**MEMO**

To: Mike Smith

Director of IS Department

From: John Roberts

Date: 6/6/21

RE: EBOOKSHOP Database Table Maintenance Issue

The following is a description of maintenance issue with the critical business table – BOOKS.

The CRUD operations are done by 4 different IS programs causing maintenance headace, confusion and data integrity issues. Also, users need to modify java programs to accomplish the CRUD operations. This is creating serious issues with the CRUD program maintenance considerations. This is unacceptable.

We are requesting one menu driven IS program capable of performing the CRUD operations. This will eliminate our maintenance issue the CRUD java programs integrity.

We would like to get this done ASAP hopefully by the coming Friday – 6/11/21. We appreciate your understanding , cooperation and help.

Sincerely,

John Roberts

Director

ABC Manufacturing Company User Department