

Data availability statement

1. The table I data used to support the results of this study are included in the article.

2. The data of Table II and table III used to support the results of this study are included in the supplementary information file (Xinli. Txt).

3. The text data (Xinli. Txt) used in this paper comes from the Department of psychology on the Chinese community website, including 39 asking doctors, good doctors online, health news, seeking medicine and Chunyu doctors. The specific websites are as follows:

<http://ask.39.net/browse/3166-1-1.html>

<https://www.haodf.com/jibing/xinlizixun.htm>

<https://www.jkb.com.cn/>

<http://www.xywy.com/>

https://www.chunyuyisheng.com/pc/disease/hot/?clinic_no=na#clinic

The software tools used in the research process are protégé-owl, and anaconda3 is selected as python programming tool