-eedback

Thank you

Thank you for your order. We've sent an email confirming your order to the registered email address prasadyadav.g@gmail.com. Please print a copy of this page for your records.

Your order details

Order date 17/01/2021

Order number BTCAAZZZZ02500443760

You don't need to be at home to sign for delivery.
You can track your order online at www.bt.com/ordertracking >

Information about your bill

Your BT bill will be paper-free

You'll be able to view your bills online by logging in at My BT with your BT ID. We'll send you an email when your bill is ready.

You can go online to view your bill within 48 hours of your service being provided.

Your home phone number

You're all set up to get a new landline number. Look out for it in the post – we'll be sending you a confirmation letter soon.

BT Email

Link your BT email to your new broadband account and you can easily access your emails with just your BT ID. You don't need to do anything yet, just look out for an email from us when your broadband is active.

Packages

Monthly

£24.99

£24.99

Hide details

Fibre Essential

This package includes:

- Stay Fast Guarantee
- Unlimited monthly broadband usage
- UK and Ireland call centres you will always speak to one of our team based in the UK & Ireland when you call us

Monthly prices and one off payments:

- £24.99 a month, then £32.99 from month 25
- £0 activation
- If you are having a new line installed, you will get a free line connection (which is usually £140)
- BT Home Hub included
- 24 month contract

Set up

Telephone directory listing Ex-directory

Personal

Contact details

Mr Raghavendra Varaprasad Yadav Gangadhari

07768721895

prasadyadav.g@gmail.com

Previous address Apartment 8

The Old Yard Woodway Lane

Coventry

CV2 2BF

CV3 1PA

Delivery

Activation date Your service will be activated on

29/01/2021
Delivery address
295 Signals Drive
Coventry

On the day contact number 07768721895

Delivery Instruction Leave out of sight and under cover

Billing and Payment

Your bill payment method Monthly Whole Bill Direct Debit

Billing delivery method Paper-free Broadband with Standard Line Rental Pay your bill by monthly or quarterly Direct Debit

• FREE postage and packaging

Phone	Monthly
Hide details	£0.00
Pay As You Go There's no need to pay for calls if you don't use your home phone. Each call costs 20p per minute, whether it's to a UK landline number or a UK mobile, day or night. Learn More >	£0.00
BT Call Protect BT call protect gives you the ability to identify and prevent nuisance calls by sending them to a junk voicemail service. You can retrieve messages by dialling 1572 from your home phone.	£0.00
Caller Display See who's calling before you answer.	£0.00
One off charges	One off
Hide details	£0.00
Smart Hub 2 The next generation of Smart Hub is our smartest hub yet and is future-proofed to help deliver fast wi-fi speeds throughout the home.	£0.00
Connection, Activation & Delivery (including discounts)	£0.00
Set up the kit yourself	£0.00
Total	
One-off charges	£0.00
Monthly cost including any offers	£24.99

Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit BT plc will notify you 6 working days in advance of your account being debited or as otherwise agreed. If you request BT plc to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by BT plc or your Bank or Building Society, you are
 entitled to a full and immediate refund of the amount paid from your Bank or Building Society.
- If you receive a refund you are not entitled to, you must pay it back when BT plc asks you to.

• You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.