YANGTSEL SHERAP | SOFTWARE ENGINEER

She/Her | Brooklyn, NY | (646) 725-3956 | yangtsel.sherap@gmail.com | LinkedIn | GitHub | Credly

I am a Software Engineer for user-oriented digital products with 3+ years of prior experience in product management. My work spans creating feature-rich user interfaces within the healthtech and media spaces through cross-functional collaboration. I am interested in the confluence between technology and design and how these forces shape the world around us.

SKILLS & CERTIFICATIONS

- **Programming:** CSS, HTML, JavaScript, React, Express, MongoDB, GitHub, PostGreSQL, Node.JS, Sequelize, APIs, Heroku, Atlas
- Product Management: Jira, Confluence, Miro, Agile/Scrum methodologies, QA Testing, Pendo, Backlog Prioritization
- Certifications: General Assembly | Credly: Foundations, Design, Build, and Business of Data Science

RELEVANT EXPERIENCE

General Assembly, Software Engineering Immersive Student | New York, NY | June 2022 - September 2022

- <u>CommunalCare</u> Built with the intention of fostering cooperation and solidarity, CommunalCare is a PERN stack application that allows members to freely share resources and services with their community. This non-transactional relationship is rooted in the practice of building new social relations that transcend mainstream social and economic paradigms.
- Starred Starred is a playlist curation PERN stack app built for users interested in discovering new music
- NYC Monkeypox Vaccination Sites A MERN stack app that serves as a repository for current Monkeypox vaccination sites in NYC

Axios, Associate Product Manager, Data | New York, NY | March 2022 - April 2022

• Created, maintained product backlogs and led weekly grooming and sprint planning sessions with 3 data analysts and 5 engineers. Left the position to pivot into a more technical role.

CipherHealth | New York, NY

Product Owner, Data & Insights | September 2019 - October 2021

- Spearheaded company's first initiative to capture consumer data to drive product strategy
- Designed 15 customer facing mockups for new product enhancements and solutions in Miro
- Created functional and technical requirements in Jira, prioritized product backlog, and led bi-weekly refinement and sprint planning sessions with the engineering team
- Documented 50+ Release Notes in Confluence for internal stakeholders and created in-app user guides in Pendo for external customers
- Oversaw escaped bug resolution process

Product Specialist | September 2019 – December 2020

- Created standardized documentation on Confluence with key metrics to improve Customer Success team's understanding of CipherInsights reports inventory
- Tagged 100+ vue.js pages on Pendo to track customer utilization of Cipher's solutions
- Onboarded 6 product specialists; trained them on use-cases for the multiple reports company offers to customers

Upper West Strategies, Special Projects Associate | New York, NY | February 2018 – August 2019

- Served as a liaison between stakeholders (life sciences companies, students, and universities) for the LifeSci NYC Internship Program
- Created surveys through Survey Monkey and Google form to drive strategy for internship cycle
- Spearheaded CRM integration process, wrote user stories and managed a database of 5000+ students and NYC-based biotech and health-tech companies

EDUCATION

General Assembly, 2022 | Software Engineering Immersive Program

Bachelor of Arts, University of Vermont, 2017 | Environmental Studies and Political Science