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SERVICE ENCOUNTERS: CLASS, GENDER, AND THE MARKET FOR SOCIAL DISTINCTION IN URBAN CHINA



Stanford University Press. Paperback. Book Condition: new. BRAND NEW, Service Encounters: Class, Gender, and the Market for Social Distinction in Urban China, Amy Hanser, This lively study explores how social and economic changes to Chinese society create new cultural values and forms of inequality. Amy Hanser examines changes to a particular set of jobs - service work, in this case salesclerk work - and the nature of the social interactions involved. It argues that a new "structure of entitlement," which...

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- Authored by Amy Hanser
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