



BY APPOINTMENT TO  
HRH THE PRINCE OF WALES  
SUPPLIERS OF BANQUETING  
AND CATERING SERVICES  
THE RITZ LONDON



THE RITZ LONDON

**BENJAMIN VEALE, RESERVATIONS MANAGER AT THE RITZ LONDON,  
AWARDED AN ACORN 2017**



**London, 22<sup>nd</sup> May 2017:** Benjamin Veale, Reservations Manager at The Ritz London, was today awarded an Acorn Award 2017 at the ceremony at Cliveden House, as voted for by a stellar panel of judges.

The Caterer magazine's annual Acorn Awards, affectionately known as the 30 under 30, are now in their 31<sup>st</sup> year and are recognised as a major industry tribute. The awards seek to acknowledge the brightest prospects in hospitality and recognise the flair and passion of 30 rising stars.

Commenting on his award, Benjamin Veale says; "I am incredibly proud to be recognised today with an Acorn Award. I have had the opportunity to work across a number of different departments during my six years at The Ritz which has helped me to learn many new skills whilst working alongside inspiring managers and a passionate team every day. This award is a real honour."

Benjamin Veale joined The Ritz London in June 2011 as a Rooms Division Graduate Management Trainee, where he spent 18 months within the Reception, Reservations, Housekeeping and Butler departments and demonstrated superb commitment and passion. He was appointed as an Assistant Manager at the hotel in 2013, before becoming Assistant Reservations Manager in 2015, swiftly progressing to his current role as Reservation Manager in January



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2016. Benjamin oversees a busy team of 18 reservations agents across rooms, groups and dining, who receive over 400 calls a day. As Reservations Manager, he enjoys having the ability to interact with all departments of the hotel daily, and is passionate about the importance of his team as the first point of contact and tailor-making every guest experience at The Ritz, according to their every need.

The Ritz London currently has two alumni Acorn Award winners at the hotel.

## NOTES TO EDITORS:

### ABOUT THE RITZ LONDON

The Ritz London, the iconic landmark conceived by renowned hotelier César Ritz, first opened its doors in 1906. Perfectly located in a landmark position in the heart of London's West End, The Ritz is moments from the finest shopping destinations the Capital has to offer, including the luxury designer brands of Bond Street and Regent Street and the unique and quintessentially British boutiques of Jermyn Street. Throughout its distinguished history, the iconic hotel has been at the heart of London society and continued to play host to Royalty, aristocracy, stars of stage and screen and countless other discerning guests. The first and only hotel to have received a Royal Warrant from His Royal Highness The Prince of Wales, The Ritz has deservedly taken its place amongst the great hotels of the world and is the benchmark by which other hotels are measured. Most recently, The Ritz Restaurant was awarded a Michelin Star in the Michelin Guide Great Britain and Ireland 2017. Following refurbishment it is sparklingly renewed though still retains the luxurious Louis XVI style interiors, meticulous service and the exquisite bar and restaurants for which The Ritz name is synonymous.