

# Xyd Espino

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## SUMMARY

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**Experienced server and bartender with 3+ years of experience in fast-paced and high-volume restaurants. Skilled in customer service, menu recommendations, and food service. Proven ability to provide excellent customer service and maintain a clean and organized work environment.**

## WORK EXPERIENCE

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**Bartender** | 5 Fishermen & 5 Social, Grafton Connor Group Halifax, NS March 2023 - Present

- Prepared cocktails, wine, and non-alcoholic beverages in a fine-dining and upper casual establishment.
- Serve guests at the bar with exceptional service and personality to ensure the best experience.
- Prepare syrups, garnish, takedown, and help with inventory count.

**Front of House** | Niche Lounge, Halifax, NS September 2021 - Present

- **Server** - Serve dining room guests in sections and in private room events.
- **Host** - Manage the flow of guests into the restaurant and ensure a positive customer experience from initial interaction through exit.
- **Barback and Busser** - Aid bartenders, maintain tidiness of the restaurant, reset tables, and help expedite service from kitchen to customers.

**Bartender** Dalhousie University/Aramark | Halifax, NS September 2022 - December 2022

- Serve mixed drinks, wine, beer, cocktails and non-alcoholic beverages during Dalhousie University events, receptions, and presidential residence dinners.

**Banquet Server/Bartender** Halifax Convention Centre | Halifax, NS September 2019 - September 2022

- Provide exceptional hospitality for up to 1,500 guests through food and alcohol service during special occasions and corporate events. Ensure dietary restrictions are accommodated.
- Cooperated with captains, bar coordinators and other team members to deliver exciting and unforgettable nights such as the Savour Food and Wine Festival, RBC Festival of Trees, and a dinner reception for Barack Obama.

**Server Support/ Bar Support** Waterfront Warehouse | Halifax, NS May 2022 - July 2022

- Assisted servers and bartenders in a busy and casual restaurant setting in the heart of the Halifax waterfront.
- Support servers by delivering meals, clearing plates and ensuring they have what they need to deliver the best customer experience in a high-volume environment.

**Wellness Attendant** Muir Hotel, Autograph Collection | Halifax, NS May 2022 - July 2022

- Provided world-class hospitality in a luxury hotel's fitness, pool and sauna department chasing the Forbes 5-star.

**Game Day Tiger Staff** - Dalplex, Dalhousie University | Halifax, NS September 2018 - April 2023

- Provide exceptional customer service for up to 500 fans through admissions, concessions, and apparel in an exciting environment during the Dalhousie varsity home games.

## EDUCATION

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**Bachelor of Computer Science** | Dalhousie University September 2018 - May 2023  
Sexton Scholar 2019/2020, Dean's List 2020/2021 Halifax, Nova Scotia

## CERTIFICATIONS

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**Smart Serve / Serve Right Responsible Service Program - Server** November 2019  
The Nova Scotia Tourism Human Resource Council

Fluent in English and Filipino. Intermediate French (B1)