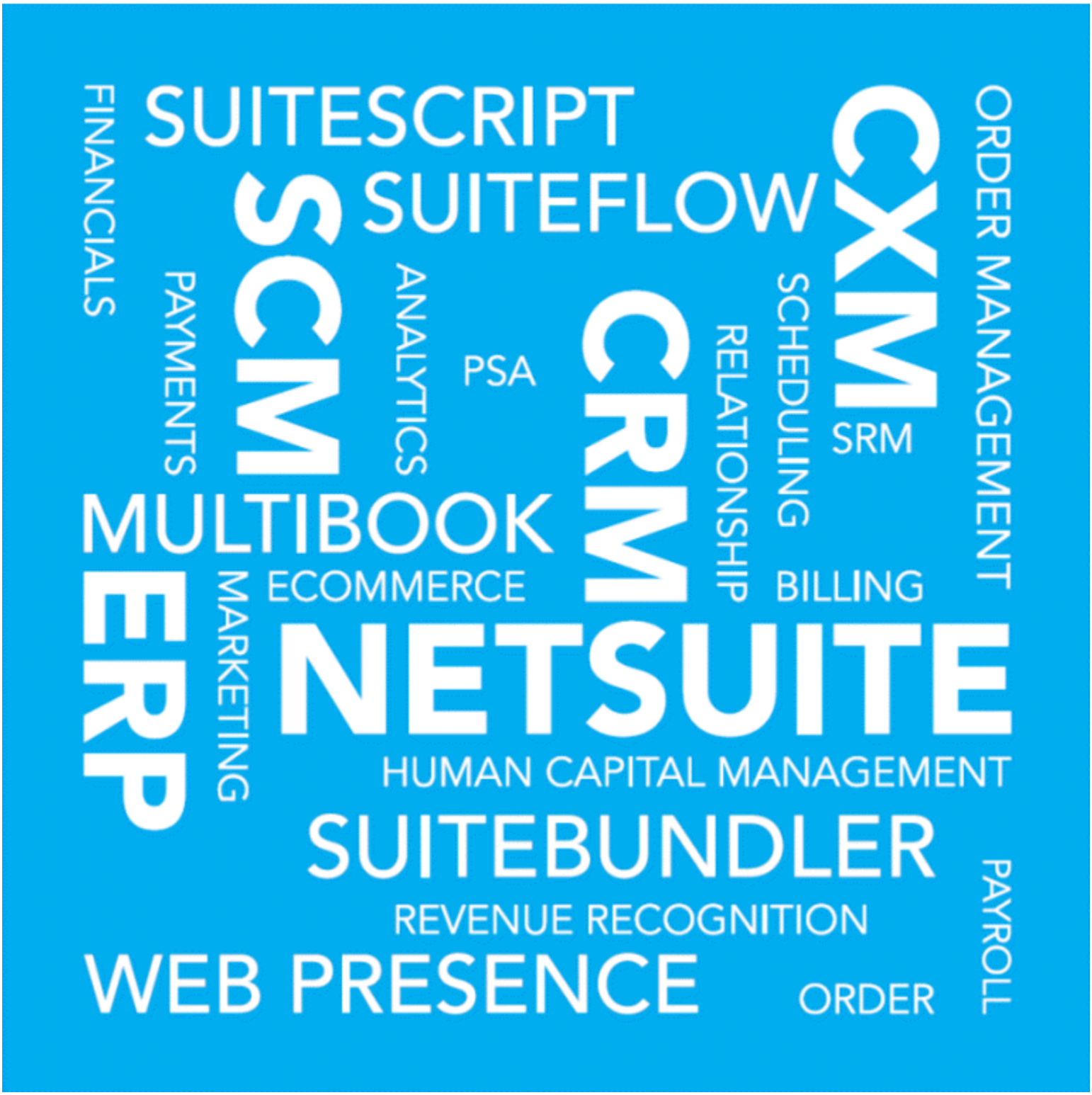
# Getting Started with SuiteCommerce Web Stores

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# Overview

**Applies to:** SuiteCommerce Web Stores

Welcome to SuiteCommerce! Follow these topics to get started building your SuiteCommerce Site. If you are new to SuiteCommerce, this section guides you through the initial steps necessary to establish a working site that is ready to be transformed into something unique. The topics below are your starting point and provide the bare minimum requirements to create a site that you can see on a development domain.

Read the following topics to learn more about setting up a site:

## Enable Features

The first step to building your SuiteCommerce site is to enable a few required features in NetSuite.

## Install Your SuiteCommerce Application

Each implementation of SuiteCommerce requires specific SuiteApps installed into your NetSuite account. Follow the procedures in this topic to install the right ones.

## Configure Minimum Setup Requirements

After installing the SuiteApps for your application, you need to configure a few site settings and set up field sets before you can view your site on a development domain.

## Next Steps

Your next step is to view your initial site. You still have many options to configure and set up for your site, but you are now on your way. The Next Steps section gives you a few ideas about where to look next.

# Enable Features

**Applies to:** SuiteCommerce Web Stores

After the correct modules have been provisioned for your NetSuite account, the site administrator can turn on the following features required to get started. The list below includes all the features you need to create a SuiteCommerce Standard or SuiteCommerce Advanced website.

## To enable features for SuiteCommerce:

1. In NetSuite, go to Setup > Company > Enable Features.
2. In the **Enable Features** page, click the **SuiteCloud** tab and enable the following features:
   - **SuiteScript** field group:
     - Client SuiteScript
     - Server SuiteScript
     - SuiteScript Server Pages
   - **SuiteTalk** field group:
     - Web Services
3. In the **Web Presence** tab, enable the following features:
   - **Web Site** field group:
     - Web Site
     - Web Store
     - Advanced Site Customization
     - Descriptive URLs
     - SuiteCommerce Advanced
   - **Publishing** field group:
     - Host HTML Files
   - **Access** field group:
     - Online Ordering

Now that your features are enabled, you are ready to Install Your SuiteCommerce Application.

# Install Your SuiteCommerce Application

**Applies to:** SuiteCommerce Web Stores

When installing SuiteCommerce Standard or SuiteCommerce Advanced for the first time, you must install the most recent version of the appropriate SuiteApp (bundle) and several additional related SuiteApps. SuiteApps can be managed or unmanaged. If a SuiteApp is **Managed**, you automatically receive updates for fixes and enhancements for that SuiteApp without any need to update manually or migrate for future releases. Any SuiteApps that are not managed require that you manually update them in NetSuite.

Once the SuiteApps are installed, the necessary records and files for hosting your web store are available in your account. However, you will need to link your application to a development domain before you can view your site. To do this, you must have already acquired a domain for your website.

**Important:** If you have not acquired a domain, see the help topic Overview. Once you have your domain ready to go, return here to complete the next steps.

**Note:** Although you are implementing SuiteCommerce Standard, some NetSuite user interface elements, such as menus and menu items, may state **SuiteCommerce Advanced**. In these cases, follow the procedures as directed.

## To install your SuiteCommerce application:

1. Go to Customization > SuiteBundler > Search & Install Bundles.
2. Install all SuiteApps (bundles) required for your SuiteCommerce implementation.

   In the **Keywords** field, enter the Bundle ID of the version of the SuiteApp you want to install and click **Search**. See the following table for a list of SuiteApps and their Bundle IDs. Contact your NetSuite representative if you do not have access to any shared SuiteApps.

| SuiteApp | Bundle ID | Required/Optional | Managed? | Shared? |
|---|---|---|---|---|
| **SuiteCommerce Standard** | 222167 | Required only for SCS | Yes | Yes |
| **SuiteCommerce Advanced** | 194217 | Required only for SCA | No | Yes |
| SuiteCommerce Extension Management | 228895 | Required only for SCS | Yes | Yes |
| SuiteCommerce Base Theme | 228676 | Required only for SCS | Yes | Yes |
| SuiteCommerce Configuration | 222173 | Required | Yes | No |
| Product Merchandising | 32027 | Optional<br>Install this SuiteApp if you want to use Merchandising Zones. | No | Yes |
| Reference Product Lists Records | 53051 | Optional<br>Install if implementing Product Lists or Save-for-Later lists. For details on using Product List Records, see the help topic Product List Custom Records. | Yes | No |

| SuiteApp | Bundle ID | Required/Optional | Managed? | Shared? |
|---|---|---|---|---|
| Reference Product Review Records | 53053 | Optional<br>Install if implementing Product Reviews. For details on using Product Review Records, see the help topic Product Reviews. | Yes | No |

3. Verify that the correct SuiteApp is returned in the search and select it.
4. Review the SuiteApp details and then click **Install**.

   The Installed Bundles page displays a list of SuiteApps. Installation of a SuiteApp may take some time. The status column indicates the progress. Refresh the page to update the status.
5. Link your application to your development domain.

   The development domain is the domain used by developers before your site goes live. Link your application to this development domain to make sure everything is set up correctly. When you are ready to go live with your web store, link the application to your production domain.

   a. Go to Setup > SuiteCommerce Advanced > SSP Applications and click **View** next to **SuiteCommerce Standard**.

      Note that if you are using SuiteCommerce Advanced, you have access to two applications: **Dev** and **Src**. Link to the SuiteCommerce Advanced — Dev <release> application.

   b. Click **Link to Domain**.

      **Important:** Link SuiteCommerce Standard to a domain, not the entire site. If you link to a site, you lose all support for themes and extensions. This is also true for the Aconcagua release of SuiteCommerce Advanced or later.

   c. Select the development domain for the desired site.

      As noted earlier, having your domain setup is a prerequisite for completing the installation of your application. If you do not see your expected domain available, see the help topic Overview.

Now that your application is installed and linked to a domain, you are ready to Configure Minimum Setup Requirements.

# Configure Minimum Setup Requirements

**Applies to:** SuiteCommerce Web Stores

After installing your application, you have access to the Web Site Setup Record in NetSuite. In this record, you must do the following before you can view your site on a development domain.

- Set Minimum Site Record Fields
- Import Field Sets
- Set Up the Search Index

## Set Minimum Site Record Fields

Although there are many things you will want to set up on the Web Site Setup record there are a few required settings before you can view your site.

### To set minimum site record fields :

1. In NetSuite, go to Setup > SuiteCommerce Advanced > Set Up Web Site.
2. Click **Edit** next to the site you want to set up.
3. On the **Setup** tab, in the **Home Page** field, select **Hosting Files : Live Hosting Files**.
4. On the **Shopping** tab, on the **Currency** and **Languages** areas, enable at least one currency and one language to be online as the default.
5. Save the Web Site record.

## Import Field Sets

Data from NetSuite, such as item information, is made available to your web store by defining a set of fields to expose. This section explains how to use a pre-defined script to quickly populate your site with required Field Sets. You can add fields specific for your business to this script or just accept the defaults to begin.

**Warning:** Do not delete field sets, as this may cause unintended results.

### To use the script:

1. Copy the contents of the Field Set Setup Script to a text editor.
2. Edit the `siteID` variable with the site id you want to use.

   The site id is displayed in the URL when you navigate to the Web Site Setup page for the desired site.

   **Note:** The default value of `9999` fails, since no site is ever assigned an ID of 9999.
3. Set the configurable options as required.

   Each Field Set Setup Script includes a few options you can set. The default options add fields for using Product Reviews but not for Pickup In Store. Set the `has_store_pickup` flag to `true` if you intend to use Pickup In Store in your web store.

4. Optionally, add any field set definitions as needed for your site.

   The script includes all required fields and provides a good starting point for your website.

   > **Important:** The Field Set to return item details is named **details**. If you decide to use a different name, you must configure that change as described in Items Fields Advanced Name on the Backend Subtab.

5. Save your modified script.

   Your modified script can be used to quickly replicate a site setup during development.

6. Execute the script in the SuiteScript debugger.

   a. Go to Customization > Scripting > Script Debugger.

   b. Enter the SuiteScript Debugger domain (by clicking the link as indicated) and then re-enter your login credentials if prompted.

   c. From the API Version dropdown, select 1.0.

      > **Important:** This script can only be run against **SuiteScript Version 1.0**.

   d. Copy and paste your modified script code into the debugger.

   e. Click **Debug Script** and then hit the **Continue** button.

After the script has executed, field sets are properly populated and can be verified in the **Field Sets** tab of the Web Site Setup record.

## Field Set Script

> **Note:** If you have previously set up fields for your site, before running this script delete any field sets that are currently defined for the website where you want to run the script. Use caution when doing this as deleting field sets required for your site can have unintended results.

Field Set Setup Script

# Set Up the Search Index

After setting up your field sets, create a minimum search index. The search index is needed for your web store to have access to data associated with defined field sets. You can enhance this at a later time.

### To set up the search index:

1. In NetSuite, go to Setup > SuiteCommerce Advanced > Set Up Web Site.
2. Click **Edit** next to the site you want to set up.
3. On the **Search Index** tab, **Facet Fields** subtab, select at least one facet in the **Facet Field Name** field to enable in the frontend (for example, Online Price).
4. Save the Web Site record.

Once you have completed the minimum setup requirements, you are ready for the Next Steps to view your site and start building it out for your business.

# Next Steps

**Applies to:** SuiteCommerce Web Stores

After you complete the steps outlined in the Getting Started section, you can now view your site on your development domain. At this point, this is only a basic site. You still need to complete more tasks before you are ready to go live, but you now have a working development site to test and view your changes.

Navigate to the development domain defined in your Web Site Setup record. If the site does not display, check that your domain set up correctly. See the help topic Overview.

The SuiteCommerce Storefront topics offer many options for your site, from search preferences to marketing features and site analytics. We recommend browsing through the various set up options to see what is best for your site. However, consider the following principle topics as the most important of your next steps:

- Products – details how to set up products, including item set up for SuiteCommerce, product images, product lists, etc.
- Web Store Transactions – details how to set up payments, shipping, and checkout.
- Themes & Extensions – details how to install and activate themes to change the look and feel of your site or extensions to add functionality.
- Item Setup for SuiteCommerce – details how to make items that are set up in NetSuite available to site visitors for viewing and purchasing on your web store.

## Site Management Tools

If Site Management Tools are provisioned for your site, you can use these tools to perform several important website management related tasks, including:

- Manage content (HTML, text, images, and merchandising zones)
- Add landing pages and enhance existing pages
- Customize Sass and enable skins for themes
- Manage commerce categories and subcategories
- Assign items to categories

The Site Management Tools user interface lets you manage and preview content in real-time using an unpublished version of your site. You drag and drop new content, edit or remove existing content, and rearrange content by dragging it from one location to another. See the help topic SMT Overview to learn more about SMT, including the types of content you can manage, how to set it up, and how to use it.