PRACHI KASHYAP

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EDUCATION
Master of Science in Computer Science, Portland State University, Portland, OR, USA
GPA: 3.83   Expected Graduation – 03/2024
Courses: Full Stack Web Development, Data Engineering, Algorithms Des/Analysis
Bachelor's in information technology, Kalinga Institute of Industrial Technology, Bhubaneswar, OD, INDIA
CGPA: 8.15/10   07/2018
Courses: Object-Oriented programming/design, Database Management Systems

TECHNICAL AND COMPUTER SKILLS
Software: Salesforce, Copado, Tableau, GitHub, GitLab, Eclipse, Google Cloud Platform, Confluent
Programming: Java, C, C++, Python, HTML, CSS, JavaScript, React, Jupyter, Node.js, Rust
Database: SQL, NoSQL, PostgreSQL
Salesforce Techniques: Apex language, Force.com custom development, triggers, controllers, JavaScript, Force.com SOAP and REST APIs, JSON, Objects, SOQL, SOSL, Chatter APIs, Outbound messaging, Lightning Components, and Visualforce pages
Salesforce Tools: Salesforce CLI, Data Loader

EXPERIENCE
ACCENTURE, Gurugram, India
Quality Engineering Senior Analyst   12/2021 - 07/ 2022
- Worked as a 3*Certified (Administrator, Platform Developer 1, Platform App Builder) Salesforce Developer in multiple projects using agile methodology
- Integrated CRM with the Service System to decrease manual interactions cutting overhead costs by 30%
- Analyzed and built a dynamic customer community intake form for new joiner training and orientation program leveraging Lightning Web Components, saving almost 60% of the time for the same process

Application Development Analyst   02/2020 - 11/ 2021
- Designed and supported solutions to meet business needs in Salesforce, including, configurations, customizations, and integrations, using CS Fundamentals concepts for coding
- Mentored and trained new hires in the project and conducted technical training on Salesforce
- Coordinated with functional leads to transform and develop new requirements into designs with proper technical documentation and optimized implementations

Application Development Associate   04/2018 - 01/ 2020
- Worked with a development team, executed a component-based approach, and developed automation scripts to decrease maintenance costs by 50%
- Implemented Test Design Automation to deliver high-quality applications for clients on time
- Formulated effective test plans to ensure they adhere to client and user requirements

PROJECTS
PPE Detector (JavaScript, React, CSS, Bootstrap, Python, AWS Amplify Framework)   09/2022 - 12/2022
- Developed a PPE (Personal Protective Equipment) web app using the frontend and backend languages. Initiated the project by suggesting the User Interface design using diagrams and write-ups to my team member

Sentiment Analysis Tool (Python, Streamlit)   09/2022 - 12/2022
- Proposed and created a website that will take customer reviews/tweets(text) data as input and provide overall sentiment as positive or negative. Learnt streamlit which is an open-source app framework for this project

Movie Selection Catalogue (HTML, CSS, JavaScript, Node.js, AJAX, MySQL)   08/2017 - 01/2018
- Collaborated closely with a group of five people to structure a movie catalog using the concepts of a relational database that enables users to keep track of their favorite films library and suggest films based on that