

Frequently Asked Questions in TRIRIGA

Objectives

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How to change your password

1. Log in to TRIRIGA at <https://pps.ecifm.net> like you usually would.
 - a. If you can't log in to TRIRIGA please contact your TRIRIGA administrator at tririga-admin@pps.net.
2. In your dashboard, in the lower left section there is a My Links portal section. Click on **My Profile** to access your personal profile.
3. In the My Profile section, click on the **My Profile** tab to the right of the General tab. This will take you into the new section where you can enter your **New Password**. You will have to enter the password in the **Confirm Password** section so it ensures they are the same.
4. Click Save & Close **Save & Close** and your password will be changed.

My Links

My Profile

My Calendar

General **My Profile** User Access My Location

(Optional): User Profile information.

TRIRIGA Account

User eMail for Login ID? ☐

User Name

User Account

Service Only ☐

New Password

Confirm Password



How to find a floorplan

1. After logging in to TRIRIGA, on the right side there is the **My Real Estate Links** **My Real Estate Links** portal section. Under this is a link for a report named Space – General Information **Space - General Information** . Click on this link and it will open the report in its own window.
2. When the report window opens, click on a **Parent Building** to see a floor plan (keeping in mind which floor you're clicking on). Click on the name of the building and the data for that space will appear.
3. Click on the **Graphic** **Graphic** tab and you will see the floorplan of the building. In this case, it will show you the basement level of Jackson – Main. The highlighted room reflects the record you selected.

84 / 313 15647 total found Apply Filters Clear Filters			
Name	Parent Building	Parent Floor	Current Use Space Class
Contains	Contains	Contains	Contains
805	JACKSON - MAIN	B1	SP_FacLng
806	JACKSON - MAIN	B1	Mech_Elec
807	JACKSON - MAIN	B1	Stor_Cust
808	JACKSON - MAIN	B1	Stor_Gen
809	JACKSON - MAIN	B1	Mech_Elec
810	JACKSON - MAIN	B1	UF_Tnnl





How to find the gross square footage

1. After logging in to TRIRIGA, in the blue tabbed area of the dashboard, click on the My Reports  tab.
2. In the search box under the Name section, enter the word “gross” and hit enter to search for all reports with that word in the name.
3. In the list click on the icon  on the left side of the Building records of Gross, Rentable and Usable Area by Building Primary Use.
4. This will open a new window with the report. This report will present the Gross, Rentable and Usable area of all PPS buildings at any of our sites. If you are seeking a specific building use the search box under Building.

Building	Gross Area	Rentable Area	Usable Area
Contains			
ABERNETHY - ATHL FIELD SOFTBALL	10 square-feet	10 square-feet	10 square-feet

How to find occupancy – Using a Report

1. After logging in to TRIRIGA, on the right side there is the **My Real Estate Links**  portal section. Under this is a link for a report named Space – General Information [Space - General Information](#) . Click on this link and it will open the report in its own window.
2. If you are looking for a specific site, building or space use the search boxes under the appropriate category. Once you enter your search term it should pop up the information about your specific search.

Parent Building	Parent Floor	Current Use Space Class
Contains	Contains	Contains

3. Otherwise, each room has its Occupant Load for the room in that column. If you need more information on the specific space, click on the Name number.

Occupant Load	
Equals	
	34
	45
	33

How to find occupancy – Using the Dashboard Graph

- After logging into TRIRIGA, in the center of the dashboard is the PPS Space Occupancy Data graph. You need to put in a **Building, Space Class or Parent Floor**. Once you do, click Apply and that will bring up some data.

Enter Query Filter value(s)
Values are case-sensitive

Parent Building
Contains Alameda

Space Class
Contains CR

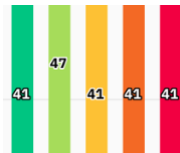
Parent Floor
Contains 01

Apply

- On the bottom of the graph are the space names. For example, this is showing the Space Class “CR” classrooms on the 1st floor at Alameda.

111	115	134	136	138
Space Name				

- In the center of each classroom’s data is the occupant load data information for each space.



- If you are needing more information on a specific room at the site, click on that site’s data bar and the associated TRIRIGA data will appear below the graph.

Selected Records

Occupant Load	Space Name	Alternate Space Use	Area	Area Units
47	115		932.54	square-feet

- To start a new search, just click on the Refresh  icon in the upper right of the graph to start over.

