

Vittor M. D. Longati

[LinkedIn](#) | [GitHub](#) | [Website](#)

Work Experience

CX Intern • Internship (Oct. 2025 – Present) • **Electrolux Group**

- Assisting with financial and operational data collection and analysis, helping to create performance reports, and participating in projects focused on improving customer experience.

Claims Analyst • Effective (Jan. 2025 – Oct. 2025) • **Wagner Reguladora de Sinistros**

- I manage the entire lifecycle of an insurance claim, from the initial paperwork all the way to its resolution. We work closely with major insurance partners like **Chubb**, **Sompo**, **Tokio Marine**, **HDI Group** and others.
- I've worked on over **400** cases, ensuring the correct sequence of operations until their conclusion.

Manufacturing Technician • Apprenticeship (Apr. 2023 – Oct. 2024) • **Methal Company Group**

- I was responsible for implementing **Excel sheets** and **Power BI** models for analyzing industrial machine data. **My main goal** was to use this data to find bottlenecks and come up with concrete ways to improve our production process.
- Using these tools, we identified over **300 hours** of lost production per month due to failures in logistics and machinery during parts manufacturing.

Projects

ZIP Search (React.js, Node.js) • [@zip-search](#)

- This is a simple React app that finds and displays a full Brazilian address when you enter a zip code (CEP). It gets the address information from the free and public ViaCEP API.

Chess Game (Java, Swing) • [@chess-game](#) • Final grade of 100%

- I created a complete chess game in Java that you can play on your computer. It has a user-friendly interface and includes all the standard rules of chess, a leaderboard to track player scores, and the ability to save your games and continue them later.

MIPS Simulator (C) • [@mips-simulator](#) • Final grade of 100%

- I wrote a program in C that shows how a computer processor (the MIPS type) works on the inside. It mimics how the processor reads and follows basic commands step-by-step.

Chaos Fanatic website (JavaScript, CSS) • <https://www.chaosfanatic.com.br/>

- I built my band's contact page (listen now!) using just HTML, CSS, and JavaScript. It's hosted on GitHub Pages with a custom domain we bought from GoDaddy.

Education

Bachelor of Science, Computer Science

Expected graduation: Jul. 2027

Positivo University (UP)

Technical Degree, Information Technology

Feb. 2020 – Dec. 2022

Pontifical Catholic University of Paraná (PUC-PR)