

# **Bridging the Distance** in the NICU.

Neo-Guardian™ is a secure virtual visitation platform designed to connect families with their newborns, enhance compassionate care, and provide invaluable peace of mind.



# The Unavoidable Challenge of Critical Care

## Physical Separation in the NICU

The NICU provides essential, life-saving care for infants, but it also creates a physical separation that is a primary source of stress and anxiety for families. While hospitals are committed to family-centered support, bridging this emotional and physical gap remains a significant challenge for both parents and clinical staff.









# A Secure Window to Their World

Introducing Neo-Guardian™, a simple, secure, and reliable platform offering families a one-way, view-only window to their baby's bedside.

Neo-Guardian<sup>™</sup> helps reduce the burden of separation, strengthen the crucial bond between parent and child, and support your hospital's commitment to family-centered care.

### See Neo-Guardian in Action

Discover how our platform can enhance the family experience in your NICU.



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www.Neo-Guardian.com



Schedule a **Private Demo** 



# **Engineered for the Unique Demands of the Clinical Environment**

### **Platform Features**



#### Secure Live Video

A high-definition, 24/7 encrypted video feed delivered directly to the family's device.



#### **All-Condition Camera**

Equipped with high-resolution daytime optics and infrared (IR) night vision for a clear view in any lighting.



#### Secure Messaging Portal

A dedicated in-app communication channel for parents and care teams to share non-clinical updates securely.



### Clinical Privacy Mode

A one-touch feature for staff to temporarily pause the stream, ensuring patient privacy during procedures.



#### Role-Based Access Control

Primary users can invite extended family with view-only permissions, all managed through a secure dashboard.



### **Dedicated Parent Application**

An intuitive mobile and web application designed for families, providing easy access to the video stream, messages, and updates.

# A New Standard in Family-Centered Care

- Elevate Family Satisfaction: Positively impact satisfaction scores by providing a constant, reassuring visual connection to their infant.
- Reduce Burden on Clinical Staff: Free up valuable nursing time from repetitive phone updates, allowing staff to focus on hands-on care.
- Foster Parental Bonding: Empower parents and nurture the crucial bond that is foundational to long-term infant well-being.
- Strengthen Your Reputation: Showcase your NICU as a compassionate, innovative, and technologically advanced leader in a competitive market.



### **Engineered for the Clinical Environment**

Neo-Guardian is HIPAA-compliant, prioritizing patient privacy with end-to-end encryption and a one-touch privacy mode for staff. It is built on a reliable infrastructure to ensure consistent uptime. As a partner, we are committed to continually improving our platform based on your feedback.





