Xiaoyue Zhao

Web Developer

Richmond Hill, ON L4B

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Skills

Developer collaboration

Collaborated with project management and developers to coordinate testing activities at all stages.

Community advocate

Developer Onboarding Design

Work History

January 2020 - December 2021

CSDN - Beijing, China

Developer Advocate

- Completed paperwork, recognizing discrepancies and promptly addressing for resolution.
- Resolved conflicts and negotiated mutually beneficial agreements between parties.
- Received and processed stock into inventory management system.
- Led projects and analyzed data to identify opportunities for improvement.
- Maintained energy and enthusiasm in fast-paced environment.

January 2019 - September 2020

Onion Academy - Beijing, China

Project Manager

- Developed and initiated projects, managed costs and monitored performance.
- Updated operational methods and oversaw accounting procedures for improved efficiency.
- Maintained relationships with material vendors to lower costs and diversify capabilities.
- Met project deadlines without sacrificing build quality or workplace safety.

November 2017 - January 2019

VIPKID - Beijing, China

User Support Technician

- Maintained master RMS list of users across various platforms, and direct and remote access points.
- Broke down and evaluated user problems, using test scripts, personal expertise and probing questions.

- Patched software and installed new versions to eliminate security problems and protect data.
- Rolled out software updates and applied server patches to thwart threats from penetrating networks.

Education

December 2021 - April 2023

Seneca College of Applied Arts And Technology North York, ON

Associate of Applied Science Computer Programming

September 2013 - June 2017

LiaoCheng University China

Bachelor's Degree Plant Protection

Software

HTML/CSS

Good

C/C++

Average

SQL

Good