# Chapter 9: Security

## What is Security?

- Security is a measure of the system's ability to protect data and information from unauthorized access while still providing access to people and systems that are authorized
- An action taken against a computer system with the intention of doing harm is called an *attack*
- Attack can be in different forms
  - unauthorized attempt to access/modify data or service
  - intended to deny services to legitimate users

## What is Security?

- Security has three main characteristics, called CIA:
- Confidentiality is the property that data or services are protected from unauthorized access.
  - For example, a hacker cannot access your income tax returns on a government computer.
- Integrity is the property that data or services are not subject to unauthorized manipulation.
  - For example, your grade has not been changed since your instructor assigned it.
- Availability is the property that the system will be available for legitimate use.
  - For example, a denial-of-service attack prevent you from ordering a book from an online bookstore.

## What is Security?

- Other characteristics that support CIA are
  - Authentication verifies the identities of the parties to a transaction and checks if they are truly who they claim to be.
  - Authorization grants a user the privileges to perform a task.
  - Nonrepudiation guarantees that the sender of a message cannot later deny having sent the message, and that the recipient cannot deny having received the message.
    - For example, you cannot deny ordering something from the Internet, or the merchant cannot disclaim getting your order.





What you can do

## Security General Scenario

Portion of Scenario	Possible Values
Source	Human or another system which may have been previously identified (either correctly or incorrectly) or may be currently unknown. A human attacker may be from outside the organization or from inside the organization.
Stimulus	<b>Unauthorized attempt</b> is made to display data, change or delete data, access system services, change the system's behavior, or reduce availability.
Artifact	System services; data within the system; a component or resources of the system; data produced or consumed by the system
Environment	The system is either online or offline, connected to or disconnected from a network, behind a firewall or open to a network, fully operational, partially operational, or not operational

# Security General Scenario

Portion of Scenario	Possible Values
Response	<ul> <li>Transactions are carried out in a fashion such that</li> <li>data or services are protected from unauthorized access;</li> <li>data or services are not being manipulated without authorization;</li> <li>the data, resources, and system services will be available for legitimate use.</li> <li>The system tracks activities within it by</li> <li>recording access or modification,</li> <li>recording attempts to access data, resources or services,</li> <li>notifying appropriate entities when an apparent attack is occurring.</li> </ul>

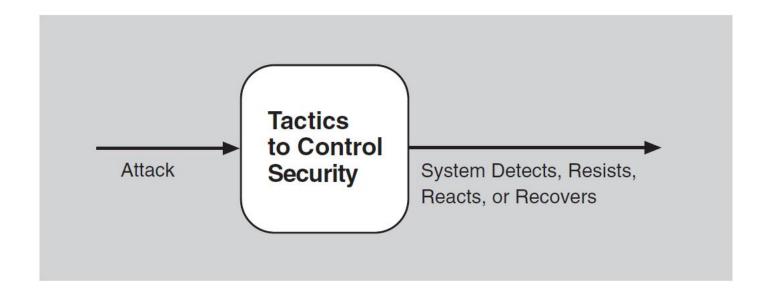
# Security General Scenario

Portion of Scenario	Possible Values
Response	One or more of the following
Measure	<ul> <li>how much of a system is compromised when a particular component or data value is compromised,</li> <li>how much time passed before an attack was detected,</li> <li>how many attacks were resisted,</li> <li>how long does it take to recover from a successful attack,</li> <li>how much data is vulnerable to a particular attack</li> </ul>

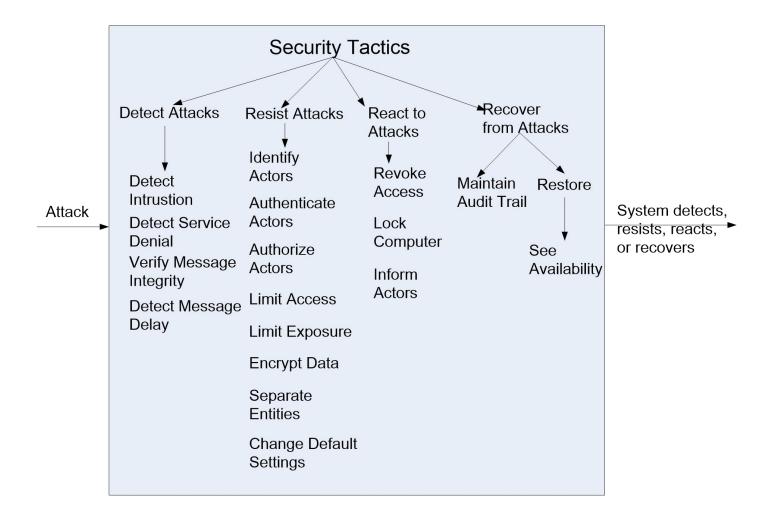
### Sample Concrete Security Scenario

- A disgruntled employee from a remote location attempts to modify the pay rate table during normal operations. The system maintains an audit trail and the correct data is restored within a day.
  - Stimulus: unauthorized attempts to modify the pay rate table (工资表)
  - Stimulus source: a disgruntled employee
  - Artifact: the system with pay rate table
  - Environment: during normal operation
  - Response: maintains an audit trail (审计线索)
  - Response measure: correct data is restored within a day

## The goal of security tatics



## **Security Tactics**



#### **Detect Attacks**

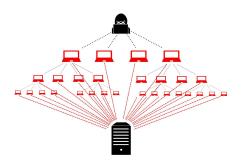
- **Detect Intrusion**: compare network traffic or service request patterns *within* a system to a set of signatures or known patterns of malicious behavior stored in a database.
- Detect Service Denial: comparison of the pattern or signature of network traffic coming into a system to historic profiles of known Denial of Service (DoS) attacks.

## DOS (denial-of-service)

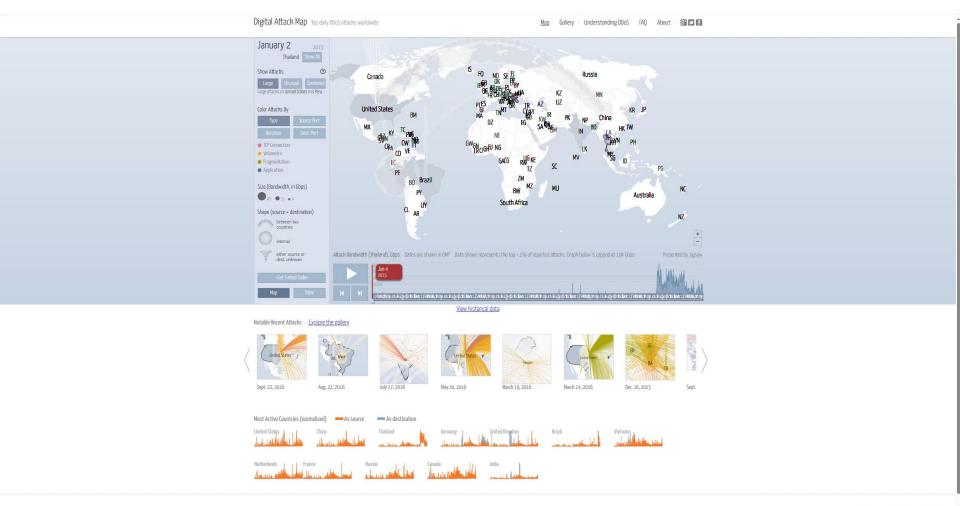
- A cyber-attack in which the perpetrator seeks to make a machine or network resource unavailable to its intended users by temporarily or indefinitely disrupting services of a host connected to a network.
- Denial of service is typically accomplished by flooding the targeted machine or resource with superfluous requests in an attempt to overload systems and prevent some or all legitimate requests from being fulfilled.

## DDOS (distributed DOS)

- The incoming traffic flooding the victim originates from many different sources. More sophisticated strategies are required to mitigate this type of attack; simply attempting to block a single source is insufficient as there are multiple sources.
- A DoS or DDoS attack is analogous to a group of people crowding the entry door of a shop, making it hard for legitimate customers to enter, thus disrupting trade and losing the business money.
- Criminal perpetrators of DoS attacks often target sites or services hosted on high-profile web servers such as banks or credit card payment gateways. Revenge and blackmail, as well as hacktivism,[7] can motivate these attacks.







- https://horizon.netscout.com/
- https://www.digitalattackmap.com/#anim=1& color=0&country=BR&list=0&time=18763&vie w=map

## Deny of Service Attack

- Normal Ping sends ICMP (Internet Control Message Protocol)
  packets to a target to check network connectivity and
  measure latency. These packets are usually small and within a
  legal size range, which is generally safe and expected by most
  systems.
- Ping of Death sends ICMP packets that exceed the maximum allowable packet size (usually over 65,535 bytes). Such oversized packets are fragmented, and when reassembled by the target, they can overflow memory buffers, potentially crashing or freezing the system.
  - This exploit leverages a vulnerability in older operating systems but is largely mitigated in modern systems with built-in protections.

## Ping of Death

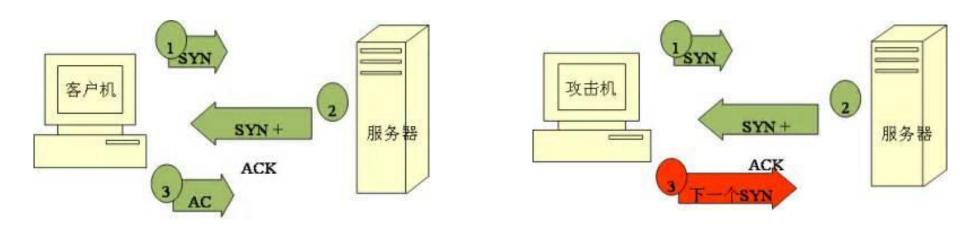
```
- 0 -
画 管理员: C:\Windows\system32\cmd.exe - ping -l 65500 192.168.1.2 -t
C:\Users\Administrator>ping -1 65500 192.168.1.2 -t
止在 Ping 192.168.1.2 具有 65500 字节的数据:
                                    日 日 <1ms TTL=64
                                   时间<1ms TTL=64
                                   时间<1ms TTL=64
   192.168.1.2
    192.168.1.2
                                   日 | 日 | C1ms TTL=64
                                   日 日 | 1 ms TTL=64
                                   时间<1ms TTL=64
                                   日 | B | <1ms TTL=64
                                   日 | B < 1 ms | TTL=64
                                   时间<1ms TTL=64
                        字节=65500 时间<1ms TTL=64
                           节=65500 时间<1ms TTL=64
                        字节=65500 时间<1ms TTL=64
                        字节=65500 时间<1ms TTL=64
                                                                             46%
```

#### **UDP Flood**

- Attackers overwhelm a target server by sending a massive number of UDP (User Datagram Protocol) packets. UDP is a "connectionless" protocol, meaning it doesn't require a handshake to establish a connection, making it fast but also prone to abuse in flood attacks.
- Example: Imagine the server as a customer service desk, and each UDP packet as a "knock" on that desk. In a UDP flood, thousands of "knocks" arrive simultaneously, demanding attention. Each knock (packet) triggers the server to check for a response even though there's no "caller" on the other side.
- This flood of fake requests keeps the server too busy to handle real users, causing the system to slow down or even crash entirely.

#### TCP SYN

 An attacker rapidly initiates a connection to a server without finalizing the connection

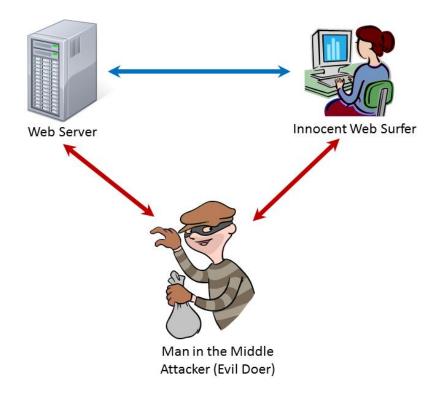


#### **Detect Attacks**

 Verify Message Integrity: use techniques such as checksums or hash values to verify the integrity of messages, resource files, deployment files, and configuration files.

#### **Detect Attacks**

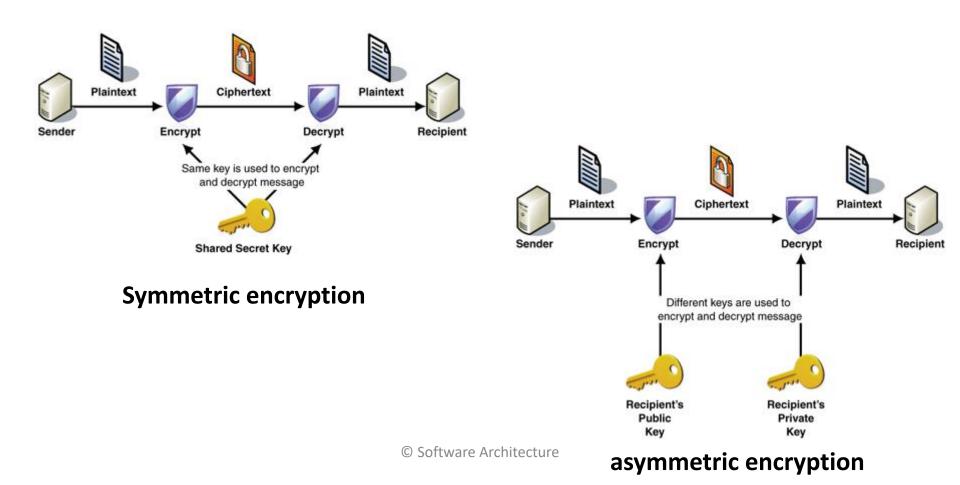
 Detect Message Delay: checking the time that it takes to deliver a message, it is possible to detect suspicious timing behavior, i.e., man-in-the-middle attack



- Identify Actors: identify the source of any external input to the system. (知道)
- Authenticate Actors: ensure that a user or remote computer is actually who or what it purports to be. (认证)
- Authorize Actors: ensuring that an authenticated actor has the rights to access and modify either data or services. (授权)
- Limit Access: limiting access to resources such as memory, network connections, or access points. (限制)

- Limit Exposure: minimize the attack surface of a system by having the fewest possible number of access points.
- E.g., firewall is a single point of access to the intranet
- E.g., closing a port

 Encrypt Data: apply some form of encryption to data and to communication.



- Separate Entities: can be done through physical separation on different servers, the use of virtual machines
  - Sensitive data is frequently separated from nonsensitive data to reduce the attack possibilities from those who have access to nonsensitive data.
- Change Default Settings: Force the user to change settings assigned by default.
  - e.g., change your defualt password

#### React to Attacks

- Revoke Access: limit access to sensitive resources, even for normally legitimate users and uses, if an attack is suspected.
- Lock Computer: limit access to a resource if there are repeated failed attempts to access it.
- Inform Actors: notify operators, other personnel, or cooperating systems when an attack is suspected or detected.

## Summary

- Attacks against a system can be characterized as attacks against the confidentiality, integrity, or availability of a system.
- Identifying, authenticating, and authorizing actors are tactics intended to determine which users or systems are entitled to what kind of access to a system.
- Tactics exist to detect an attack, limit the spread of any attack, and to react and recover from an attack.

## Chapter 10: Testability

## What is Testability?

- Software testability refers to the ease with which software can be made to demonstrate its faults through (typically execution-based) testing.
- Testability refers to the probability that it will fail on its next test execution.
- If a fault is present in a system, then we want it to fail during testing as quickly as possible.

## What is Testability?

• For a system to be testable, it must be possible to *control* each component's inputs (and possibly manipulate its internal state) and then to *observe* its outputs (and possibly its internal state).

## **Testability General Scenario**

Portion of Scenario	Possible Values
Source	Unit testers, integration testers, system testers, acceptance testers, end users, either running tests manually or using automated testing tools
Stimulus	A set of tests are executed due to the completion of a coding increment; the complete implementation of the system; or the delivery of the system to the customer.
Environment	Design time, development time, compile time, integration time, deployment time, run time
Artifacts	The portion of the system being tested
Response	One of the following: execute tests and capture results; capture activity that resulted in the fault; control and monitor the state of the system

# **Testability General Scenario**

Portion of Scenario	Possible Values
Response Measure	One or more of the following:  effort to find a fault;  effort to achieve a given percentage of state space coverage;  probability of fault being revealed by the next test;  time to perform tests;  effort to detect faults;  length of time to prepare test environment

# Sample Concrete Testability Scenario

- The unit tester completes a code unit during development and performs a test sequence whose results are captured and that gives 85% path coverage within 3 hours of testing.
  - Source: unit tester
  - Stimulus: code unit completed
  - Artifact: code unit
  - Environment: development
  - Response: capture results
  - Response measure: 85% path coverage in three hours

## Goal of Testability Tactics

- The goal of tactics for testability is to allow for easier testing when an increment of software development has completed.
- There are two categories of tactics for testability:
  - The first category deals with adding controllability and observability to the system.
  - The second deals with *limiting complexity* in the system's design.

## **Testability Tactics**



## Specialized Interfaces

- To control or capture variable values for a component through normal execution.
- A set and get method of variables
- A report method that returns state of the object
- A reset method to set the internal state

#### Control and Observe System State

- Record/Playback: The state that caused a fault is often difficult to re-create. Capturing information crossing an interface and using it as input for further testing.
- Localize State Storage: to start a system in an arbitrary state for a test, it is most convenient if that state is stored in a single place.

#### Control and Observe System State

- Sandbox: isolate the system from the real world to enable experimentation (虚拟机)
- Executable Assertions: assertions are hand coded and placed at desired locations to indicate when and where a program is in a faulty state

```
python

def divide(a, b):
    assert b != 0, "Division by zero error" # 可执行断言
    return a / b
```

## **Limit Complexity**

- Limit Structural Complexity: avoiding or resolving cyclic dependencies between components, and reducing dependencies between components in general
- E.g., limit the depth of inheritance tree
- High cohesion, and loose coupling can help testability

## **Limit Complexity**

• Limit Non-determinism: finding all the sources of non-determinism, such as unconstrained parallelism, and weeding them out as far as possible.

## Testability v.s. Fault-tolerance

- Testability is to make the fault easier to show up
- Fault-tolerance attempts to hide the faults, and make it difficult to reveal the faults.
- Are the two design goals incompatible?
  - a system can be designed to handle faults gracefully in production (fault-tolerance) while retaining mechanisms, such as logging, alerts, or error injection, that make these faults observable and analyzable in a test environment.

## Testability and other Quality Qttributes

- What other quality attributes do you think testability is most in conflict with?
  - Performance, Security
- What other quality attributes do you think testability is most compatible with?
  - Availability, Modifiablity

## Summary

- Controlling and observing the system state are a major class of testability tactics
- Complex systems are difficult to test because of
  - the large state space in which their computations take place,
  - and the larger number of interconnections among the elements of the system.
- Keeping the system simple is another class of tactics that supports testability.

## Chapter 11: Usability

## What is Usability?

- Usability is concerned with how easy it is for the user to accomplish a desired task and the user support the system provides
- Usability is one of the cheapest and easiest ways to improve a system's quality

## What is Usability?

- Usability comprises the following areas:
  - Using a system efficiently.
  - Learning system features.
  - Minimizing the impact of errors.
  - Adapting the system to user needs.
  - Increasing confidence and satisfaction.

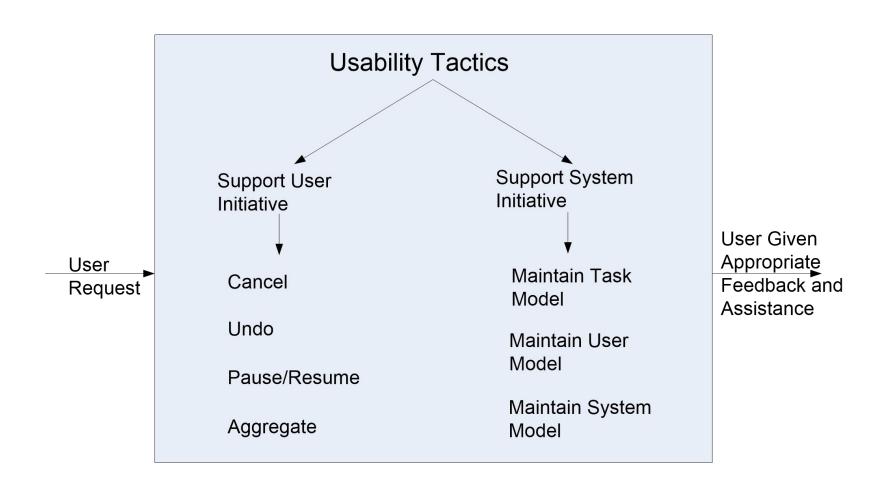
## **Usability General Scenario**

Portion of Scenario	Possible Values
Source	End user
Stimulus	End user tries to use a system efficiently, learn to use the system, minimize the impact of errors, adapt the system, or configure the system
Environment	Runtime or configuration time
Artifacts	System or the specific portion of the system with which the user is interacting.
Response	The system should either provide the user with the features needed or anticipate the user's needs.
Response Measure	One or more of the following: task time, number of errors, number of tasks accomplished, user satisfaction, gain of user knowledge, ratio of successful operations to total operations, or amount of time or data lost when an error occurs.

#### Sample Concrete Usability Scenario

- The user downloads a new application and is using it productively after two minutes of experimentation.
  - Source: user
  - Stimulus: download a new application
  - Artifact: system
  - Environment: runtime
  - Response: user uses application productively
  - Response measure: within two minutes of experimentation

## **Usability Tactics**



#### Support User Initiative

- Cancel: the system must listen for the cancel request;
  - the command being canceled must be terminated;
     resources used must be freed; and collaborating
     components must be informed.
- Pause/Resume: temporarily free resources so that they may be re-allocated to other tasks.
  - Used for long-running operation

## Support User Initiative

- Restore: maintain a sufficient amount of information about system state so that an earlier state may be restored
- Aggregate: ability to aggregate lower-level objects into a group, so that a user operation may be applied to the group, freeing the user from the repetitive operations.

## Support System Initiative

- Maintain Task Model: determines context so the system can have some idea of what the user is attempting and provide assistance.
- Maintain System Model: system maintains an explicit model of itself. This is used to determine expected system behavior so that appropriate feedback can be given to the user.

## Summary

- Architectural support for usability involves allowing the user to take the initiatives such as cancelling a long running command, undoing a completed command, and aggregating data and commands.
- To predict user or system response, the system must keep a model of the system, and the task.

# Chapter 12: Other Quality Attributes

## Portability

- Portability is also a special form of modifiability.
- Portability refers to the ease with which software that built to run on one platform can be changed to run on a different platform.

## Development Distributability

- **Development Distributability** is the quality of designing the software to support distributed software development.
- The system are developed using globally distributed teams.
- The purpose is to minimize the coordination among the teams.

## Scalability

- Horizontal scalability (scaling out) refers to adding more resources to logical units such as adding another server to a cluster.
- Vertical scalability (scaling up) refers to adding more resources to a physical unit such as adding more memory to a computer.
- Results in a measurable improvement without disruptive operations
- Centralized v.s. decentralized?

## Deployability

- Deployability is concerned with how an executable arrives at a host platform and how it is invoked.
- Examples:
  - Javascripts
  - Virus
  - Agent

## Mobility

- Mobility deals with the problems of movement and affordances of a platform
- Issues in mobility include
  - Battery management
  - Disconnection and reconnection
  - Hand-off in cellular network

**—** ...

## Monitorability

- Monitorability deals with the ability of the operations staff to monitor the system while it is executing.
- For example
  - the health of various component
  - Average transaction processing time
  - Queue length

## Safety

- Software safety is about the software's ability to avoid entering states that cause or lead to damage, injury, or loss of life
- and to recover and limit the damage when it does enter into bad states.
- The architectural concerns with safety are almost identical with those for availability

#### Standard Lists of Quality Attributes

