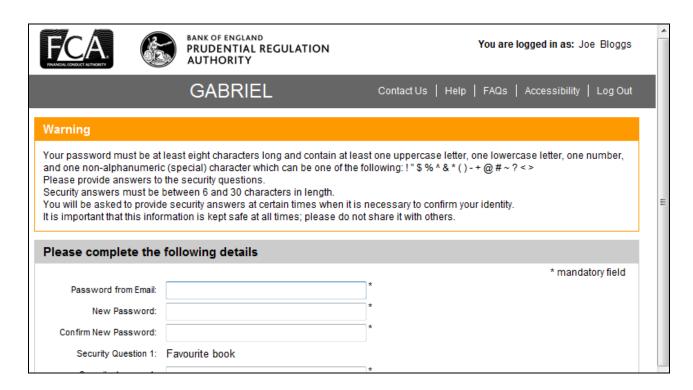


## First Time Login



The first time you login to GABRIEL, please enter the username and password you have been given by email.





As this is the first time you login, GABRIEL will ask you to change your password, this ensures that only you can log in with your username.



important that this info			our identity.
	mation is kept safe at all times; please	do not share it with others.	
ase complete the	following details		
acc complete and	ionoming would		* mandatory field
Password from Email:	•••••	*	-
New Password:	•••••	*	
Confirm New Password:	•••••	*	
Security Question 1:	Favourite book		
Security Answer 1:		*	
onfirm Security Answer 1:		*	
Security Question 2:	Favourite film		
Security Answer 2:		*	

On this screen you will also be asked to complete three security questions.



		* mandatory field
Password from Email:	*	
New Password:	*	
Confirm New Password:	*	
Security Question 1:	Favourite book	
Security Answer 1:	*	
Confirm Security Answer 1:	*	
Security Question 2:	Favourite film	
Security Answer 2:	*	
Confirm Security Answer 2:	*	
Security Question 3:	Name of your first school	
Security Answer 3:	*	
Confirm Security Answer 3:	*	

Remember your answers as you may need them in future, for example, if you have forgotten your password.

Click **Save**.



## **Login and Logout**



To login to GABRIEL, enter a valid username and password. These details will have been issued to you by GABRIEL via email when you were set up as a user.

Enter your username in lower case.

Enter your password.

Click Login.





If any information is incorrect an error message will be displayed and you will then be able to try again.

Three invalid login attempts will result in your user account being suspended and you will need to contact your firm's Principal User or Firm Administrator to have your account reactivated. If you are the Principal User or Firm Administrator, then you will need to contact the FCA/PRA Customer Contact Centre.

Once you have successfully logged in you will be taken to your firm's reporting schedule screen - your Home page.

To logout at any point click **Log Out**.

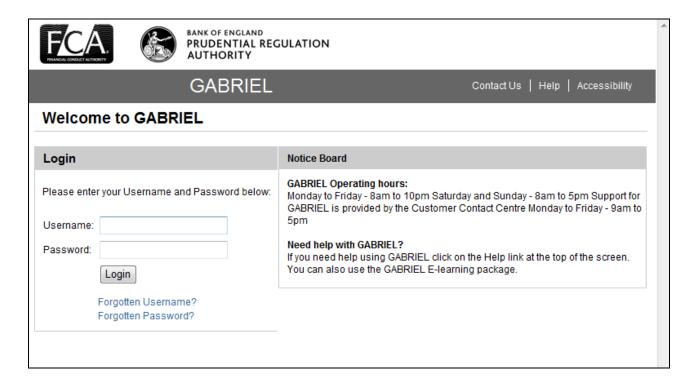




Click  $\mathbf{OK}$  to confirm you wish to log out.

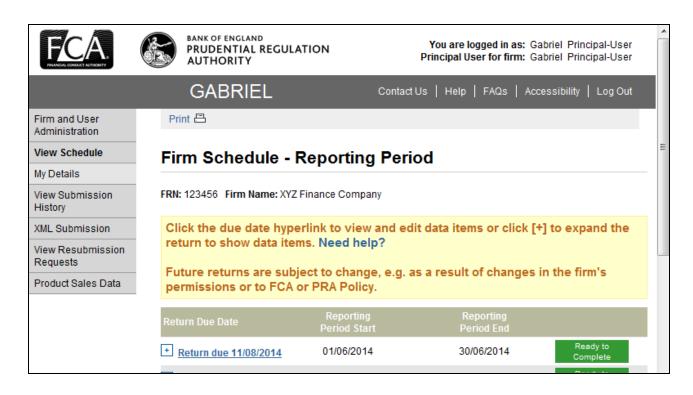


## **Changing Your Password**



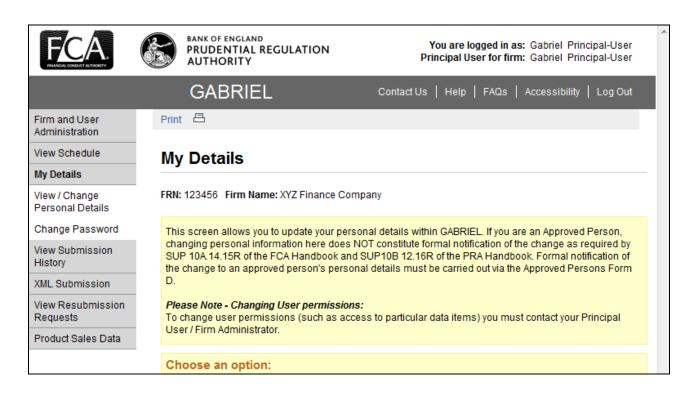
Once you are logged into GABRIEL you can change your password at any time.





Click My Details.





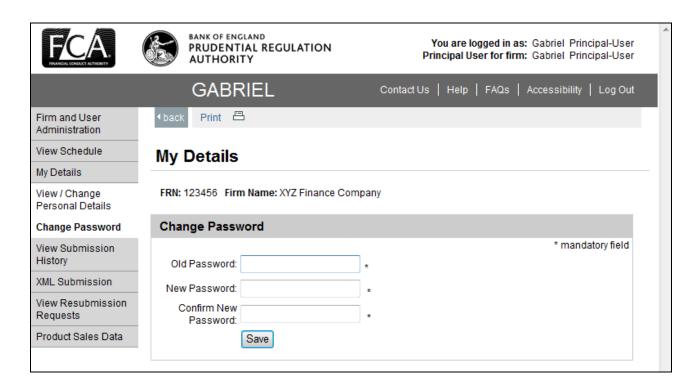
Click Change Password.





Click Continue.

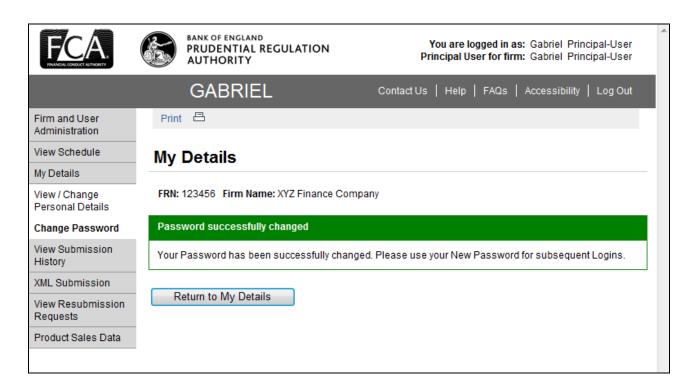




To change your password, enter your current password, and then your new password twice. You will not be able to use a password that you have previously used.

Click Save.

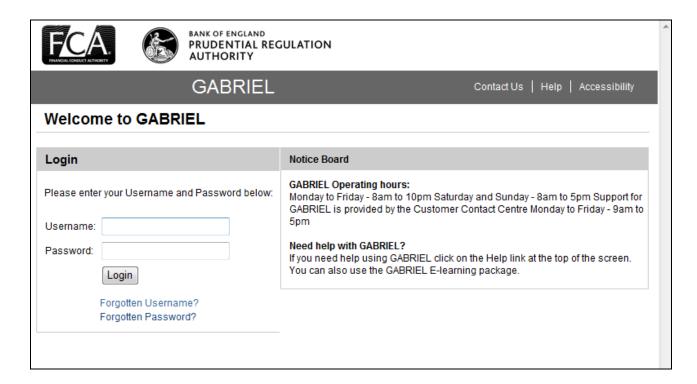




A message will be displayed confirming your password has been successfully been updated.

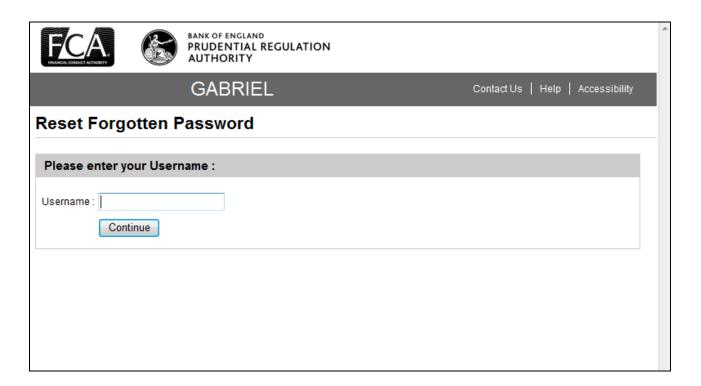


### **Forgotten Your Password**



If you have forgotten your password you can reset it automatically by clicking the **Forgotten Password?** link.

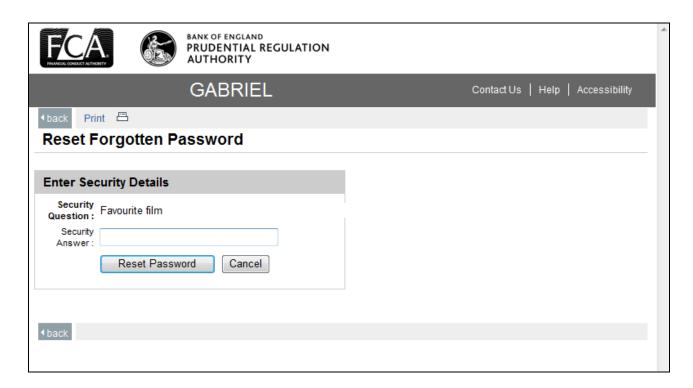




Enter your username.

Click Continue.





If you are the Principal User, you have to answer two security questions correctly in order to receive your new password by email.

If you are not the Principal User, you will be asked a single question.

Answer the security question displayed.

Click Reset Password.





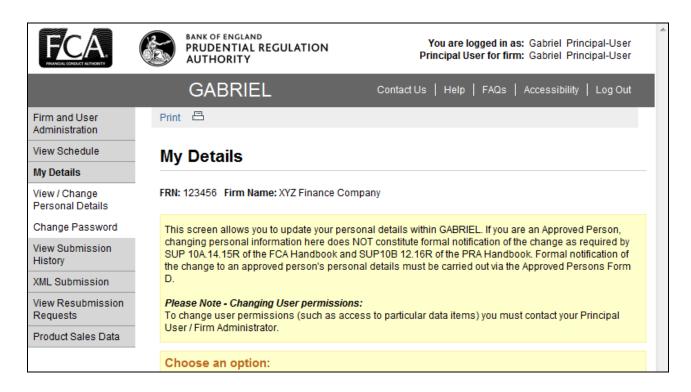
GABRIEL will now send you your new password via email. Click the activation link in the email to complete the password reset process.





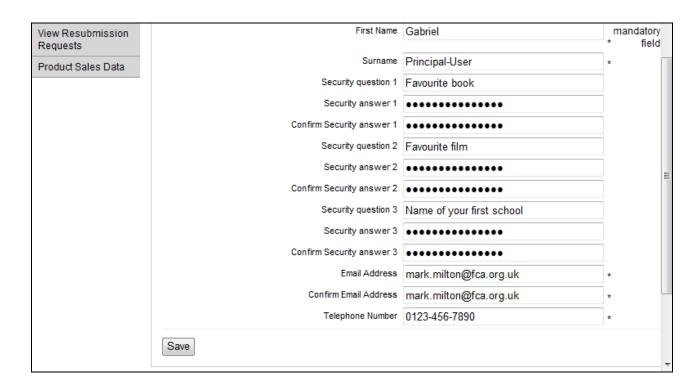
If you need to change your personal details, for example when your email address changes, click **My Details**.





Click View / Change Personal Details.

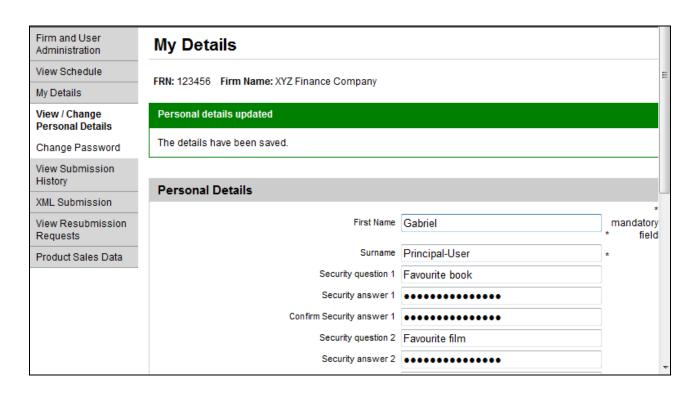




Using this screen you can update your personal details.

Please note that you cannot change your permissions here, to do this you will need to contract your Principal User or Firm Administrator.





A message will appear when your details have been successfully updated.



# **Topic 3: Submitting Data Online**

In this topic you'll learn how to:

- view your reporting schedule
- complete a return online
- submit data online
- ask for a resubmission



#### **Data Items**

Throughout GABRIEL, and the rest of this tutorial, we frequently refer to the terms 'data items' and 'data elements'. So it is important we explain what they mean.

#### **Data Items**

A data item is a group of reportable facts, such as a balance sheet or an income statement. Each data item has a unique reference number, for example a balance sheet is FSA001.

Data items must be submitted to the FCA/PRA by a firm or other regulated entity under Financial Services Handbook Supervision Manual (SUP 16) or provisions referred to in SUP 16.

#### **Data Element**

Each data item contains a number of data elements. A data element is a numbered data entry field, for example data element number 15 of FSA001 is 'Goodwill'.

#### Return

The set of data items a firm is required to submit on the same submission due date are grouped into a 'return'. So on your reporting schedule you will see a list of 'returns' for different submission due date(s).



### Firm Schedule



You will see your firm's tailored reporting schedule on the **Firm Schedule - Reporting Period** screen.

This schedule displays your firms rolling reporting requirements for the next 12 months. This is produced automatically based on your regulatory activities, legal status and accounting reference date (ARD).

The set of data items a firm is required to submit on the same submission due date are grouped into a return.

The schedule presents the returns in due date order.

Their reporting period start and end dates.

And, any relevant status flag for the returns.



### Firm Schedule continued

There are three important timeframes to be aware of when reviewing your reporting schedule:

**Reporting period** This is the period that you must report regulatory data for. This can cover a period of one month, three months, six months or 12 months.

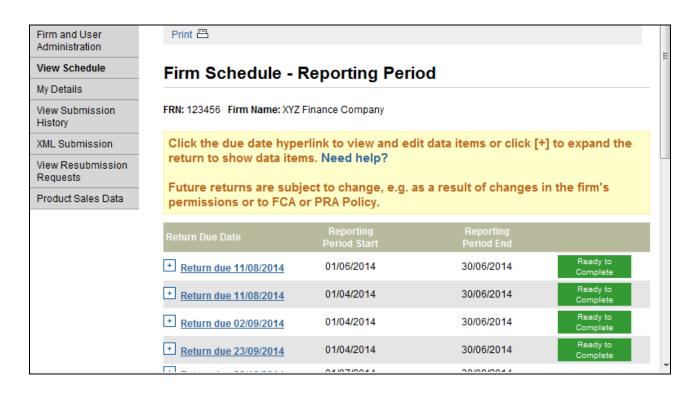
The length of your reporting period reflects your reporting frequency. It is based on the type of business you are permitted to undertake and the relevant reporting thresholds set out in the FCA or PRA handbook, for example business volumes.

**Submission date** This is the period (in days) after the end of the relevant reporting period and indicates the time you have to complete and submit the return. It is the number of business days between the Reporting Period End and the Due Date.

This can be calculated on the Firm Reporting Schedule screen. Your Submission Period can range from seven to 45 business days, depending on the type of business your firm undertakes and the data items you are due to submit.

**Due date** This is the deadline for you to complete and submit a set of data items (return) using GABRIEL.





Within GABRIEL, you can quickly view the data items in a return by clicking the plus [+] symbol next to the **Return due** date.

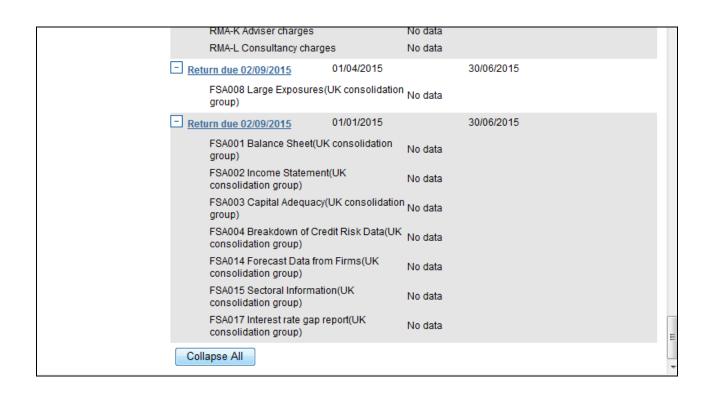
In this expanded view, you can see the individual data items and their status.



+ Return	n due 12/02/2015 01/10	0/2014 31/12	2/2014
+ Return	n due 12/02/2015 01/07	7/2014 31/12	2/2014
+ Return	n due 12/02/2015 01/01	1/2014 31/12	2/2014
+ Return	n due 05/03/2015 01/10	)/2014 31/12	2/2014
+ Return	n due 05/03/2015 01/07	7/2014 31/12	2/2014
+ Return	n due 27/04/2015 01/01	1/2014 31/12	2/2014
+ Return	n due 30/04/2015 01/01	1/2014 31/12	2/2014
+ Return	n due 30/04/2015 01/01	1/2015 31/03	8/2015
+ Return	n due 15/05/2015 01/01	1/2015 31/03	8/2015
+ Return	n due 08/06/2015 01/01	1/2015 31/03	8/2015
+ Return	n due 30/06/2015 01/01	1/2014 31/12	2/2014
+ Return	n due 28/07/2015 01/04	1/2015 30/06	5/2015
+ Return	n due 11/08/2015 01/04	1/2015 30/06	6/2015
+ Return	n due 11/08/2015 01/01	1/2015 30/06	5/2015
+ Return	n due 02/09/2015 01/04	1/2015 30/06	5/2015
+ Return	n due 02/09/2015 01/01	1/2015 30/06	5/2015
Ехра	nd All		4

To expand all the reporting returns on your schedule at once, click the **Expand All** button at the bottom of the schedule.

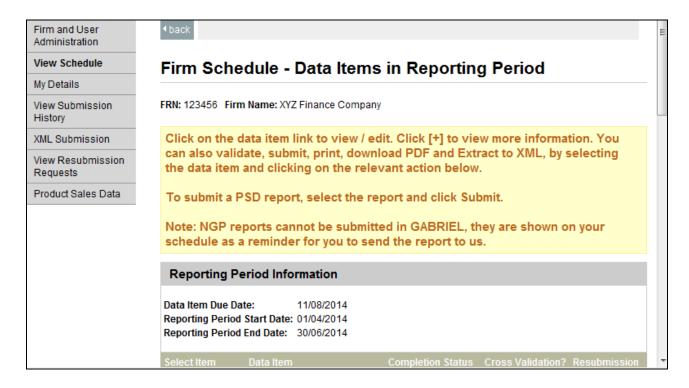




Click Collapse All to restore the screen.

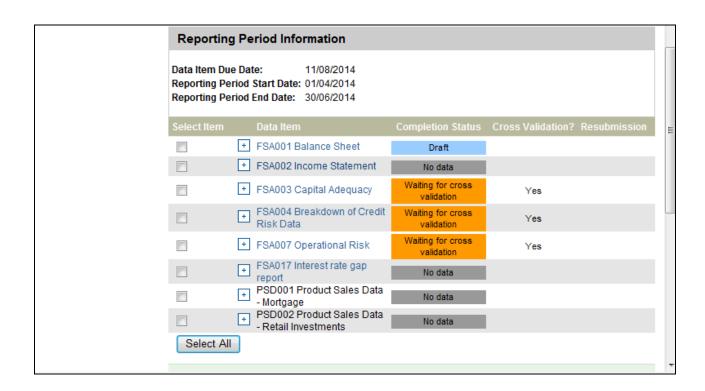


## Data Items (1)



This screen displays all the data items that are contained within a return for a given due date. The system tailors the reporting requirements to reflect your regulatory activities, legal status, and in some cases, your group structure.

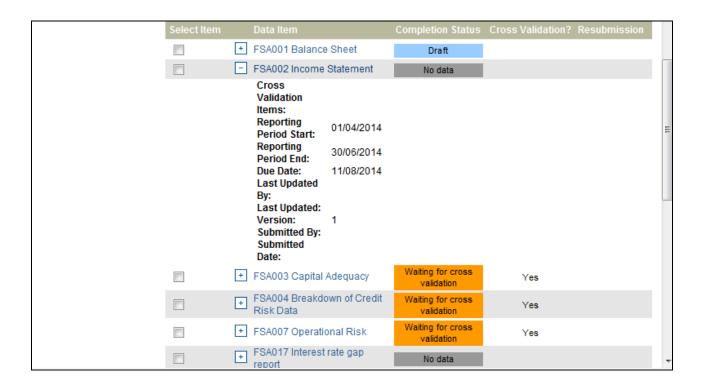




This screen also displays the data item's: **Completion Status**, **Cross Validation** requirements (if any) and **Resubmission** status (if the data item has been released for resubmission).

Click the plus symbol [+] to view more information about the data item.

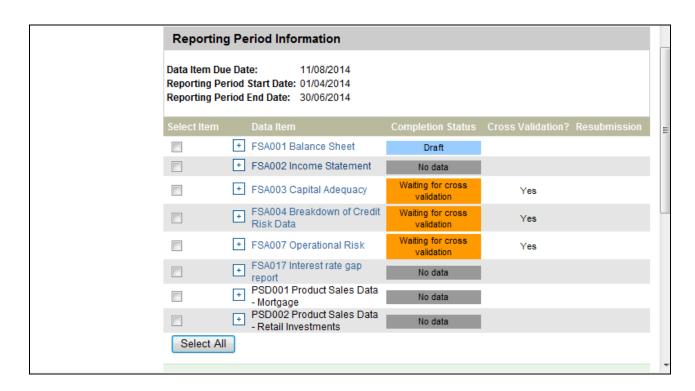




This displays some useful information about the data item such as **Cross Validation Items**, which tells you:

- which data items are cross validated against it
- the person who submitted it
- the person who last updated it
- the date and time it was updated



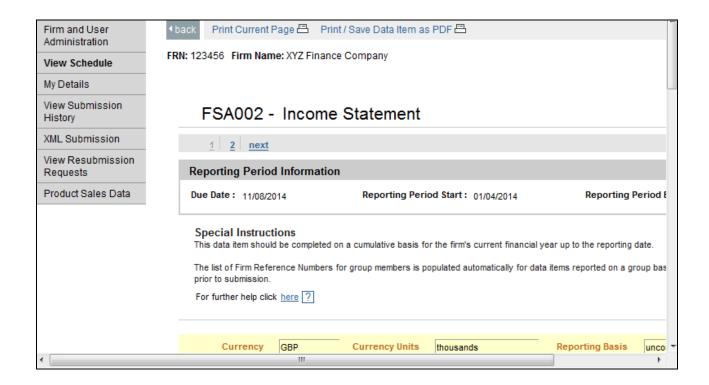


To complete a data item, follow this process:

- 1. Key data into the data item
- 2. Save data
- 3. Amend data
- 4. Validate and save data
- 5. If cross validation is required, cross validate data items

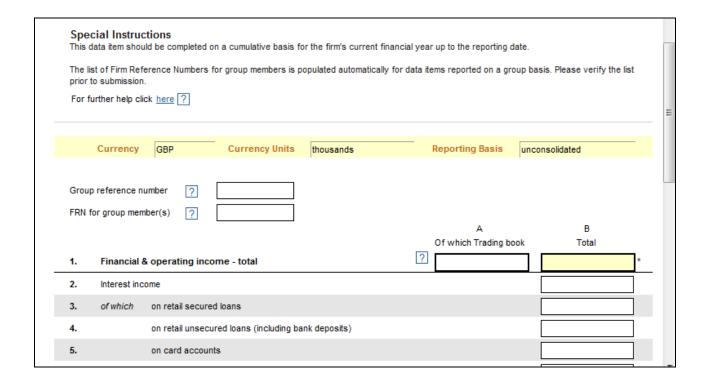
To complete a particular data item, click its name.





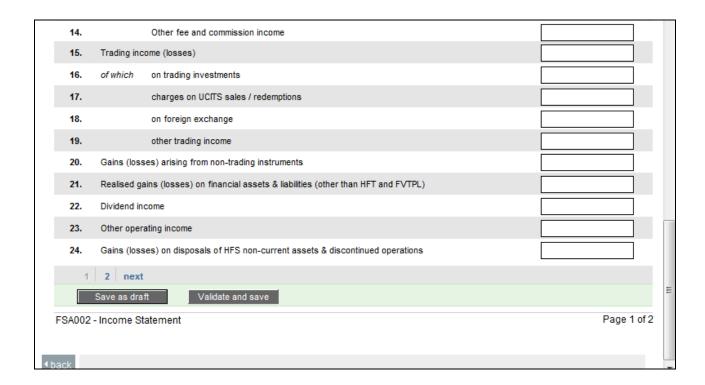
This data item is made up of two pages. Use these buttons to move between the pages.





You can enter data directly into this data item.





There are two ways to save your work:

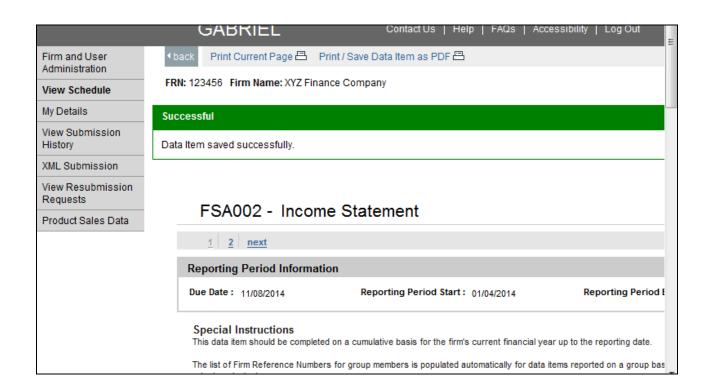
- Save as draft
- Validate and save

We will cover the Validate and save option later on.

Choose the **Save as draft** option, if you want to save your data without the system checking it for any validation errors.

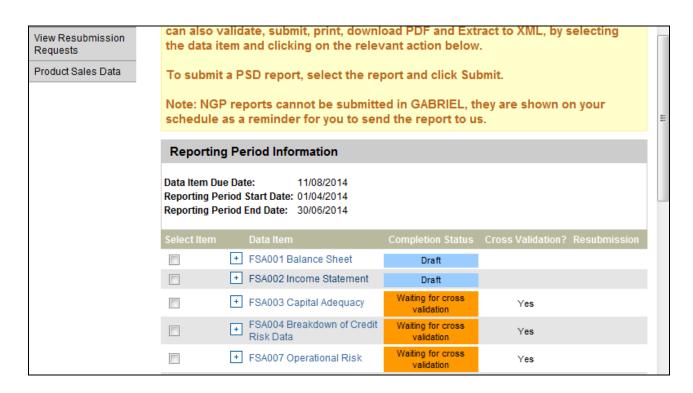
For example, you may have been filling in one section of the data item but you do not have the data to complete all of the questions. You can save as draft and go back and edit it when you have all the information you need.





After saving as draft, the Success Message will appear...

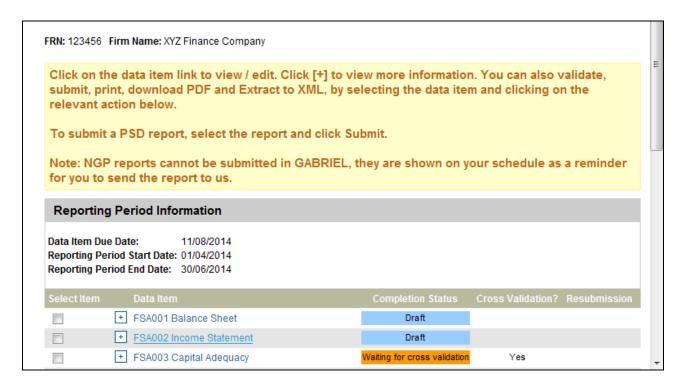




...and the Completion Status will also change to Draft.



## Data Items (2)



Once you have completed a data item, you can validate it.

When you validate a data item, GABRIEL checks the data against inbuilt validation rules. These rules test the completeness and accuracy of the information you have entered, for example the validation rules may check that the total of a column is correct and display the errors if it is not.

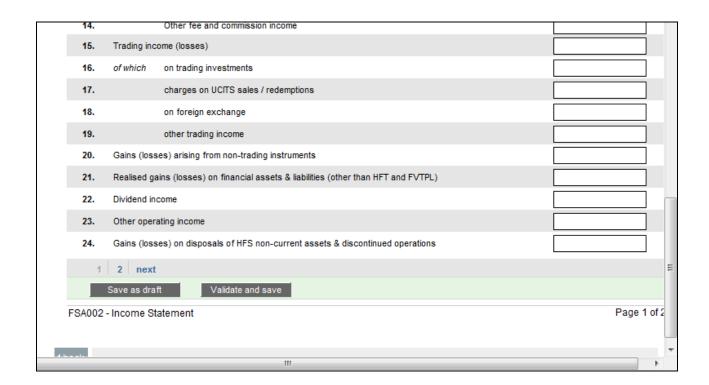
There are two ways to validate your data:

- 1. You can click the **Validate and save** button within the individual data item screen
- 2. Select the item(s) and click **Validate** in the **Firm Reporting Schedule** screen

Option 2 is better if you want to validate two or more data items at the same time.

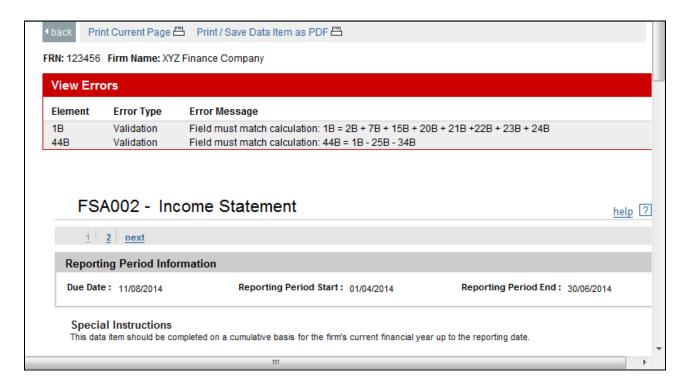
Here we will show you how to validate within the data item.





When you are sure you've completed a data item correctly, click **Validate and save**.





GABRIEL checks that the data you've entered is valid.

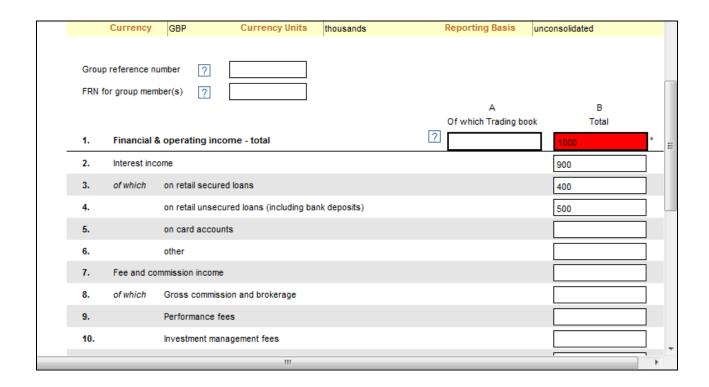
If the data is valid, it displays a validation successful message, and changes the data item status to either **Ready to submit** or **Waiting for cross** validation.

If the data is invalid, the validation errors will be displayed at the top of the page and the data item status changes to **Failed validation**.

You can still return to a validated section and change data until you submit the data item.

In this example, two errors have been identified in your balance sheet. As well as these errors being displayed at the top of the page, the relevant data elements are also highlighted.

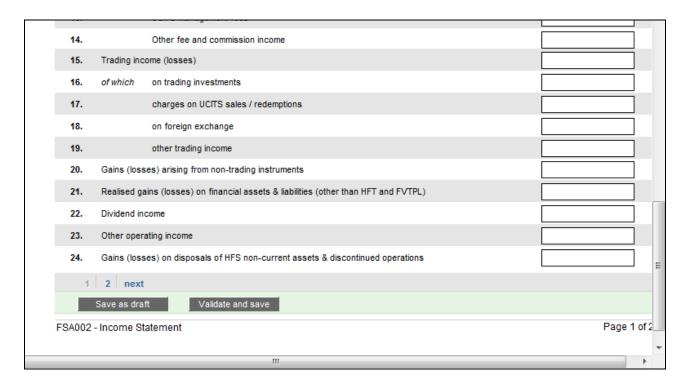




Next, you will need to review and correct the individual errors and revalidate the data item.

In this example data element 22A must be greater than, or equal to, the sum of 6A and 8A, therefore one or more of the data elements should be corrected.

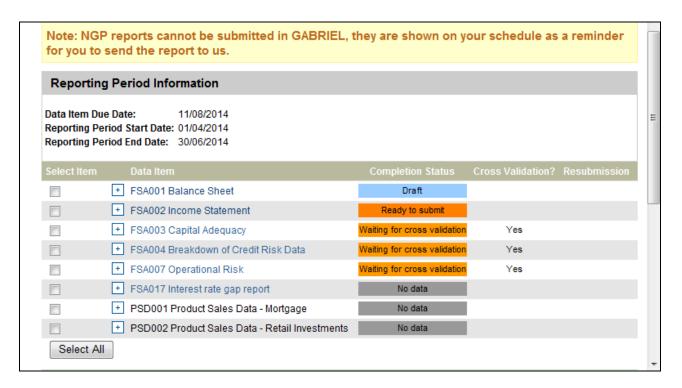




Once you have corrected the errors you will need to revalidate the data item by selecting **Validate and save**.



## Data Items (3)

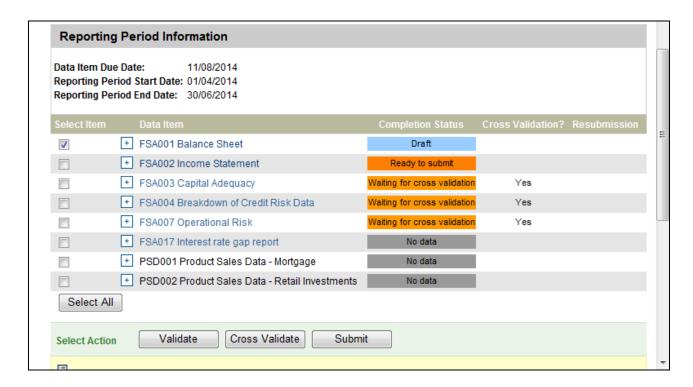


You can also validate data items from the **Data Items for a Reporting Period** screen.

From this screen you can validate one or many data items at the same time.

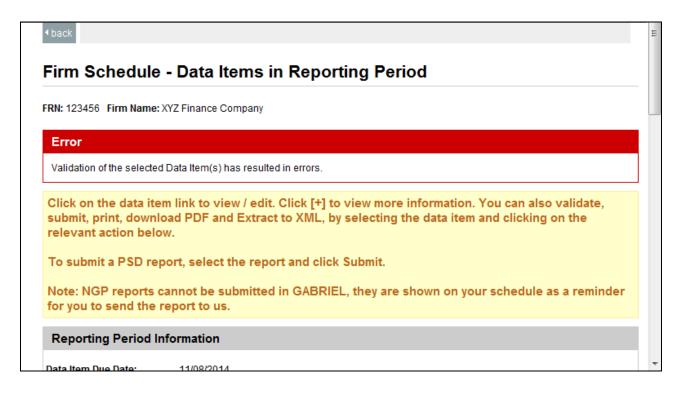
First, select the data items you want to validate.





Then, click Validate.



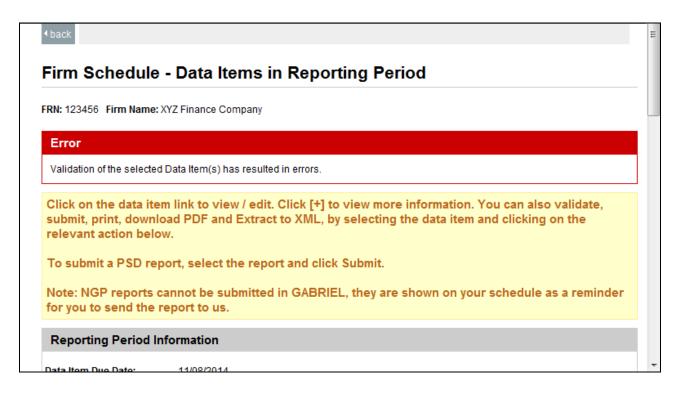


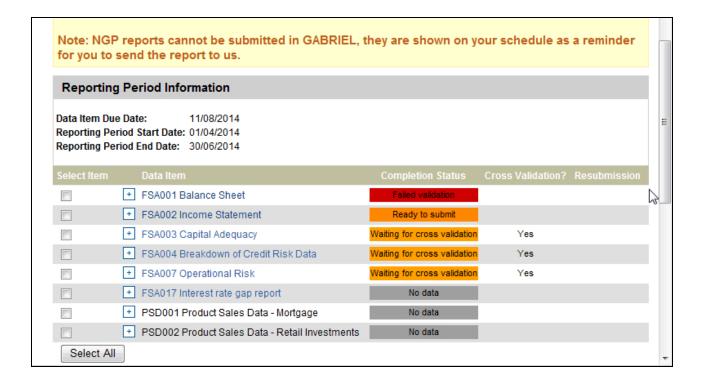
If the data items successfully pass the validation rules, a validation successful message is displayed and the relevant **Completion Status** will change to **Ready to submit** or **Waiting for cross validation**.

If any of the data items fail the validation rules, the validation failure message will be displayed and the relevant completion status will change to **Failed validation**. You then need to select the relevant data item to view the specific error message.

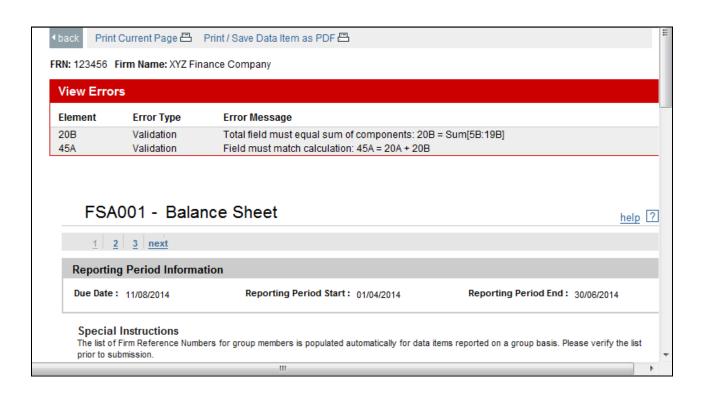


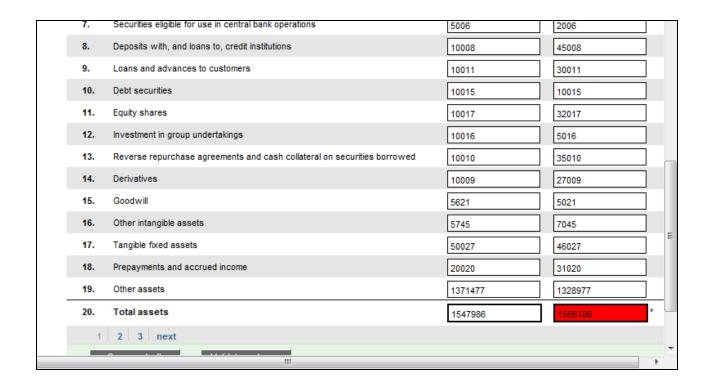
## Data Items (4)





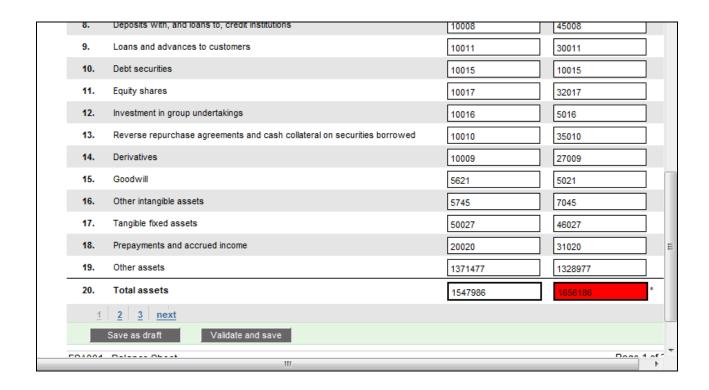








7.	Securities eligible for use in central bank operations	5006	2006
8.	Deposits with, and loans to, credit institutions	10008	45008
9.	Loans and advances to customers	10011	30011
10.	Debt securities	10015	10015
11.	Equity shares	10017	32017
12.	Investment in group undertakings	10016	5016
13.	Reverse repurchase agreements and cash collateral on securities borrowed	10010	35010
14.	Derivatives	10009	27009
15.	Goodwill	5621	5021
16.	Other intangible assets	5745	7045
17.	Tangible fixed assets	50027	46027
18.	Prepayments and accrued income	20020	31020
 19.	Other assets	1371477	1328977
20.	Total assets	1547986	1656186
1	<u>2</u> <u>3</u> <u>next</u>		
	111		<b>+</b>





Firm Schedule - Data Items in Reporting Period

FRN: 123456 Firm Name: XYZ Finance Company

Successful

back

These Data Item(s) have been successfully validated.

Click on the data item link to view / edit. Click [+] to view more information. You can also validate, submit, print, download PDF and Extract to XML, by selecting the data item and clicking on the relevant action below.

To submit a PSD report, select the report and click Submit.

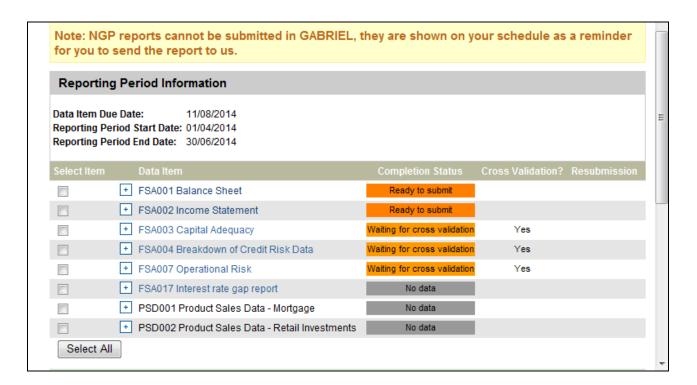
Note: NGP reports cannot be submitted in GABRIEL, they are shown on your schedule as a reminder for you to send the report to us.

Reporting Period Information

Data Itam Dua Datar 11/00/201

Print 📇 Firm Schedule - Reporting Period FRN: 123456 Firm Name: XYZ Finance Company Click the due date hyperlink to view and edit data items or click [+] to expand the return to show data items. Need help? Future returns are subject to change, e.g. as a result of changes in the firm's permissions or to FCA or PRA Policy. + Return due 11/08/2014 01/06/2014 30/06/2014 Ready to Complete + Return due 11/08/2014 01/04/2014 30/06/2014 Ready to Complete 01/04/2014 30/06/2014 + Return due 02/09/2014 Ready to Complete + Return due 23/09/2014 01/04/2014 30/06/2014 Ready to Complete + Return due 28/10/2014 01/07/2014 30/09/2014 01/07/2014 30/09/2014 + Return due 11/11/2014



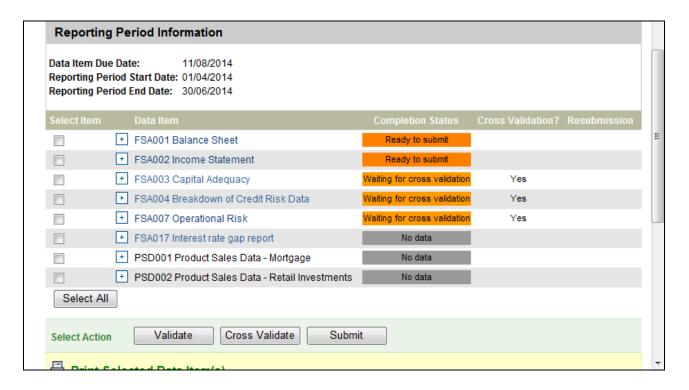


Some data items require cross validation with other data items before they can be submitted. All cross validation must be completed before submission.

If a data item needs to be cross validated, Yes will be displayed in the **Cross Validation**? column.

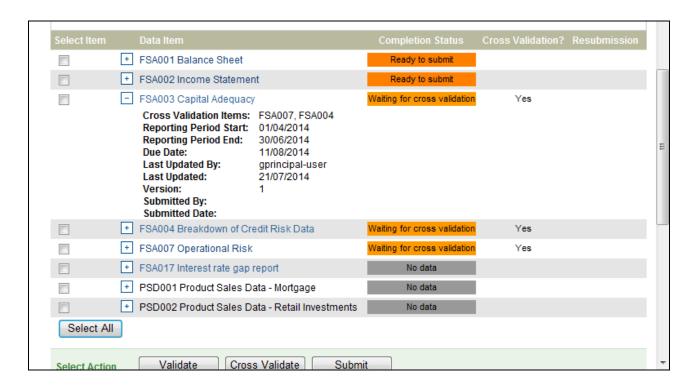


### **Data Items - Cross Validation**



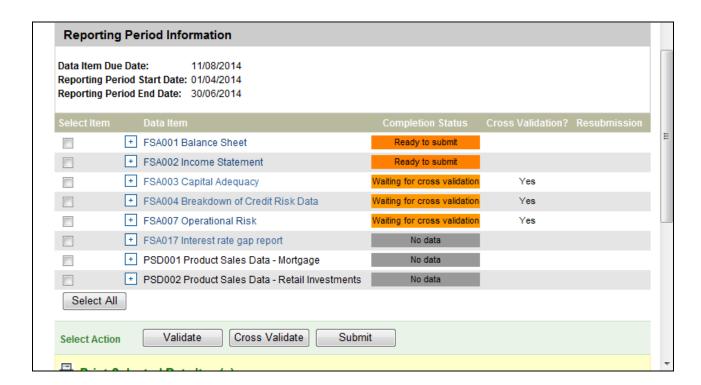
To see which data item(s) you need to cross validate with, click the plus symbol [+] next to the relevant data item.





All data items that cross validate with the selected data item are displayed.

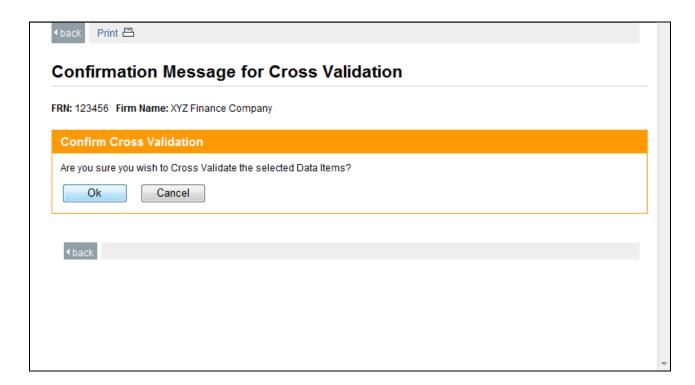




Select all the data items that need to be cross validated.

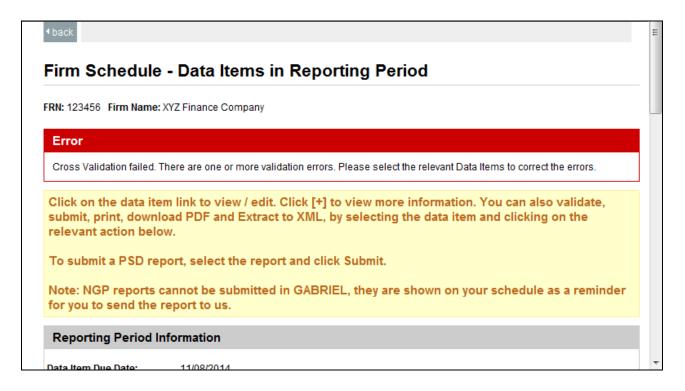
Click Cross Validate.





Confirm to cross validate the selected data items.



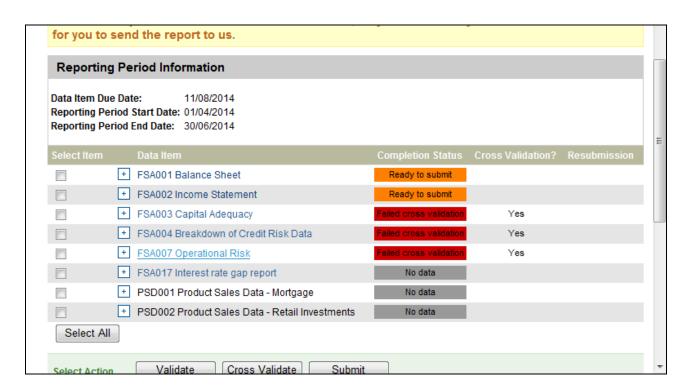


GABRIEL checks that the data is successfully cross validated.

If cross validation is successful, GABRIEL displays a cross validation successful message and the data item's status changes to **Ready to submit**.

If the cross validation was unsuccessful, the cross validation failure message will be displayed.





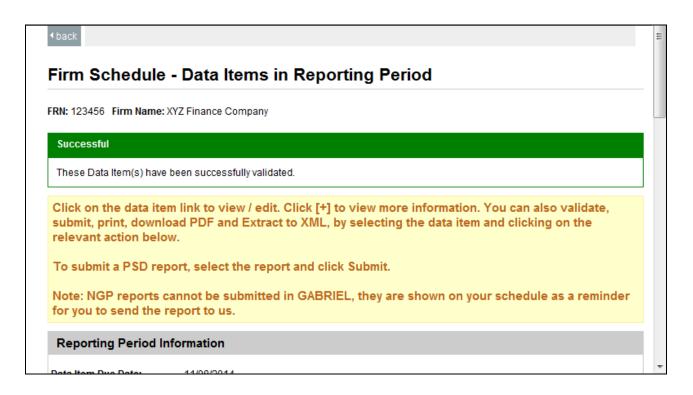
Select the data item with Failed validation to view the specific errors.



1.	payment and settlement			
8.	agency services			
9.	asset management			
Nomi	er Alternative Standardised Approach) inal amount of loans and advances - 3 year average retail banking			
11.	commercial banking	14388		
12. 13.	Capital requirements before risk transfer mechanisms and expected loss deductions  Expected loss captured in business practice excluded from capital requirements		1464763	
14.	Total capital alleviation due to risk transfer mechanisms		0	_
15.	Capital required - total	14388	1464763	
1	2 next			
	Save as draft Validate and Save			÷
				<b>F</b>

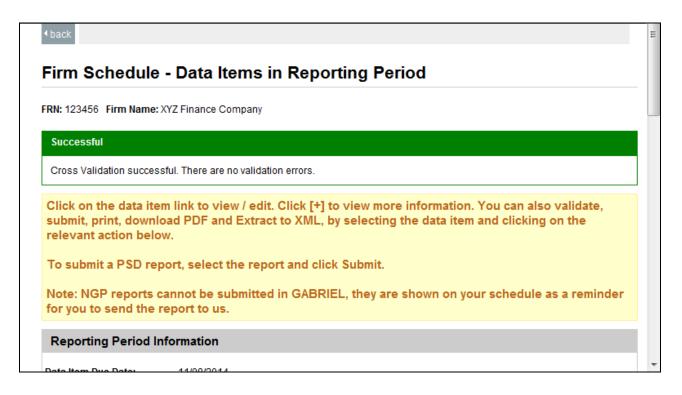
Review and correct these errors.





Once you have corrected all the data items, you will then need to run through the cross validation process again.



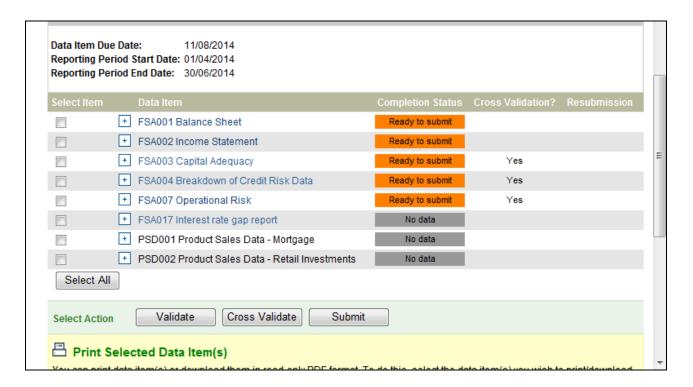


We have designed GABRIEL to be as flexible as possible for when you submit data.

You can submit data in two ways:

- 1. Submit individual data items as you complete them
- 2. Submit all data items due on a single date together, as a single return



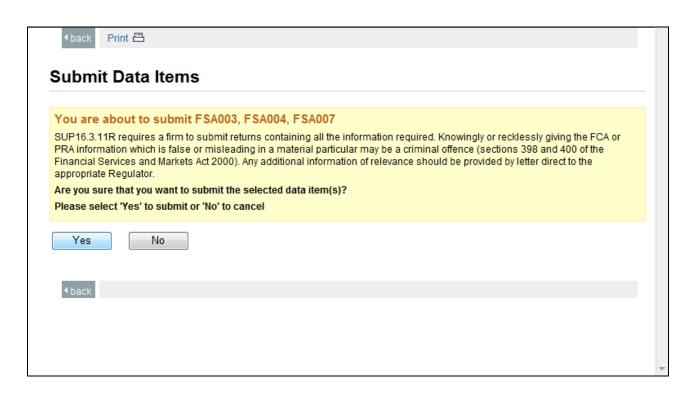


To submit data navigate to the **Firm Schedule - Data Items in Reporting Period** screen. Before you can submit data items their completion status must be **Ready to submit**.

Select the data item(s) you want to submit. Any data items that cross validate with each other must be submitted together.

Click Submit.

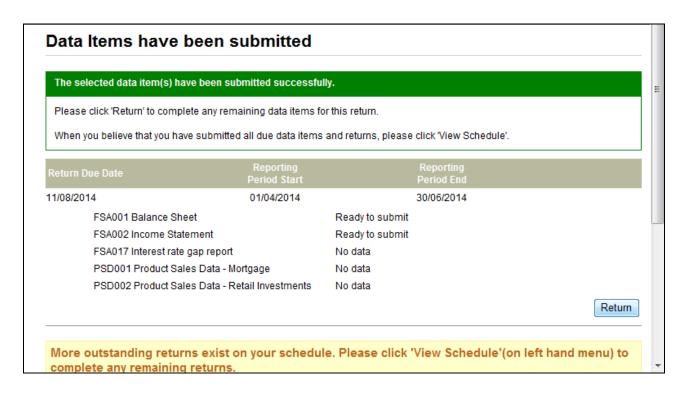




A warning message appears. Read this notice and click **Yes** if you wish to submit the data items.

Note: Once an item has been submitted to the FCA/PRA, you can only be resubmitted by requesting a resubmission.





The system processes the data items and then confirms that they have been successfully submitted. In addition, a confirmation email will be sent to the Submitter and the Principal User.



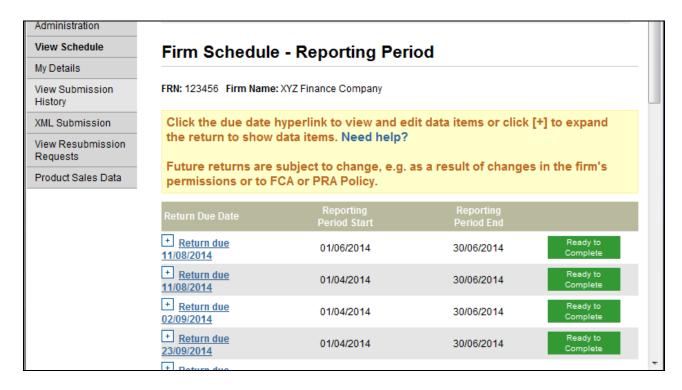


The Completion Status of the data item(s) changes to Submitted.

Remember, you only meet your firm's reporting obligations when ALL the data items for a reporting due date are submitted.

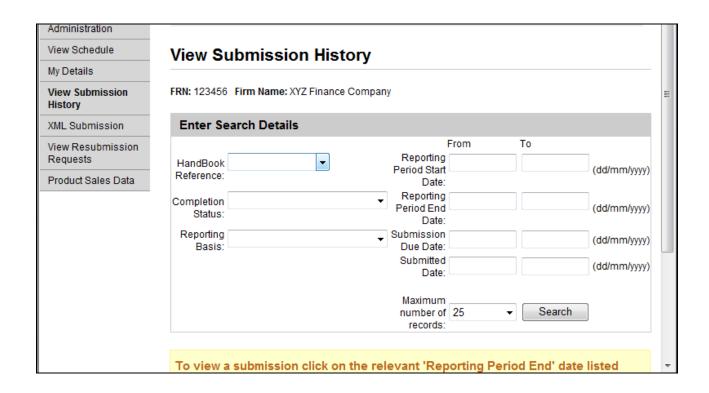


# **View Submission History**



To view all returns and items that you have previously submitted, click **View Submission History**.





You can filter this list by specific submission periods.

Or, by Handbook Reference.

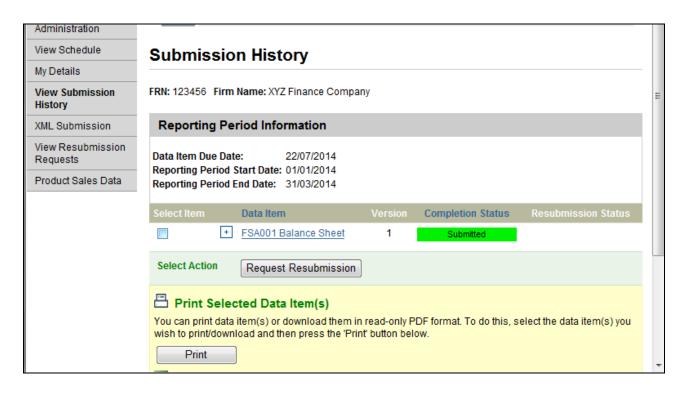
### **Completion Status.**

# And Reporting Basis.

Choose your selection criteria and click **Search**.



# Resubmissions



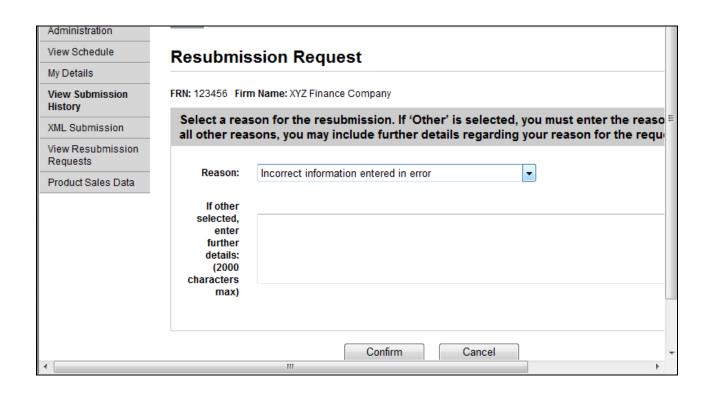
Within GABRIEL you can resubmit a complete return or specific data items in a return. If you want to resubmit a data item or return, first select the original submission.

All the returns that your firm has submitted are listed on this screen, sorted by date order.

Select the data items you want to resubmit.

Click Request Resubmission.



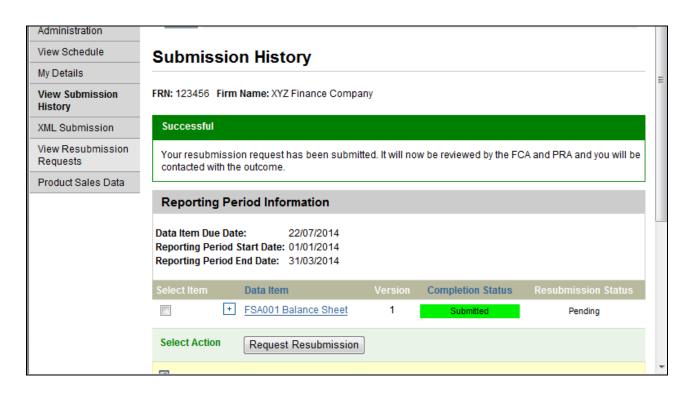


On this screen, you enter the reason why you want to resubmit your data, so we can consider your request.

You can select a reason from the dropdown list, or enter your own reason. We recommend that you provide a detailed description explaining why you wish to resubmit.

Click Confirm.



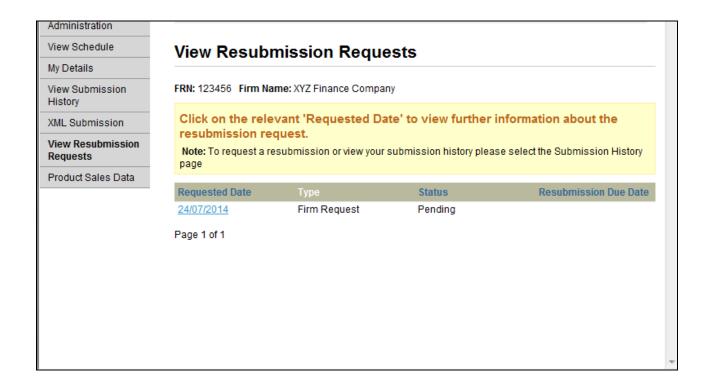


The request is then considered by the FCA or PRA based on who your primary regulator is and could take several days to process.

Once it is processed, an email notifying you of the decision will be sent to the resubmission requestor and the Principal User.

To view your firm's resubmission requests, click **View Resubmission Requests**.





Any resubmission requests are displayed.

To view more details, select the relevant request.





If we reject your resubmission request the screen will display the **Rejection Reason**.



# **Help Text**



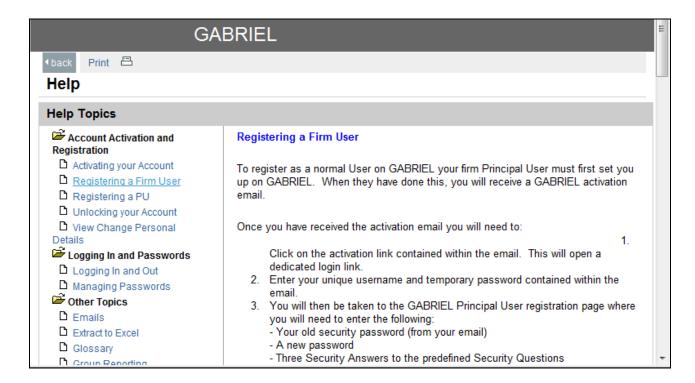
To make it easier for firms to understand and complete returns, GABRIEL provides two types of help text online:

# System Help Policy Help

If you have any problems using GABRIEL or completing the data items, please refer to these as your first port of call.

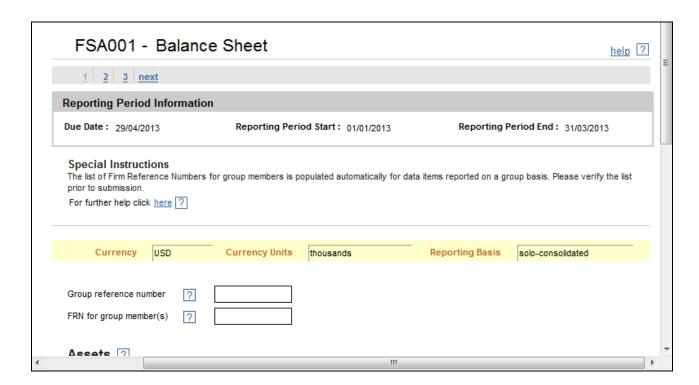
Each GABRIEL screen has a help link in the top right hand corner. Clicking this link will take you to the **System Help** text screen.





In this example, the **System Help** text explains how to register a firm user.





If you need help with a data item, please refer to the **Policy Help** text.

Click the **help** icon next to the name of the data item.



# FRN: 980010 Firm Name: MER Test Firm 980010 FSA001 - Balance Sheet Guidance Notes can be found at http://fsahandbook.info/FSA/html/handbook/SUP/16/Annex25. Visit the GABRIEL Help pages FSAnnn Data Items: Frequently asked questions to find additional information on this data item.

This is an example of the **Policy Help** text screen.

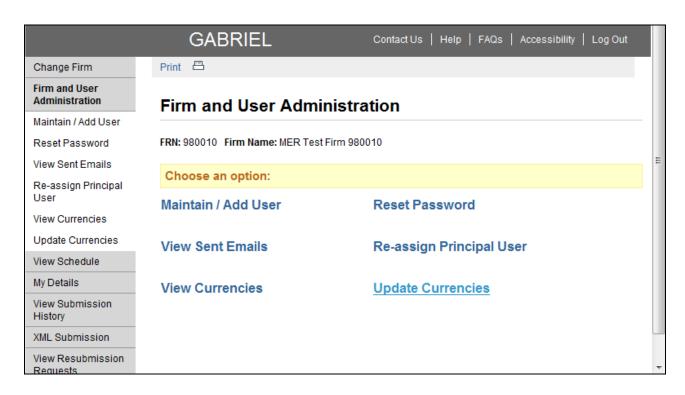


# **Currencies**



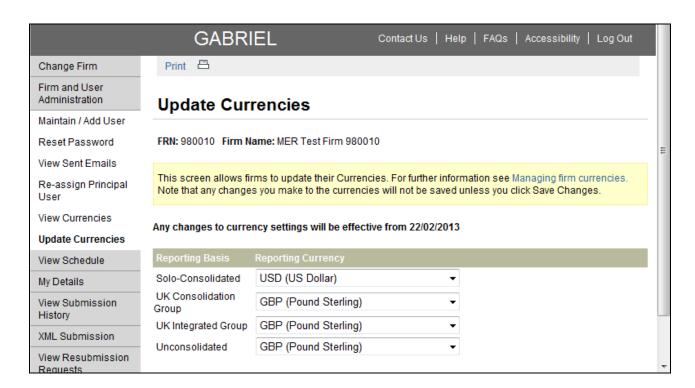
To change the currencies, select **Firm and User Administration**.





Select **Update Currencies** to change the reporting currency for all returns.

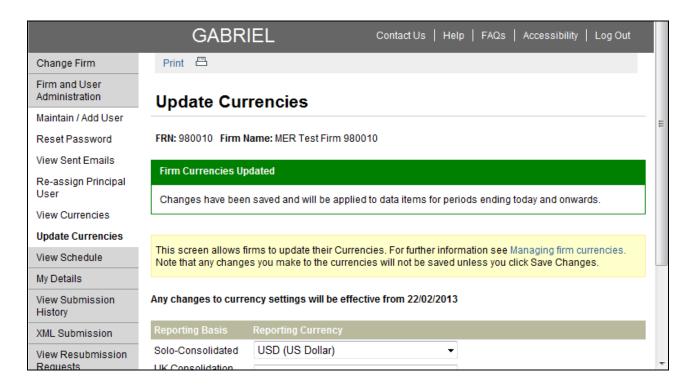




If you are not in the **Liquidity** regime, you will only see the reporting basis and a dropdown list of permitted currencies to choose from.

If you are in the Liquidity regime and are reporting FSA047 & FSA048, you will see a further section that has dropdown lists for **Reporting Basis**, **Material Currency** and **Reporting Currency**.





Once set, the new currencies will apply to the future scheduled returns, but not the returns that are **Ready to Complete**.

If you need to change the reporting currency for any **Ready to Complete** returns, you will need to correct the reporting currency via the web upload process.

You can also review your chosen currencies by selecting View Currencies.



# Web Upload



You can upload XML files that might be produced by some third party software vendors or supplied by the FCA/PRA.

To begin, click **XML Submission**.





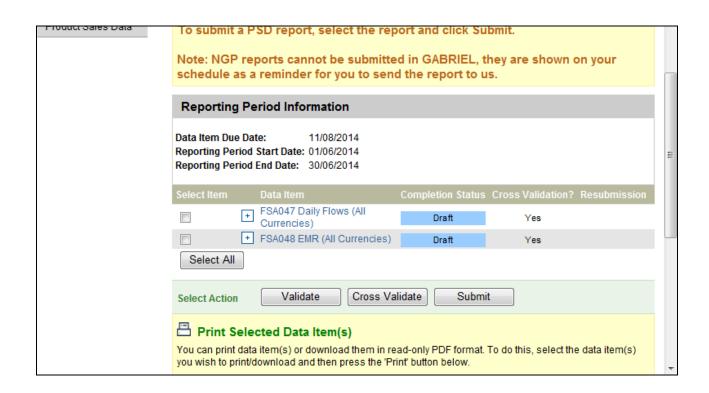
Click Upload XML.





After uploading a correct XML, the Success Message will appear.





All Web uploads will be set to **Draft** in the schedule so that you can continue to edit the data if needed before validating and submitting.



# **Summary**

We hope that this tutorial will enable you to submit your returns to the FCA/PRA using GABRIEL.

In this tutorial you have learned how to:

- register for GABRIEL
- view and understand your firm's schedule
- prepare, validate and submit returns online
- resubmit returns



# **Top Tips**

Here's a list of top tips on how to get the best out of GABRIEL:

- Collect data as you go along
- Ensure you allow yourself plenty of time to complete and submit your returns
- Inform the FCA or PRA immediately if you have any difficulties submitting your returns on time (for example, you can't resolve a validation error)
- Check the GABRIEL homepage for up-to-date GABRIEL information and training
- Use the Trial System within GABRIEL to familiarise yourself with the system



## Resources

As well as this training package, there are a number of other sources of information to help you use GABRIEL.

- Online help text GABRIEL has full system and policy help text functionality
  - o Frequently Asked Questions

If you have problems using GABRIEL, and you have tried using the above resources, please speak to your Principal User. If you are the Principal User, please call our Firm Contact Centre on 0845 606 9966, email: <a href="mailto:fcc@fca.org.uk">fcc@fca.org.uk</a>).

To access the GABRIEL system, please click here.

Thank you for completing this tutorial on GABRIEL. If you wish to revisit any of the topics, click the Menu option on the top left hand corner of this window and select the relevant topic.