Gmail yagami <yagami.byte@gmail.com>

RE: Payment terminals

2 messages

Robotic Barista Machine - COFFEEBOTIC <sales@coffeebotic.com> Fri, Nov 7, 2025 at 7:09 PM
To: James Ivey <James.Ivey@csgi.com>, yagami <yagami.byte@gmail.com>

Hi James,

Forte sent us both terminals for testing, v400C & Dynaflex II Go.
I've Yagami here with us, our payment integration developer, and I believe you'd previously told me that Dex is going to be a more efficient solution for our robo barista modules paired with Dynaflex.
Question 1: If someone is using a debit card, which always requires a pin, how are they going to key it in when there's no keypad? Maybd on the self-ordering touchscreen kiosk!
Question 2: Would you be able to unlock our Dex account, so we can get going with the integration...somehow it got locked up/blocked by Forte.
James, any other suggestions for a smoother integration would be greatly appreciated.
Yagami, feel free to email in this group email with any questions.

Thank you,

Best regards | Saludos Cordiales | Meilleures salutations | Freundliche Grüsse

Neven Petrov, CSA
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-------- Original message --------
From: James Ivey <James.Ivey@csgi.com>
Date: 8/7/25 09:52 (GMT-05:00)
To: Robotic Barista Machine - COFFEEBOTIC <sales@coffeebotic.com>
Subject: RE: Payment terminals

Hi Neven,

It depends on what you need, and which integration method you want to use.

Both swipers are pretty much plug-n-play with Forte Checkout. You can set it up in Dex, or download the driver locally. Then when the modal pops up it looks for the swiper, finds it, and adjusts the modal accordingly.

If you're going with REST API to capture the initial transaction, it requires a fair amount of dev work. If you've never integrated with a card swiper it will take a bit of doing. But there are Magtek SDK's and Forte dev docs to assist.

If you need a keypad, go with the v400C.

If you don't need a keypad, go with the Dynaflex II Go.

Also, a lot of folks will use Forte Checkout to capture the initial payment, and REST for everything else (like voids, refunds, etc). Or you can use the Dex console for voids and refunds. Either way.

James Ivey

Solutions Engineer Sr.
T +1 303 200 3295

E james.ivey@csgi.com

From: Robotic Barista Machine - COFFEEBOTIC <sales@coffeebotic.com>
Sent: Wednesday, August 6, 2025 8:45 PM
To: James Ivey <James.Ivey@csgi.com>
Subject: RE: Payment terminals

Thank you, James.

Okay, what is the difference between the 2 you support and which one do you think will do better in our awning environment?

Best regards | Saludos Cordiales | Meilleures salutations | Freundliche Grüsse

Neven Petrov, CSA

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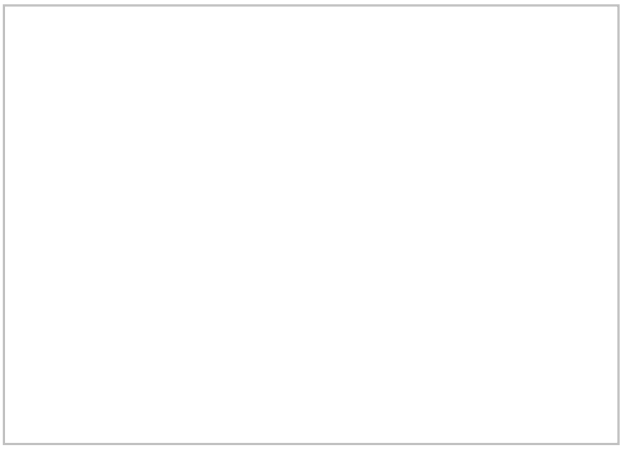

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-------- Original message --------

From: James Ivey <James.Ivey@csgi.com>

Date: 8/6/25 09:49 (GMT-05:00)

To: Robotic Barista Machine - COFFEEBOTIC <sales@coffeebotic.com>

Subject: RE: Payment terminals

Hi Neven,

The only credit card terminals you can use on our platform are the terminals we support, and you must purchase them from us.

That's because they are injected with a Forte proprietary encryption key, and they are configured with our merchant account settings.

James Ivey

Solutions Engineer Sr.
T +1 303 200 3295

E james.ivey@csgi.com

From: Robotic Barista Machine - COFFEEBOTIC <sales@coffeebotic.com>
Sent: Wednesday, August 6, 2025 1:56 AM
To: James Ivey <James.Ivey@csgi.com>
Subject: RE: Payment terminals

Hi James,

Thank you for the info.

Are there any other payment terminals that would be more suitable for outdoor use (under an awning and away from direct rain)...maybe the Verifone UX301/UX401 combo or the Magtek DynaWave. Cantaloupe seems to have the right product as well. The ones you recommended

we believe are still going to work by doing a bit of research online and considering the fact that they would not be exposed to direct rain ever...maybe sunlight some parts of the day.

I'd like to order a couple of the ones you suggest we go with and send to Korea for testing as soon as possible in preparation for placing our robo cafes inside the Atlanta Airport.

Please advise and thank you!

Best regards | Saludos Cordiales | Meilleures salutations | Freundliche Grüsse

Neven Petrov, CSA

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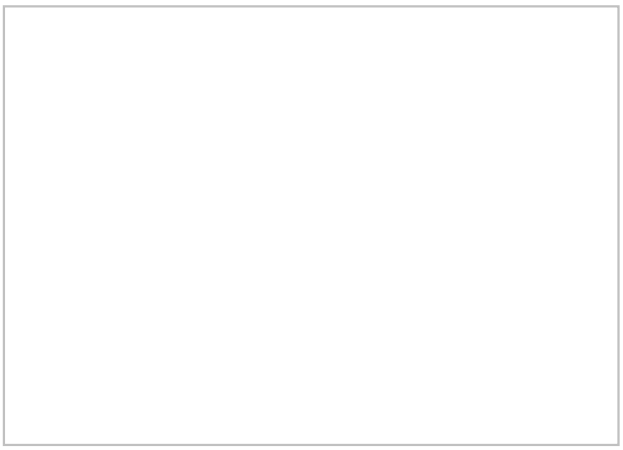

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-------- Original message --------

From: James Ivey <James.Ivey@csgi.com>

Date: 5/19/25 12:11 (GMT-05:00)

To: sales@coffeebotic.com

Cc: Rob Dean <Rob.Dean@csgi.com>, Bridget Conley <Bridget.Conley@csgi.com>

Subject: Great to meet you! and Solution recommendations

Hi Naveen,

Great meeting you on our call this morning.

You should soon receive an invite to our Dex console, which is our merchant portal and where you will generate the API keys needed for integration (basically a username/password)

Based on our conversation, I'm thinking you guys could start out with either Forte Checkout or REST API, coupled with our Magteck Dynaflex II Go or the Verifone V400c swiper. Forte Checkout with the Dynaflex would be the fastest integration to stand up, in my opinion.

The consumer walks up to the kiosk > selects his drink > Forte Checkout modal pops up > makes his payment > if approved the machine makes his drink.

If a refund or void is required the consumer calls Coffeebotic Customer Support and they log into Dex console where they can issue a void or a refund.

Forte Checkout (hosted payment modal):

https://developers.forte.net/forte-checkout-v2-auth/

REST API:

https://developers.forte.net/introduction-rest-api/

Dynaflex II Go swiper:

https://developers.forte.net/dynaflex2go/

Verifone V400c Smart Terminal (with keypad)

https://developers.forte.net/v400c/

That should get you started. Remember to ask your Developers to send us (Rob or myself) their static IP address when they are ready to start coding to our platform.

And let us know if you have any questions!

James Ivey

Solution Engineer Sr.

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www.Forte.net

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Robotic Barista Machine - COFFEEBOTIC <sales@coffeebotic.com> Fri, Nov 7, 2025 at 7:29 PM
To: yagami <yagami.byte@gmail.com>

Here's some dev doc assistance:

Dynaflex II Go:

https://developers.forte.net/dynaflex2go/

Magtek v400C:

https://restdocs.forte.net/#df07daff-0d53-42ba-a60c-80df1dc237a5

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