

# Making Policy with Data

*An Introductory Course on Policy Evaluation*

## Policy Briefing

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# Does Management Matter? (Bloom et al. 2011)

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- Total factor productivity (TFP) is substantially lower in developing countries
- Many explanations: human capital, misallocation, etc.
- Maybe firms just need better management skills (know-hows)?
- A randomized experiment with Indian textile firms — randomly assign **Intensive Consulting** (like McKinsey)
- **Outcome:** Defect, Inventory, Output

# Bad Management Practices

**Exhibit 3: Many parts of these factories were dirty and unsafe**



**Garbage outside the factory**



**Garbage inside a factory**



**Flammable garbage in a factory**



**Chemicals without any covering**

# Bad Management Practices

**Exhibit 5: Most plants had months of excess yarn, usually spread across multiple locations, often without any rigorous storage system**



Yarn without labeling, order or damp protection



Yarn piled up so high and deep that access to back sacks is almost impossible

Different types and colors of yarn lying mixed



Crushed yarn cones (which need to be rewound on a new cone) from poor storage

# Bad Management Practices

## Exhibit 4: The factory floors were frequently disorganized

Instrument not removed after use, blocking hallway.



Old warp beam, chairs and a desk obstructing the factory floor

Dirty and poorly maintained machines

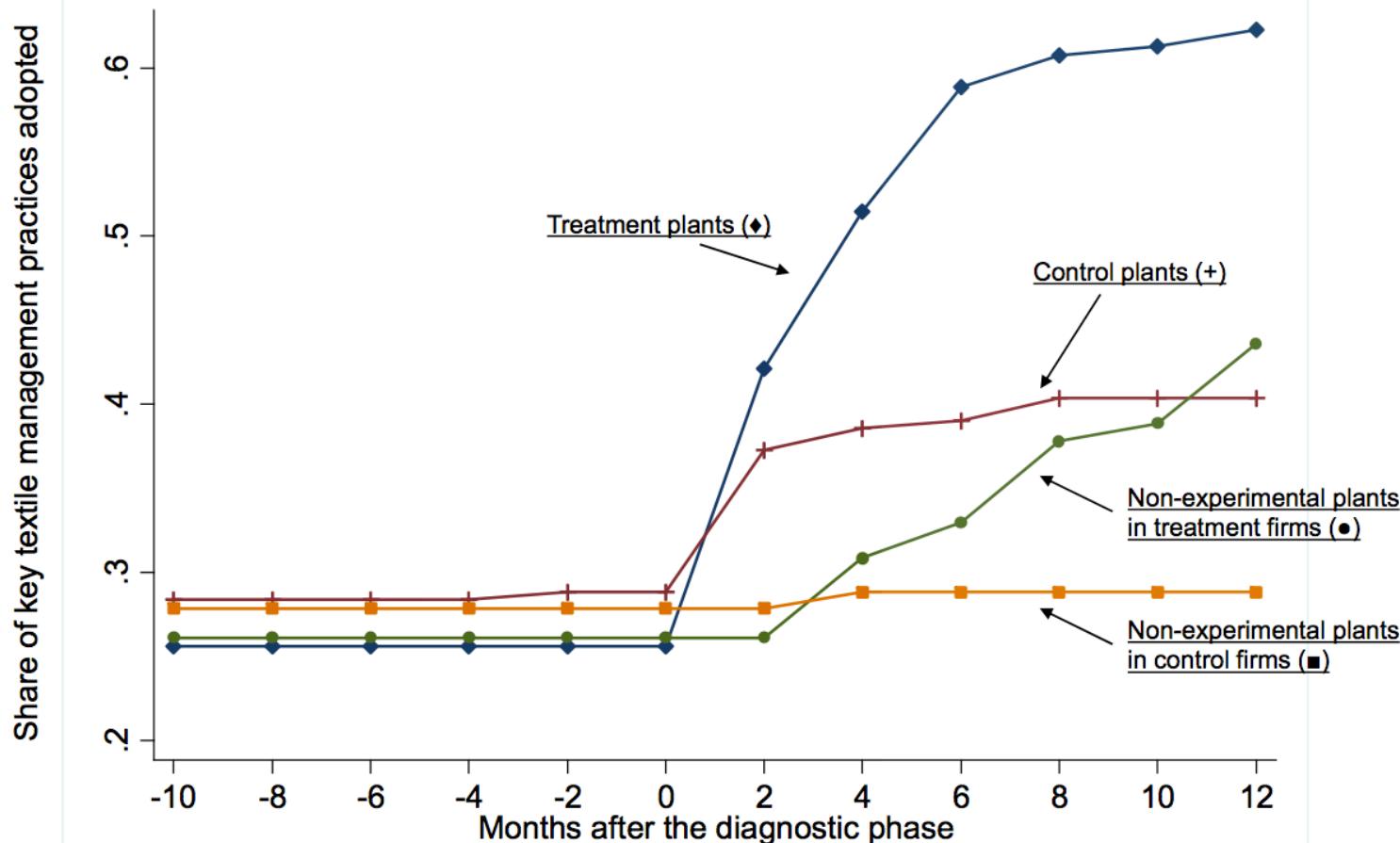


Tools left on the floor after use



# Adopting New Management Practices

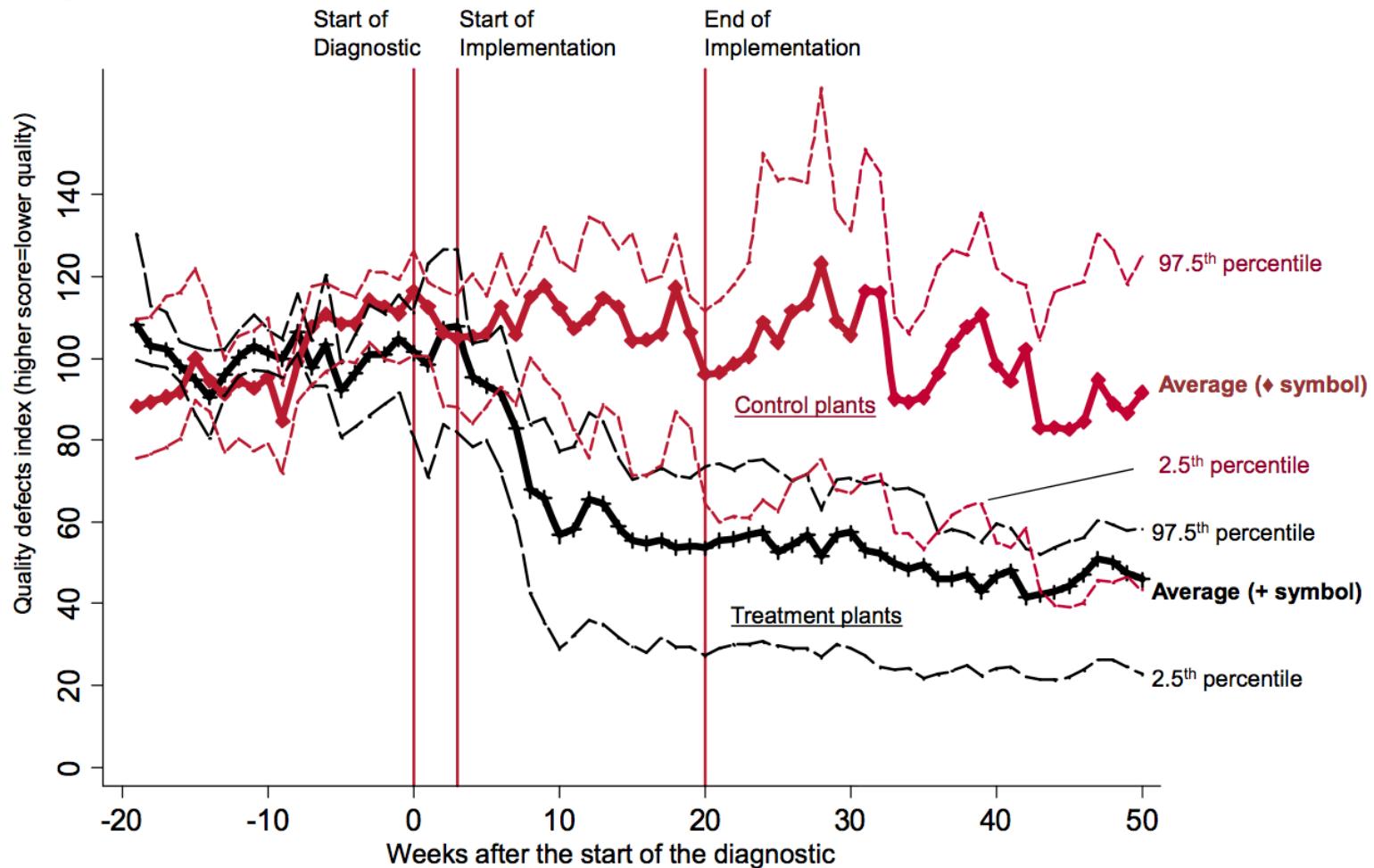
**Figure 2: The adoption of key textile management practices over time**



**Notes:** Average adoption rates of the 38 key textile manufacturing management practices listed in Table 2. Shown separately for the 14 treatment plants (diamond symbol), 6 control plants (plus symbol), the 5 non-experimental plants in the treatment firms which the consultants did not provide any direct consulting assistance to (round symbol) and the 3 non-experimental plants in the control firms (square symbol). Scores range from 0 (if none of the group of plants have adopted any of the 38 management practices) to 1 (if all of the group of plants have adopted all of the 38 management practices). Initial differences across all the groups are not statistically significant.

# Results

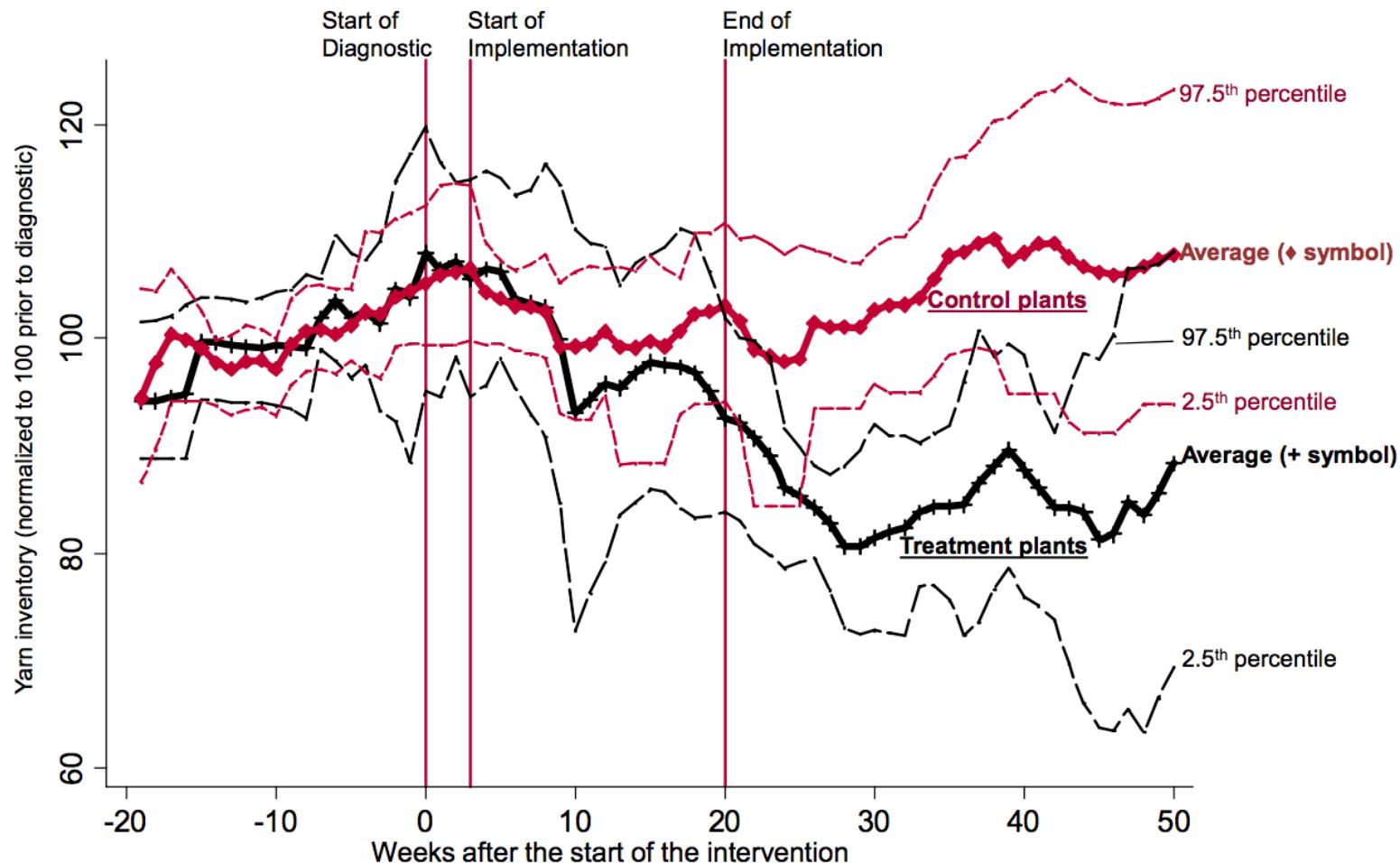
**Figure 3: Quality defects index for the treatment and control plants**



**Notes:** Displays the average weekly quality defects index, which is a weighted index of quality defects, so a higher score means lower quality. This is plotted for the 14 treatment plants (+ symbols) and the 6 control plants (♦ symbols). Values normalized so both series have an average of 100 prior to the start of the intervention. To obtain confidence intervals we bootstrapped the firms with replacement 250 times.

# Results

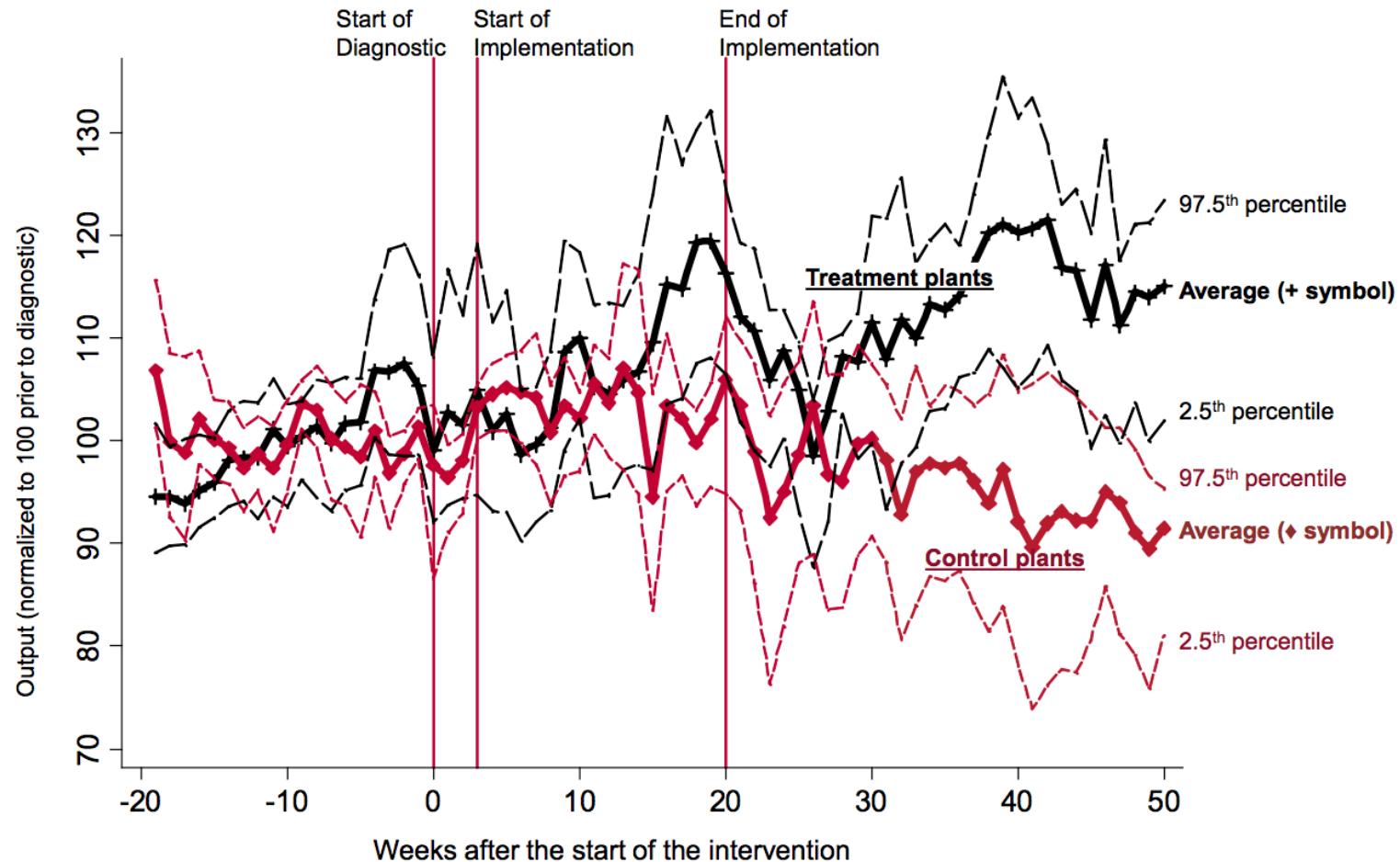
**Figure 4: Yarn inventory for the treatment and control plants**



**Notes:** Displays the weekly average yarn inventory plotted for 12 treatment plants (+ symbols) and the 6 control plants (♦ symbols). Values normalized so both series have an average of 100 prior to the start of the intervention. To obtain confidence intervals we bootstrapped the firms with replacement 250 times. 2 treatment plants maintain no on-site yarn inventory.

# Results

**Figure 5: Output for the treatment and control plants**



**Notes:** Displays the weekly average output for the 14 treatment plants (+ symbols) and the 6 control plants (♦ symbols). Values normalized so both series have an average of 100 prior to the start of the intervention. To obtain confidence intervals we bootstrapped the firms with replacement 250 times.

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# Buzzword: Data Mining

# Data Mining

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- Broadly, **discovering useful pattern in data**
- In statistics and social sciences (in old days)
  - Negative connotation: “manipulate” data to obtain desirable result — “fishing”, undisciplined data analysis
- In computer science and data science today
  - Applied machine learning
  - The modeling part of data analysis
  - Prediction, pattern recognition