## AllStyle Homes Evaluation / Tester 2

*Today we are asking you to serve as an evaluator of a Web site and to complete a set of tasks. Our goal is to see how easy or difficult you find the site to use.*

*Test Facilitator’s Role*

*During this session, I would like you to think aloud as you work to complete the tasks. I will not be able to offer any suggestions or hints, but from time to time, I may ask you to clarify what you have said or ask you for information on what you were looking for or what you expect to have happen.*

*Test Participant’s Role*

* *Today I am going to be asking you to look for some information on the site and tell me how easy or difficult it was to find the information. These activities are all about how easy we have made it for people to use the site.*
* *There is no right or wrong answer. If you have any questions, comments or areas of confusion while you are working, please let me know.*
* *If you ever feel that you are lost or cannot complete a task with the information that you have been given, please let me know. I will ask you what you might do in a real-world setting and then either put you on the right track or move you on to the next scenario.*
* *I may ask you other questions as we go and we will have wrap up questions at the end.*

*Do you have any questions before we begin?*

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| **Questionnaire** | **Tester’s Comments & Recommendations** |
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| *Just from looking at this site, what is your first impressions?* |  |
| *Who do you think this site is designed for?* |  |

For these activities, you are a citizen surfing the net.

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| **TASK** | **Tester’s Comments & Recommendations** |
| *Is there a page that facilities the option to send an email?*  *What is their email address?* |  |
| *Has the business advertised their contact details sufficiently across the website?* |  |
| *Does the website display the business hours of the Business?*  *What hours is the business open on a Sunday?* |  |
| *The site has a facility to join a mailing list.*  *Find the page and register to their email list*. |  |
| *Locate the AllStyle Homes Privacy Statement. Print yourself a copy.*  *Does AllStyle Homes have a Terms & Conditions Policy?* |  |

For these activities, you are a staff member. Your username = “admin” and your password = “admin”

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| *Enter the staff only (admin) area, using the given username and password* |  |
| *Delete the account with your "username" you created above.* |  |
| *Test / try all links, buttons for correct functionality.  Were there any errors or broken links?* |  |

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| *General Comments or Recommendations:* |