

Tencent Cloud Organization FAQs



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Conceptual Questions

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What is an organization?

An organization refers to a series of Tencent Cloud accounts that you can organize into a hierarchy for central management.

What is a Tencent Cloud account?

A Tencent Cloud account is a container for your Tencent Cloud resources. You can create and manage your Tencent Cloud resources within the account, and it provides access and billing management features.

What is a root account?

A root account refers to the Tencent Cloud account used to create an organization. With the root account, you can create other accounts within the organization, invite other accounts to join your organization and manage such invitations, as well as remove accounts from your organization. You can also associate policies with entities such as management roots, organizational units (units), or accounts within the organization.

What is a member account?

A member account is a Tencent Cloud account other than the root account and is part of an organization. If you are an administrator of an organization, you can create member accounts within the organization or invite existing accounts to join. You can also apply policies to member accounts. A member account can belong to only one organization at a time.

What is a management root?

The management root is the starting point for organizing Tencent Cloud accounts. It is the top-level container in the organizational hierarchy. Under this root, you can create organizational units for logical grouping of accounts and arrange these units into a hierarchy that best meets your business needs.

What is an organizational unit?

An organizational unit (OU) is a group of Tencent accounts within an organization. It can also contain other units that allow you to create a hierarchical structure. For example, you can group all accounts belonging to the same department into a departmental unit. Similarly, you

can group all accounts running production services into a production unit. Units are useful when you need to apply the same controls to a group of accounts within the organization. Nested units enable smaller management units. For example, within a departmental unit, you can group accounts belonging to different teams into separate team-level units. In addition to the controls directly assigned to these team-level units, they also inherit the policies of their parent unit.

Basic Questions

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What is Tencent Cloud Organization Management?

Tencent Cloud Organization Management is a multi-account management service. You can create an organization and manage your and your subsidiaries' cloud accounts by inviting or creating them within the organization. You can set financial management policies, share resources, and manage logs for accounts based on your needs. These features help meet the budget, security, and compliance requirements of enterprises.

What can I manage in Tencent Cloud Organization ?

You can manage the following in Tencent Cloud Organization :

- Managing Organization Groups
- Centralized Management of Tencent Cloud Accounts
- Centralized management of member financial information
- Member Resource Sharing

For a comprehensive description of product features, please refer to [Product Overview](#) .

Is additional configuration information required to view member account bills?

No need. Tencent Cloud automatically grants the organization's root account (organization creator) access to view account information. The organization creator can switch to the member account identity in the Billing Center to view the member account's expense information.

Operation Questions

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Is it possible to define and manage my organization by region?

No, all organization entities are accessible across all regions. There is no need to specify a region when creating and managing an organization. Users within a Tencent Cloud account can use this service in all geographical regions where Tencent services are provided.

Is it possible to change the Tencent Cloud account used as the root account?

No, the Tencent Cloud account used as the root account cannot be changed. Please choose the root account carefully.

How can I add a Tencent Cloud account to my organization?

You can add Tencent Cloud accounts to your organization by either inviting members or creating new members. For more information, see [Adding Organization Member](#).

Can a Tencent Cloud account be a member of multiple organizations?

No, a Tencent Cloud account can only be a member of one organization at a time.

Can multi-factor authentication (MFA) be programmatically set for Tencent Cloud accounts created within an organization?

This operation is currently not supported.

How many Tencent Cloud accounts can be managed within an organization?

Currently, an organization supports the management of up to 100 accounts. If you need to manage more accounts, please contact after-sales service or handle it through [online support](#).

How can I remove a Tencent Cloud member account from the organization?

You can remove a member account using the following two methods:

Method 1: Remove the invited member account by logging in to the root account.

1. Log in as the root account administrator, and then navigate to Tencent Cloud [Group Account Management](#).

2. In the left pane, select **Member List**.
3. Select the account you want to remove, and then choose **Delete Member**.

Method 2: Remove the invited member account by logging into the member account.

1. Log in as an administrator to the member account you want to remove from the organization.
2. Navigate to the Tencent Cloud Organization console.
3. Select **Leave Organization**.

How do I create a department?

To create, perform the following actions:

1. Log in as the root account administrator and navigate to Tencent Cloud [Group Account Management](#).
2. Select **Department Management** in the left sidebar.
3. Navigate to the location in the hierarchy where you want to create the unit. You can create it directly under the root or within another unit.
4. Select **Create Department** and provide a unique name for the department within your organization.

Note

You can rename the department later.

Now, you can add a Tencent Cloud account to this unit.

How do I add a member's Tencent Cloud account to a department?

Please follow these steps to add member accounts to a department:

1. In the Tencent Cloud Organization Console, select the **Department Management** tab.
2. Select the appropriate Tencent Cloud account, and then choose **Move Member**.
3. In the dialog box, select the department to which you want to move the Tencent Cloud account.

Can a Tencent Cloud account be a member of multiple departments?

No, a Tencent Cloud account can only be a member of one department at a time.

How many levels can there be in the department hierarchy?

You can nest departments up to 5 levels deep. Including the root account and Tencent Cloud accounts created within the lowest department, your hierarchy can have a total of 5 levels.