

## WONDERMAT G-H — TERMS & CONDITIONS

(Trading Name of Sterling Wondermat Enterprise)

Last Updated: 21st November, 2025

These Terms and Conditions (“Terms”) govern the services provided by Wondermat G-H, operated under Sterling Wondermat Enterprise. By registering as an agent or using our platform, you agree to these Terms.

### 1. Agent Registration

1.1. All agents are required to pay a non-refundable registration fee of GHS 20.

1.2. Payment activates agent access, discounted agent prices, and commission-earning opportunities.

### 2. Payments Before Orders

2.1. Wondermat G-H operates strictly on a prepaid model.

2.2. Agents must make payments or fund their wallet before purchasing any data bundles.

2.3. No order will be processed until full payment has been received.

2.4. All transactions are final once processed.

### 3. Data Delivery

3.1. Data delivery may be instant or delayed, depending on telecom network validation systems.

3.2. Some phone numbers may receive data earlier than others due to provider-level checks.

3.3. Delivery times are not guaranteed, although we strive to complete every request promptly.

### 4. Pricing & Profits

4.1. Registered agents receive discounted prices exclusively.

4.2. Agents may resell data at any price and retain 100% of the profit margin.

4.3. Prices may change due to adjustments from telecom providers or market conditions.

### 5. Responsibility for Wrong Numbers

5.1. Agents are fully responsible for verifying the accuracy of phone numbers before submission.

5.2. If data is sent to a wrong number due to agent or customer error, Wondermat G-H shall not bear any cost, responsibility, or liability.

- 5.3. Wrong-number transactions cannot be reversed, corrected, or refunded.
  - 5.4. Agents must double-check all numbers before placing orders.
6. Platform Usage & Compliance
- 6.1. All payments must be made through the official Wondermat G-H merchant channels only.
  - 6.2. Agents must follow all telecommunications and digital service regulations.
  - 6.3. Fraud, misuse, or violation of these Terms may result in account suspension or termination.

7. Network Provider Dependency & Commitment to Delivery
- 7.1. Network delays, downtimes, or validation issues (such as MTN system delays) are outside the control of Wondermat G-H.
  - 7.2. However, delivering data to our agents and their customers remains our top priority.
  - 7.3. We will always ensure that every validly paid order is delivered, even if delays occur due to external network issues.
  - 7.4. Agents are assured that every successful payment will result in the corresponding data being delivered once the network permits.

8. Liability Limitations
- 8.1. Wondermat G-H shall not be responsible for:
    - Wrong-number orders
    - Network provider delays or failures
    - Agent/customer disputes
    - Loss of resale profits
  - 8.2. Where applicable, maximum liability is limited solely to the value of the undelivered service.

9. Amendments
- 9.1. Wondermat G-H may update these Terms at any time.
  - 9.2. Continued use of the platform after changes constitutes acceptance.

10. Acceptance

By registering as an agent or using Wondermat G-H services, you confirm that you have read, understood, and agreed to these Terms and Conditions in full. Your continued use of the platform signifies ongoing acceptance of any updates or amendments.

## 11. Strict Policy: No Social Media Advertising

11.1. Agents are strictly prohibited from advertising Wondermat G-H services, prices, or platform information on any social media platforms, including but not limited to Facebook, Instagram, WhatsApp Status, TikTok, Twitter, and Snapchat.

11.2. Any form of promotion, posting, sharing, or public display of Wondermat G-H services on social media is not allowed.

11.3. If an agent is found advertising Wondermat G-H services on social media, their account will be permanently deleted without warning, and they will lose all access to the platform and its benefits.

11.4. This rule is strictly enforced to maintain system stability, prevent abuse, and protect the integrity of the platform.

11.5. No exceptions will be made under any circumstances.