

NPTEL
Soft-Skills

Week -3

A. Choose the most suitable option as your answer from the choices given below:

1. When one studies the perception of time across cultures, this kind of study is often termed as:
 - a) Polemics
 - b) Semantics
 - c) Chronemics**
 - d) Pragmatics
2. What does it mean to show a flat palm in the realm of Haptics?
 - a) Submission**
 - b) Dominance
 - c) Aggression
 - d) Neutrality
3. Which of the following is not a feature of meta-communication?
 - a) High Pitch
 - b) Silence
 - c) Fumbling
 - d) Verbosity**
4. In silent communication, which of the following is the most important pre-requisite?
 - a) Shared assumptions and unspoken arguments**
 - b) Difference of opinion
 - c) Circumlocutory language
 - d) Verbal cues
5. Which of the following is the type of listening, where the listener does not listen to the speaker with an element of protest in mind?
 - a) Combative Listening
 - b) Attentive Listening**
 - c) Reflective Listening

d) Empathetic Listening

B. On the basis of your understanding mark the following statements as True or False:

6. In Asian and Arab countries restricted handshake is a common form of greeting.

(True/ False)

7. Silence is a form of Meta-communication. **(True/ False)**

8. Effective Pauses do not help in developing relationships and ensuring cordiality with the audience. **(True/ False)**

9. In Japan and China handshake is the most common form of greeting someone.

(True/ False)

10. Perceptive listening is a conscious, cognitive effort involving primarily the sense of hearing reinforced by other senses and leading to understanding.

(True/ False)