




# Yashkumar Patel

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## EDUCATION

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### Centennial College

*Advanced Diploma in COMPUTER SYSTEMS TECHNOLOGY – NETWORKING*

April 2024

GPA: 3.46 / 5.0

### Gujarat Technological University

*Bachelor's of Computer Engineering*

June 2022

GPA: 7.89/10.0

## SKILLS

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- Expert in IT support for Windows, Linux, and Mac OS.
- Excellent at resolving issues quickly and keeping customers happy.
- Skilled in using diagnostic tools to fix system problems.
- Clear and concise in creating technical documents and guides.
- Efficient in prioritizing tasks and meeting deadlines independently.

## PROJECTS

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### Capstone | *Networking, Windows Server, AD DC, DHCP, DNS, Cisco, Ubuntu, Unix Shell, VS Code, VOIP*

April 2024

- Team project for the New Leaf Hospital network infrastructure upgrade, successfully designed and implemented a comprehensive network infrastructure.
- Developed a secure and scalable network infrastructure using Cisco routers, switches, Active Directory, DHCP, and DNS services
- Learned how to use Windows Server, Ubuntu, and Asterisk to implement VOIP services, and integrated IoT devices for enhanced security and operational efficiency.

## EXPERIENCE

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### Campus Living Centres | *Maintenance Worker*

September 2023 – Present

- Performing cleaning and maintenance tasks, including dusting, mopping, and minor repairs like replacing lightbulbs and fixing locks.
- Installing appliances and equipment where no license is required.
- Carrying out routine maintenance, inspecting for damage, and addressing issues.
- Inspecting and troubleshooting equipment, including fire alarms, without needing a license.

### TestGrid Lab Inc. | *Jr. Software Developer*

June 2021 - October 2022

- Participated in code reviews and promoted knowledge sharing
- Developed custom features prototype for existing applications
- Provided technical support to clients
- Assisted senior developers in complex problem-solving

## CERTIFICATIONS

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### Google | *Technical Support Fundamentals*

June 2024

(Windows OS, Teamwork, Linux OS, Binary Codes, Troubleshooting, Customer Support, Technical Support)

### Google | *The Bits and Bytes of Computer Networking*

September 2024

(Computer Networking, Network Architecture, Critical Thinking, Computer Architecture, Network Security, Accounting, Cloud Computing)