



The Roar Behind the Silence: Why Kindness, Compassion and Respect Matter in Maternity Care

By Sheena Byrom, Soo Downe

Pinter & Martin Ltd. Paperback. Book Condition: new. BRAND NEW, The Roar Behind the Silence: Why Kindness, Compassion and Respect Matter in Maternity Care, Sheena Byrom, Soo Downe, For many years there has been growing concern about the culture of fear that is penetrating maternity services throughout the world, and that the fear felt by maternity care workers is directly and indirectly being transferred to the women and families they serve. The consequences of fear includes increased risk of defensive practice, where the woman and her family become potential enemies to those providing her care. In addition, the prevailing risk management and 'tick box' culture in maternity services encourages maternity workers to give priority to the records instead of the childbearing woman. These factors contribute to the dissatisfaction felt by those using and providing maternity services, and the apparent lack of kindness and respect. There is however increasing evidence that kindness, compassion and mutual respect improves efficiency, effectiveness, experience and staff morale within healthcare settings. The Roar Behind the Silence provides information, inspiration and practical suggestions to support maternity care workers, policy makers, and maternity care funders across the world in their quest to deliver sensitive, compassionate and high quality...



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