

JOHN CARL T. REYES

Sto. Tomas, Batangas, Philippines | (+63)991 470 8763 | johnreyescarl@gmail.com | www.linkedin.com/in/john-carl-reyes

EDUCATION

NU Laguna, Calamba, Laguna

2021-2024

Bachelor of Science in Information Systems

INTERSHIP EXPERIENCE

Ohmyhome Property Inc. Philippines, Quezon City

December 2023 - March 2024

Quality Assurance Intern

Software Testing

- Engaged in comprehensive software testing of web and mobile projects, successfully identifying bugs/defects before deploying a project in the production.
- Documented 250+ bug tickets containing step-by-step process for bug replication in web and mobile projects using JIRA software.
- Designed test steps for 300+ test cases in a test management platform using Qase.io for structured documentation.
- Participated in the implementation of an automated testing project focused on data population using Katalon and Selenium.

Team coordination and leadership

- Actively collaborated with international teams across Singapore, Malaysia, and Philippines. Addressing system bugs resulted in a significant impact on both staging and production environment.
- Authorized as the primary QA tester for the web migration of Homer AI project.
- Participated in various meetings with other teams, contributing to daily stand-ups, retrospectives, and sprint planning sessions.

SKILLS

- Test Case Writing, Defect/bug Reporting, Test Scenario Writing, Prod support, Sanity Testing, Regression Testing, User Acceptance Testing (UAT), UI/UX Testing, Jira, Agile Methodology, Scrum Framework, Black-box Testing, Katalon automation testing tool

PROJECTS

Homer AI (December 2023 – March 2024)

- Collaborated with developers, QA lead, and engineer to conduct comprehensive testing including Functional, Integration, Sanity, Regression, UI/UX testing that helped to identify bugs and provide areas of improvement.
- Produced user manuals for both app and website.

Ohmyhome (December 2023 – March 2024)

- Provided production support for both website and mobile application, carefully monitoring for any encountered bugs and promptly reporting them for quick resolution.

ACHIEVEMENTS

6th Artificial Intelligence and Cloud Computing Conference, Kyoto, Japan (Published: April 13, 2024)

Link: <https://dl.acm.org/doi/10.1145/3639592.3639629>

- Lead and manage a team resulting in the publication of research paper: *Exploring the Landscape of the AI Tools in Student Learning: An analysis of commonly utilized AI Tools at a university in the Philippines on Artificial Intelligence*
- Identified formatting inconsistencies in research paper and implemented improvements, leading to a 20% increase in the paper's clarity and readability.

Dean's Lister A.Y. 2021-2022, NU Laguna

- 1st Term, GWA: 3.50
- 2nd Term, GWA: 3.25

CERTIFICATIONS

- **Foundations of Software Testing and Validation**, University of Leeds | March 2024
- **Katalon Practioner, Professional and Expert Level Certification** | February & March 2024
- **Software Testing Tutorial**, Great Learning Academy | March 2024