

Vittor M. D. Longati

[LinkedIn](#) | [GitHub](#) | [Website](#)

Work Experience

CX Intern • Internship (Oct. 2025 – Present) • **Electrolux Group**

- I assist with financial and operational data collection and analysis, helping to create performance reports, and participating in projects focused on improving customer experience.

Claims Analyst • Effective (Jan. 2025 – Sep. 2025) • **Wagner Reguladora de Sinistros**

- I managed the entire lifecycle of an insurance claim, from the initial paperwork all the way to its resolution.
- I've worked on over 400 cases, ensuring the correct sequence of operations until their conclusion.
- We worked closely with major insurance partners like Chubb, Sompo, Tokio Marine, HDI Group and others.

Manufacturing Technician • Apprenticeship (Apr. 2023 – Oct. 2024) • **Methal Company Group**

- I was responsible for implementing Excel sheets and Power BI models for analyzing industrial machine data.
- Using these tools, we identified over 300 hours of lost production per month due to failures in logistics and machinery during parts manufacturing.
- My main goal was to use this data to find bottlenecks and come up with concrete ways to improve our production process.

Projects

[@chaosfanatic](#), [@portfolio](#), [@chess-game](#), [@mips-simulator](#), [@od2-oop](#) and more...

These are some projects available on my GitHub profile. Feel free to check it out and star the ones you like the most!

Education

Bachelor of Science, Computer Science

Expected graduation: Jul. 2027

Positivo University (UP)

Technical Diploma, Information Technology

Feb. 2020 – Dec. 2022

Pontifical Catholic University of Paraná (PUC-PR)