



# Session 3: Requirements for Apps

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## Calendar



Week		Theory	Labs	Deliverables
1	16 February	Introduction to PIS	Introduction to Android	
2	23 February	Design pattern 1	Session 1	
3	2 March	Requirements	Session 2	
4	9 March	Examples requirements	Session 3	
5	16 March	Feedback deliverable 1	Feedback & support	
6	23 March	Design pattern 2	Feedback & support	1. Requirements + UI
7	30 March	Software testing	Feedback & support	
8	6 April	Week partials (not for PIS)	Feedback & support	
9	13 April	Semana Santa	Feedback & support	
10	20 April	Feedback deliverable 2	Feedback & support	
11	27 April	Matefest-Infofest (no lectiu)	Feedback & support	2. Design + demo
12	4 May	Fira d'Empreses	Feedback & support	
13	11 May	Feedback deliverable 3	Feedback & support	
14	18 May	Trial exam	Feedback & support	
15	25 May	Trial exam	Presentations	3. Final project



## **Requirements Analysis**



- Description of the software/app that is, as much as possible:
  - ✓ Detailed
  - ✓ Precise
  - ✓ Comprehensive/complete
  - ✓ Clear and user-friendly
  - ✓ Multi-actor (user, developer, programmer, evaluator, etc)



#### **Types**



- User requirements
  - ✓ Functional
  - ✓ Non-functional
- System capabilities
- External conditions, e.g. ethical & legal requirements

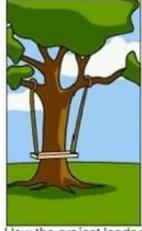


#### **Justification**





How the customer explained it



How the project leader understood it



How the engineer designed it

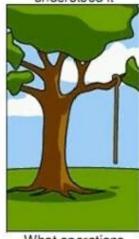




How the sales executive described it



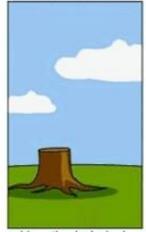
How the project was documented



What operations installed



How the customer was billed



How the helpdesk supported it



What the customer really needed



#### **Objectives**



- 1. Better understand expectations
- 2. Remove assumptions, approximations and grey areas
- 3. Improve quality and usability of the software
- 4. Improve communication between users and developers
- 5. Improve communication within development team



## Requirements



# Example Software Requirements Specification Document for ReqView

Libor Buš, Eccam s.r.o.

12.6.2019

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ID	Description	Traces	Component
LLR-14	If the PressurizationEvent and the DelayDOEVActuationTimeoutEvent are raised, the Door Opening EV Actuation Command shall be set to Open and the waitForDoorsOpen method shall be activated.		SequenceController
LLR-43	If the General EV Actuation Command is set to Open, the waitForHydraulicPressure method shall be activated.		SequenceController.
LLR-44	If the waitForHydraulicPressure method is active and the overall value of the Hydraulic Circuit Pressure monitorable variable is less than 30,000 kPa, the waitForHydraulicPressure method shall remain active until the PressurizationTimeoutEvent is raised.		SequenceController
LLR-45	If the waitForHydraulicPressure method is active and the overall value of the Hydraulic Circuit Pressure is greater than or equal to 30,000 kPa and less than 35,000 kPa, the waitForHydraulicPressure method shall end and the PressurizationEvent shall be raised.	HLR-6	SequenceController
LLR-46	If the General EV Actuation Command was set to Open, the DelayDOEVActuation method shall be activated.	HLR-7	SequenceController
LLR-56	If the waitForHydraulicPressure method is active and 2 seconds have elapsed since the General EV Actuation Command was set to Open, the PressurizationTimeoutEvent shall be raised.		SequenceController
LLR-57	If the waitForHydraulicPressure method is active, the PressurizationTimeoutEvent is raised and the overall value of the Hydraulic Circuit Pressure monitorable variables is less than 30,000 kPa, the FailureEvent shall be raised.		SequenceController
LLR-35	If the waitForHydraulicPressure method is active and the RevertEvent is raised, all the actions that were previously executed shall be reverted.		SequenceController



## Methodology



#### **Steps**

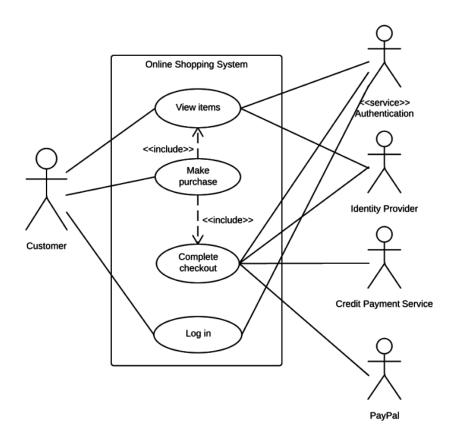
- 1. Use case diagrams
  - 2. Mock-ups of UIs
- 3. Co-creation activities
- 4. Requirements document

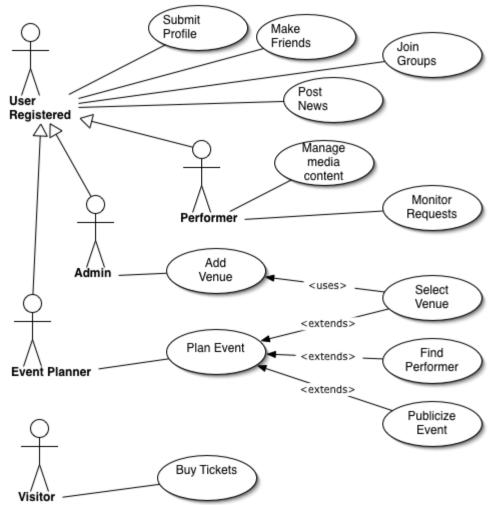
#### **Approach**

- 1. Collaborative
- 2. Structured (Block-by-block)
  - 3. Detailed and precise
    - 4. Iterative













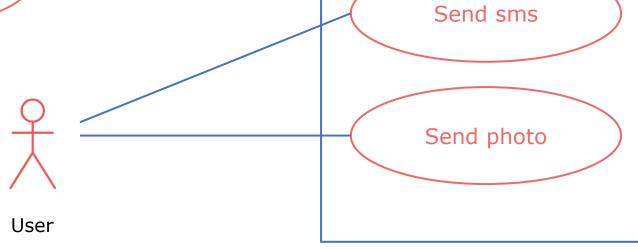
1. Define actors and users



2. Define functionalities



3. Define interactions







1. Define actors and users:



2. Define functionalities:

Order food

Set prices

Send alert
"food is ready"

Send alert
"food has arrived"

Send alert
"food is on the way"





1. Define actors and users:



2. Define functionalities:

Provide review Order food Alert "food order"

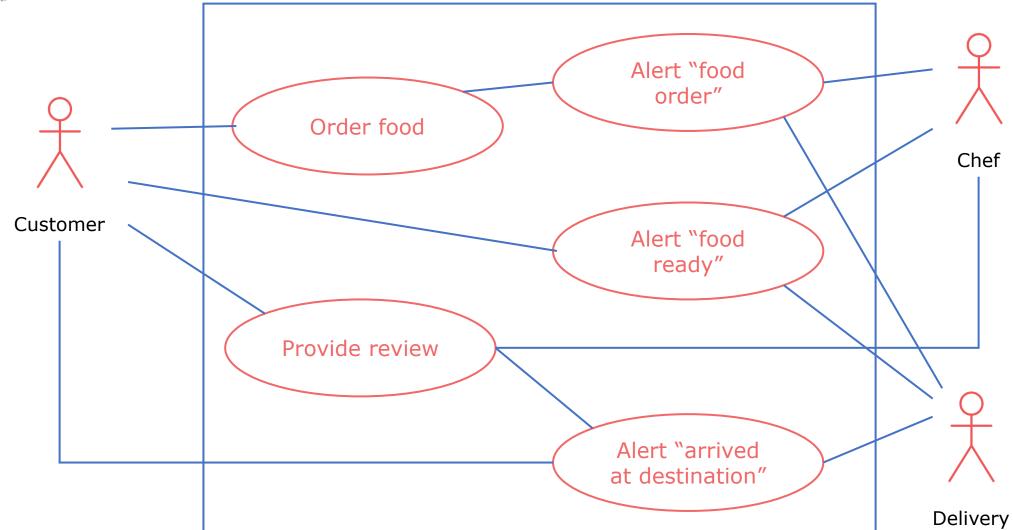
Alert "food ready"

3. Define interactions:

Alert "arrived at destination"









## 2. Mock-Ups

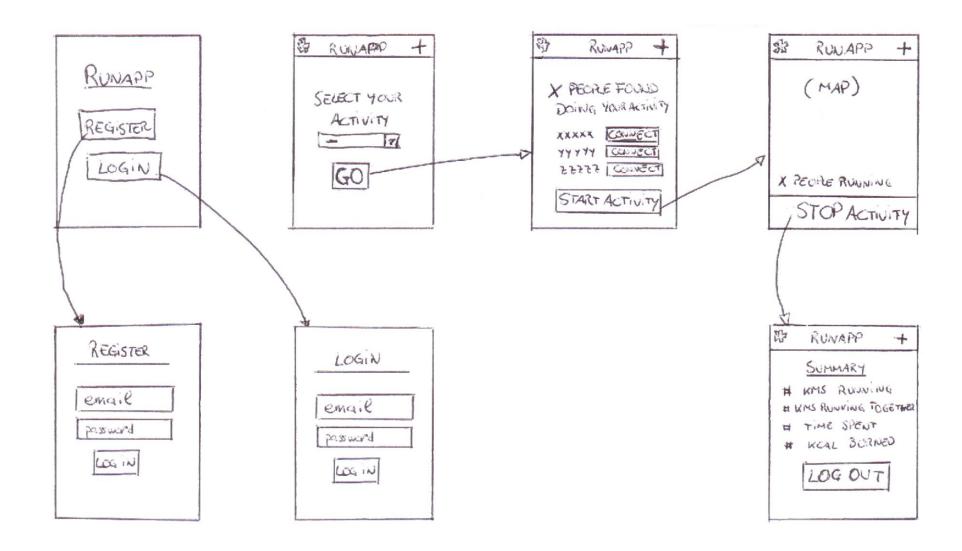






## 2. Mock-Ups

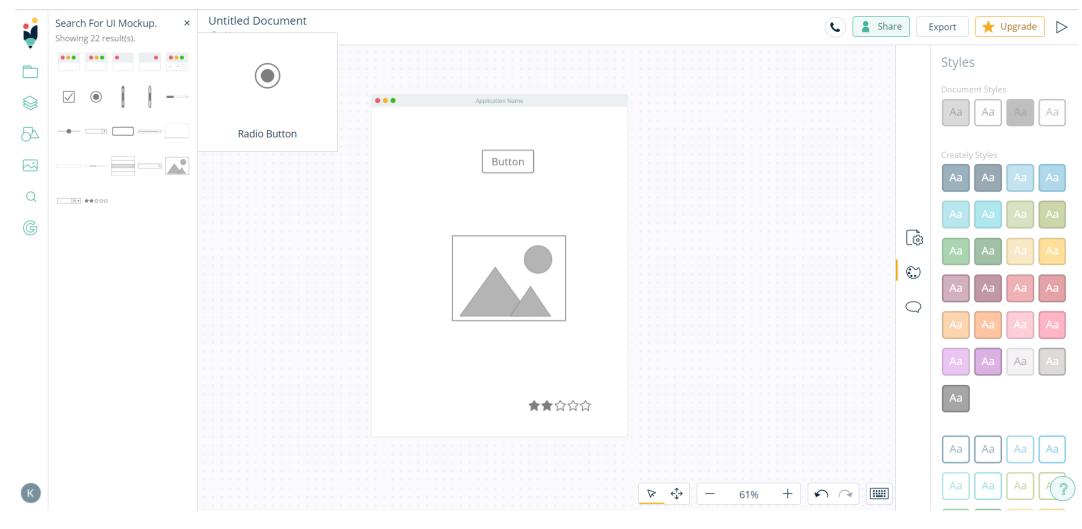






## 2. Mock-Ups







#### 3. Co-Creation Activities



- Activities with the users, developers and other actors to:
  - ✓ Engage users in the software development process
  - ✓ Collect feedback & suggestions
  - ✓ Identify potential concerns & obstacles

#### **Agenda**

09h-10h: Project presentation

10h-11h: Use cases & mock-ups

11h-12h: Focus groups

12h-13h: Brainstorming

13h-14h: Summary & next steps



#### 3. Co-Creation Activities



	Advantage	Limitation
Survey	Structured	Limited dialogue
Interviews	Improved participation	Lack of consensus
Meeting / Workshop	Improved consensus	Bias

- Co-creation activities need to be prepared in advance (e.g. focus questions)
- Use a reasonable number of participants/users (e.g. less than 20)



## 4. Requirements



- Describe at least the minimum set of requirements
- Structured: e.g. definitions, functional requirements, system requirements, etc...
- Use tables and graphs as much as possible
- Use simple natural language for users, more technical for developers
- There are standards for software specifications (e.g. IEEE)

## Example Software Requirements Specification Document for ReqView

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## 4. Requirements



- Students will be able to download classes and upload deliverables
  - ✓ Students will be able to download classes
  - ✓ Students will be able to upload deliverables
- Students will be able to log in using their password, first name, family name and other student information
  - ✓ Using their password, first name, family name and student ID.
- Each page of the system should be able to load in short time
  - ✓ Each page of the system should be able to load in less then 5 seconds.

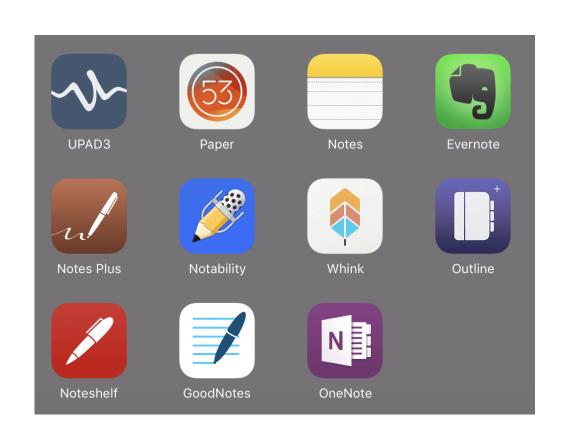


## Project 2021



Note-taking App integrating multiple options:

- Text
- Photo
- Sound
- Link (e.g. Facebook event)
- Drawing
- Calendar
- File
- Etc



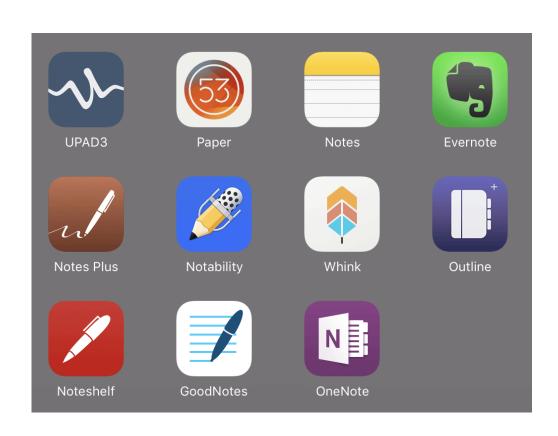


## Project 2021



Note-taking App integrating multiple functionalities:

- Add
- Edit
- Remove
- Share
- See statistics
- Add to calendar
- Mark as important
- Etc





## Project 2021



#### Can be domain-specific:

- Personal
- Group (e.g. family, friends)
- Work
- Sports
- Cultural events
- Political
- News
- Etc...





#### First Deliverable



- Short presentation of the app (One paragraph)
- Use Case(s)
- Mock-ups of UIs (+ one sentence per interface)
- Table of requirements (Detailed):
  - √ 5 functional requirements
  - ✓ 2 non-functional requirements



#### **Next Steps**



- Your next week:
  - ✓ Discuss your idea with your team-mates
  - ✓ Define users
  - ✓ Define functionalities
  - ✓ Draft a first version of the use cases & mock-ups
- Next class: Example of Deliverable 1 (use case, mock-up, requirements, etc)





Of these requirements, which ones are most important?

- A. User requirements.
- B. Legal requirements.
- C. System requirements.
- D They are equally important in a proper software development process.





Among these steps, what comes first in the requirement gathering process?

- A. First draft of the requirements.
- B. First draft of the mock-ups.
- C. User identification for requirement gathering.
- D. Discussion with experts.





Use cases are graphical models that are used to represent:

- A. Detailed requirements of the app.
- B. High-level view of the app's components.
- C. A summary of the main users.
- D. A summary of the main user interfaces.





For a software app that aims to predict heart attacks, which users should be interviewed for the requirement analysis?

- A. Patients as they are the end-users.
- B. Cardiologists only as they are the clinical experts.
- C.) Cardiologists and patients.
- D.) Cardiologists, patients and general practitioners.





For a software app that aims to <u>track the location</u> of Covid-19 patients, which users should be interviewed for the requirement analysis?

- A. Citizens as they are the end-users.
- B. Medical doctors.
- C. Covid-19 specialists.
- D. Citizens and lawyers (to address data privacy).





Which language should you use for requirement documentation?

- A. English to make sure all customers understand
- B. Simple language that can be understood by all
- C. Technical language of the application domain
- D. Unambiguous, detailed and specific descriptions





For an app estimating heart attack risk, how many users should be involved in the requirement gathering process?

- A. At least one male and one female user
- B. N = 50
- C. N=20
- D. N=5





How much time should requirement gathering last?

- A. 3 to 6 months
- B. Till the beginning of the system design
- C. Until testing is complete successfully
- D. Until requirement documentation is finalised





What comes after the co-creation workshops?

- A. Writing of requirements document
- B.) Another iteration of use case definition
- C. Software design
- D. All three are possible





A new iteration of requirement analysis may be needed depending on:

- A. Feedback from developers
- B) Feedback from users that tested the first prototype
- C. Feedback from system design
- D. Quality of the mock-ups