Oracle® Communications Network Charging and Control

Advanced Control Services Alarms Guide Release 6.0.1

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Alarm Topic Description

Alarm generation

Alarms on each configured node are written to the syslog and are then captured by the smsAlarmDaemon for entry in the SMF database.

For management of these alarms, refer to Service Management System Technical Guide.

Severity levels

This table describes the alarms severity levels.

| Level | Abbr | Description |
|----------|------|--|
| Critical | С | These alarms are raised when the application has encountered an error which indicates that the system is unable to function. |
| Error | Е | These alarms indicate the application has encountered a serious problem completing a necessary task and could not complete the task. |
| Warning | W | Warnings are raised to indicate the application encountered a problem completing a non-mission critical task. |
| Notice | N | Notices are raised to indicate that the application has completed a task successfully. |

Alarm format

Alarms usually follow this format:

Mon DD 24:MM:SS hostname process name: [ID alarmID user.severity] process(PID) SEVERITY: Alarm text with possible variables

Where:

| Variable | Description | | |
|---|--|--|--|
| Mon DD | Month and date the alarm was logged. | | |
| 24:MM:SS | Time the alarm was logged in 24 hour format. | | |
| hostname Name of the machine on which the alarm was general | | | |
| process name | Name of the process which logged the alarm. | | |
| alarmID | ID number of the alarm. | | |
| severity | Alarm severity. | | |
| process | Name of the process which logged the alarm. | | |
| PID Process ID of the process which logged the alarm. | | | |
| SEVERITY | Alarm severity. | | |

| Alarm text | Alarm text. This may include variables such as node number. |
|------------|---|
| | Note: In some cases the entire alarm text is generated from variables. |

Note: Some alarms from some subsystems may have a different format.

Example: This text shows an smsMaster alarm about pending update queues.

```
Mar 30 13:34:54 prodsmp1 smsMaster: [ID 953149 user.warning] smsMaster(17833) WARNING: Pending queue now above 15 (Worst Node 317)
```

Alarm text and variables

The %d and %s symbols represent variables within the alarm text. These values are generated by the subsystem and added to the message when the alarm is raised.

Usually the %d is a number and the %s is text in the context of the message to complete the alarm message. Occasionally other % symbols are also used (for example, %u) for different variables.

Further information

For more information about:

- The SMS Alarms subsystem, see Service Management System Technical Guide
- Creating and maintaining the SMS Alarm Relay rule set, see Service Management System User's Guide

Advanced Control Services Alarms

| Alarm | Severity | Text | Cause | Resolution | Service |
|-------|----------|---|--|---|---------|
| 11196 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Could not load ACS Compiler Plugin %s %d | A compiler daemon plugin, as specified by a CompilerPlugin line in acs.conf on the SMP, cannot be loaded | Make sure that the specified file exists somewhere in the shared library path of acs_oper and is readable. | ACS |
| 11197 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Could not find symbol sharedLibraryInit in ACS Compiler Plugin %s %d | The compiler plugin shared library soes not contain a required function. | Contact support. | ACS |
| 11198 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: ACS Compiler Plugin %s %d returned FALSE from sharedLibraryInit</pre> | A compiler daemon plugin, as specified by a CompilerPlugin line in acs.conf on the SMP, cannot be initialised. | Contact support. | ACS |
| 11199 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Could not find symbol compilerPlugin in ACS Compiler Plugin | The compiler plugin shared library soes not contain a required function. | Contact support. | ACS |
| 11200 | WARNING | acsSnCpActAlarms(%d) WARNING: Scheduled Control Plan(%s %d) for Customer(%s %d), Service Number(%d) has been temporary disabled by Alternative Control Plan Activation | Alternative Control Plan Activation has temporarily disabled scheduled control plans | Find out the reason why Alternative Control Plans have been activated for this ACS Customer. If appropriate, deactivate Alternative Control Plans | ACS |
| 11201 | CRITICAL | acsSnCpActAlarms(%d) CRITICAL: Error connecting to Oracle database. | Process cannot log into Oracle Database | Check Oracle User ID and Password. Check database status | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 11202 | ERROR | DEF123slee_acs: slee_acs(%d) ERROR: Unexpected empty TCAP_END received | An invalid TCAP_END message was received. | This is a protocol error on the network side. An empty TCAP_END should not be sent to the SCP in response to an InitiateCallAttempt message. | |
| 110000 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR DB Reconnect on Restart=%d acsCompilerDaemon.cc@%d: Unable to connect to Oracle | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110001 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR main=%d acsCompilerDaemon.cc@%d: Unable to connect to Oracle | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110002 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR updateCompiledCallPlanData=%d acsCompilerDBConnection.pcc@%d: Compiled Structure too large, Max 65536 bytes | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110003 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR compileCallPlans=%d acsCompilerDaemonDB.pcc@%d: Data in ACS_COMPILE_LIST is invalid | selecting from the ACS control plan | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110004 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR compileCallPlans=%d acsCompilerDaemonDB.pcc@%d: Invalid data was selected from the database | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110005 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR findCPDID=%d acsCompilerDBConnection.pcc@%d: Data selected from Oracle was shortened | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110006 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR findStructure=%d acsCompilerDBConnection.pcc@%d: Data selected from Oracle was shortened | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110007 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR getAnnouncementInformationString =%d acsCompilerDBConnection.pcc@%d: Data selected from Oracle was shortened | selecting from the | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110008 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR getCallPlanDataNode=%d acsCompilerDBConnection.pcc@%d: Data selected from Oracle was shortened | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110009 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR getCallPlanStructureNode=%d acsCompilerDBConnection.pcc@%d: Data selected from Oracle was shortened | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110010 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR getCompiledCallPlanData=%d acsCompilerDBConnection.pcc@%d: Data selected from Oracle was shortened | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110011 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR getFNDataDef=%d acsCompilerDBConnection.pcc@%d: Data selected from Oracle was shortened | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110012 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR getFNMapping=%d acsCompilerDBConnection.pcc@%d: Data selected from Oracle was shortened | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110013 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR getFNStructDef=%d acsCompilerDBConnection.pcc@%d: Data selected from Oracle was shortened | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110014 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR getHoliday=%d acsCompilerDBConnection.pcc@%d: Data selected from Oracle was shortened | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110015 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR getRegion=%d acsCompilerDBConnection.pcc@%d: Data selected from Oracle was shortened | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110016 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR maskSignals=%d acsCompilerDaemon.cc@%d: Unable to mask Signals | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110017 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR maskSignals=%d cmnSignals.c@%d:%z | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110018 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR unmaskSignals=%d acsCompilerDaemon.cc@%d: Unable to unmask Signals | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110019 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR unmaskSignals=%d cmnSignals.c@%d:%z | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110020 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR updateCompiledCallPlanStructure= %d acsCompilerDBConnection.pcc@%d: Compiled Structure too large, Max 65536 bytes | ORACLE error - error deleting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|-------------------------------------|---|---------|
| 110021 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR updateUsage=%d acsCompilerDBConnection.pcc@%d:% z | selecting from the ACS control plan | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110022 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: ACS Plugin %s %d returned FALSE from sharedLibraryInit</pre> | _ | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110023 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Cannot catch SIGABRT</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110024 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Cannot catch SIGHUP | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110025 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Cannot catch SIGINT | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110026 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Cannot catch SIGTERM | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110027 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Compiler error number %d missing]!</pre> | Failed to compile this control plan. | Attempt to resave and recompile this control plan. Finally contact support. | ACS |
| 110028 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Compiler error number %d not defined!</pre> | Failed to compile this control plan - unknown error number. | Attempt to resave and recompile this control plan. Finally contact support. | ACS |
| 110029 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Could not find symbol sharedLibraryInit in ACS PluginZZZ | acsCompilerDaemon shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110030 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Could not load ACS PluginZZZ | acsCompilerDaemon shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110031 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Error deleting from ACS_COMPILE_LIST | ORACLE error - error deleting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110032 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Error selecting from callPlanCursor (ACS_COMPILE_LIST)</pre> | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---------------------------|--|---------|
| 110033 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Failed to connect to oracle as user %s %d (password hidden) | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110034 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) CRITICAL: Aiee! cmnPluginReleaseHandle received NULL handle! | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 110035 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) CRITICAL: cmnPlugin: error loading library %s %d:%z</pre> | | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsLocalSLEE shared library in /IN/service_packages/MOB_PP/lib | ACS |
| 110036 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: cmnDate::getLocalDate:%z</pre> | Internal software error. | No resolution. If problem persists then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110037 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (data pos misaligned)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110038 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110039 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110040 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110041 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110042 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (TOC end > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110043 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (data pos misaligned)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110044 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110045 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110046 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110047 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110048 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Remove tag: Corrupted, tag field data passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110049 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Remove tag: Corrupted, tag length begins before profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE (public synonym) table. | ACS |
| 110050 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Remove tag: Corrupted, tag length field passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110051 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Update block corrupt. Item offset is negative. Creating empty block. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110052 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Update block has no tags but is wrong size. Creating empty profile. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110053 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Update profile corrupt. Field goes past profile block len.</pre> | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110054 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Update profile corrupt. Length goes past profile block len. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110055 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: gethostbyname:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110056 | NOTICE | acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: Select:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110057 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: socket:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110058 | WARNING | acsCompilerDaemon: acsCompilerDaemon(%d) WARNING: cmnPluginLookupFunction: could not find symbol %s %d::%s %d:%z | acsCompilerDaemon shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110059 | WARNING | acsCompilerDaemon: acsCompilerDaemon(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ | acsCompilerDaemon shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110060 | WARNING | acsCompilerDaemon: acsCompilerDaemon(%d) WARNING: Macro %s %d not found. | This macro node has been encountered in a control plan but the implementation details for this macro node cannot be found. | Contact support. No further information can be obtained. | ACS |
| 110061 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Could not stat() language index fileZZZ</pre> | Attempting to obtain the status of the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110062 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Could not load either the requested language file or Default.lang! Falling back to untranslated strings. | Attempting to open the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|------------|---------|
| 110063 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Could not read language index fileZZZ | Attempting to read the current file has resulted in an error. | _ | ACS |
| 110064 | WARNING | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) WARNING: cmnConfigGetStringVector: unable to openZZZ</pre> | Attempting to open the current file has resulted in an error. | | ACS |
| 110065 | WARNING | acsCompilerDaemon: acsCompilerDaemon(%d) WARNING: Could not load language file %s %d! Falling back to Default.lang. | Attempting to read the current file has resulted in an error. | | ACS |
| 110066 | WARNING | acsCompilerDaemon: acsCompilerDaemon(%d) WARNING: Could not reload language file %s %d! Staying with in-core copy. | Attempting to read the current file has resulted in an error. | | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110067 | WARNING | acsCompilerDaemon: acsCompilerDaemon(%d) WARNING: getValue: unable to openZZZ | Attempting to read the current file has resulted in an error. | 7 | ACS |
| 110068 | WARNING | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) WARNING: cmnConfigGetChar: %z</pre> | Attempting to read the current file has resulted in an error. | | ACS |
| 110069 | WARNING | acsCompilerDaemon: acsCompilerDaemon(%d) WARNING: cmnConfigGetFlag: %z | Attempting to read the acsCompilerDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110070 | WARNING | acsCompilerDaemon: acsCompilerDaemon(%d) WARNING: cmnConfigGetInteger: %z | Attempting to read the acsCompilerDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110071 | WARNING | acsCompilerDaemon: acsCompilerDaemon(%d) WARNING: cmnConfigGetString: %z | Attempting to read the acsCompilerDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110072 | WARNING | acsCompilerDaemon: acsCompilerDaemon(%d) WARNING: getConfig: No trailing: on sectionZZZ | Attempting to read the acsCompilerDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110073 | WARNING | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) WARNING: Language translation dictionary in %s %d contained an invalid mapping line (no unescaped = sign) on or about line %d</pre> | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110074 | WARNING | acsCompilerDaemon: acsCompilerDaemon(%d) WARNING: Language string not found in currently selected language database: %s %d | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110075 | CRITICAL | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) CRITICAL: malloc() returned NULL in build_filename (cmnLang.cc)! Out of memory!</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110076 | CRITICAL | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) CRITICAL: Out of memory in cmnLang.cc:processLine!</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110077 | CRITICAL | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE allocate=%d cmnRangeOciFetch.c@%d: out of memory</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110078 | CRITICAL | acsCompilerDaemon: acsCompilerDaemon(%d) WARNING strdup=%d loggedError.c@%d: out of memory | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | |
| 110079 | NOTICE | acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE oparse=%d cmnRangeOciFetch.c@%d:%z | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110080 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: Startup Successful</pre> | Informational alarm - acsCompilerDaemon successfully started. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110081 | NOTICE | acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE getCompiledCallPlanStructure=%d acsCompilerDBConnection.pcc@%d: Data selected from Oracle was shortened | ORACLE error - error selecting from the ACS control plan compiled list. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110082 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: cmnConfigGetChar: %z</pre> | Attempting to read the acsLogEventDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110083 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: cmnConfigGetFlag: %z</pre> | Attempting to read the acsLogEventDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |
| 110084 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: cmnConfigGetInteger: %z</pre> | Attempting to read the acsLogEventDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110085 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: cmnConfigGetString: %z</pre> | Attempting to read the acsLogEventDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110086 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR maskSignals=%d cmnSignals.c@%d:%z | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110087 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR unmaskSignals=%d cmnSignals.c@%d:%z | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110088 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: ACS event log daemon cant close log file.)</pre> | Attempting to close the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110089 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: ACS event log daemon failed to initialise (error retrieving log file name)</pre> | cannot retrieve | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110090 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: ACS event log daemon failed to initialise Error opening log file: %s 112 Reason:%z | acsLogEventDaemon failed to start cannot open logfile. | No resolution. | ACS |
| 110091 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: ACS Plugin %s %d returned FALSE from sharedLibraryInit | | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110092 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: Could not find symbol sharedLibraryInit in ACS PluginZZZ | acsCompilerDaemon shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110093 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: Could not load ACS PluginZZZ | acsCompilerDaemon shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|------------------------------------|---|---------|
| 110094 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: Failed to connect to oracle as user %s %d (password hidden) | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110095 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: failed to initialise (cant set handler for SIGARLM)</pre> | acsLogEventDaemon failed to start. | No resolution. | ACS |
| 110096 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: failed to initialise (cant set handler for SIGINT)</pre> | acsLogEventDaemon failed to start. | No resolution. | ACS |
| 110097 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: failed to initialise (cant set handler for SIGQUIT)</pre> | acsLogEventDaemon failed to start. | No resolution. | ACS |
| 110098 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: failed to initialise (cant set handler for SIGTERM)</pre> | acsLogEventDaemon failed to start. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110099 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: failed to initialise (cant set handler for SIGUSR1) | acsLogEventDaemon failed to start. | No resolution. | ACS |
| 110100 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: failed to initialise (cant write ipc log file %z)</pre> | acsLogEventDaemon failed to start. | No resolution. | ACS |
| 110101 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: File write error while writing to logfile -%z</pre> | Attempting to write to the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110102 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: IPC resources lost (semaphore) - quitting</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110103 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: IPC resources lost (shared mem) - quitting</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110104 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) CRITICAL: Aiee! cmnPluginReleaseHandle received NULL handle! | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 110105 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) CRITICAL: cmnPlugin: error loading library %s %d:%z</pre> | acsLogEventDaemon shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsLocalSLEE shared library in /IN/service_packages/MOB_PP/lib | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110106 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: cmnDate::getLocalDate:%z</pre> | Internal software error. | No resolution. If problem persists then contact support. | ACS |
| 110107 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (data pos misaligned)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110108 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110109 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110110 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110111 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110112 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (TOC end > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110113 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (data pos misaligned)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110114 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110115 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110116 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE (public synonym) table. | ACS |
| 110117 | ERROR | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110118 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: Remove tag: Corrupted, tag field data passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110119 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: Remove tag: Corrupted, tag length begins before profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110120 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: Remove tag: Corrupted, tag length field passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110121 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: Update block corrupt. Item offset is negative. Creating empty block. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110122 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: Update block has no tags but is wrong size. Creating empty profile. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110123 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: Update profile corrupt. Field goes past profile block len. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110124 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: Update profile corrupt. Length goes past profile block len. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110125 | NOTICE | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) NOTICE: gethostbyname:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110126 | NOTICE | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) NOTICE: Select:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110127 | NOTICE | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) NOTICE: socket:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110128 | WARNING | acsLogEventDaemon: acsLogEventDaemon(%d) WARNING: cmnPluginLookupFunction: could not find symbol %s %d::%s %d:%z | acsProfile shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110129 | WARNING | acsLogEventDaemon: acsLogEventDaemon(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ | acsProfile shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110130 | WARNING | acsLogEventDaemon: acsLogEventDaemon(%d) WARNING: Macro %s %d not found. | This macro node has been encountered in a control plan but the implementation details for this macro node cannot be found. | Contact support. No further information can be obtained. | ACS |
| 110131 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: Could not read language index fileZZZ | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110132 | ERROR | acsLogEventDaemon: acsLogEventDaemon(%d) ERROR: Could not load either the requested language file or Default.lang! Falling back to untranslated strings. | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110133 | WARNING | acsLogEventDaemon: acsLogEventDaemon(%d) WARNING: cmnConfigGetStringVector: unable to openZZZ | Attempting to open the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110134 | WARNING | acsLogEventDaemon: acsLogEventDaemon(%d) WARNING: Could not load language file %s %d! Falling back to Default.lang. | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110135 | WARNING | acsLogEventDaemon: acsLogEventDaemon(%d) WARNING: Could not reload language file %s %d! Staying with in-core copy. | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110136 | WARNING | acsLogEventDaemon: acsLogEventDaemon(%d) WARNING: getValue: unable to openZZZ | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110137 | WARNING | acsLogEventDaemon: acsLogEventDaemon(%d) WARNING: cmnConfigGetChar: %z | Attempting to read the acsProfile configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110138 | WARNING | acsLogEventDaemon: acsLogEventDaemon(%d) WARNING: cmnConfigGetFlag: %z | Attempting to read the acsProfile configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110139 | WARNING | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) WARNING: cmnConfigGetInteger: %z</pre> | Attempting to read the acsProfile configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |
| 110140 | WARNING | acsLogEventDaemon: acsLogEventDaemon(%d) WARNING: cmnConfigGetString: %z | Attempting to read the acsProfile configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110141 | WARNING | acsLogEventDaemon: acsLogEventDaemon(%d) WARNING: getConfig: No trailing: on sectionZZZ | Attempting to read the acsProfile configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110142 | WARNING | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) WARNING: Language translation dictionary in %s %d contained an invalid mapping line (no unescaped = sign) on or about line %d</pre> | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110143 | WARNING | acsLogEventDaemon: acsLogEventDaemon(%d) WARNING: Language string not found in currently selected language database: %s %d | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110144 | CRITICAL | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) CRITICAL: malloc() returned NULL in build_filename (cmnLang.cc)! Out of memory!</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110145 | CRITICAL | acsLogEventDaemon: acsLogEventDaemon(%d) CRITICAL: Out of memory in cmnLang.cc:processLine! | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110146 | CRITICAL | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) NOTICE allocate=%d cmnRangeOciFetch.c@%d: out of memory</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110147 | CRITICAL | acsLogEventDaemon: acsLogEventDaemon(%d) WARNING strdup=%d loggedError.c0%d: out of memory | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110148 | NOTICE | acsLogEventDaemon: acsLogEventDaemon(%d) NOTICE oparse=%d cmnRangeOciFetch.c@%d:%z | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110149 | NOTICE | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) NOTICE: cmnConfigGetChar: %z</pre> | Attempting to read the acsLogEventDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |
| 110150 | NOTICE | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) NOTICE: cmnConfigGetFlag: %z</pre> | Attempting to read the acsLogEventDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110151 | NOTICE | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) NOTICE: cmnConfigGetInteger: %z</pre> | Attempting to read the acsLogEventDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110152 | NOTICE | <pre>acsLogEventDaemon: acsLogEventDaemon(%d) NOTICE: cmnConfigGetString: %z</pre> | Attempting to read the acsLogEventDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110153 | ERROR | <pre>acsProfile: acsProfile(%d) ERROR maskSignals=%d cmnSignals.c@%d:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110154 | ERROR | <pre>acsProfile: acsProfile(%d) ERROR unmaskSignals=%d cmnSignals.c@%d:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110155 | ERROR | acsProfile: acsProfile(%d) ERROR: ACS Plugin %s %d returned FALSE from sharedLibraryInit | | Contact support. No further information can be obtained. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110156 | ERROR | acsProfile: acsProfile(%d) ERROR: Could not find symbol sharedLibraryInit in ACS PluginZZZ | acsStatsLocalSLEE shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the acsStatsLocalSLEE shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110157 | ERROR | acsProfile: acsProfile(%d) ERROR: Could not load ACS PluginZZZ | ACS Plugin shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the ACS Plugin shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110158 | ERROR | acsProfile: acsProfile(%d) ERROR: Failed to connect to oracle as user %s %d (password hidden) | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110159 | ERROR | acsProfile: acsProfile(%d) CRITICAL: Aiee! cmnPluginReleaseHandle received NULL handle! | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 110160 | ERROR | acsProfile: acsProfile(%d) CRITICAL: cmnPlugin: error loading library %s %d:%z | acsProfile shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsLocalSLEE shared library in /IN/service_packages/MOB_PP/lib | ACS |
| 110161 | ERROR | acsProfile: acsProfile(%d) ERROR: cmnDate::getLocalDate:%z | Internal software error. | No resolution. If problem persists then contact support. | ACS |
| 110162 | ERROR | acsProfile: acsProfile(%d) ERROR: cmnProfileFindIndex: Profile corrupt (data pos misaligned) | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110163 | ERROR | <pre>acsProfile: acsProfile(%d) ERROR: cmnProfileFindIndex: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110164 | ERROR | <pre>acsProfile: acsProfile(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110165 | ERROR | <pre>acsProfile: acsProfile(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110166 | ERROR | <pre>acsProfile: acsProfile(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110167 | ERROR | <pre>acsProfile: acsProfile(%d) ERROR: cmnProfileFindIndex: Profile corrupt (TOC end > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110168 | ERROR | acsProfile: acsProfile(%d) ERROR: cmnProfileFindTag: Profile corrupt (data pos misaligned) | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110169 | ERROR | <pre>acsProfile: acsProfile(%d) ERROR: cmnProfileFindTag: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110170 | ERROR | <pre>acsProfile: acsProfile(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110171 | ERROR | <pre>acsProfile: acsProfile(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110172 | ERROR | <pre>acsProfile: acsProfile(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110173 | ERROR | acsProfile: acsProfile(%d) ERROR: Remove tag: Corrupted, tag field data passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110174 | ERROR | acsProfile: acsProfile(%d) ERROR: Remove tag: Corrupted, tag length begins before profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110175 | ERROR | acsProfile: acsProfile(%d) ERROR: Remove tag: Corrupted, tag length field passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110176 | ERROR | acsProfile: acsProfile(%d) ERROR: Update block corrupt. Item offset is negative. Creating empty block. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110177 | ERROR | acsProfile: acsProfile(%d) ERROR: Update block has no tags but is wrong size. Creating empty profile. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110178 | ERROR | acsProfile: acsProfile(%d) ERROR: Update profile corrupt. Field goes past profile block len. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110179 | ERROR | acsProfile: acsProfile(%d) ERROR: Update profile corrupt. Length goes past profile block len. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110180 | NOTICE | acsProfile: acsProfile(%d) NOTICE: gethostbyname:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110181 | NOTICE | acsProfile: acsProfile(%d) NOTICE: Select:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110182 | NOTICE | acsProfile: acsProfile(%d) NOTICE: socket:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110183 | WARNING | acsProfile: acsProfile(%d) WARNING: cmnPluginLookupFunction: could not find symbol %s %d::%s %d:%z | acsProfile shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110184 | WARNING | acsProfile: acsProfile(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ | acsProfile shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110185 | WARNING | acsProfile: acsProfile(%d) WARNING: Macro %s %d not found. | This macro node has been encountered in a control plan but the implementation details for this macro node cannot be found. | Contact support. No further information can be obtained. | ACS |
| 110186 | ERROR | acsProfile: acsProfile(%d) ERROR: Could not stat() language index fileZZZ | | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110187 | ERROR | acsProfile: acsProfile(%d) ERROR: Could not load either the requested language file or Default.lang! Falling back to untranslated strings. | Attempting to open the current file has resulted in an error. | | |
| 110188 | ERROR | acsProfile: acsProfile(%d) ERROR: Could not read language index fileZZZ | Attempting to read the current file has resulted in an error. | | |
| 110189 | WARNING | <pre>acsProfile: acsProfile(%d) WARNING: cmnConfigGetStringVector: unable to openZZZ</pre> | | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |
| 110190 | WARNING | acsProfile: acsProfile(%d) WARNING: Could not load language file %s %d! Falling back to Default.lang. | Attempting to read the current file has resulted in an error. | | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110191 | WARNING | acsProfile: acsProfile(%d) WARNING: Could not reload language file %s %d! Staying with in-core copy. | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110192 | WARNING | acsProfile: acsProfile(%d) WARNING: getValue: unable to openZZZ | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110193 | WARNING | acsProfile: acsProfile(%d) WARNING: cmnConfigGetChar: %z | Attempting to read the acsProfile configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110194 | WARNING | acsProfile: acsProfile(%d) WARNING: cmnConfigGetFlag: %z | Attempting to read the acsProfile configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110195 | WARNING | acsProfile: acsProfile(%d) WARNING: cmnConfigGetInteger: %z | Attempting to read the acsProfile configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110196 | WARNING | acsProfile: acsProfile(%d) WARNING: cmnConfigGetString: %z | Attempting to read the acsProfile configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110197 | WARNING | acsProfile: acsProfile(%d) WARNING: getConfig: No trailing : on sectionZZZ | Attempting to read the acsProfile configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110198 | WARNING | acsProfile: acsProfile(%d) WARNING: Language translation dictionary in %s %d contained an invalid mapping line (no unescaped = sign) on or about line %d | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110199 | WARNING | acsProfile: acsProfile(%d) WARNING: Language string not found in currently selected language database: %s %d | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110200 | CRITICAL | <pre>acsProfile: acsProfile(%d) CRITICAL: malloc() returned NULL in build_filename (cmnLang.cc)! Out of memory!</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110201 | CRITICAL | acsProfile: acsProfile(%d) CRITICAL: Out of memory in cmnLang.cc:processLine! | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110202 | CRITICAL | acsProfile: acsProfile(%d) NOTICE allocate=%d cmnRangeOciFetch.c@%d: out of memory | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | |
| 110203 | CRITICAL | acsProfile: acsProfile(%d) WARNING strdup=%d loggedError.c@%d: out of memory | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110204 | NOTICE | acsProfile: acsProfile(%d) NOTICE oparse=%d cmnRangeOciFetch.c@%d:%z | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110205 | NOTICE | acsProfile: acsProfile(%d) NOTICE: cmnConfigGetChar: %z | Attempting to read the acsProfile configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110206 | NOTICE | acsProfile: acsProfile(%d) NOTICE: cmnConfigGetFlag: %z | Attempting to read the acsProfileconfigurat ion file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110207 | NOTICE | acsProfile: acsProfile(%d) NOTICE: cmnConfigGetInteger: %z | Attempting to read the acsProfile configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110208 | NOTICE | acsProfile: acsProfile(%d) NOTICE: cmnConfigGetString: %z | Attempting to read the acsProfile configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110209 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) CRITICAL: acsStatisticsDBInserter: recv retried %d timesZZZ | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110210 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR maskSignals=%d cmnSignals.c@%d:%z | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110211 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR unmaskSignals=%d cmnSignals.c@%d:%z | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110212 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: ACS Plugin %s %d returned FALSE from sharedLibraryInit | register this | Contact support. No further information can be obtained. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110213 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: Could not find symbol sharedLibraryInit in ACS PluginZZZ | acsStatsLocalSLEE shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the acsStatsLocalSLEE shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110214 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: Could not load ACS PluginZZZ | ACS Plugin shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the ACS Plugin shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110215 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: Failed to connect to oracle as user %s %d (password hidden) | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110216 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) CRITICAL: Aiee! cmnPluginReleaseHandle received NULL handle! | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 110217 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) CRITICAL: cmnPlugin: error loading library %s %d:%z | acsStatisticsDBInser ter shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the acsStatsLocalSLEE shared library in /IN/service_packages/MOB_PP/lib | ACS |
| 110218 | ERROR | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: cmnDate::getLocalDate:%z</pre> | Internal software error. | No resolution. If problem persists then contact support. | ACS |
| 110219 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: cmnProfileFindIndex: Profile corrupt (data pos misaligned) | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110220 | ERROR | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: cmnProfileFindIndex: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110221 | ERROR | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110222 | ERROR | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110223 | ERROR | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110224 | ERROR | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: cmnProfileFindIndex: Profile corrupt (TOC end > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110225 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: cmnProfileFindTag: Profile corrupt (data pos misaligned) | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110226 | ERROR | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: cmnProfileFindTag: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110227 | ERROR | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110228 | ERROR | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110229 | ERROR | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110230 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: Remove tag: Corrupted, tag field data passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110231 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: Remove tag: Corrupted, tag length begins before profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110232 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: Remove tag: Corrupted, tag length field passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110233 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: Update block corrupt. Item offset is negative. Creating empty block. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110234 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: Update block has no tags but is wrong size. Creating empty profile. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110235 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: Update profile corrupt. Field goes past profile block len. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110236 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: Update profile corrupt. Length goes past profile block len. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110237 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: gethostbyname:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110238 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: Select:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110239 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: socket:%z | acsStatisticsDBInser ter shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110240 | WARNING | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING: cmnPluginLookupFunction: could not find symbol %s %d::%s %d:%z | This macro node has been encountered in a control plan but the implementation details for this macro node cannot be found. | Contact support. No further information can be obtained. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110241 | WARNING | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ | the status of the | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110242 | WARNING | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING: Macro %s %d not found. | Attempting to open the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110243 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: Could not stat() language index fileZZZ | | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110244 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: Could not load either the requested language file or Default.lang! Falling back to untranslated strings. | | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110245 | ERROR | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: Could not read language index fileZZZ | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110246 | WARNING | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING: cmnConfigGetStringVector: unable to openZZZ | resulted in an | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110247 | WARNING | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING: Could not load language file %s %d! Falling back to Default.lang. | | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |
| 110248 | WARNING | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING: Could not reload language file %s %d! Staying with in-core copy. | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|-------------------|--|---------|
| 110249 | WARNING | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING: getValue: unable to openZZZ | ter configuration | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110250 | WARNING | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING: cmnConfigGetChar: %z | ter configuration | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110251 | WARNING | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING: cmnConfigGetFlag: %z | ter configuration | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110252 | WARNING | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING: cmnConfigGetInteger: %z | ter configuration | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110253 | WARNING | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING: cmnConfigGetString: %z</pre> | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110254 | WARNING | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING: getConfig: No trailing : on sectionZZZ | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110255 | WARNING | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING: Language translation dictionary in %s %d contained an invalid mapping line (no unescaped = sign) on or about line %d | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110256 | WARNING | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING: Language string not found in currently selected language database: %s %d | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110257 | CRITICAL | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) CRITICAL: malloc() returned NULL in build_filename (cmnLang.cc)! Out of memory! | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110258 | CRITICAL | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) CRITICAL: Out of memory in cmnLang.cc:processLine! | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110259 | CRITICAL | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE allocate=%d cmnRangeOciFetch.c@%d: out of memory</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110260 | CRITICAL | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) WARNING strdup=%d loggedError.c@%d: out of memory | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | |
| 110261 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE oparse=%d cmnRangeOciFetch.c@%d:%z | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110262 | NOTICE | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: acsStatisticsDBInserter: restart failed</pre> | Informational alarm - acsStatisticsDBInser ter restart failed. | No resolution. | ACS |
| 110263 | CRITICAL | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: malloc error</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110264 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: restart: Unable to handle signal | Informational alarm - acsStatisticsDBInser ter restarting. | No resolution. | ACS |
| 110265 | NOTICE | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: acsStatisticsDBInserter: %s %d retried %d times</pre> | - | No resolution. | ACS |
| 110266 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: cant catch SIGABRT | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110267 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: cant catch SIGHUP | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110268 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: connect:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110269 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: File can not be opened | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110270 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: recv timed-out | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110271 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: Retry limit reached. ExitingZZZ | Informational alarm - acsStatisticsDBInser ter restart limit reached. | No resolution. | ACS |
| 110272 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: Startup SuccessfulZZZ | Informational alarm - acsStatisticsDBInser ter successfully started. | | ACS |
| 110273 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: strdup error | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110274 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: cmnConfigGetChar: %z | ter configuration | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|-------------------|--|---------|
| 110275 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: cmnConfigGetFlag: %z | ter configuration | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |
| 110276 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: cmnConfigGetInteger: %z | ter configuration | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|----------------------------------|--|---------|
| 110277 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: cmnConfigGetString: %z | ter configuration | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110278 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: cant catch SIGTERM | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110279 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: Config file error | ter configuration | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110280 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: This signal should not be caught | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110281 | ERROR | acsStatsLocal: acsStatsLocal(%d) CRITICAL: listen() error:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110282 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) CRITICAL: signal(), error = SIGERR</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110283 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) CRITICAL: socket() error:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110284 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR maskSignals=%d cmnSignals.c@%d:%z | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110285 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR unmaskSignals=%d cmnSignals.c@%d:%z | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110286 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: ACS Plugin %s %d returned FALSE from sharedLibraryInit | | Contact support. No further information can be obtained. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110287 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: close() error:%z | acsStatsLocal shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the acsStatsLocalSLEE shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110288 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: Could not find symbol sharedLibraryInit in ACS PluginZZZ | acsStatsLocal shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsLocalSLEE shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110289 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: Could not load ACS PluginZZZ | ACS Plugin shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the ACS Plugin shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110290 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: Failed to connect to oracle as user %s %d (password hidden) | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110291 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: FIFO or Socket has died, SIGPIPE received | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110292 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: fork() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110293 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: recv() error:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110294 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: semctl() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110295 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: semget() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110296 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: semop() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110297 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: send() error:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110298 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: send() errorno: %d</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110299 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: shmat() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110300 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: shmctl() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110301 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: shmget() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110302 | WARNING | <pre>acsStatsLocal: acsStatsLocal(%d) WARNING: acsStatsLocal: Exit with status %d</pre> | acsStatsLocal exiting with this status. | No resolution. | ACS |
| 110303 | ERROR | acsStatsLocal: acsStatsLocal(%d)CRITICAL: Aiee!cmnPluginReleaseHandle receivedNULL handle! | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 110304 | ERROR | acsStatsLocal: acsStatsLocal(%d)CRITICAL: cmnPlugin: error loading library %s %d:%z | acsStatsLocal shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the acsStatsLocalSLEE shared library in /IN/service_packages/MOB_PP/lib | ACS |
| 110305 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: cmnDate::getLocalDate:%z</pre> | Internal software error. | No resolution. If problem persists then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110306 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: cmnProfileFindIndex: Profile corrupt (data pos misaligned) | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110307 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: cmnProfileFindIndex: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110308 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset + length > profileLength)</pre> | current users | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110309 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110310 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110311 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: cmnProfileFindIndex: Profile corrupt (TOC end > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110312 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: cmnProfileFindTag: Profile corrupt (data pos misaligned)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110313 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: cmnProfileFindTag: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110314 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset + length > profileLength)</pre> | current users | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110315 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110316 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110317 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: Remove tag: Corrupted, tag field data passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110318 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: Remove tag: Corrupted, tag length begins before profile | current users | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110319 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: Remove tag: Corrupted, tag length field passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110320 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: Update block corrupt. Item offset is negative. Creating empty block. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110321 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: Update block has no tags but is wrong size. Creating empty profile. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110322 | ERROR | <pre>acsStatsLocal: acsStatsLocal(%d) ERROR: Update profile corrupt. Field goes past profile block len.</pre> | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110323 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: Update profile corrupt. Length goes past profile block len. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110324 | NOTICE | acsStatsLocal: acsStatsLocal(%d) NOTICE: gethostbyname:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110325 | NOTICE | acsStatsLocal: acsStatsLocal(%d) NOTICE: Select:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110326 | NOTICE | acsStatsLocal: acsStatsLocal(%d) NOTICE: socket:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110327 | WARNING | acsStatsLocal: acsStatsLocal(%d)WARNING: cmnPluginLookupFunction: could not find symbol %s %d::%s %d:%z | acsStatsLocal shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110328 | WARNING | acsStatsLocal: acsStatsLocal(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ | | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110329 | WARNING | acsStatsLocal: acsStatsLocal(%d) WARNING: Macro %s %d not found. | This macro node has been encountered in a control plan but the implementation details for this macro node cannot be found. | Contact support. No further information can be obtained. | ACS |
| 110330 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: Could not stat() language index fileZZZ | | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110331 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: Could not load either the requested language file or Default.lang! Falling back to untranslated strings. | | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110332 | ERROR | acsStatsLocal: acsStatsLocal(%d) ERROR: Could not read language index fileZZZ | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110333 | WARNING | <pre>acsStatsLocal: acsStatsLocal(%d) WARNING: cmnConfigGetStringVector: unable to openZZZ</pre> | the current file has | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110334 | WARNING | acsStatsLocal: acsStatsLocal(%d) WARNING: Could not load language file %s %d! Falling back to Default.lang. | | | ACS |
| 110335 | WARNING | acsStatsLocal: acsStatsLocal(%d)WARNING: Could not reload language file %s %d! Staying with in-core copy. | Attempting to read the current file has resulted in an error. | | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110336 | WARNING | acsStatsLocal: acsStatsLocal(%d)WARNING: getValue: unable to openZZZ | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110337 | WARNING | acsStatsLocal: acsStatsLocal(%d)WARNING: cmnConfigGetChar: %z | Attempting to read the acsStatsLocal configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110338 | WARNING | acsStatsLocal: acsStatsLocal(%d)WARNING: cmnConfigGetFlag: %z | Attempting to read the acsStatsLocal configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110339 | WARNING | acsStatsLocal: acsStatsLocal(%d) WARNING: cmnConfigGetInteger: %z | | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110340 | WARNING | acsStatsLocal: acsStatsLocal(%d)WARNING: cmnConfigGetString: %z | Attempting to read the acsStatsLocal configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110341 | WARNING | acsStatsLocal: acsStatsLocal(%d)WARNING: getConfig: No trailing: on sectionZZZ | Attempting to read the acsStatsLocal configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110342 | WARNING | acsStatsLocal: acsStatsLocal(%d) WARNING: Language translation dictionary in %s %d contained an invalid mapping line (no unescaped = sign) on or about line %d | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110343 | WARNING | acsStatsLocal: acsStatsLocal(%d) WARNING: Language string not found in currently selected language database: %s %d | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110344 | CRITICAL | <pre>acsStatsLocal: acsStatsLocal(%d) CRITICAL: malloc() returned NULL in build_filename (cmnLang.cc)! Out of memory!</pre> | | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110345 | CRITICAL | acsStatsLocal: acsStatsLocal(%d)CRITICAL: Out of memory incmnLang.cc:processLine! | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110346 | CRITICAL | <pre>acsStatsLocal: acsStatsLocal(%d) NOTICE allocate=%d cmnRangeOciFetch.c@%d: out of memory</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110347 | CRITICAL | acsStatsLocal: acsStatsLocal(%d)WARNING strdup=%dloggedError.c@%d: out of memory | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110348 | NOTICE | acsStatsLocal: acsStatsLocal(%d) NOTICE oparse=%d cmnRangeOciFetch.c@%d:%z | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110349 | NOTICE | acsStatsLocal: acsStatsLocal(%d) NOTICE: cmnConfigGetChar: %z | Attempting to read the acsStatsLocal configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |
| 110350 | NOTICE | acsStatsLocal: acsStatsLocal(%d) NOTICE: cmnConfigGetFlag: %z | Attempting to read the acsStatsLocal configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110351 | NOTICE | acsStatsLocal: acsStatsLocal(%d) NOTICE: cmnConfigGetInteger: %z | Attempting to read the acsStatsLocal configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110352 | NOTICE | acsStatsLocal: acsStatsLocal(%d) NOTICE: cmnConfigGetString: %z | Attempting to read the acsStatsLocal configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110353 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR acsSLEEChassis_t::acsSLEEChassis _t csStatsEventCounter.cc@%d: Stats interface not found Call Dropped. | | Contact support. No further information can be obtained. | ACS |
| 110354 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR maskSignals=%d cmnSignals.c@%d:%z | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110355 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR unmaskSignals=%d cmnSignals.c@%d:%z | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110356 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: ACS Plugin %s %d returned FALSE from sharedLibraryInit | register this | Contact support. No further information can be obtained. | ACS |
| 110357 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: Could not find symbol sharedLibraryInit in ACS PluginZZZ | acsStatsLocalSLEE shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsLocalSLEE shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | |
| 110358 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: Could not load ACS PluginZZZ | ACS Plugin shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the ACS Plugin shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|----------------------------------|---|---------|
| 110359 | ERROR | acsStatsLocalSLEE(%d) ERROR: acsStatsLocalSLEE(%d) ERROR: Failed to connect to oracle as user %s %d (password hidden) | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110360 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: semctl() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110361 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: semget() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110362 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: semop() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110363 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: shmat() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110364 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: shmctl() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110365 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: shmget() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110366 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) CRITICAL: Aiee! cmnPluginReleaseHandle received NULL handle! | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 110367 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) CRITICAL: cmnPlugin: error loading library %s %d:%z | acsStatsLocalSLEE shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsLocalSLEE shared library in /IN/service_packages/MOB_PP/lib | ACS |
| 110368 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: cmnDate::getLocalDate:%z | Internal software error. | No resolution. If problem persists then contact support. | ACS |
| 110369 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: cmnProfileFindIndex: Profile corrupt (data pos misaligned) | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110370 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: cmnProfileFindIndex: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110371 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110372 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110373 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110374 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: cmnProfileFindIndex: Profile corrupt (TOC end > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110375 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: cmnProfileFindTag: Profile corrupt (data pos misaligned) | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110376 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: cmnProfileFindTag: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110377 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110378 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110379 | ERROR | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110380 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: Remove tag: Corrupted, tag field data passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110381 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: Remove tag: Corrupted, tag length begins before profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110382 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: Remove tag: Corrupted, tag length field passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110383 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: Update block corrupt. Item offset is negative. Creating empty block. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110384 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: Update block has no tags but is wrong size. Creating empty profile. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110385 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: Update profile corrupt. Field goes past profile block len. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110386 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: Update profile corrupt. Length goes past profile block len. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110387 | NOTICE | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) NOTICE: gethostbyname:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110388 | NOTICE | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) NOTICE: Select:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110389 | NOTICE | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) NOTICE: socket:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110390 | WARNING | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING: cmnPluginLookupFunction: could not find symbol %s %d::%s %d:%z | acsStatsMaster shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110391 | WARNING | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ | acsStatsMaster shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110392 | WARNING | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING: Macro %s %d not found. | This macro node has been encountered in a control plan but the implementation details for this macro node cannot be found. | Contact support. No further information can be obtained. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110393 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: Could not stat() language index fileZZZ | Attempting to obtain the status of the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110394 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: Could not load either the requested language file or Default.lang! Falling back to untranslated strings. | Attempting to open the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110395 | ERROR | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) ERROR: Could not read language index fileZZZ | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110396 | WARNING | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING: cmnConfigGetStringVector: unable to openZZZ | Attempting to open the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110397 | WARNING | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING: Could not load language file %s %d! Falling back to Default.lang. | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |
| 110398 | WARNING | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING: Could not reload language file %s %d! Staying with in-core copy. | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |
| 110399 | WARNING | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING: getValue: unable to openZZZ | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110400 | WARNING | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING: cmnConfigGetChar: %z | Attempting to read the acsStatsLocalSLEE configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110401 | WARNING | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING: cmnConfigGetFlag: %z | Attempting to read the acsStatsLocalSLEE configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110402 | WARNING | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING: cmnConfigGetInteger: %z | Attempting to read the acsStatsLocalSLEE configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |
| 110403 | WARNING | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING: cmnConfigGetString: %z | Attempting to read the acsStatsLocalSLEE configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110404 | WARNING | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING: getConfig: No trailing: on sectionZZZ | Attempting to read the acsStatsLocalSLEE configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110405 | WARNING | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING: Language translation dictionary in %s %d contained an invalid mapping line (no unescaped = sign) on or about line %d | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110406 | WARNING | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING: Language string not found in currently selected language database: %s %d | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110407 | CRITICAL | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) CRITICAL: malloc() returned NULL in build_filename (cmnLang.cc)! Out of memory!</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110408 | CRITICAL | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) CRITICAL: Out of memory in cmnLang.cc:processLine! | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110409 | CRITICAL | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) NOTICE allocate=%d cmnRangeOciFetch.c@%d: out of memory | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110410 | CRITICAL | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) WARNING strdup=%d loggedError.c@%d: out of memory | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110411 | NOTICE | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) NOTICE: cmnConfigGetChar: %z</pre> | Successfully read this parameter in the acsStatsLocalSLEE configuration file. | No resolution. | ACS |
| 110412 | NOTICE | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) NOTICE: cmnConfigGetFlag: %z | Successfully read this parameter in the acsStatsLocalSLEE configuration file. | No resolution. | ACS |
| 110413 | NOTICE | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) NOTICE: cmnConfigGetInteger: %z</pre> | Successfully read this parameter in the acsStatsLocalSLEE configuration file. | No resolution. | ACS |
| 110414 | NOTICE | <pre>acsStatsLocalSLEE: acsStatsLocalSLEE(%d) NOTICE: cmnConfigGetString: %z</pre> | Successfully read this parameter in the acsStatsLocalSLEE configuration file. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|----------------------------------|---|---------|
| 110415 | NOTICE | acsStatsLocalSLEE(%d) NOTICE oparse=%d cmnRangeOciFetch.c@%d:%z | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110416 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR maskSignals=%d cmnSignals.c@%d:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110417 | ERROR | acsStatsMaster: acsStatsMaster(%d) ERROR unmaskSignals=%d cmnSignals.c@%d:%z | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110418 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: ACS Plugin %s %d returned FALSE from sharedLibraryInit</pre> | register this | Contact support. No further information can be obtained. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110419 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: bind() error:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110420 | ERROR | acsStatsMaster: acsStatsMaster(%d) ERROR: Could not find symbol sharedLibraryInit in ACS PluginZZZ | acsStatsMaster shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110421 | ERROR | acsStatsMaster: acsStatsMaster(%d) ERROR: Could not load ACS PluginZZZ | ACS Plugin shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the ACS Plugin shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110422 | ERROR | acsStatsMaster: acsStatsMaster(%d) ERROR: Failed to connect to oracle as user %s %d (password hidden) | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110423 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: fork() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110424 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: listen() error:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110425 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: semctl() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110426 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: semget() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110427 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: semop() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110428 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: setsockopt() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110429 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: shmat() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110430 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: shmctl() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110431 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: shmget() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110432 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: signal(), error = SIG_ERR</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110433 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: socket() error:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110434 | WARNING | <pre>acsStatsMaster: acsStatsMaster(%d) WARNING: accept() error:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110435 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: child %d terminated | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110436 | WARNING | <pre>acsStatsMaster: acsStatsMaster(%d) WARNING: close() error:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110437 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: recv() error:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110438 | WARNING | <pre>acsStatsMaster: acsStatsMaster(%d) WARNING: send() error:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110439 | ERROR | acsStatsMaster: acsStatsMaster(%d) CRITICAL: Aiee! cmnPluginReleaseHandle received NULL handle! | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 110440 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) CRITICAL: cmnPlugin: error loading library %s %d:%z</pre> | acsStatsMaster shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/MOB_PP/lib | ACS |
| 110441 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: cmnDate::getLocalDate:%z</pre> | Internal software error. | No resolution. If problem persists then contact support. | ACS |
| 110442 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: cmnProfileFindIndex: Profile corrupt (data pos misaligned)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110443 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: cmnProfileFindIndex: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110444 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110445 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110446 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110447 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: cmnProfileFindIndex: Profile corrupt (TOC end > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110448 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: cmnProfileFindTag: Profile corrupt (data pos misaligned)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110449 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: cmnProfileFindTag: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110450 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110451 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110452 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110453 | ERROR | acsStatsMaster: acsStatsMaster(%d) ERROR: Remove tag: Corrupted, tag field data passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110454 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: Remove tag: Corrupted, tag length begins before profile</pre> | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110455 | ERROR | acsStatsMaster: acsStatsMaster(%d) ERROR: Remove tag: Corrupted, tag length field passes end of profile | | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110456 | ERROR | acsStatsMaster: acsStatsMaster(%d) ERROR: Update block corrupt. Item offset is negative. Creating empty block. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110457 | ERROR | acsStatsMaster: acsStatsMaster(%d) ERROR: Update block has no tags but is wrong size. Creating empty profile. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110458 | ERROR | acsStatsMaster: acsStatsMaster(%d) ERROR: Update profile corrupt. Field goes past profile block len. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110459 | ERROR | acsStatsMaster: acsStatsMaster(%d) ERROR: Update profile corrupt. Length goes past profile block len. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110460 | NOTICE | <pre>acsStatsMaster: acsStatsMaster(%d) NOTICE: gethostbyname:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110461 | NOTICE | acsStatsMaster: acsStatsMaster(%d) NOTICE: Select:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110462 | NOTICE | acsStatsMaster: acsStatsMaster(%d) NOTICE: socket:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110463 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: cmnPluginLookupFunction: could not find symbol %s %d::%s %d:%z | acsStatsMaster shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110464 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ | acsStatsMaster shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110465 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: Macro %s %d not found. | This macro node has been encountered in a control plan but the implementation details for this macro node cannot be found. | Contact support. No further information can be obtained. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110466 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: Could not stat() language index fileZZZ</pre> | Attempting to obtain the status of the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110467 | ERROR | acsStatsMaster: acsStatsMaster(%d) ERROR: Could not load either the requested language file or Default.lang! Falling back to untranslated strings. | Attempting to open the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110468 | ERROR | acsStatsMaster: acsStatsMaster(%d) ERROR: Could not read language index fileZZZ | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |
| 110469 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: cmnConfigGetStringVector: unable to openZZZ | Attempting to open the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110470 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: Could not load language file %s %d! Falling back to Default.lang. | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |
| 110471 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: Could not reload language file %s %d! Staying with in-core copy. | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |
| 110472 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: getValue: unable to openZZZ | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110473 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: cmnConfigGetChar: %z | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110474 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: cmnConfigGetFlag: %z | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110475 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: cmnConfigGetInteger: %z | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |
| 110476 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: cmnConfigGetString: %z | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110477 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: getConfig: No trailing: on sectionZZZ | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110478 | WARNING | <pre>acsStatsMaster: acsStatsMaster(%d) WARNING: Language translation dictionary in %s %d contained an invalid mapping line (no unescaped = sign) on or about line %d</pre> | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110479 | WARNING | acsStatsMaster: acsStatsMaster(%d) WARNING: Language string not found in currently selected language database: %s %d | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110480 | CRITICAL | <pre>acsStatsMaster: acsStatsMaster(%d) CRITICAL: malloc() returned NULL in build_filename (cmnLang.cc)! Out of memory!</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110481 | CRITICAL | <pre>acsStatsMaster: acsStatsMaster(%d) CRITICAL: Out of memory in cmnLang.cc:processLine!</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110482 | CRITICAL | <pre>acsStatsMaster: acsStatsMaster(%d) NOTICE allocate=%d cmnRangeOciFetch.c@%d: out of memory</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110483 | CRITICAL | acsStatsMaster: acsStatsMaster(%d) WARNING strdup=%d loggedError.c@%d: out of memory | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110484 | NOTICE | <pre>acsStatsMaster: acsStatsMaster(%d) NOTICE: ***AcsStatsMaster Shutdown***</pre> | <pre>Informational alarm - acsStatsMaster successfully shutdown.</pre> | No resolution. | ACS |
| 110485 | NOTICE | <pre>acsStatsMaster: acsStatsMaster(%d) NOTICE: ***Startup Successfull***</pre> | <pre>Informational alarm - acsStatsMaster successfully started.</pre> | No resolution. | ACS |
| 110486 | NOTICE | acsStatsMaster: acsStatsMaster(%d) NOTICE: Running acsStatsMaster as a daemon server | <pre>Informational alarm - acsStatsMaster has started successfully.</pre> | No resolution. | ACS |
| 110487 | NOTICE | <pre>acsStatsMaster: acsStatsMaster(%d) NOTICE: cmnConfigGetChar: %z</pre> | Successfully read this parameter in the acsStatsMaster configuration file. | No resolution. | ACS |
| 110488 | NOTICE | <pre>acsStatsMaster: acsStatsMaster(%d) NOTICE: cmnConfigGetFlag: %z</pre> | Successfully read this parameter in the acsStatsMaster configuration file. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110489 | NOTICE | <pre>acsStatsMaster: acsStatsMaster(%d) NOTICE: cmnConfigGetInteger: %z</pre> | Successfully read this parameter in the acsStatsMaster configuration file. | No resolution. | ACS |
| 110490 | NOTICE | <pre>acsStatsMaster: acsStatsMaster(%d) NOTICE: cmnConfigGetString: %z</pre> | Successfully read this parameter in the acsStatsMaster configuration file. | No resolution. | ACS |
| 110491 | NOTICE | acsStatsMaster: acsStatsMaster(%d) NOTICE oparse=%d cmnRangeOciFetch.c@%d:%z | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110492 | NOTICE | <pre>acsStatsMaster: acsStatsMaster(%d) NOTICE: PID of acsStatsMaster daemon - %d</pre> | Informational alarm - acsStatsMaster has started successfully. | No resolution. | ACS |
| 110493 | NOTICE | <pre>acsStatsMaster: acsStatsMaster(%d) NOTICE: Unknown client request type = %d</pre> | acsStatsMaster received an unknown client request type | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|----------------------------------|---|---------|
| 110494 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR main=%d acsTZCompiler.cc@%d: Unable to connect to Oracle | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110495 | ERROR | <pre>acsTZCompiler: acsTZCompiler(%d) ERROR maskSignals=%d cmnSignals.c@%d:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110496 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR unmaskSignals=%d cmnSignals.c@%d:%z | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110497 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: ACS Plugin %s %d returned FALSE from sharedLibraryInit | | Contact support. No further information can be obtained. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110498 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: Could not find symbol sharedLibraryInit in ACS PluginZZZ | acsTZCompiler shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsTZCompiler shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110499 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: Could not load ACS PluginZZZ | ACS Plugin shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the ACS Plugin shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110500 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: Failed to connect to oracle as user %s %d (password hidden) | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110501 | ERROR | acsTZCompiler: acsTZCompiler(%d) CRITICAL: Aiee! cmnPluginReleaseHandle received NULL handle! | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 110502 | ERROR | <pre>acsTZCompiler: acsTZCompiler(%d) CRITICAL: cmnPlugin: error loading library %s %d:%z</pre> | acsStatsMaster shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/MOB_PP/lib | ACS |
| 110503 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: cmnDate::getLocalDate:%z | Internal software error. | No resolution. If problem persists then contact support. | ACS |
| 110504 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: cmnProfileFindIndex: Profile corrupt (data pos misaligned) | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110505 | ERROR | <pre>acsTZCompiler: acsTZCompiler(%d) ERROR: cmnProfileFindIndex: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110506 | ERROR | <pre>acsTZCompiler: acsTZCompiler(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110507 | ERROR | <pre>acsTZCompiler: acsTZCompiler(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110508 | ERROR | <pre>acsTZCompiler: acsTZCompiler(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110509 | ERROR | <pre>acsTZCompiler: acsTZCompiler(%d) ERROR: cmnProfileFindIndex: Profile corrupt (TOC end > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110510 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: cmnProfileFindTag: Profile corrupt (data pos misaligned) | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110511 | ERROR | <pre>acsTZCompiler: acsTZCompiler(%d) ERROR: cmnProfileFindTag: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110512 | ERROR | <pre>acsTZCompiler: acsTZCompiler(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset + length > profileLength)</pre> | current users | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110513 | ERROR | <pre>acsTZCompiler: acsTZCompiler(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110514 | ERROR | <pre>acsTZCompiler: acsTZCompiler(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110515 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: Remove tag: Corrupted, tag field data passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110516 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: Remove tag: Corrupted, tag length begins before profile | current users | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110517 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: Remove tag: Corrupted, tag length field passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110518 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: Update block corrupt. Item offset is negative. Creating empty block. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110519 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: Update block has no tags but is wrong size. Creating empty profile. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110520 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: Update profile corrupt. Field goes past profile block len. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110521 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: Update profile corrupt. Length goes past profile block len. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110522 | NOTICE | acsTZCompiler: acsTZCompiler(%d) NOTICE: gethostbyname:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110523 | NOTICE | acsTZCompiler: acsTZCompiler(%d) NOTICE: Select:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110524 | NOTICE | acsTZCompiler: acsTZCompiler(%d) NOTICE: socket:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110525 | WARNING | acsTZCompiler: acsTZCompiler(%d) WARNING: cmnPluginLookupFunction: could not find symbol %s %d::%s %d:%z | acsStatsMaster shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110526 | WARNING | acsTZCompiler: acsTZCompiler(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ | acsStatsMaster shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110527 | WARNING | acsTZCompiler: acsTZCompiler(%d) WARNING: Macro %s %d not found. | This macro node has been encountered in a control plan but the implementation details for this macro node cannot be found. | Contact support. No further information can be obtained. | ACS |
| 110528 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: Could not stat() language index fileZZZ | | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110529 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: Could not load either the requested language file or Default.lang! Falling back to untranslated strings. | | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |
| 110530 | ERROR | acsTZCompiler: acsTZCompiler(%d) ERROR: Could not read language index fileZZZ | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |
| 110531 | WARNING | acsTZCompiler: acsTZCompiler(%d) WARNING: cmnConfigGetStringVector: unable to openZZZ | the current file has | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |
| 110532 | WARNING | acsTZCompiler: acsTZCompiler(%d) WARNING: Could not load language file %s %d! Falling back to Default.lang. | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110533 | WARNING | acsTZCompiler: acsTZCompiler(%d) WARNING: Could not reload language file %s %d! Staying with in-core copy. | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110534 | WARNING | acsTZCompiler: acsTZCompiler(%d) WARNING: getValue: unable to openZZZ | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110535 | WARNING | acsTZCompiler: acsTZCompiler(%d) WARNING: cmnConfigGetChar: %z | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110536 | WARNING | acsTZCompiler: acsTZCompiler(%d) WARNING: cmnConfigGetFlag: %z | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110537 | WARNING | acsTZCompiler: acsTZCompiler(%d) WARNING: cmnConfigGetInteger: %z | _ = = | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110538 | WARNING | acsTZCompiler: acsTZCompiler(%d)WARNING: cmnConfigGetString: %z | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110539 | WARNING | acsTZCompiler: acsTZCompiler(%d) WARNING: getConfig: No trailing : on sectionZZZ | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110540 | WARNING | acsTZCompiler: acsTZCompiler(%d) WARNING: Language translation dictionary in %s %d contained an invalid mapping line (no unescaped = sign) on or about line %d | in the currently | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110541 | WARNING | acsTZCompiler: acsTZCompiler(%d) WARNING: Language string not found in currently selected language database: %s %d | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110542 | CRITICAL | <pre>acsTZCompiler: acsTZCompiler(%d) CRITICAL: malloc() returned NULL in build_filename (cmnLang.cc)! Out of memory!</pre> | <u> </u> | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110543 | CRITICAL | acsTZCompiler: acsTZCompiler(%d) CRITICAL: Out of memory in cmnLang.cc:processLine! | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110544 | CRITICAL | acsTZCompiler: acsTZCompiler(%d) NOTICE allocate=%d cmnRangeOciFetch.c@%d: out of memory | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | |
| 110545 | CRITICAL | acsTZCompiler: acsTZCompiler(%d) WARNING strdup=%d loggedError.c@%d: out of memory | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110546 | NOTICE | acsTZCompiler: acsTZCompiler(%d) NOTICE oparse=%d cmnRangeOciFetch.c@%d:%z | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110547 | NOTICE | <pre>acsTZCompiler: acsTZCompiler(%d) NOTICE: cmnConfigGetChar: %z</pre> | Successfully read this parameter in the acsStatsLocalSLEE configuration file. | No resolution. | ACS |
| 110548 | NOTICE | acsTZCompiler: acsTZCompiler(%d) NOTICE: cmnConfigGetFlag: %z | Successfully read this parameter in the acsStatsLocalSLEE configuration file. | No resolution. | ACS |
| 110549 | NOTICE | acsTZCompiler: acsTZCompiler(%d) NOTICE: cmnConfigGetInteger: %z | Successfully read this parameter in the acsStatsLocalSLEE configuration file. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110550 | NOTICE | acsTZCompiler: acsTZCompiler(%d) NOTICE: cmnConfigGetString: %z | Successfully read this parameter in the acsStatsLocalSLEE configuration file. | No resolution. | ACS |
| 110551 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsChassisServiceSetup=%d acsChassisService.c@%d: Configuration File error. Problem with Shared Library | The ACS.conf file is missing a ServiceEntry parameter. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110552 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsChassisServiceSetup=%d acsChassisService.c@%d: Configuration File error. Shared Library Initialization Error | missing a ServiceEntry | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110553 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsChassisServiceSetup=%d acsChassisService.c@%d: Configuration File error. Unknown Chassis Type | The ACS.conf file is missing a ServiceEntry parameter. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110554 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsChassisSetupCDR=%d acsChassisCDR.c@%d: Unable to configure CDR subsystem | missing a chassis | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110555 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsChassisSetupEmergencyNumbers= %d acsChassisEmergency.cc@%d: Configuration File error. | missing a chassis | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110556 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsParseServiceLine=%d acsChassis.cc@%d: Configuration File error. Misformatted SLEE String | The ACS.conf file contains an invalid parameter. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110557 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::acsSLEEChassis _t=%d acsChassis.cc@%d: Configuration File error. Chassis failed setup | The ACS.conf file contains an invalid parameter. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110558 | ERROR | SLEE[%d]: slee_acs(%d) ERROR activateACSCallPlan=%d acsChassisDB.pc@%d:%z | | Refer to application expert. Verify that this control plan exists - name field of ACS_CALL_PLAN(public synonym) table. If unsure of control plan details then contact support | ACS |
| 110559 | ERROR | SLEE[%d]: slee_acs(%d) ERROR findMidCallReturnCallPlan=%d acsChassisDB.pc@%d:%z | Cannot find this control plan in the ACS_CALL_PLAN(public synonym) table. | Refer to application expert. Verify that this control plan exists - name field of ACS_CALL_PLAN(public synonym) table. If unsure of control plan details then contact support | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|------------------|---------|
| 110560 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | ACS Chassis received an event for an unknown call. | Contact support. | ACS |
| 110561 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::applyCharging=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | ACS Chassis received an event for an unknown call - cannot send an Aplly Charging message for this unknown call. | | ACS |
| 110562 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::attemptTermina tion=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | unknown call - | Contact support. | ACS |
| 110563 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::clearLeg1BCSMT riggers=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | unknown call - | Contact support. | ACS |
| 110564 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::clearNoAnswerB CSMTriggers=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | unknown call - | | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|------------------|---------|
| 110565 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::disconnectCall =%d acsChassisTelephony.cc@%d: Event received for non-existent call. | ACS Chassis received an event for an unknown call - cannot place a Relaease Call action for this unknown call. | | ACS |
| 110566 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::enqueueCallInf ormationRequest=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | unknown call - | Contact support. | ACS |
| 110567 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handleAbort=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | ACS Chassis received an event for an unknown call - cannot handle the incoming Abort message for this unknown call. | Contact support. | ACS |
| 110568 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handleACR=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | ACS Chassis received an event for an unknown call - cannot handle the incoming Apply Charging Reports for this unknown call. | | ACS |
| 110569 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handleARI=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | ACS Chassis received an event for an unknown call - cannot handle the incoming Assist Request Instructions for this unknown call. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|------------------|---------|
| 110570 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handleBCSMEven t=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | ACS Chassis received an event for an unknown call - cannot handle the incoming Basic Call State Model event for the unknown call. | Contact support. | ACS |
| 110571 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handleCIR=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | ACS Chassis received an event for an unknown call - cannot handle the incoming Call Information Report for this unknown call. | Contact support. | ACS |
| 110572 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handleConnectE rror=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | unknown call - | Contact support. | ACS |
| 110573 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handleContinue Error=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | unknown call - | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|------------------|---------|
| 110574 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handleCTRError =%d acsChassisTelephony.cc@%d: Event received for non-existent call. | ACS Chassis received an event for an unknown call - cannot handle the incoming Connect To Resource Errors for this unknown call. | Contact support. | ACS |
| 110575 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handleETCError =%d acsChassisTelephony.cc@%d: Event received for non-existent call. | ACS Chassis received an event for an unknown call - cannot handle the incoming Establish Temporary Connection Errors for this unknown call. | Contact support. | ACS |
| 110576 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handlePAError= %d acsChassisTelephony.cc@%d: Event received for non-existent call. | ACS Chassis received an event for an unknown call - cannot handle the incoming Play Annoncement Errors for this unknown call. | Contact support. | ACS |
| 110577 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handlePCUIErro r=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | ACS Chassis received an event for an unknown call - cannot handle the incoming Prompt and Collect User Information Errors for this unknown call. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|------------------|---------|
| 110578 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handlePCUIResu lt=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | | Contact support. | ACS |
| 110579 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handleRRBCSMEr ror=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | unknown call - | | ACS |
| 110580 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handleSRR=%d acsChassisTelephony.cc@%d: Event received for non-existent call. | ACS Chassis received an event for an unknown call - cannot handle the incoming Specialised Resource Report for this unknown call. | | ACS |
| 110581 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handleStatsRep lyMessage=%d acsChassisStats.cc@%d: Event received for non-existent call. | ACS Chassis received a reply message to decode for an unknown call. | Contact support. | ACS |
| 110582 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::terminateCall= %d acsChassisTelephony.cc@%d: Event received for non-existent call. | ACS Chassis received an event for an unknown call - attempting to connect the call to the specified number has failed. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110583 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::callEngine=%d acsChassis.cc@%d: Engine error. Run-time error in engine. dropping call, SN=%z | ACS Chassis run-time error in engine. | Contact support. | ACS |
| 110584 | ERROR | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::callEngine=%d acsChassis.cc@%d: %s %d, line %z Unexpected response type | ACS Chassis received an event for an unknown call. | Contact support. | ACS |
| 110585 | ERROR | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::callEngine=%d acsChassis.cc@%d: %s %d, line ZZZInvalid Attempt at Call Processing | ACS Chassis received an event for an unknown call. | Contact support. | ACS |
| 110586 | ERROR | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::callEngine=%d acsChassis.cc@%d: %s %d, line %z Unexpected message type | ACS Chassis received an event for an unknown call. | Contact support. | ACS |
| 110587 | ERROR | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::callEngine=%d acsChassis.cc@%d: %s %d, line %z Unexpected action type | ACS Chassis received an event for an unknown call. | Contact support. | ACS |
| 110588 | ERROR | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::callEngine=%d acsChassis.cc@%d: %s %d, line %z Bad Charging report, no free call set | ACS Chassis received an event for an unknown call. | Contact support. | ACS |
| 110589 | CRITICAL | SLEE[%d]: slee_acs(%d) ERROR storeProfileField=%d acsChassisProfile.pc@%d: Memory Allocation Error. | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110590 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) ERROR acsChassisReLoadProfiles=%d acsService.pc@%d:%z</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110591 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) ERROR acsChassisMain=%d acsChassis.cc@%d: Memory Allocation Error.</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110592 | CRITICAL | SLEE[%d]: slee_acs(%d) ERROR acsChassisServiceSetup=%d acsChassisService.c@%d: Memory Allocation Error. | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110593 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::handleInitCall =%d acsChassis.cc@%d: Memory Allocation Error.</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110594 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) ERROR dispError=%d cmnMfile.c@%d: error buffer overflow</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110595 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR Engine=%d acsEngineNodeProcessors.c@%d:%z</pre> | ACS Chassis failed to map ACS language for this announcement ID. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110596 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: acsReplicationAction::classInit: Failed registration of acsReplicationAction chassis action</pre> | | Contact support. | ACS |
| 110597 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: acsReplicationAction::classInit: Failed to open slee api</pre> | | Contact support. | ACS |
| 110598 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: acsReplicationAction::doAction: could not locate Replication Interface - did you name it Replication in the SLEE configuration file?</pre> | chassis action failed to find the SLEE Replication IF which should be | Refer to application expert. Verify that all the necessary parameters exist in the SLEE.cfg file found in /IN/service_packages/SLEE/etc. If unsure of configuration details then contact support. | ACS |
| 110599 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: No matching ServiceEntry lines - check installation</pre> | The ACS.conf file is missing a ServiceEntry parameter. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110600 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: translateNumber called without setup</pre> | ACS Chassis failed to perform number translation mappings successfully. | Contact support. | ACS |
| 110601 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::acsSLEEChassis_t csStatsEventCounter.cc@%d: Stats interface not found Call Dropped. | ACS Chassis failed to perform mid-call triggering successfully - failed to retrieve call context. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110602 | ERROR | SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::FindSRFIPCompo nent=%d acsChassisTelephony.cc@%d:%z | ACS Chassis cannot find the current Specialised Resource Function. | Contact support. | ACS |
| 110603 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR acsSLEEChassis_t::processCall=%d acsChassis.cc@%d: Too many outstanding actions.</pre> | ACS Chassis failed to process this chassis action - too many outstanding actions. | Contact support. | ACS |
| 110604 | ERROR | SLEE[%d]: slee_acs(%d) ERROR maskSignals=%d cmnSignals.c@%d:%z | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110605 | ERROR | SLEE[%d]: slee_acs(%d) ERROR unmaskSignals=%d cmnSignals.c@%d:%z | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110606 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: absMacro checkForCreditCardDetails:select from abs_credit_card_details: ORA-%d: converting column overflows integer datatype</pre> | ORACLE error: (ORA-01455): converting column overflows integer datatype - data returned from table may be invalid. | Refer ro ORACLE expert first. Ensure that credit card details do not exceed this data type. If problem persists contact support. | ACS |
| 110607 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: ACS Plugin %s %d returned FALSE from sharedLibraryInit | Error when trying to register this feature node. | Contact support. No further information can be obtained. | ACS |
| 110608 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: ACS_FN_TYPE has is_macro FALSE for fast_keyZZZ</pre> | is_macro field of ACS_FN_TYPE(public synonym) is set incorrectly - should be 1 for the feature node with this fast_key. | Refer to ORACLE expert first. Change the is_macro field of the ACS_FN_TYPE(public synonym) table to 1. Notify support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110609 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisActionHandler::doActio n() returned false; pluginZZZ</pre> | This chassis action failed to register with the ACS Chassis successfully. | | ACS |
| 110610 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisActionSendShortMessage : Cannot get SleeApplicationAPI</pre> | ACS Chassis failed to send SMS - could not retrieve SleeApplicationAPI. | Contact support. | ACS |
| 110611 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisActionSSMHandler: unable to get notification IF</pre> | acsSendShortMessage chassis action failed to find the SLEE Notification IF which should be named Notification in the SLEE.cfg file. | Refer to application expert. Verify that all the necessary parameters exist in the SLEE.cfg file found in /IN/service_packages/SLEE/etc. If unsure of configuration details then contact support. | ACS |
| 110612 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: acsChassisActionSSMHandler: unable to get SLEE application API | acsSendShortMessage chassis action failed to register with the ACS Chassis successfully. | Contact support. | ACS |
| 110613 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: acsChassisMain: Failed to process INAP component | ACS Chassis failed to process the INAP component for this call. | Contact support. | ACS |
| 110614 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisMain: Null dialog on dialog closed, callID=%d</pre> | Encountered a NULL dialog on a dialog that is closed for this callID. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110615 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisPerformLoad: Svc Ldr returned error</pre> | acsServiceLoader encountered an error when trying to load this control plan - attempting to continue with existing loaded control plan. | If problem persists contact support. | ACS |
| 110616 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisReplicationUpdateProfi le: Cannot get Notification IF</pre> | ACS Chassis failed to send SMS - could not find the SLEE Notification IF which should be named Notification in the SLEE.cfg file. | Refer to application expert. Verify that all the necessary parameters exist in the SLEE.cfg file found in /IN/service_packages/SLEE/etc. If unsure of configuration details then contact support. | ACS |
| 110617 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisReplicationUpdateProfi le: Cannot get Replication IF</pre> | failed to find the SLEE Replication IF which should be | Refer to application expert. Verify that all the necessary parameters exist in the SLEE.cfg file found in /IN/service_packages/SLEE/etc. If unsure of configuration details then contact support. | ACS |
| 110618 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisReplicationUpdateProfi le: Cannot get SleeApplicationAPI</pre> | acsReplication chassis action failed to register with the ACS Chassis successfully. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110619 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisSetup: Database connect failed</pre> | ACS Chassis failed setup - cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110620 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisSetup: Plugin-load failed</pre> | ACS Chassis failed setup - cannot load this plugin. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of this shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110621 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisSetup: Setup cache failed</pre> | ACS Chassis failed setup - cannot create control plan cache. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110622 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisSetup: Setup CDR subsystem failed</pre> | ACS Chassis failed setup - failed to establish CDR subsystem for CDR IF. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110623 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisSetup: Setup digit translation failed</pre> | ACS Chassis failed setup - cannot create digit translation map. | No resolution. | ACS |
| 110624 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisSetup: Setup emergency numbers failed</pre> | ACS Chassis failed setup - failed to setup emergency numbers. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110625 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisSetup: Setup engine parameters failed</pre> | ACS Chassis failed setup - failed to setup parameters for ACS Engine. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110626 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisSetup: Setup ExtensionNumber parameters failed</pre> | ACS Chassis failed setup - failed to setup extension numbers. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110627 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisSetup: Setup language mapping failed</pre> | ACS Chassis failed setup - cannot create language mappings. | Contact support. | ACS |
| 110628 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisSetup: Setup service keys failed</pre> | ACS Chassis failed setup - failed to setup service keys. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110629 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisSetup: Setup SRF parameters failed</pre> | ACS Chassis failed setup - failed to setup specialised resource functions. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110630 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: acsChassisSetup: Unable to configure NOA rules | ACS Chassis failed setup - cannot create number normalisation rules. | Contact support. | ACS |
| 110631 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisSetupExtensionNumbers() : Failed to open acs.conf</pre> | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110632 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisSetupSrfs() : Failed to open acs.conf</pre> | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |
| 110633 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsNumberNormaliseAction Failed to registerZZZ</pre> | acsNumberNormalisati on chassis action failed to register with the ACS Chassis successfully. | | ACS |
| 110634 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: acsReplicationAction::doAction: Failed to reserve a sleeLongReplicationEvent | acsReplication chassis action failed to register with the ACS Chassis successfully. | Contact support. | ACS |
| 110635 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsReplicationAction::doAction: Failed to reserve a sleeReplicationEvent</pre> | acsReplication chassis action failed to register with the ACS Chassis successfully. | Contact support. | ACS |
| 110636 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Attempt to duplicate fast_key %s %d in acsEngineRegisterFNType</pre> | | Contact support. No further information can be obtained. | ACS |
| 110637 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Attempted to register more than MAX_CHASSIS_EVENT_HANDLERS on a single call! | Error when trying to register this chassis event handler - maximum already registered for this call. | Contact support. No further information can be obtained. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110638 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Call ID %d TCAP_ABORT received with null context | TC_ABORT message received with a null ACS Chassis context. | Contact support. | ACS |
| 110639 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Call ID %d TC_ABORT from external IP but no outstanding operation. | TC_ABORT message received for an external IP that has no outstanding actions. | Contact support. | ACS |
| 110640 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Call ID %d TC_ABORT from external IP but processCall() failed. | TC_ABORT message received for an external IP but we failed to process the call successfully. | Contact support. | ACS |
| 110641 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Call ID %d TCAP_ABORT is not last event (%d)</pre> | TC_ABORT message received which is not the last event on this dialog. | Contact support. | ACS |
| 110642 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: collectMultipleDigits: Min digits (%s %d) exceeds switch limit (%s %d) | The minimum prompt digits to collect value for this call exceeds the MaxPromptDigits value extracted from the ACS.conf configuration file. | Contact support. No further information can be obtained. | ACS |
| 110643 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: compile pattern error %s %d on pattern %s %d, Node %d | Error when trying to compile this feature node. | | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110644 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Could not find symbol sharedLibraryInit in ACS PluginZZZ | This shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the acsTZCompiler shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110645 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Could not load ACS PluginZZZ | ACS Plugin shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the ACS Plugin shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110646 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: doAction: Chassis plugin %d failure. Dropping call.</pre> | The ACS Chassis action failed to invoke this pluggable chassis action - call is being dropped. | Contact support. | ACS |
| 110647 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: doAction: Unknown action code %d invoked. Dropping call.</pre> | The ACS Chassis received an unknown action code - call is being dropped. | Contact support. | ACS |
| 110648 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: doChainCall: Cannot alloc profile</pre> | ACS Chassis failed to copy profile successfully. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110649 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: doChainCall: Cannot initialise engine</pre> | ACS Chassis failed to initialise engine successfully - failed to retrieve call context. | Contact support. | ACS |
| 110650 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: doChainCall: Have no processCall and no control plan</pre> | ACS Chassis failed to retrieve either a service entry(service loader) or a control plan. | Contact support. | ACS |
| 110651 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Failed to connect to oracle as user %s %d (password hidden) | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110652 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: handleINAPComponent: IDP, Existing Context</pre> | Received TC_INVOKE message with an IDP with an existing call context (this is the second IDP for this call). | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110653 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: handleINAPComponent: No context, No IDP</pre> | Received TC_INVOKE message without an IDP nor a call context. | Contact support. | ACS |
| 110654 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: handleINAPComponent: Received TCAP_REJECT - operationErrorId is %d</pre> | Received TC_REJECT message. | Contact support. | ACS |
| 110655 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: handleINAPComponent: Received unhandled componentType %d with operationErrorId %d | Received unknown TCAP component type. | Contact support. | ACS |
| 110656 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: handleInitCall: No SVC LIB process, no Control Plan</pre> | ACS Chassis failed to retrieve either a service entry(service loader) or a control plan. | | ACS |
| 110657 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Looping with no stack in processCall</pre> | Attempting to process a call with no outstanding actions. | Contact support. | ACS |
| 110658 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: moveOldCdrs: stat failed - no such fileZZZ</pre> | Attempting to obtain the status of the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110659 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: moveOldCdrs: stat failed - search permission denied</pre> | Attempting to obtain the status of the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110660 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: moveOldCdrs: stat failed while processing file %s %d - reason:%z</pre> | Attempting to obtain the status of the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110661 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Negative (chassis-internal) actionType received from Engine: %d</pre> | ACS Chassis received an invalid action code for this call. | Contact support. | ACS |
| 110662 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: No CP data for CLI=%s %d DN=%s %d | No control plan found for this CLI. | Attempt to recompile the current control plan. If problem persists, contact support. | ACS |
| 110663 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: No CP struct for CLI=%s %d DN=%s %d | | Attempt to recompile the current control plan. If problem persists, contact support. | ACS |
| 110664 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: No Service for NAME=%z</pre> | The ACS.conf file contains a ServiceEntry line where the service cannot be matched. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110665 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Open Failed %s %d (%d bytes lost)</pre> | | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |
| 110666 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Pass 1 config file read errorZZZ</pre> | Attempting to read the ACS.conf configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110667 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Pass 2 config file read errorZZZ</pre> | Attempting to read the ACS.conf configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110668 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: performProfileReplication: No matching table for template %s %d</pre> | ORACLE error trying to perform replication - unknown table. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110669 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Problem reading ACS_FN_TYPE in acsEngine_ReadMacroNodeDescripti on | ORACLE error trying to access ACS_FN_TYPE(public synonym) table. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support. | ACS |
| 110670 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Problem reading macro node description for fast_key %s %d from database in acsEngineRegisterFNType | ORACLE error trying to access ACS_FN_TYPE(public synonym) table. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110671 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: processCall - Svc Lib returned ERROR/unknown</pre> | ACS Chassis failed to retrieve either a service entry(service loader) or the service loader returned an error. | Contact support. | ACS |
| 110672 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: semctl() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110673 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: semget() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110674 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: semop() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110675 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: shmat() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110676 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: shmAttach: Cannot get semID from semKey %d</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110677 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: shmctl() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110678 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: shmget() error:%z</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110679 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: smsTryRecordStats: Cannot attach to SHM</pre> | Kernel error on current machine. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110680 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Unable to open configuration fileZZZ | Attempting to read the ACS.conf configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110681 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Unknown pluggable-action-type %d | Received unknown pluggable chassis action type. | Contact support. | ACS |
| 110682 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Write Failed %s %d (%d bytes lost) | Attempting to write to the current file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110683 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: cant catch SIGHUP</pre> | Kernel communication/disk error. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110684 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: cant catch SIGTERM</pre> | Kernel communication/disk error. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110685 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: cant catch SIGUSR1 | Kernel communication/disk error. | Refer to UNIX/application expert first. If problem persists then contact support. | ACS |
| 110686 | WARNING | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::collectMultipl eDigits=%d acsChassisTelephony.cc@%d: Invalid variable part type. | ACS Chassis received a collect single digit request with an invalid variable type. | Contact support. | ACS |
| 110687 | WARNING | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::collectSingleDigit=%d acsChassisTelephony.cc@%d: Invalid variable part type. | ACS Chassis received a collect multiple digit request with an invalid variable type. | Contact support. | ACS |
| 110688 | WARNING | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::getCallInfo IDP_MISSING_PARAMETER CalledPartyNumber | ACS Chassis received IDP with missing information - no called party number specified. | Contact support. | ACS |
| 110689 | WARNING | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::handleINAPComp onent=%d acsChassisTelephony.cc@%d: Non-management or InitialDP without call context, IGNORED | TC_RESULT message invalid - received a non-management or an IDP with a null context. | | ACS |
| 110690 | WARNING | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::handleInitCall =%d acsChassis.cc@%d: Bad initialDP message. | Unable to determine the call info from the call context for this IDP. | | ACS |
| 110691 | WARNING | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::handleInitCall =%d acsChassis.cc@%d: Unable to find Call Type. | Unable to determine the call type from the call context for this IDP. | | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110692 | WARNING | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::playAnnounceme nt=%d acsChassisTelephony.cc@%d: Invalid variable part type. | | Contact support. | ACS |
| 110693 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: acsChassisActionHandler::doAction() set waitingForExternal, but we cant transmit that information back to the chassis! | able to receive a reply from the acs | Contact support. | ACS |
| 110694 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: acsChassisLoadService: ACS - No CP for SN %s %d | Cannot find this control plan in the ACS_CALL_PLAN(public synonym) table for this called party number. | Refer to application expert. Verify that this control plan exists - name field of ACS_CALL_PLAN(public synonym) table for this calling party number. If unsure of control plan details then contact support | ACS |
| 110695 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: acsChassisLoadService: ACS Named - No CP named %s %d | | Refer to application expert. Verify that this control plan exists - name field of ACS_CALL_PLAN(public synonym) table for this calling party number. If unsure of control plan details then contact support | ACS |
| 110696 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: acsChassisLoadService: ACS_Outgoing - No CP for CN %s %d</pre> | Cannot find this control plan in the ACS_CALL_PLAN(public synonym) table for this calling party number. | Refer to application expert. Verify that this control plan exists - name field of ACS_CALL_PLAN(public synonym) table for this called party number. If unsure of control plan details then contact support | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|------------------|---------|
| 110697 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: acsChassisMain: Call ID %d Initiating event type %s %d (%d) did not generate context | ACS Chassis received an incoming call which is a non-TCAP event with an invalid call context. | Contact support. | ACS |
| 110698 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: acsChassisMain: No Event | ACS Chassis received an incoming call which is an unknown event type. | Contact support. | ACS |
| 110699 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: acsChassisMain: TCAP components to send, no dialog</pre> | ACS Chassis has TCAP event to send but no dialog for this call. | | ACS |
| 110700 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: acsChassisMain: TCAP IP End set, but no components to send</pre> | ACS Chassis has TCAP IP End event to send but no components to send. | | ACS |
| 110701 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: acsChassisMain: Unknown management event typeZZZ</pre> | ACS Chassis received an incoming call which is an unknown management event type. | Contact support. | ACS |
| 110702 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: acsChassisMain: Unknown non-management event type %s %d received | ACS Chassis received an incoming call which is an unknown non-management event type. | Contact support. | ACS |
| 110703 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: acsChassisNotifyPluginsCallEnded : no plugin context available</pre> | ACS Chassis can not retrieve the pluggable chassis action context - context is not valid. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110704 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: acsChassisSetupCDR: CdrAma invalid (%d). Disabling CDR to AMA | The ACS.conf file contains an invalid CdrAma parameter. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110705 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: acsChassisSetupCDR: CdrAma not found. Disabling CDR to AMA | The ACS.conf file contains an invalid CdrAma parameter. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110706 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: acsChassisSetupCDR: CdrFci invalid (%d). Disabling CDR to FCI</pre> | The ACS.conf file contains an invalid CdrFci parameter. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110707 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: acsChassisSetupCDR: CdrFci not found. Disabling CDR to FCI | The ACS.conf file contains an invalid CdrFci parameter. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110708 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: acsChassisSetupCDR: CdrFile invalid (%d). Disabling CDR to file</pre> | The ACS.conf file contains an invalid CdrFile parameter. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110709 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: acsChassisSetupCDR: CdrFile not found. Disabling CDR to file | The ACS.conf file contains an invalid CdrFile parameter. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110710 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: acsSLEEChassis_t::findCallType: No service for %s %d</pre> | ACS Chassis can not retreive the call type for this service handle. | Contact support. | ACS |
| 110711 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: doAction: Event Logging is no longer available | ACS Chassis no longer supports event logging. | Contact support. | ACS |
| 110712 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: handleINAPComponent: TCAP_U_ERROR: Unhandled error component %d</pre> | ACS Chassis has TCAP_U_ERROR event with an unknown error component. | Contact support. | ACS |
| 110713 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: handleINAPComponent: TCAP_U_ERROR %d return for invoke %d on call %d, sent operation ID %d | Information only. | No resolution. | ACS |
| 110714 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: Lookup of Chassis Action Type %s %d failed! | Received unknown pluggable chassis action type. | Contact support. | ACS |
| 110715 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: Malformed Rule Ignored, %s %d: minDigits > maxDigits</pre> | Invalid number normalisation rule found in the ACS.conf configuration file - min digit value exceeds max digit value. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110716 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: NOA Rules not found in file. | No number normalisation rules found in the ACS.conf configuration file. | parameters exist in the ACS.conf file found in | ACS |
| 110717 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: Rule %s %d: maxDigits constrained to %d from %d | Invalid number normalisation rule found in the ACS.conf configuration file - max digit value exceeded maximum permitted value and has been set to maximum permitted value. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 110718 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: storeProfileField: No store function registered.</pre> | Unable to store profile field. | Contact support. | ACS |
| 110719 | ERROR | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: Aiee! cmnPluginReleaseHandle received NULL handle!</pre> | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 110720 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: cmnPlugin: error loading library %s %d:%z</pre> | | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/MOB_PP/lib | ACS |
| 110721 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: cmnDate::getLocalDate:%z</pre> | Internal software error. | No resolution. If problem persists then contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110722 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: cmnProfileFindIndex: Profile corrupt (data pos misaligned)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110723 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: cmnProfileFindIndex: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110724 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110725 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110726 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110727 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: cmnProfileFindIndex: Profile corrupt (TOC end > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110728 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: cmnProfileFindTag: Profile corrupt (data pos misaligned)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110729 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: cmnProfileFindTag: Profile corrupt (length < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110730 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset + length > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110731 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset < 0)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110732 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset > profileLength)</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110733 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Remove tag: Corrupted, tag field data passes end of profile | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110734 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Remove tag: Corrupted, tag length begins before profile</pre> | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110735 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Remove tag: Corrupted, tag length field passes end of profile</pre> | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110736 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Update block corrupt. Item offset is negative. Creating empty block. | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110737 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Update block has no tags but is wrong size. Creating empty profile.</pre> | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110738 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Update profile corrupt. Field goes past profile block len.</pre> | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110739 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Update profile corrupt. Length goes past profile block len.</pre> | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110740 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: gethostbyname:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110741 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: Select:%z | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110742 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: socket:%z</pre> | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | ACS |
| 110743 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: cmnPluginLookupFunction: could not find symbol %s %d::%s %d:%z | acsStatsMaster shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110744 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ | acsStatsMaster shared library is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1)Check validity and permissions of the acsStatsMaster shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110745 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: Macro %s %d not found. | This macro node has been encountered in a control plan but the implementation details for this macro node cannot be found. | Contact support. No further information can be obtained. | ACS |
| 110746 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Could not stat() language index fileZZZ</pre> | Attempting to obtain the status of the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110747 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Could not load either the requested language file or Default.lang! Falling back to untranslated strings. | Attempting to open the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110748 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Could not read language index fileZZZ</pre> | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110749 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: cmnConfigGetStringVector: unable to openZZZ</pre> | Attempting to open the current file has resulted in an error. | | ACS |
| 110750 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: Could not load language file %s %d! Falling back to Default.lang. | Attempting to read the current file has resulted in an error. | | |
| 110751 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: Could not reload language file %s %d! Staying with in-core copy. | Attempting to read the current file has resulted in an error. | | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110752 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: getValue: unable to openZZZ | Attempting to read the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | ACS |
| 110753 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: Language translation dictionary in %s %d contained an invalid mapping line (no unescaped = sign) on or about line %d</pre> | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110754 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: cmnConfigGetChar: %z</pre> | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110755 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: cmnConfigGetFlag: %z</pre> | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |
| 110756 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: cmnConfigGetInteger: %z</pre> | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110757 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: cmnConfigGetString: %z | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |
| 110758 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: cmnConfigGetChar: %s %d not foundZZZ | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110759 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: cmnConfigGetFlag: %s %d not foundZZZ | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110760 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: cmnConfigGetInteger: %s %d not foundZZZ | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110761 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: cmnConfigGetString: %s %d not foundZZZ</pre> | Attempting to read the acsStatsMaster configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | ACS |
| 110762 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: getConfig: No trailing : on sectionZZZ</pre> | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110763 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: Language string not found in currently selected language database: %s %d | Invalid line found in the currently selected language translation file. | Modify this line in the currently selected language translation file found in /IN/html/SMS/language. | ACS |
| 110764 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: malloc() returned NULL in build_filename (cmnLang.cc)! Out of memory!</pre> | to perform desired | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110765 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: Out of memory in cmnLang.cc:processLine!</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110766 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) NOTICE allocate=%d cmnRangeOciFetch.c@%d: out of memory</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | |
| 110767 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) WARNING strdup=%d loggedError.c@%d: out of memory</pre> | Insufficient memory to perform desired action due to internal software error. | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support. | ACS |
| 110768 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acs.conf contains old ServiceEntry fmt - field2 ignored</pre> | The ACS.conf file contains an old ServiceEntry line format - this service entry being ignored. | To prevent this NOTICE alarm, remove the entry from the ACS.conf file. If unsure of configuration details then contact support. | ACS |
| 110769 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetup: CarrierCodeDisposal interpretationZZZ</pre> | Informational alarm indicating the value of the CarrierCodeDisposal parameter extracted from the ACS.conf cofiguration file. | No resolution. | ACS |
| 110770 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetup: Setup successful</pre> | Informational alarm - ACS Chassis setup successfully completed. | No resolution. | ACS |
| 110771 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisShutdown: Flush CDR buffers</pre> | Informational alarm - ACS Chassis shutting down - stopping the chassis CDR IF and flushing any remaining CDRs. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110772 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisTranslateSetup: Cannot load * hex mapping, setting default</pre> | Informational alarm - ACS Chassis creating digit tranlation has encountered an error loading # mapping, using default. | No resolution. | ACS |
| 110773 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: Configuring %d service entries</pre> | Informational alarm - ACS Chassis configuring this number of service entries. | No resolution. | ACS |
| 110774 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: Ignoring incompatible ServiceEntry line</pre> | The ACS.conf file contains an incompatible ServiceEntry line - this service entry being ignored. | To prevent this NOTICE alarm, remove the entry from the ACS.conf file. If unsure of configuration details then contact support. | ACS |
| 110775 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: Routing service %s %d to libraryZZZ</pre> | Informational alarm - ACS Chassis loading this shared library for this service entry. | No resolution. | ACS |
| 110776 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR main=%d slee_acs.cc@%d: Chassis configuration error, exiting</pre> | missing a chassis parameter needed for | Refer to application expert. Verify that all the necessary parameters exist in the ACS.conf file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | |
| 110777 | ERROR | SLEE[%d]: slee_acs(%d) ERROR main=%d slee_acs.cc@%d: Chassis sanity check failed, exiting | ACS Chassis failed to restart successfully. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110778 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR main=%d slee_acs.cc@%d: Chassis performing normal shutdown, exiting</pre> | ACS Chassis shutdown successfully. | No resolution. | ACS |
| 110779 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: Startup SuccessfulZZZ | <pre>Informational alarm - slee_acs successfully started.</pre> | No resolution. | ACS |
| 110780 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE oparse=%d cmnRangeOciFetch.c@%d:%z | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support. | ACS |
| 110781 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: *** NULL pointer to CslInitialDP* | Informational alarm - ACS Chassis received an empty IDP and cannot extract the extension digits - this alarm will be raised in conjuction with another. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110782 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetup: IPProtocolInfo interpretationZZZ</pre> | Informational alarm - ACS Chassis extracted this value for the IPProtocolInfo parameter from the ACS.conf configuration file. | No resolution. | ACS |
| 110783 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetup: Setup chassis global parameters</pre> | Informational alarm - ACS Chassis extracted some global parameters from the ACS.conf configuration file. | No resolution. | ACS |
| 110784 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisShutdown: Shutdown called</pre> | <pre>Informational alarm - slee_acs successfully shutdown.</pre> | No resolution. | ACS |
| 110785 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: Cannot open %s %d for writing | Attempting to write to the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support. | |
| 110786 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: cmnConfigGetChar: %z</pre> | Successfully read this parameter in the acsStatsLocalSLEE configuration file. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|------------------|---------|
| 110787 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: cmnConfigGetFlag: %z</pre> | Successfully read this parameter in the acsStatsLocalSLEE configuration file. | No resolution. | ACS |
| 110788 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: cmnConfigGetInteger: %z</pre> | Successfully read this parameter in the acsStatsLocalSLEE configuration file. | No resolution. | ACS |
| 110789 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: cmnConfigGetString: %z</pre> | Successfully read this parameter in the acsStatsLocalSLEE configuration file. | No resolution. | ACS |
| 110790 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetup: Connect to database</pre> | Informational alarm - slee_acs successfully connected to ORACLE. | No resolution. | ACS |
| 110791 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetup: Setup called</pre> | <pre>Informational alarm - slee_acs beginning setup stage.</pre> | No resolution. | ACS |
| 110792 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: Environment variable SLEE_ACS_DEBUG set toZZZ | <pre>Informational alarm - slee_acs DEBUG set to this value.</pre> | No resolution. | ACS |
| 110793 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: restart: Unable to handle signal | <pre>Informational alarm - slee_acs restarting.</pre> | No resolution. | ACS |
| 110794 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: Attempt to respond to context.actions[index] with ACS_NO_ACTION_INITIATED initiator! | The pluggable chassis action is trying to respond to an invalid ACS Chassis event. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110795 | ERROR | SLEE[%d]: slee_acs(%d) CRITICAL: No %s %d entries in absScp.conf | Attempting to read the absScp.conf configuration file has resulted in an error - no parameters found. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | |
| 110796 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: %s %d: Time remaining is outside acceptable range. reservationLength(%d), timeRemaining(%d).</pre> | An ABS feature node is attempting to reserve more time than what is available for this account. | Contact support. | ACS |
| 110797 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: ABS getProfiles: Error getting account data</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110798 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: ABS LoadService: Error getting account data</pre> | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110799 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: absBeActionHandler::doAction: Unsupported message type %d</pre> | This pluggable chassis action received an unknown | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110800 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: absSharedLibraryInit Failed to registerZZZ</pre> | Failed to register this shared library. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the acsStatsLocalSLEE shared library in /IN/service_packages/ACS/lib. 2) Verify the entry exists for this shared library in the ACS.conf file found in /IN/service_packages/ACS/etc. | ACS |
| 110801 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisStoreProfile: Failed to commit profile - code %d</pre> | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110802 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisStoreProfile: Failed to update profile - code %d recs %d</pre> | Error updating the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | ACS |
| 110803 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: action type %d</pre> | The ABS Account State Branch feature node received an unknown action and response type. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|------------------|---------|
| 110804 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: action type %d, resp type %d</pre> | The ABS Account State Branch feature node received an unknown action and response type. | Contact support. | ACS |
| 110805 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Cannot Get a Dialog - System Is Overloaded for call id %d.</pre> | The ABS ATB feature node is unable to get a dialog for this call - system is overloaded. | Contact support. | ACS |
| 110806 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Cannot Get a Dialog - Unable To Create Dialog For Call Id %d. | The ABS ATB feature node is unable to get a dialog for this call - system is overloaded. | Contact support. | ACS |
| 110807 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Cannot Get a Dialog - Unable To Get BE Client Handle For Call Id %d. | The ABS ATB feature node is unable to get a dialog for this call - system is overloaded. | Contact support. | ACS |
| 110808 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Cannot Get a Dialog - Unknown Reason When Getting Dialog for call id %d. | The ABS ATB feature node is unable to get a dialog for this call - system is overloaded. | Contact support. | ACS |
| 110809 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: handleBEMessage: Unsupported message type %d</pre> | The pluggable chassis action received an unknown BE message type. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110810 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: SMSCallInfo node: Attempted to play Short Message in an unconfigured language (%d); Defaulting to UNKNOWN language. | The ABS SMS call info feature node is unable to retrieve the configured language - defaulting to unknown language. | Contact support. | ACS |
| 110811 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Unknown recharge failure reason %d</pre> | The pluggable chassis action is unable to recharge voucher - unknown failure reason. | Contact support. | ACS |
| 110812 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Unknown redeem failure reason %d | The pluggable chassis action is unable to recharge voucher - unknown failure reason. | Contact support. | ACS |
| 110813 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: SecondCurrency had zero base; Failure (acct_ref %z)</pre> | This users second currency base is not set. | Set the currency base for this user using the SMS screens. If unsure, the contact support. | ACS |
| 110814 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: Too few or too many menu segments in absDoCCRecharge | There are too many credit card recharge rules for this product type. | Reduce the number of credit card rules for this product type using the SMS screens. If unsure, the contact support. | ACS |
| 110815 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: UserCurrency had zero base; Failure (acct_ref %z)</pre> | This users currency base is not set. | Set the currency base for this user using the SMS screens. If unsure, the contact support. | ACS |
| 110816 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: Environment variable %s %d unset</pre> | | No resolution. | ACS |
| 110817 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: handleINAPComponent: TCAP_U_ERROR %d returned for unknown sent invoke %d | Received unknown TCAP component type. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 110818 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: handleINAPComponent: TCAP_U_ERROR %d return | Received unknown TCAP component type. | Contact support. | ACS |
| 110819 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: No available applications | The watchdog would like to restart an application, however MAXAPPLICATIONINSTAN CES has been reached. | | ACS |
| 110820 | WARNING | SLEE[%d]: slee_acs(%d) ERROR: Received sig alarm - aborting SLEE processes. | Information only. | No resolution | ACS |
| 110821 | INFO | SLEE[%d]: slee_acs(%d) INFO: Started Application %s %d: PID: %d | Information only. | No resolution | ACS |
| 110822 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: SIGABRT failed for process %d (%z).</pre> | An application/interfac e has died/finsihed, the watchdog will restart it | No resolution. If problem persists then contact support. | ACS |
| 110823 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: SIGKILL failed for process %d (%z).</pre> | An application/interfac e has died/finsihed, the watchdog will restart it | No resolution. If problem persists then contact support. | ACS |
| 110824 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: SIGABRT process %d. | An application/interfac e has stopped responding, the watchdog will restart it | No action needed, if repeated contact support | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110825 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: SIGKILL process %d. | An application/interfac e has stopped responding, the watchdog will restart it | No action needed, if repeated contact support | ACS |
| 110826 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Restarting application process %d. | The specified application is restarting. | No resolution. | ACS |
| 110827 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Restarting interface process %d.</pre> | The specified interface is restarting. | No resolution. | ACS |
| 110828 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Sending SIGABRT to application %s %d: PID: %d | Watchdog has sent an abort signal to the specified application. | No resolution. | ACS |
| 110829 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Sending SIGABRT to interface %s %d: PID: %d | Watchdog has sent an abort signal to the specified interface. | No resolution. | ACS |
| 110830 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Watchdog sending SIGABRT to application %s %d: PID: %d | Watchdog has sent an abort signal to the specified application. | No resolution. | ACS |
| 110831 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Watchdog sending SIGABRT to interface %s %d: PID: %d | Watchdog has sent an abort signal to the specified interface. | No resolution. | ACS |
| 110832 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Watchdog sending SIGABRT to PID: %d</pre> | Watchdog has sent an abort signal to the specified interface. | No resolution. | ACS |
| 110833 | INFO | <pre>SLEE[%d]: slee_acs(%d) INFO: Starting Interface %s %d: PID: %d</pre> | The specified interface is being started. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110834 | INFO | SLEE[%d]: slee_acs(%d) SLEE Shutdown | The SLEE has stopped. | No resolution. | ACS |
| 110835 | INFO | SLEE[%d]: slee_acs(%d) SLEE Startup | The SLEE is starting up. | No resolution. | ACS |
| 110836 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: Cannot connect to SLEE shared memory.</pre> | The watchdog process can not attach to shared memory. | This message will only be seen if the watchdog is started on a machine directly (ie: not as a result of starting SLEE). No resolution. | ACS |
| 110837 | INFO | <pre>SLEE[%d]: slee_acs(%d) INFO: Starting Interface %s %d FAILED :%z</pre> | The specified interface has failed to start. | Refer to application expert first. (Check the following). 1) Check SLEE config (SLEE.cfg) 2) Check binary is exists, permissions are correct and is not corrupt. Finally contact support. | ACS |
| 110838 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Application %s %d does not exist at PID %d, presuming dead.</pre> | The specified application has died/finished, the watchdog will attempt to restart it. | Refer to application expert first. Ensure that the application has restarted correctly (observe syslog). Finally contact support. | ACS |
| 110839 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Interface %s %d does not exist at PID %d, presuming dead.</pre> | The specified interface has died/finished, the watchdog will attempt to restart it. | Refer to application expert first. Ensure that the interface has restarted correctly (observe syslog). Finally contact support. | ACS |
| 110840 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: Too many processes (%d != 1) attached to shared memory</pre> | There are too many processes attached to the SLEE shared memory. | Refer to application expert. 1) Stop SLEE, change kernel parameters as per installation guide. 2) Clean shared memory 3) Start SLEE. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110841 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Watchdog error too many processes attached to shared memory | There are too many processes attached to the SLEE shared memory. | Refer to application expert. 1) Stop SLEE, change kernel parameters as per installation guide. 2) Clean shared memory 3) Start SLEE. Finally contact support. | ACS |
| 110842 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: Error restarting the SLEE (exec slee.sh) -%z</pre> | The watchdog can not automatically restart SLEE. | Refer to application expert. 1) Stop SLEE. 2) Clean shared memory. 3) Start SLEE. Finally contact support. | ACS |
| 110843 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: Error getting shared memory -%z</pre> | The watchdog process can not detach from shared memory. This message will only be seen if the SLEE shared memory has become corrupt. | Stop SLEE, clean shared memory, start SLEE | ACS |
| 110844 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: Error marking shared memory -%z</pre> | The watchdog process can not detach from shared memory. This message will only be seen if the SLEE shared memory has become corrupt. | Stop SLEE, clean shared memory, start SLEE | ACS |
| 110845 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Watchdog error getting shared memory information : Error %d</pre> | The watchdog process can not detach from shared memory. This message will only be seen if the SLEE shared memory has become corrupt. | Stop SLEE, clean shared memory, start SLEE | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 110846 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: Error detaching shared memory - %z</pre> | The watchdog process can not detach from shared memory. This message will only be seen if the SLEE shared memory has become corrupt. | Stop SLEE, clean shared memory, start SLEE | ACS |
| 110847 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) ERROR: Call ID %d</pre> | An internal error has occurred. | No resolution. | ACS |
| 110848 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: (%s %d,%s %d,%s %d,%s %d,%s %d,%s %d) | Information only. | No resolution | ACS |
| 110849 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL =%d SinapTcSccpInterface.cc@%d: SINAP not initialised</pre> | SINAP did not initialise properly. | Refer to application expert. Check SINAP configuration then call support | ACS |
| 110850 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL =%d SinapTcSccpInterface.cc@%d: Encoded SCCP data too long at %d bytes</pre> | TCAP stack serious internal error. | Contact support | ACS |
| 110851 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcSccpInterface.cc@%d: TCAP reject: %s %d of type %s %d code %d specifier %d</pre> | to send TCAP message | Contact signalling/network support. | ACS |
| 110852 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcSccpInterface.cc@%d: SCMG: PC-STATE pc=%d congested at %d</pre> | The specified point code is congested. | No resolution. Requires no action on platform. | ACS |
| 110853 | WARNING | SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcSccpInterface.cc@%d: SCMG: PC-STATE pc=%d %s %d | PC State indication. | No resolution. Requires no action on platform. | ACS |
| 110854 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE =%d SinapTcSccpInterface.cc@%d: SCMG: N-STATE pc=%d, ssn=%d, multi=%d %z</pre> | SCCP N-State indication. | No resolution. Requires no action on platform. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110855 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcSccpInterface.cc@%d: TCAP reject: %s %d</pre> | TCAP reject received. | No resolution. Requires no action on platform. | ACS |
| 110856 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcSccpInterface.cc@%d: Unknown SINAP SCCP message 0x%s %d</pre> | SINAP sent an unknown SCCP message to TCAP stack. | Refer to application/signalling expert. May indicate a mismatch in version between SINAP and TCAP interface. Contact support. | ACS |
| 110857 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcSccpInterface.cc@%d: Recevied unkown IPC message %d</pre> | Unknown SINAP IPC message received. | Refer to application/signalling expert. May indicate a mismatch in version between SINAP and TCAP interface. Contact support. | ACS |
| 110858 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE =%d SinapTcSccpInterface.cc@%d: Local SSN %d Out of service</pre> | The specified local SCCP subsysystem has come into service. | No resolution. Requires no action on platform. | ACS |
| 110859 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE =%d SinapTcSccpInterface.cc@%d: Local SSN %d In service</pre> | The specified local SCCP subsysystem has gone out of service. | No resolution. Requires no action on platform. | ACS |
| 110860 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d SinapTcSccpInterface.cc@%d: SINAP ERROR from ca_alloc_tc() errno=%d</pre> | SINAP TCAP error. | Refer to application expert. Explore SINAP documentation. | ACS |
| 110861 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d SinapTcSccpInterface.cc@%d: SINAP ERROR %s %d</pre> | SINAP general error. | Refer to application expert. Explore SINAP documentation. | ACS |
| 110862 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL =%d SinapTcSccpInterface.cc@%d: SINAP Internal problemZZZ</pre> | SINAP general error. | Refer to application expert. Explore SINAP documentation. | ACS |
| 110863 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d SinapTcSccpInterface.cc@%d: SINAP ERROR from ca_get_tc() errno=%d</pre> | SINAP TCAP error. | Refer to application expert. Explore SINAP documentation (note error 4017 commonly identifies SCCP level routing problem/misconfiguration). | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110864 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d SinapTcSccpInterface.cc@%d: SINAP ERROR from ca_put_tc() errno=%d for prim %d</pre> | SINAP TCAP error. | Refer to application expert. Explore SINAP documentation (note error 4017 commonly identifies SCCP level routing problem/misconfiguration). | ACS |
| 110865 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcSccpInterface.cc@%d: SINAP ERROR from ca_get_msg() errno=%d</pre> | SINAP TCAP error. | Refer to application expert. Explore SINAP documentation. | ACS |
| 110866 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcSccpInterface.cc@%d: Received signal for pf_begin</pre> | SINAP power failure indication. | Refer to application expert. Restore interrupted power and restart interface. | ACS |
| 110867 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcSccpInterface.cc@%d: Received signal for pf_ridethru</pre> | SINAP power failure issue cleared. | No resolution. Requires no action on platform. | ACS |
| 110868 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d SinapTcSccpInterface.cc@%d: SINAP Route to PC %d(%s %d) not provisioned</pre> | | Use SINAP sysopr management system to configure MTP route to the indicated destination. | ACS |
| 110869 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL =%d SinapTcSccpInterface.cc@%d: SINAP ERROR RECV, %d-shmat error (PSYSTEM)</pre> | | Refer to application expert. Explore SINAP documentation. | ACS |
| 110870 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcSccpCommonInterface.cc@%d: TSM received undefined event %s %d in state %s %d</pre> | | | ACS |
| 110871 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcSccpCommonInterface.cc@%d: DHA received undefined event %s %d in state %s %d</pre> | TCAP stack received an unexpected event. | Contact signalling/network support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110872 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcSccpCommonInterface.cc@%d: ISM received undefined event %s %d in state %s %d</pre> | a Return | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |
| 110873 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL =%d TcSccpCommonInterface.cc@%d: Encoded SCCP data too long at 123bytes</pre> | TCAP stack serious internal error. | Contact support | ACS |
| 110874 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcSccpCommonInterface.cc@%d: Unsupported eventZZZ</pre> | TCAP received an unsupported message. | Contact signalling/network support. | ACS |
| 110875 | CRITICAL | SLEE[%d]: slee_acs(%d) CRITICAL =%d TcSccpCommonInterface.cc@%d: Failed to send TCTR N-UNITDATA message forZZZ | | Contact signalling/network support. | ACS |
| 110876 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE =%d TcSccpCommonInterface.cc@%d: SCMG: N-STATE pc=%d, ssn=%d, multi=%d out of service</pre> | The specified subsystem at the specified point code has gone out of service. | No resolution. Requires no action on platform. | ACS |
| 110877 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE =%d TcSccpCommonInterface.cc@%d: SCMG: N-STATE pc=%d, ssn=%d, multi=%d in service</pre> | The specified subsystem at the specified point code has come into service. | No resolution. Requires no action on platform. | ACS |
| 110878 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE =%d TcSccpCommonInterface.cc@%d: SCMG: PC-STATE pc=%d inaccessible STP</pre> | The specified STP has become inaccessible. | No resolution. Requires no action on platform. | ACS |
| 110879 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE =%d TcSccpCommonInterface.cc@%d: SCMG: PC-STATE pc=%d accessible STP</pre> | The specified STP has become accessible. | No resolution. Requires no action on platform. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110880 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE =%d TcSccpCommonInterface.cc@%d: SCMG: PC-STATE pc=%d inaccessible</pre> | The specified point code has become inaccessible. | No resolution. Requires no action on platform. | ACS |
| 110881 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE =%d TcSccpCommonInterface.cc@%d: SCMG: PC-STATE pc=%d accessible | The specified point code has become accessible. | No resolution. Requires no action on platform. | ACS |
| 110882 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE =%d TcSccpCommonInterface.cc@%d: SCMG: N-STATE pc=%d, ssn=%d, multi=%d unknown status | The specified subsystem at the specified point code sent an unrecognised N-STATE message. | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |
| 110883 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE =%d TcSccpCommonInterface.cc@%d: SCMG: PC-STATE pc=%d unknown status | The specified point code sent an unrecognised PC-STATE message. | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |
| 110884 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcSccpCommonInterface.cc@%d: Unrecognised Transaction ID received (%d)</pre> | TCAP stack received a message from the network on a dialogue (transaction) it does not recognise. | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |
| 110885 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcSccpCommonInterface.cc@%d: Unrecognised Dialogue ID received (%d)</pre> | TCAP stack received a message from the network on a dialogue (transaction) it does not recognise. | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |
| 110886 | ERROR | SLEE[%d]: slee_acs(%d) ERROR =%d TcSccpCommonInterface.cc@%d: Component type %d not handled | TCAP stack received an Invalid TCAP message from network. | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110887 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcSccpCommonInterface.cc@%d: Primitive type %d not handled</pre> | TCAP stack received an Invalid TCAP message from network. | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |
| 110888 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcSccpCommonInterface.cc@%d: Run out of outgoing dialogue ids</pre> | | Refer to application/signalling expert. Restart interface with increased dialogues (MAXDIDS parameter). | ACS |
| 110889 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcSccpCommonInterface.cc@%d: Run out of TCAP transaction/dialogue IDs</pre> | out of TCAP | Refer to application/signalling expert. Restart interface with increased dialogues (MAXDIDS parameter). | ACS |
| 110890 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d TcSccpCommonInterface.cc@%d: Failed to process invoke id %d (already in use?)</pre> | Application attempted to re-use a TCAP invoke ID that was already in use for that transaction. | Contact support. | ACS |
| 110891 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d TcSccpCommonInterface.cc@%d: SCMG: PC-STATE pc=%d congested at %d</pre> | | No resolution. Requires no action on platform. | ACS |
| 110892 | WARNING | SLEE[%d]: slee_acs(%d) WARNING =%d TcSccpCommonInterface.cc@%d: Recevied unkown IPC message %d | SINAP sent an unknown internal message. | Refer to application/signalling expert. May indicate a mismatch in version between SINAP and TCAP interface. Contact support. | ACS |
| 110893 | ERROR | SLEE[%d]: slee_acs(%d) ERROR =%d TcSccpCommonInterface.cc@%d: Reject for non-active ISM | TCAP stack Invoke State Machine violation. | Contact signalling/network support. | ACS |
| 110894 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcSccpCommonInterface.cc@%d: TCAP syntax errorZZZ</pre> | | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 110895 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcapTransaction.cc@%d: TSM received undefined event %s %d in state %s %d</pre> | TCAP stack received an unexpected event. | Contact signalling/network support. | ACS |
| 110896 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcapTransaction.cc@%d: DHA received undefined event %s %d in state %s %d</pre> | TCAP stack received an unexpected event. | | ACS |
| 110897 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcapTransaction.cc@%d: ISM received undefined event %s %d in state %s %d</pre> | a Return | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |
| 110898 | CRITICAL | SLEE[%d]: slee_acs(%d) CRITICAL =%d TcapTransaction.cc@%d: Encoded SCCP data too long at 123bytes | TCAP stack serious internal error. | Contact support | ACS |
| 110899 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcapTransaction.cc@%d: Unsupported eventZZZ</pre> | TCAP received an unsupported message. | Contact signalling/network support. | ACS |
| 110900 | CRITICAL | SLEE[%d]: slee_acs(%d) CRITICAL =%d TcapTransaction.cc@%d: Failed to send TCTR N-UNITDATA message forZZZ | TCAP stack failed to send TR-UNI to underlying stack. | Contact signalling/network support. | ACS |
| 110901 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE =%d TcapTransaction.cc@%d: SCMG: N-STATE pc=%d, ssn=%d, multi=%d in service</pre> | The specified subsystem at the specified point code has come into service. | No resolution. Requires no action on platform. | ACS |
| 110902 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE =%d TcapTransaction.cc@%d: SCMG: N-STATE pc=%d, ssn=%d, multi=%d out of service | The specified subsystem at the specified point code has gone out of service. | No resolution. Requires no action on platform. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110903 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE =%d TcapTransaction.cc@%d: SCMG: PC-STATE pc=%d inaccessible STP | The specified STP has become inaccessible. | No resolution. Requires no action on platform. | ACS |
| 110904 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE =%d TcapTransaction.cc@%d: SCMG: PC-STATE pc=%d accessible STP | The specified STP has become accessible. | No resolution. Requires no action on platform. | ACS |
| 110905 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE =%d TcapTransaction.cc@%d: SCMG: PC-STATE pc=%d inaccessible | The specified point code has become inaccessible. | No resolution. Requires no action on platform. | ACS |
| 110906 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE =%d TcapTransaction.cc@%d: SCMG: PC-STATE pc=%d accessible | The specified point code has become accessible. | No resolution. Requires no action on platform. | ACS |
| 110907 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE =%d TcapTransaction.cc@%d: SCMG: N-STATE pc=%d, ssn=%d, multi=%d unknown status | | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |
| 110908 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE =%d TcapTransaction.cc@%d: SCMG: PC-STATE pc=%d unknown status | The specified point code sent an unrecognised PC-STATE message. | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |
| 110909 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcapTransaction.cc@%d: Unrecognised Transaction ID received (%d)</pre> | TCAP stack received a message from the network on a dialogue (transaction) it does not recognise. | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |
| 110910 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcapTransaction.cc@%d: Unrecognised Dialogue ID received (%d)</pre> | TCAP stack received a message from the network on a dialogue (transaction) it does not recognise. | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110911 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcapTransaction.cc@%d: Component type %d not handled</pre> | | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |
| 110912 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcapTransaction.cc@%d: Primitive type %d not handled</pre> | | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |
| 110913 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcapTransaction.cc@%d: Run out of outgoing dialogue ids</pre> | TCAP stack has run out of TCAP dialogues. | Refer to application/signalling expert. Restart interface with increased dialogues (MAXDIDS parameter). | ACS |
| 110914 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcapTransaction.cc@%d: Run out of TCAP transaction/dialogue IDs</pre> | out of TCAP | Refer to application/signalling expert. Restart interface with increased dialogues (MAXDIDS parameter). | ACS |
| 110915 | WARNING | SLEE[%d]: slee_acs(%d) WARNING =%d TcapTransaction.cc@%d: Failed to process invoke id %d (already in use?) | Application attempted to re-use a TCAP invoke ID that was already in use for that transaction. | Contact support. | ACS |
| 110916 | WARNING | SLEE[%d]: slee_acs(%d) WARNING =%d TcapTransaction.cc@%d: SCMG: PC-STATE pc=%d congested at %d | The specified point code is congested. | No resolution. Requires no action on platform. | ACS |
| 110917 | WARNING | SLEE[%d]: slee_acs(%d) WARNING =%d TcapTransaction.cc@%d: Recevied unkown IPC message %d | SINAP sent an unknown internal message. | Refer to application/signalling expert. May indicate a mismatch in version between SINAP and TCAP interface. Contact support. | ACS |
| 110918 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcapTransaction.cc@%d: Reject for non-active ISM</pre> | TCAP stack Invoke State Machine violation. | Contact signalling/network support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 110919 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d TcapTransaction.cc@%d: TCAP syntax errorZZZ</pre> | | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |
| 110920 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d sleeTcapIf.cc@%d: TC primitive received without any components</pre> | | Refer to application/signalling expert. Suspected SSP misconfiguration. | ACS |
| 110921 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE =%d sleeTcapIf.cc@%d: Rejected %d calls out of %d in the last 30s | Calling attempt rate from network into the interface has exceeded the configured threshold and the indicated number of calls were rejected. because of this | Refer to application/signalling expert. Reduce rate of queries from network into application on this interface. | ACS |
| 110922 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL =%d sleeTcapIf.cc@%d: Unknown service key %s %d</pre> | Applications request to send TCAP message was rejected by TCAP stack for the reason specified. | | ACS |
| 110923 | ERROR | SLEE[%d]: slee_acs(%d) ERROR =%d sleeTcapIf.cc@%d: TC_BEGIN with no IDP/ARI (got %d.%d) | | Refer to application/signalling expert. Check interface configurred against the SSN for INAP if so contact signalling/network support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 110924 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d sleeTcapIf.cc@%d: Unknown correlation id %d</pre> | Interface attempted to commence a dialogue with the SLEE with the specified service key which is not configured in the SLEE. | Refer to application expert. Configure the displayed service key in SLEEs configuration file (SLEE.cfg) | ACS |
| 110925 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d sleeTcapIf.cc@%d: Conveyed protocol %d not supported by Slee Tcap i/f</pre> | Interface attempted to commence a dialogue with the SLEE with the unknown protocol. | Contact support. | ACS |
| 110926 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL =%d SinapTcapInterface.cc@%d: SINAP not initialised</pre> | SINAP did not initialise properly. | Refer to application expert. Check SINAP configuration then call support | ACS |
| 110927 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL =%d SinapTcapInterface.cc@%d: Encoded SCCP data too long at %d bytes</pre> | TCAP stack serious internal error. | Contact support | ACS |
| 110928 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcapInterface.cc@%d: TCAP reject: %s %d of type %s %d code %d specifier %d</pre> | Applications request to send TCAP message was rejected by TCAP stack for the reason specified. | | ACS |
| 110929 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcapInterface.cc@%d: SCMG: PC-STATE pc=%d congested at %d</pre> | The specified point code is congested. | No resolution. Requires no action on platform. | ACS |
| 110930 | WARNING | SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcapInterface.cc@%d: SCMG: PC-STATE pc=%d %s %d | PC State indication. | No resolution. Requires no action on platform. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110931 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE =%d SinapTcapInterface.cc@%d: SCMG: N-STATE pc=%d, ssn=%d, multi=%d %z</pre> | SCCP N-State indication. | No resolution. Requires no action on platform. | ACS |
| 110932 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcapInterface.cc0%d: TCAP reject: %s %d</pre> | TCAP reject received. | No resolution. Requires no action on platform. | ACS |
| 110933 | WARNING | SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcapInterface.cc@%d: Unknown SINAP SCCP message 0x%s %d | SINAP sent an unknown SCCP message to TCAP stack. | Refer to application/signalling expert. May indicate a mismatch in version between SINAP and TCAP interface. Contact support. | ACS |
| 110934 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcapInterface.cc@%d: Recevied unkown IPC message %d</pre> | Unknown SINAP IPC message received. | Refer to application/signalling expert. May indicate a mismatch in version between SINAP and TCAP interface. Contact support. | ACS |
| 110935 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE =%d SinapTcapInterface.cc@%d: Local SSN %d Out of service</pre> | The specified local SCCP subsysystem has come into service. | No resolution. Requires no action on platform. | ACS |
| 110936 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE =%d SinapTcapInterface.cc@%d: Local SSN %d In service</pre> | The specified local SCCP subsysystem has gone out of service. | No resolution. Requires no action on platform. | ACS |
| 110937 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d SinapTcapInterface.cc@%d: SINAP ERROR from ca_alloc_tc() errno=%d</pre> | SINAP TCAP error. | Refer to application expert. Explore SINAP documentation. | ACS |
| 110938 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d SinapTcapInterface.cc@%d: SINAP ERROR %s %d</pre> | SINAP general error. | Refer to application expert. Explore SINAP documentation. | ACS |
| 110939 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL =%d SinapTcapInterface.cc@%d: SINAP Internal problemZZZ</pre> | SINAP general error. | Refer to application expert. Explore SINAP documentation. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 110940 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d SinapTcapInterface.cc@%d: SINAP ERROR from ca_get_tc() errno=%d</pre> | SINAP TCAP error. | Refer to application expert. Explore SINAP documentation (note error 4017 commonly identifies SCCP level routing problem/misconfiguration). | ACS |
| 110941 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d SinapTcapInterface.cc@%d: SINAP ERROR from ca_put_tc() errno=%d for prim %d</pre> | SINAP TCAP error. | Refer to application expert. Explore SINAP documentation (note error 4017 commonly identifies SCCP level routing problem/misconfiguration). | ACS |
| 110942 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcapInterface.cc@%d: SINAP ERROR from ca_get_msg() errno=%d</pre> | SINAP TCAP error. | Refer to application expert. Explore SINAP documentation. | ACS |
| 110943 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcapInterface.cc@%d: Received signal for pf_begin</pre> | SINAP power failure indication. | Refer to application expert. Restore interrupted power and restart interface. | ACS |
| 110944 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING =%d SinapTcapInterface.cc@%d: Received signal for pf_ridethru</pre> | SINAP power failure issue cleared. | No resolution. Requires no action on platform. | ACS |
| 110945 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR =%d SinapTcapInterface.cc@%d: SINAP Route to PC %d(%s %d) not provisioned</pre> | | Use SINAP sysopr management system to configure MTP route to the indicated destination. | ACS |
| 110946 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL =%d SinapTcapInterface.cc@%d: SINAP ERROR RECV, %d-shmat error (PSYSTEM)</pre> | - | Refer to application expert. Explore SINAP documentation. | ACS |
| 110947 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::callEngine=0 acsChassis.cc@%d: , line 0:Memory Allocation Error</pre> | ACS Chassis raised an unexpected event. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 110948 | WARNING | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::callEngine=0 acsChassis.cc@%d: absReadSecretNode.cc, line %d:ReadSecretCode: Invalid message recieved | ACS Chassis raised an unexpected event. | Contact support. | ACS |
| 110949 | WARNING | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::callEngine=0 acsChassis.cc@%d: VoucherRecharge.c, line %d:Invalid Status received from Chassis | ACS Chassis raised an unexpected event. | Contact support. | ACS |
| 110950 | WARNING | SLEE[%d]: slee_acs(%d) WARNING acsSLEEChassis_t::callEngine=0 acsChassis.cc@%d: VoucherRecharge.c, line %d:VoucherRecharge: unknown reason for decline | ACS Chassis raised an unexpected event. | Contact support. | ACS |
| 110951 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: compileCallPlans:OPEN compileListCursor: ORA123: end- of-file on communication channel | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---------------------------------|---|---------|
| 110952 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: compileCallPlans:OPEN compileListCursor : ORA123: error occurred at recursive SQL level %d | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support. | ACS |
| 110953 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: compileCallPlans:OPEN compileListCursor : ORA123: unable to allocate %d bytes of shared memoryZZZ | Error writing to shared memory. | Contact support. | ACS |
| 110954 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: compileCallPlans:OPEN jobLockCursor : ORA123: fetch out of sequence</pre> | Oracle internal error. | Contact support. | ACS |
| 110955 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: compileCallPlans:OPEN jobLockCursor : ORA123: resource busy and acquire with NOWAIT specified | Oracle internal error. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 110956 | ERROR | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: ORA123: Cant modify control plan structure with build != B</pre> | After compiling a control plan an Oracle object fails. | Refer to Oracle/application expert first. Establish object, identify invalid data and contact support. | ACS |
| 110957 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: ORA123: deadlock detected while waiting for resource | Oracle internal error. | Contact support. | ACS |
| 110958 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: ORA123: existing state of packages has been discarded | Internal error. | No resolution. | ACS |
| 110959 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: ORA123: integrity constraint (%s %d) violated - child record found | After compiling a control plan an Oracle object fails. | Refer to Oracle/application expert first. Establish object, identify invalid data and contact support. | ACS |
| 110960 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: ORA123: no data found | Control plan does not exist. | Refer to application expert. Check content of the ACS_COMPILE_LIST table. This has a reference to a control plan that no longer exists. Delete entry if necessary. | ACS |
| 110961 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: ORA123: trigger %s %d is invalid and failed re-validation | After compiling a control plan an Oracle object fails. | Refer to Oracle/application expert first. Establish object, identify invalid data and contact support. | ACS |
| 110962 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: ORA123: unable to extend index %s %d by %d in tablespace %s %d | Out of disk space. | Refer to Oracle expert. Free some diskspace to allow the tablespace to be extended. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---------------------------|---|---------|
| 110963 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: ORACLE error | Oracle internal error. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support. | ACS |
| 110964 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Unable to connect to Oracle | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|------------------------------|--|---------|
| 110965 | ERROR | acsCompilerDaemon: acsCompilerDaemon(%d) ERROR: Unable to get compiled structure | Control plan does not exist. | Refer to application expert. Check content of the ACS_COMPILE_LIST table. This has a reference to a control plan that no longer exists. Delete entry if necessary. | ACS |
| 110966 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: acsCompilerDaemon: COMPRESS_AT_KB = %d</pre> | Information only. | No resolution. | ACS |
| 110967 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: acsCompilerDaemon: CONFIG_DIR =%z</pre> | Information only. | No resolution. | ACS |
| 110968 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: acsCompilerDaemon: CONFIG_FILE =%z</pre> | Information only. | No resolution. | ACS |
| 110969 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: acsCompilerDaemon: CONFIG_SECTION =%z</pre> | Information only. | No resolution. | ACS |
| 110970 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: acsCompilerDaemon: END_UNLINKED_EXITS = %d</pre> | Information only. | No resolution. | ACS |
| 110971 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: acsCompilerDaemon: MAX_BRANCHES = %d</pre> | Information only. | No resolution. | ACS |
| 110972 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: acsCompilerDaemon: MAX_COMPILED_KB = %d</pre> | Information only. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---------------------------|---|---------|
| 110973 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: acsCompilerDaemon: MAX_NODES = %d</pre> | Information only. | No resolution. | ACS |
| 110974 | NOTICE | <pre>acsCompilerDaemon: acsCompilerDaemon(%d) NOTICE: acsCompilerDaemon: TIMEOUT = %d</pre> | Information only. | No resolution. | ACS |
| 110975 | ERROR | acsProfileCompiler: acsProfileCompiler(%d) ERROR main=%d acsProfileCompiler.cc@%d: Unable to connect to Oracle | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support. | ACS |
| 110976 | ERROR | <pre>acsProfileCompiler: acsProfileCompiler(%d) ERROR: CustomerTNRangeCompiler::isCompi leNeeded():SELECT FROM %s %d : ORA123: not logged on</pre> | Oracle internal error. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---------------------------------------|---|---------|
| 110977 | ERROR | acsProfileCompiler: acsProfileCompiler(%d) ERROR: DefaultTNRangeCompiler::isCompil eNeeded():SELECT FROM ACS_GLOBAL_PROFILE: ORA123: unable to allocate %d bytes of shared memoryZZZ | Error writing to shared memory. | Contact support. | ACS |
| 110978 | ERROR | <pre>acsProfileCompiler: acsProfileCompiler(%d) ERROR: Error locking record (%s %d)</pre> | Oracle internal error. | Contact support. | ACS |
| 110979 | ERROR | acsProfileCompiler: acsProfileCompiler(%d) ERROR: Failed to connect to oracle as userZZZ | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support. | ACS |
| 110980 | NOTICE | <pre>acsProfileCompiler: acsProfileCompiler(%d) NOTICE: cmnConfigGetFlag: AuditChallenge not found (use default)</pre> | Config item not found. Using default. | No resolution. | ACS |
| 110981 | NOTICE | acsProfileCompiler: acsProfileCompiler(%d) NOTICE: cmnConfigGetFlag: AuditChallenge setZZZ | Information only. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---------------------------------------|---|---------|
| 110982 | NOTICE | <pre>acsProfileCompiler: acsProfileCompiler(%d) NOTICE: cmnConfigGetString: oraclepassword not found (use default)</pre> | Config item not found. Using default. | No resolution. | ACS |
| 110983 | NOTICE | <pre>acsProfileCompiler: acsProfileCompiler(%d) NOTICE: cmnConfigGetString: oraclepassword setZZZ</pre> | Information only. | No resolution. | ACS |
| 110984 | NOTICE | <pre>acsProfileCompiler: acsProfileCompiler(%d) NOTICE: cmnConfigGetString: oracleusername not found (use default)</pre> | Config item not found. Using default. | No resolution. | ACS |
| 110985 | NOTICE | <pre>acsProfileCompiler: acsProfileCompiler(%d) NOTICE: cmnConfigGetString: oracleusername setZZZ</pre> | Information only. | No resolution. | ACS |
| 110986 | CRITICAL | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) CRITICAL: Cannot connect to host %s %d -%z</pre> | Cannot connect to remote host. | Refer to application expert. Check all nodes are operational and verify connectivity. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|-------------------------------------|---|---------|
| 110987 | CRITICAL | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) CRITICAL: Cannot connect to Oracle | Cannot connect to ORACLE. | Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support. | ACS |
| 110988 | CRITICAL | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) CRITICAL: Send/Request failed. Exiting. | Cannot connect to remote host. | Refer to application expert. Check all nodes are operational and verify connectivity. | ACS |
| 110989 | ERROR | <pre>acsStatisticsDBInserter: acsStatisticsDBInserter(%d) ERROR: Cannot Recv -%z</pre> | Cannot connect to remote host. | Refer to application expert. Check all nodes are operational and verify connectivity. | ACS |
| 110990 | NOTICE | acsStatisticsDBInserter: acsStatisticsDBInserter(%d) NOTICE: Connecting to host %s %d port %d | Attempting to contact stats master. | No resolution. | ACS |
| 110991 | CRITICAL | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) CRITICAL SleeException=%d sleeError.cc@%d:%z | Exception raised from SLEE. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--------------------------------------|--|---------|
| 110992 | NOTICE | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) NOTICE: Terminating on SLEE Kill Message | Process has been killed. | No resolution. | ACS |
| 110993 | NOTICE | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) NOTICE: Startup Successful | Information only. | No resolution. | ACS |
| 110994 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: Out of space for holding Child PID</pre> | Out of disk space. | Refer to application/UNIX expert. Remove unecessary files. | ACS |
| 110995 | ERROR | <pre>acsStatsMaster: acsStatsMaster(%d) ERROR: Read %d byte client request, expected %d</pre> | Data communication inconsistency. | No resolution. | ACS |
| 110996 | NOTICE | acsStatsMaster: acsStatsMaster(%d) NOTICE: Bind/Listen to port %d | Information only. | No resolution. | ACS |
| 110997 | NOTICE | <pre>acsStatsMaster: acsStatsMaster(%d) NOTICE: Connection ended for process %d</pre> | Connection has ended to remote node. | No resolution. | ACS |
| 110998 | NOTICE | acsStatsMaster: acsStatsMaster(%d) NOTICE: Forked server process %d | Information only. | No resolution. | ACS |
| 110999 | NOTICE | <pre>acsStatsMaster: acsStatsMaster(%d) NOTICE: Setup signal handlers</pre> | Setting up signal handlers. | No resolution. | ACS |
| 111000 | NOTICE | acsStatsMaster: acsStatsMaster(%d) NOTICE: Shutting Down | acsStatsMaster is shutting down. | Contact support. | ACS |
| 111001 | NOTICE | acsStatsMaster: acsStatsMaster(%d) NOTICE: Startup Successfull | Information only. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|-------------------------------|--|---------|
| 111002 | NOTICE | acsStatsMaster: acsStatsMaster(%d) NOTICE: Terminating child [%d] PID %d | Killing child process. | No resolution. | ACS |
| 111003 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL SleeApplication::new()=%d sleeApplication.cc@%d: No available applications</pre> | Cannot process application. | Refer to application expert. Increase MAXAPPLICATIONS in SLEE.cfg. | ACS |
| 111004 | CRITICAL | SLEE[%d]: slee_acs(%d) CRITICAL SleeCallInstance::new()=%d sleeCallInstance.cc@%d: No available call instances | Cannot process call. | Refer to application expert. Increase MAXCALLS in SLEE.cfg. | ACS |
| 111005 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL SleeDialog::new()=%d sleeDialog.cc@%d: No available dialogs</pre> | Cannot process dialog. | Refer to application expert. Increase MAXDIALOGS in SLEE.cfg. | ACS |
| 111006 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL SleeEvent::new()=%d sleeEvent.cc@%d: No available events</pre> | Cannot process event. | Refer to application expert. Increase MAXEVENTS in SLEE.cfg. | ACS |
| 111007 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL SleeEvent::validateEvent()=%d sleeEvent.cc@%d:%z</pre> | Exception raised from SLEE. | Contact support. | ACS |
| 111008 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL SleeEventType::new()=%d sleeEventType.cc@%d: No available events</pre> | Cannot process event. | Refer to application expert. Increase MAXEVENTS in SLEE.cfg. | ACS |
| 111009 | CRITICAL | SLEE[%d]: slee_acs(%d) CRITICAL SleeException=%d sleeError.cc@%d:%z | Exception raised from SLEE. | Contact support. | ACS |
| 111010 | CRITICAL | SLEE[%d]: slee_acs(%d) CRITICAL SleeInterfaceInstance::new()=%d sleeInterfaceInstance.cc@%d: No available interfaces | Cannot create SLEE interface. | Refer to application expert. Increase MAXINTERFACES in SLEE.cfg. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 111011 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL SleeService::new() sleeService.cc@%d: No available services</pre> | Cannot start new slee service. | Refer to application expert. Increase MAXSERVICES in SLEE.cfg. | ACS |
| 111012 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: Error attempting to create shared memory key fileZZZ</pre> | Cannot create reference file. | Contact support. | ACS |
| 111013 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: sleeStartup: Cannot read configuration file</pre> | Cannot read configuration file SLEE.cfg. | Refer to application expert. Check files exist specified in the slee.sh startup file. | ACS |
| 111014 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) CRITICAL: sleeStartup: Cannot read file %s %d</pre> | | Verify file exists. Check permissions, etc. | ACS |
| 111015 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR readCurrentCallId=%d sleeRoot.cc@%d:%z</pre> | Exception raised from SLEE. | Contact support. | ACS |
| 111016 | CRITICAL | <pre>SLEE[%d]: slee_acs(%d) ERROR SleeManagementEvent::new()=%d sleeManagementEvent.cc@%d: No available events</pre> | Cannot process event. | Refer to application expert. Increase MAXEVENTS in SLEE.cfg. | ACS |
| 111017 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: %s %d: Invalid attempt at call processing</pre> | Internal error. | Contact support. | ACS |
| 111018 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisMain: Call ID %d processCall on INAP component op/err ID %d failed</pre> | Communications failure. | Contact support. | ACS |
| 111019 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisMain: Call ID %d TcapPrimitive contains no components</pre> | Internal error. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 111020 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsChassisMain: Unhandled INAP Component (type %d, opErrId %d, call %d)</pre> | Internal error. | Contact support. | ACS |
| 111021 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: acsEngineRegisterFNType: fast_key %z not found in DB</pre> | Reference to a fast key does not exist. | Refer to application expert. Verify fast_key assignments in ACS_FN_TYPE table. | ACS |
| 111022 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: DoCCRecharge macro node: Config file error. Reason: cmn::cfg::Value::NotFound: Key not found:%z</pre> | Internal error. | Contact support. | ACS |
| 111023 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: EngineError: %z , line %d:ppdNode.cc</pre> | Error running feature node. | Contact support. | ACS |
| 111024 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Fatal Engine Error (CallID %d, SK %d, CalledPty %s %d, ControlPlan %z | Fatal error with control plan. | Contact support. | ACS |
| 111025 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Invalid FFDiscountRule (%s %d) found in config file, using %s %d rule | Configuration error. | Fix the F&F discount rules. | ACS |
| 111026 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Invalid FFDiscountRule (UNKNOWN) found in config file, using NORMAL rule | | Refer to application expert. Correct F&F discount rules. | ACS |
| 111027 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: macroNodeProcessor: Unknown fast key %s %d (%s %d)</pre> | Feature node has an unmatched fast key assigned. | Refer to application expert. Check table ACS_FN_TYPE. | ACS |
| 111028 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Moving CDR file Failed (error code %d) mvZZZ</pre> | File error. | Refer to application expert. Check full alarm text for details. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 111029 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: Node data pointer is NULL</pre> | Internal error. | No resolution. | ACS |
| 111030 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: ORA123: no data found | Attempt to run a control plan with that does not exist. | Refer to application/Oracle expert. This inconsistency should not exist. | ACS |
| 111031 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: ORACLE error</pre> | Oracle internal error. | Contact support. | ACS |
| 111032 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: PlayAnnouncement error received, error code =%d</pre> | Internal error. | Contact support. | ACS |
| 111033 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: shmAttach: Error %d getting INODE for %s %d</pre> | Error writing to shared memory. | Contact support. | ACS |
| 111034 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: smsTryRecordStats: Memory state not VALID - giving up</pre> | Error writing to shared memory. | Contact support. | ACS |
| 111035 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE SleeApplicationAPI=%d sleeApplicationAPI.cc@%d:%z | Exception raised from SLEE. | Contact support. | ACS |
| 111036 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE SleeApplicationInstance::start=% d sleeApplicationInstance.cc@%d:%z</pre> | | If raised as CRITICAL then the application failed to start. Refer to application expert. | ACS |
| 111037 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE SleeInterfaceAPI=%d sleeInterfaceAPI.cc@%d:%z</pre> | Exception raised from SLEE. | Contact support. | ACS |
| 111038 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE SleeInterfaceInstance::start()=% d sleeInterfaceInstance.cc@%d:%z</pre> | | If raised as CRITICAL then the interface failed to start. Refer to application expert. | ACS |
| 111039 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE SleeRoot::shutdown()=%d sleeRoot.cc@%d: SLEE Shutdown</pre> | SLEE is shutting down. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 111040 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE SleeRoot::SleeRoot()=%d sleeRoot.cc@%d: SLEE Startup</pre> | SLEE is starting. | No resolution. | ACS |
| 111041 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsCdrFlush: Explicit flush cache (%d bytes).</pre> | Information only. | No resolution. | ACS |
| 111042 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: acsChassisMain: Received APPLICATION_END/APPLICATION_KILL event | Received event and will die. | No resolution. | ACS |
| 111043 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisServiceSetup: Configuring %d service entries</pre> | Information only. | No resolution. | ACS |
| 111044 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisServiceSetup: Ignoring incompatible ServiceEntry line</pre> | The line referenced in the config file is wrong. | Refer to application expert. Correct line specified in alarm. | ACS |
| 111045 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisServiceSetup: Offending line wasZZZ</pre> | Error in acs.conf file. | Refer to application expert. Correct line specified in alarm. | ACS |
| 111046 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetup: CDR Max %s %d set to %s %d</pre> | Information only. | No resolution. | ACS |
| 111047 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetup: CDR to file %s %d format %d</pre> | Information only. | No resolution. | ACS |
| 111048 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetup: Log PIN is set (lpn field will be written to CDR file).</pre> | Information only. | No resolution. | ACS |
| 111049 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetupCDR: CDR Field Mask = [%s %d] (final)</pre> | Information only. | No resolution. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|-------------------|------------------|---------|
| 111050 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetupEmergencyNumbers : Adding ***%d*** to emergency number list</pre> | Information only. | No resolution. | ACS |
| 111051 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetupEmergencyNumbers : Done with acsChassisSetupEmergencyNumbers | Information only. | No resolution. | ACS |
| 111052 | ERROR | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetupEmergencyNumbersZ ZZ</pre> | Information only. | No resolution. | ACS |
| 111053 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetupPinLog: Max %s %d set to %d %s %d</pre> | Information only. | No resolution. | ACS |
| 111054 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetupPinLog: Pin Log %s %d</pre> | Information only. | No resolution. | ACS |
| 111055 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetupPinLog: pinLogFail set to %s %d</pre> | Information only. | No resolution. | ACS |
| 111056 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsChassisSetupPinLog: pinLogSuccess set to %s %d</pre> | Information only. | No resolution. | ACS |
| 111057 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: acsParseServiceLine: Routing service %s %d to library %s %d</pre> | Information only. | No resolution. | ACS |
| 111058 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: ccsActions : Recieved %d instances of exception message Code(PLUG) TextZZZ | Internal error. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 111059 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: ccsActions : Recieved %d instances of exception message Code(XSER) TextZZZ | Internal error. | Contact support. | ACS |
| 111060 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: ccsActions: virtual acsChassisResponse ccs::ccsActionsCREventHandler::h andleResponse(be::Protocol::Mess age*, acsChassisEventParms&) - Recieved an exception message Code(PLUG) TextZZZ | | Contact support. | ACS |
| 111061 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: ccsActions : virtual acsChassisResponse ccs::ccsActionsIREventHandler::h andleResponse(be::Protocol::Mess age*, acsChassisEventParms&) - Recieved an exception message Code(XSER) TextZZZ | | Contact support. | ACS |
| 111062 | NOTICE | SLEE[%d]: slee_acs(%d) NOTICE: ccsActions: virtual acsChassisResponse ccs::ccsActionsWIEventHandler::h andleResponse(be::Protocol::Mess age*, acsChassisEventParms&) - Recieved an exception message Code(XSER) TextZZZ | Internal error. | Contact support. | ACS |
| 111063 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: pinLogInitialise: entry</pre> | Information only. | No resolution. | ACS |
| 111064 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: smsRecordStats: Statistic not foundZZZ</pre> | Error writing specific stat to shared memory. | Refer to application expert. Check stat exists in SMF_STATISTICS_DEFN table or in statistics.bin depending on your configuration. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 111065 | NOTICE | <pre>SLEE[%d]: slee_acs(%d) NOTICE: syslog messages will be logged for incoming %s %d</pre> | Information only. | No resolution. | ACS |
| 111066 | WARNING | SLEE[%d]: slee_acs(%d) WARNING mnpPortNumberNode=%d mnpPortNumberNode.cc@%d: Unknown Carrier. ID: %d | Unknown carrier ID found. | Refer to application expert. Check table MNP_CARRIER. | ACS |
| 111067 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: acsChassisServiceFind: No Service for NAME=%s %d | Internal error. | Contact support. | ACS |
| 111068 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: handleINAPComponent: TCAP_U_ERROR %d return for invoke %d, sent operation ID %d</pre> | Internal error. | Contact support. | ACS |
| 111069 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: No denormalisation rules found in file. | No ACS denormalisation rules found. | Refer to application expert. Specify rules. | ACS |
| 111070 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: No Msid Rules configured for %s %d | No Msid rules found. | Refer to application expert. Specify rules. | ACS |
| 111071 | WARNING | SLEE[%d]: slee_acs(%d) WARNING: No normalisation rules found in file. | No ACS normalisation rules found. | Refer to application expert. Specify rules. | ACS |
| 111072 | NOTICE | acsStatsLocalSLEE: acsStatsLocalSLEE(%d) NOTICE SleeInterfaceAPI=%d sleeInterfaceAPI.cc@%d: Dialog timeout index (%d) exceeds maximum (%d) | Information only. | No resolution. | ACS |
| 111073 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: acsChassisServiceSetup: Unable to open configuration file No such file or directory | specified config file is missing/corrupt. | Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the config file specified in the alarm. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---------------------------------|------------------|---------|
| 111074 | NOTICE | slee_acs: slee_acs(%d) NOTICE: ccsActions: Recieved %d instances of exception message Code(VWAR) Text(Processing Exception: VWARS: be VWARS RuntimeError: Error running plug-in %s %d: CCS RuntimeError: AccountRefZZZ | Received exception from the BE. | Contact support. | ACS |
| 111075 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: ccsActions : Recieved %d instances of exception message Code(WALT) Text(Data Exception: Bad value (???) for field WALT: Bad value for field WALT (%d))</pre> | Received exception from the BE. | No resolution. | ACS |
| 111076 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: ccsActions : virtual acsChassisResponse ccs::ccsActionsIREventHandler::h andleResponse(be::Protocol::Mess age*, acsChassisEventParms&) - Recieved an exception message Code(VWAR) TextZZZ</pre> | | Contact support. | ACS |
| 111077 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: ccsActions : virtual acsChassisResponse ccs::ccsActionsVRWEventHandler:: handleResponse(be::Protocol::Mes sage*, acsChassisEventParms&) - Recieved an exception message Code(XSER) TextZZZ</pre> | Received exception from the BE. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---------------------|---------|
| 111078 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: ccsActions : virtual acsChassisResponse ccs::ccsActionsWIEventHandler::h andleResponse(be::Protocol::Mess age*, acsChassisEventParms&) - Recieved an exception message Code(PLUG) TextZZZ</pre> | Received exception from the BE. | Contact support. | ACS |
| 111079 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: ccsActions : virtual acsChassisResponse ccs::ccsActionsWIEventHandler::h andleResponse(be::Protocol::Mess age*, acsChassisEventParms&) - Recieved an exception message Code(WALT) TextZZZ</pre> | | Contact support. | ACS |
| 111080 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Call ID %d non-BEGIN Primitive Type %d received with null context</pre> | Message received with a null ACS Chassis context. | Contact support. | ACS |
| 111081 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: EngineError: Invalid Attempt at Call Processing, line %d:SelectLanguage.cc</pre> | Call processing not allowed for this call. | Contact support. | ACS |
| 111082 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsSLEEChassis_t::armAndConnect : Zero-length normalised DRA in call to %d:%z</pre> | Empty destination routing address. | Contact support. | ACS |
| 111083 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: handleINAPComponent: TCAP_U_ERROR %d returned for invoke %d, unhandled sent operation ID %d</pre> | Internal error. | No action required. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 111084 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: Too many requests waiting for the BE client. Number in queue = %d Max Allowed %d.</pre> | Throttling enabled. | No action required. | ACS |
| 111085 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: ccsActions : Recieved %d instances of exception message Code(%s %d) Text(Processing Exception: VWARS:%z</pre> | Received a processing exception from the BE. | Refer to application expert. Reference extra text in the alarm string. | ACS |
| 111086 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: ccsActions : Recieved %d instances of exception message Code(%s %d) Text(Communications Exception:%z</pre> | Received a communications exception from the BE. | Refer to application expert. Reference extra text in the alarm string. | ACS |
| 111087 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: ccsActions : Recieved %d invalid messages</pre> | A report on invalid messages. | No action required. | ACS |
| 111088 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: ccsActions : virtual acsChassisResponse ccs::%s %d::handleResponse(be::Protocol: :Message*, acsChassisEventParms&) - Recieved an exception message Code(%s %d) Text(Communications Exception:%z</pre> | Received a communications exception from the BE. | Refer to application expert. Reference extra text in the alarm string. | ACS |
| 111089 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: ccsActions : virtual acsChassisResponse ccs::%s %d::handleResponse(be::Protocol: :Message*, acsChassisEventParms&) - Recieved an exception message Code(%s %d) Text(Processing Exception:%z</pre> | Received a processing exception from the BE. | Refer to application expert. Reference extra text in the alarm string. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 111090 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: ccsActions : virtual acsChassisResponse ccs::%s %d::handleResponse(be::Protocol: :Message*, acsChassisEventParms&) - Recieved an invalid message</pre> | Received a general exception from the BE. | Contact support if alarm persists. | ACS |
| 111091 | CRITICAL | <pre>slee_acs: slee_acs(%d) CRITICAL: ReloadLowThresholdActionHandler: :doAction() could not send BB the RLT request.</pre> | | Contact support | ACS |
| 111092 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR getAccountInformation=%d ccsSvcLibraryUtil.cc@%d: MUP ABS LoadService: Unable to map call plan name!</pre> | Control plan name not defined in data set | Refer to application expert. Check database for existence of control plan name | ACS |
| 111093 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: ccsActions : Recieved %d instances of exception message Code(%z) Text(Data Exception: Bad value (%d) for field %z)</pre> | Received exception from the BE. | Contact support | ACS |
| 111094 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: ccsActions : virtual acsChassisResponse ccs::ccsActionsCREventHandler::h andleResponse(be::Protocol::Mess age*, acsChassisEventParms&) - Recieved an exception message Code(%z) Text(Data Exception: Bad value (%d)%z</pre> | | Contact support | ACS |
| 111095 | WARNING | <pre>slee_acs: slee_acs(%d) WARNING: storeInvokeIds: unknown dialog: %d</pre> | SLEE has deleted dialog | Contact support | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 111096 | NOTICE | <pre>slee_acs: slee_acs(%d) NOTICE: ccsActions : virtual acsChassisResponse ccs::ccsActionsINEREventHandler: :handleResponse(be::Protocol::Me ssage*, acsChassisEventParms&) - Recieved an exception message Code(%z) Text(Data Exception: Bad value (%d)%z</pre> | | Contact support | ACS |
| 111097 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsCallInitiationAction::classIn it: Failed registration of acsCallInitiationAction chassis action</pre> | acsCallInitiation chassis action failed to register with the ACS Chassis successfully. | Contact support. | ACS |
| 111098 | WARNING | <pre>slee_acs: slee_acs(%d) ERROR: acsCallInitiationAction::classIn it: Bad value %d for CallInitiationTimeoutToleranceSe conds in /IN/service_packages/ACS/etc/acs .conf section %s must be between 0 and 65535, using 65535</pre> | tToleranceSeconds parameter configured incorrectly | Refer to application expert and reconfigure parameter | ACS |
| 111100 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsCallInitiationAction::classIn it: Can not get SLEE Application API</pre> | | Restart the SLEE and contact support if problem reoccurs | ACS |
| 111101 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsCallInitiationAction::classIn it: Can not get handle to CallInitiationActionDefaultTcapI nterface SLEE Interface %s %d</pre> | communicate with the | Ensure that the TCAP interface is configured to a valid slee interface that is currently running. Restart the SLEE. | ACS |
| 111102 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Could not denormalise number %d, missing DenormalisationRule in %s %d, %s %d section</pre> | The denormalisation rules are not correctly configured | Refer to application expert and configure denormalisation rules | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 111103 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Unexpected event report BCSM types received</pre> | An event report BCSM message was received unexpectedly | | ACS |
| 111104 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Timed out: TCAP notice received</pre> | The call initiation timed out | Check network status | ACS |
| 111105 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: TCAP Continue (%z) or TCAP End (%z) expected not the received %z</pre> | An unexpected TCAP message was received | Contact support | ACS |
| 111106 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: INAP (%z), not (%z) expected</pre> | An unexpected INAP message was received | Contact support | ACS |
| 111111 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Could not denormalise number %d, missing DenormalisationRule in acs.conf</pre> | The denormalisation rules are not correctly configured | Refer to application expert and configure denormalisation rules | ACS |
| 111112 | CRITICAL | <pre>slee_acs: slee_acs(%d) CRITICAL: acsTcapHandoverAction::Initialis e: Failed registration of acsTcapHandoverAction chassis action</pre> | | Contact support. | ACS |
| 111113 | CRITICAL | <pre>slee_acs: slee_acs(%d) CRITICAL: acsTcapHandoverAction::Initialis e: No SLEE API</pre> | | support if problem reoccurs | ACS |
| 111115 | CRITICAL | <pre>slee_acs: slee_acs(%d) CRITICAL: acsTcapHandoverAction::Initialis e: Loading of network entities failed</pre> | | Refer to application expert and configure network entities | ACS |
| 111116 | CRITICAL | <pre>slee_acs: slee_acs(%d) CRITICAL: acsTcapHandoverAction::doAction: Unable to get invoke ID</pre> | | Contact support | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 111117 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsTcapHandoverAction::doAction: No network entity supplied</pre> | No network entity was supplied to the chassis action | Contact support | ACS |
| 111118 | CRITICAL | <pre>slee_acs: slee_acs(%d) CRITICAL: acsTcapHandoverAction::doAction: SLEE Exception sending TCAP_BEGIN</pre> | | Check that all SLEE processes are running, contact support if the issue persists | ACS |
| 111119 | CRITICAL | <pre>slee_acs: slee_acs(%d) CRITICAL: acsTcapHandoverAction::doAction: Failed to send TCAP_BEGIN</pre> | | Check network status, contact support if the issue persists | ACS |
| 111120 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: ATPD invalid action type (%d), response type (%d) in acs::ATPDCallInProgress</pre> | The ATPD node received an invalid response from slee_acs | Contact support | ACS |
| 111121 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: ATPD invalid action type (%d), response type (%d) in acs::ATPDWaitForCallData</pre> | The ATPD node received an invalid response from slee_acs | Contact support | ACS |
| 111122 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsCIN node: Could not obtain NodePtr</pre> | The Call Initiation node could not read data from the control plan | Check the control plan is correctly compiled. Check the control plan was replicated successfully. | ACS |
| 111123 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsCIN node: No ICA Destination Routing Address</pre> | The Call Initiation node could not read the ICA destination routing address from the control plan | Check the control plan is correctly compiled. Check the control plan was replicated successfully. | ACS |
| 111124 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsCIN node: no answer timout (%d) is outside the valid range (165535)</pre> | The Call Initiation node retrieved an invalid no answer timeout from the control plan | Check configured values in the control plan. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|--|---------|
| 111125 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsCIN node: serviceKey (%d) is greather than 31 bits, must be 0 to 2147483647</pre> | The Call Initiation node retrieved an invalid service key from the control plan | Check configured values in the control plan. | ACS |
| 111126 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: NumberNormalise: wrong response type</pre> | The number normalisation node received an invalid response from slee_acs | Contact support | ACS |
| 111127 | WARNING | <pre>slee_acs: slee_acs(%d) WARNING: CDR Free-format area exceeded, Setting service specific CDR information to NULL</pre> | | Shorten the configured text in set CDR nodes in the control plan | ACS |
| 111128 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Error parsing %s %d line %s %d in %s /%s section %s : %s</pre> | The specified line in the configuration file is invalid | Correct the error in the configuration file | ACS |
| 111129 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Could not normalise NOA %d, %s , missing NormalisationRule in acs.conf, acsChassis section</pre> | Normalisation rules for the specified NOA are not present in the configuration file | Refer to an application expert and configure the normalisation rules | ACS |
| 111130 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsChassisActions: acs::ATPDChassisAction Init Failed!</pre> | The chassis action cannot be initialised | Ensure that the shared library paths are set to include the libacsChassisActions.so file | ACS |
| 111131 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsChassisActions: acs::ATPDGetCIRDataChassisAction Init Failed!</pre> | The chassis action cannot be initialised | Ensure that the shared library paths are set to include the libacsChassisActions.so file | ACS |
| 111132 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsChassisActions: acs::acsTcapHandover Init Failed!</pre> | The chassis action cannot be initialised | Ensure that the shared library paths are set to include the libacsChassisActions.so file | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 111133 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsChassisActions: acs::CallInitialisation Init Failed!</pre> | The chassis action cannot be initialised | Ensure that the shared library paths are set to include the libacsChassisActions.so file | ACS |
| 111135 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsChassisGetPluginContextBlockS ize: Unknown pluggable-action- type %d, service-domain %d</pre> | The action type is not recognised | Contact support | ACS |
| 111137 | WARNING | <pre>slee_acs: slee_acs(%d) WARNING: FCI length %d has been truncated to %d</pre> | | Contact support | ACS |
| 111138 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsChassisRegisterEventHandler: Attempted to register more than %d on a single call!</pre> | Too many event handlers are currently in use for a call | Contact support | ACS |
| 111139 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsChassisReplicationUpdateProfi le: Cannot get Replication Event</pre> | | Restart the SLEE. If the issue persists then contact support. | ACS |
| 111140 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsChassisInvokePluggableAction: Unable to find pluggable-action- type %d, in any relevant domain</pre> | The plugable action type was not recognised in any service domains | Contact Support | ACS |
| 111141 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: getHandlerOfActionType: Unknown pluggable-action-type %d, domain %d</pre> | The pluggable action was not recognised in the specified domain | Contact Support | ACS |
| 111142 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: getHandlerOfActionType: Unknown service domain for pluggable- action-type %d, domain %d</pre> | The service domain was not associated with the pluggable action type | Contact Support | ACS |
| 111143 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsChassisInvokePluggableAction: Unknown pluggable-action-type %d</pre> | | Contact Support | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 111144 | CRITICAL | <pre>slee_acs: slee_acs(%d) CRITICAL: acsTcapHandoverAction::doAction: TCAP Dialog unavailable</pre> | action could not | Check the number of free dialogs in the system. Check for resource leaks. Restart the SLEE and contact support if the issue reoccurs | ACS |
| 111145 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsTcapHandoverAction::doAction: No originating address available.</pre> | The originating address could not be retrieved from the TCAP begin received by the TCAP Handover action | | ACS |
| 111146 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: MTCH2: No number list found in profile %d, with tag 0x%s %d for Call ID %d</pre> | The specified tag in the specified profile does not contain a number matching list. | Consult the ACS user guide. Populate a number list at the specified tag or specify the correct profile and tag. | ACS |
| 111147 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: SCC2: Invalid action status, action type = %d, respose type = %d</pre> | An unknown event occurred while trying to retrieve profile data | Refer to application expert. This inconsistency should not exist. | ACS |
| 111148 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: SCC2: Carrier code not found at profile block %d, with tag hex 0x%s %d for Call ID %d</pre> | The specified tag in the specified profile does not contain a carrier code. | Consult the ACS user guide. Populate a carrier code at the specified tag or specify the correct profile and tag. | ACS |
| 111149 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: SCC2: Carrier code at profile block %d, with tag hex 0x%s %d has length %d > maximum allowed %d. Call ID is %d</pre> | The carrier code specified in the profile is too long. | Specify a shorter carrier code. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 111150 | CRITICAL | <pre>slee_acs: slee_acs(%d) CRITICAL: Could not find IDP action handler</pre> | The library libacsChassisActions .so was not successfully loaded or is out of date. | Check that the library path of acs_oper includes /IN/service_packages/ACS/lib and that libacsChassisActions.so exists in this directory and nowhere else. Check that ChassisPlugin libacsChassisActions.so is specified in the acsChassis section of acs.conf. Check that libacsChassisActions.so is the one shipped with ACS 2.4.0.21 or patch 25499 or later. Check the system log for errors loading libacsChassisActions.so. | |
| 111151 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Could not Set Chassis Calling Party Number</pre> | Internal consistency error. | Contact support. | ACS |
| 111152 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Invalid CLI Presentation Indicator</pre> | The presentation restricted indicator from the InitialDP CallingPartyNumber does not have an allowed value (0,1 or 2). | Use a protocol analyzer or other tracing tool to identify the contents and source of the IDPs causing this problem. Fix the network element which sends the IDPs. | ACS |
| 111153 | ERROR | <pre>slee_acs(%d) ERROR: acsMacroBranchOnProtocol: Internal error unknown switch type %d</pre> | Internal consistency error. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|--|---------|
| 111154 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Attempt to set CLI Presentation Indicator to invalid value: %d</pre> | A control plan was run with a Set CLI Presentation Bit node which attempts to set the Calling Paty Number presentation restricted indicator to an invalid value i.e. a value other than 0,1 or 2. | Edit the control plan and set the Presntation Bit field of the offending node to a valid value. Save the control plan. | ACS |
| 111155 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Could not retrieve Chassis Calling Party Number</pre> | Internal consistency error. | Contact support. | ACS |
| 111157 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Set Buffer Node, manipulation of Location area code unsupported - exiting</pre> | | Edit the control plan and set the To Number Buffer field of the offending node to a valid value. Save the control plan. | ACS |
| 111158 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Set Buffer Node, manipulation of Cell Identity unsupported - exiting</pre> | A control plan was run with a Set Buffer node which attempts to set the Cell Identity buffer. | Edit the control plan and set the To Number Buffer field of the offending node to a valid value. Save the control plan. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 111159 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Set Buffer Node, from buffer is not a valid number :%s %d</pre> | A control plan was run with a Set Buffer node for which the From Number Buffer or the specified profile location contains a sting with characters other than 0-9,A-F,* and #. | Correct the control plan and/or the profile data. | ACS |
| 111160 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Set Buffer Node, Buffer would be too long, length %d > maximum allowed %d.</pre> | A control plan was run with a Set Buffer node which results in a digit string too long to fit in the From Number Buffer. | Correct the control plan and/or the profile data. | ACS |
| 111161 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Set Buffer Node, From buffer at profile block %d, with tag hex 0x%s %d has length %d > maximum allowed %d.</pre> | A control plan was run with a Set Buffer node which attempts to read a number from the the specified profile location which is too long. | Provision a shorter number in the profile. | ACS |
| 111162 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Wait For Disconnect setup failed because disconnect not armed, call ID = %d</pre> | A wait for disconnect node has been used at a point in the control plan where disconnect is not armed. | Correct the control plan | ACS |
| 111163 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Cannot arm busy as interrupted and notify and continue simulataneously, call ID = %d.</pre> | Internal consistency error. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|-----------------------------|--|---------|
| 111164 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Cannot arm no answer as interrupted and notify and continue simulataneously, call ID = %d.</pre> | Internal consistency error. | Contact support. | ACS |
| 111165 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Cannot arm RSF as interrupted and notify and continue simulataneously, call ID = %d.</pre> | Internal consistency error. | Contact support. | ACS |
| 111166 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Only one monitor mode for disconnect on leg 1 may be specified, call ID = %d.</pre> | Internal consistency error. | Contact support. | ACS |
| 111167 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: Only one monitor mode for disconnect on leg 2 may be specified, call ID = %d.</pre> | Internal consistency error. | Contact support. | ACS |
| 111168 | WARNING | <pre>slee_acs: slee_acs(%d) WARNING: acsChassisSetup: Value for maxAnnouncementTextBytes is too great (%d), setting to the maximum of %d</pre> | Internal consistency error. | Specify a lower value for maxAnnouncementTextBytes in acs.conf | ACS |
| 111169 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: buildPlayAnnouncement: length of text %d is outside the allowed range 1 to %d</pre> | | Increase the size of the maxAnnouncementTextBytes in acs.conf or decrease the length of text being sent. | ACS |
| 111170 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: playAnnouncement: length of text %d is outside the allowed range 1 to %d</pre> | | Increase the size of the maxAnnouncementTextBytes in acs.conf or decrease the length of text being sent. | ACS |
| 111171 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: collectDigits: length of text %d is outside the allowed range 1 to %d</pre> | _ | Increase the size of the maxAnnouncementTextBytes in acs.conf or decrease the length of text being sent. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|--|---------|
| 111172 | WARNING | %z acsEngine: convertStringToPrefixTree: Unable to add %s %d into prefix tree. | Internal software error. The number provided is not a valid prefix tree entry. | Correct the input data and try again. Contact support. No further information can be obtained. | ACS |
| 111173 | ERROR | %z getDomainedEventHandlerOfActionT ype: Unknown pluggable-action- type: %d, domain: u | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 111174 | ERROR | %z getDomainedEventHandlerOfActionT ype: Unknown service domain for pluggable-action-type: %d, domain: u | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 111175 | ERROR | %z getDomainedActionInitiatedEventH andlerOfActionType: Unknown pluggable-action-type: %d, domain: u | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 111176 | ERROR | %z getDomainedActionInitiatedEventH andlerOfActionType: Unknown service domain for pluggable- action-type: %d, domain: u | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 111177 | WARNING | %z acsCreatePrefixTree: convertStringToPrefixTree: Unable to add %s %d into prefix tree. Did not pass limits check | The number has been restricted by the prefix tree limitations. | Check the input data and limitations for valid numbers. Contact support. No further information can be obtained. | ACS |
| 111178 | WARNING | %z acsCreatePrefixTree: convertStringToPrefixTree: Unable to add %s %d into prefix tree. Tree full. | The number has been restricted by the prefix tree limitations. | Check the input data and limitations for valid numbers. Contact support. No further information can be obtained. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|--|---------|
| 111179 | WARNING | <pre>%z acsCreatePrefixTree: convertStringToPrefixTree: Unable to add %s %d into prefix tree.</pre> | The number has been restricted by the prefix tree limitations. | Check the input data and limitations for valid numbers. Contact support. No further information can be obtained. | ACS |
| 111180 | ERROR | %z %s %d() : Failed to retrieve nodePtr, disconnecting call. | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 111181 | ERROR | %z %s %d() : Prefix Tree Profile does not exist. No entry to extract. | An invalid prefix tree entry position was specified. | Check control plan configuration. Contact support. No further information can be obtained. | ACS |
| 111182 | ERROR | %z %s %d() : Entry Profile does not exist. No entry to extract. | An invalid prefix tree entry position was specified. | Check control plan configuration. Contact support. No further information can be obtained. | ACS |
| 111183 | ERROR | %z %s %d() : Prefix tree empty. No entry to extract. | An invalid prefix tree entry position was specified. | Check control plan configuration. Contact support. No further information can be obtained. | ACS |
| 111184 | ERROR | %z %s %d() : %s %d | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 111185 | ERROR | <pre>%z %s %d() : Invalid position specified for prefix tree with size <%d></pre> | An invalid prefix tree entry position was specified, outside of the specified maximum number of entries. | Check control plan configuration. Contact support. No further information can be obtained. | ACS |
| 111186 | ERROR | %z %s %d() : Profile Data Not Updated | The profile block was read-only and an attempt was made to update it. Internal software error. | Contact support. No further information can be obtained. | ACS |
| 111187 | ERROR | %z %s %d() : Invalid Action Status | Internal software error. | Contact support. No further information can be obtained. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|--|---|---------|
| 111188 | ERROR | %z %s %d() : Too many instances of the Loop Limit feature node traversed (maximum 12). | There can be a maximum of 12 loop limit nodes in a control plan. | Check control plan configuration. Contact support. No further information can be obtained. | ACS |
| 111189 | ERROR | %z %s %d() : Attempt to break Limit value specified in a Loop Limit FN instance. | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 111190 | ERROR | DEF123slee_acs: slee_acs(%d) ERROR: acsChassisActions: HierarchicalProfileStore Init Failed! | | There will be additional errors in the syslog detailing the reason for the failure. Resolve them and restart ACS. | ACS |
| 111191 | ERROR | DEF123slee_acs: slee_acs(%d) ERROR: acsChassisActions: HierarchicalProfileRetrieve Init Failed! | | There will be additional errors detailing the actual cause for the failure. Resolve those errors and restart ACS. | ACS |
| 111192 | CRITICAL | DEF123slee_acs: slee_acs(%d) CRITICAL: acsChassisHierarchicalProfileSto reAction::classInit: Failed registration of | The HierarchicalProfileS tore chassis action failed to register with ACS. | Refer to Platform Expert. | ACS |
| 111193 | CRITICAL | DEF123slee_acs: slee_acs(%d) CRITICAL: acsChassisHierarchicalProfileRet rieveAction::classInit: Failed registration of | The HierarchicalProfileR etrieve chassis action failed to register with ACS. | Refer to platform expert. | ACS |
| 111194 | CRITICAL | DEF123slee_acs: slee_acs(%d) CRITICAL: Could not lookup RetrieveHeirarchicalProfileField chassis action handler | The chassis action failed to initialise. | Make sure that the ACS pluggable chassis action library is properly configured and restart ACS. | ACS |
| 111195 | CRITICAL | DEF123slee_acs: slee_acs(%d) CRITICAL: Could not lookup StoreHeirarchicalProfileField chassis action handler | The chassis action failed to initialise. | Ensure that the ACS pluggable chassis action library is properly configured and restart ACS. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 111200 | WARNING | <pre>slee_acs: slee_acs(%d) WARNING: ActionsAPI backwards compatibility mode enabled, this may impact performance - please upgrade component providing actions library %s %d</pre> | Upgrade needed | Upgrade the package providing the library. | ACS |
| 111201 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsCallInitiationAction::classIn it: Bad value %d for CallInitiationCallingPartysCateg oryExt in /IN/service_packages/ACS/etc/acs .conf section %s must be between 0 and 255</pre> | <pre>gPartysCategoryExt parameter configured</pre> | Refer to application expert and reconfigure parameter | ACS |
| 111202 | ERROR | <pre>slee_acs: slee_acs(%d) ERROR: acsEngineRegisterFNType: No macro node description found for fast_key %z ignored</pre> | Macro node missing from ACS database | Refer to application expert and reconfigure parameter | ACS |
| 111203 | ERROR | <pre>slee_acs: slee_acs(%d) WARNING: NOA Rules not found in file. %z</pre> | Normalisation rules arent correct. | The error message details the actual cause for the normalisation rule read failure. Resolve that and restart ACS. | ACS |
| 111204 | ERROR | <pre>slee_acs: slee_acs(%d) WARNING: No normalisation rules found in file %z</pre> | Normalisation rules werent found in the file | This may be of informational purposes only. Correct if you want normalisation rules. | ACS |
| 111205 | ERROR | <pre>slee_acs: slee_acs(%d) WARNING: No denormalisation rules found in file %z</pre> | Denormalisation rules werent found in the file | This may be of informational purposes only. Correct if you want denormalisation rules. | ACS |
| 111206 | ERROR | <pre>slee_acs: slee_acs(%d) NOTICE: Statistics will %z be broken down by service name</pre> | Information only. | No resolution | ACS |
| 111207 | ERROR | <pre>slee_acs: slee_acs(%d) NOTICE: Statistics will %z be broken down by service key</pre> | Information only. | No resolution | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|------------------|---------|
| 111208 | ERROR | <pre>slee_acs: slee_acs(%d) NOTICE: Statistics will %z be broken down by call plan</pre> | Information only. | No resolution | ACS |
| 111209 | ERROR | <pre>slee_acs: slee_acs(%d) NOTICE: Extra statistics will %z be reported</pre> | Information only. | No resolution | ACS |
| 111210 | WARNING | DEF123 slee_acs(%d) WARNING: %d timed out calls ended in last 123s. AWOL pending queue size = %d | Either AWOL calls were closed or there are AWOL calls available for closing since the last summary report. | No resolution. | ACS |
| 111211 | WARNING | DEF123 slee_acs(%d) WARNING: Ending Call %d. TID L.0xHEX_REPEATED R.0xHEX_REPEATED Sent operation(s) %s %d. Received timeout 123s ago. Service Handle %s %d. Origin Address - %s %d | Closing AWOL call. | No resolution. | ACS |
| 111212 | WARNING | DEF123 slee_acs(%d) WARNING: Ending Call %d. TID L.0xHEX_REPEATED R.0xHEX_REPEATED Sent operation(s) %s %d. Received timeout 123s ago. Origin Address - %s %d | Closing AWOL call. | No resolution. | ACS |
| 111213 | ERROR | DEF123 slee_acs(%d) ERROR: Call ID %d is AWOL. processCall() failed. | Abort message received but we failed to process the call successfully. | Contact support. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|--|---|---|---------|
| 111214 | ERROR | DEF123 slee_acs(%d) ERROR: Failed to get AWOL configuration. No context or global instance. | Unable to access configuration for service instance. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.cfg file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 111215 | ERROR | DEF123 slee_acs(%d) ERROR: Failed to get AWOL configuration. No %s %d or Global instance. | Unable to access configuration for service instance. | Refer to application expert. Verify that all the necessary parameters exist in the ACS.cfg file found in /IN/service_packages/ACS/etc. If unsure of configuration details then contact support. | ACS |
| 111230 | CRITICAL | acsTriggerIF(%d) Unrecoverable exception: %s %d | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 111231 | CRITICAL | acsTriggerIF(%d) Uncaught exception: %s %d | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 111232 | ERROR | acsTriggerIF(%d) Failed to load config file: %s %d | The configuration file is missing or unreadable. | Check the configuration file status and permissions, then restart the SLEE. | ACS |
| 111233 | ERROR | acsTriggerIF(%d) Failed to send IDP: %s %d | Detail provided by alarm text. | Contact support. | ACS |
| 111234 | ERROR | <pre>acsTriggerIF(%d) Trigger failed: dialog closed by service</pre> | Failed to run the triggered control plan before closing dialog. | Check configuration settings and control plans. | ACS |
| 111235 | ERROR | <pre>acsTriggerIF(%d) Trigger failed: unexpected INAP component</pre> | Triggered control plan sent out unexpected INAP message. | Check and correct control plan actions. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|--|---|---------|
| 111236 | ERROR | acsTriggerIF(%d) Trigger failed: received unexpected INAP result | Triggered control plan sent out unexpected INAP message. | Check and correct control plan actions. | ACS |
| 111237 | ERROR | acsTriggerIF(%d) Trigger failed: received INAP error | Triggered control plan sent out unexpected INAP message. | Check and correct control plan actions. | ACS |
| 111238 | ERROR | acsTriggerIF(%d) Trigger failed: transaction timed out | Triggered control plan failed to complete within timeout period. | <pre>Increase acsTriggerIF.triggerTimeOutSecs value and check control plan actions.</pre> | ACS |
| 111239 | ERROR | acsTriggerIF(%d) Normalisation rules could not be loaded | The acsTriggerIF.numberR ules parameter contents could not be processed. | Check and correct acsTriggerIF.numberRules parameter contents. | ACS |
| 111240 | ERROR | acsTriggerIF(%d) Failed to read configuration: %s %d | No acsTriggerIF configuration settings. | Check the configuration file contents, then restart the SLEE. | ACS |
| 111241 | ERROR | acsTriggerIF(%d) Received unexpected event of type %s %d | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 111242 | WARNING | <pre>SLEE[%d]: slee_acs(%d) WARNING: Configuration %s %d not found, using defaults</pre> | No acsTriggerIF configuration settings. | Check the configuration file contents, then restart the SLEE. | ACS |
| 111243 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: Failed to register AcsTriggerChassisAction | Internal software error. | Contact support. No further information can be obtained. | ACS |
| 111244 | ERROR | SLEE[%d]: slee_acs(%d) ERROR: AcsTriggerChassisAction: failed to get SLEE Application API | Internal software error. | Contact support. No further information can be obtained. | ACS |

| Alarm | Severity | Text | Cause | Resolution | Service |
|--------|----------|---|---|---|---------|
| 111245 | ERROR | <pre>SLEE[%d]: slee_acs(%d) ERROR: AcsTriggerChassisAction: failed to get handle for SLEE interface %s %d</pre> | SLEE interface name | Check the configuration file contents, then restart the SLEE. | ACS |
| 111246 | ERROR | SLEE[%d]: slee_acs(%d) AcsTriggerChassisAction: failed to delete tag %d in block %d after trigger | Failed to delete a profile tag after a trigger event. | Check deleteTagsAfterTrigger configuration setting. | ACS |