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Working on the relation between the  
customer and team

Build strong relationship between the  
team members





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communication	o de
fun events	g o
norms	n
meeting guidelines	I

Team members

communicating in the working hours and  
deciding how to communicate (whatsapp  
-emails - face to face)

gather the team members in fun events  
once in a week or every two weeks that  
will help them to clear their minds and  
achieve the team goal also will help to  
build strong relationship

no email replies on weekends  
no social media allowed in working hours

after each meeting should record the  
points and send them all to the team  
members to acknowledge (better be  
recorded)

better to be first thing in the morning so  
the team can work on it

the decision should be based on the







dm process	m
conflict resolution	v

steps :

- define your target
- gather the team members based on the feedback
- try to build communication and break the ice bet

the decision should be based on the majority is more than half after consulting with the project manager

trying to solve any conflict in a friendly way first to avoid tearing the team apart and making bad environment

work that you had between the team members

