Contact

yaelrbrown@gmail.com

www.linkedin.com/in/yaelrbrown
(LinkedIn)

Top Skills

JavaScript

Mean Stack

Cascading Style Sheets (CSS)

Certifications

A+

Yael Brown

Aviation Electrician at US Navy

San Antonio, Texas

Experience

US Navy
Aviation Electrician
August 2014 - Present
Jacksonville, Florida Area

Repair and maintain electrical, instrument and power systems of P8-A (Boeing 737-800) aircraft and associated avionic equipment. Assist in line operations, including inspection, launch, recovery of aircraft. Perform and document scheduled and unscheduled maintenance actions.

Enoch Office
Network Technician
February 2012 - August 2014 (2 years 7 months)
Timonium, MD

Repair, update, install multi-function copiers and printers on large to small business networks. Installing and verifying network services of multi-function copiers such as printing, scanning, faxing, and emailing. Provide remote support to customers over the phone, utilizing remote access. Unbox and pre-pare new Konica Minolta Bizhub machines for customers use, includes installing network cards, automatic document feeders and finishers.

Comcast
Customer Service Representative CAE Level III
March 2009 - February 2012 (3 years)
White Marsh, MD

Troubleshoot and document customer and company tech issues related to television, internet and phone. Set up and provision cable modems, set-top boxes and eMTA (Telephone gateway) for customer use. Monitor outages, and repairs.

Lockheed Martin
Warehouse Supervisor
August 2008 - March 2010 (1 year 8 months)
Annapolis Junction, MD

Apple
Call Center Representative
June 2005 - August 2008 (3 years 3 months)
Hunt Valley, MD

Education

University of Maryland University College
Bachelor's degree, Computer Science · (2015 - 2018)

Kaplan University
Bachelor's degree, Computer Systems Networking and
Telecommunications · (2011 - 2013)

freeCodeCamp
Full Stack Developement Certification, Computer Software
Engineering · (2017 - 2018)

TrainACE
CCNA · (2013 - 2013)