



#### A-Z Machine Learning using Azure Machine Learning (AzureML)

Hands on AzureML: From Azure Machine Learning Introduction to Advance Machine Learning Algorithms. No Coding Required.

★★★★ 4.3 (215 ratings) 1,597 students enrolled

Created by Jitesh Khurkhuriya Last updated 3/2018 Denglish English





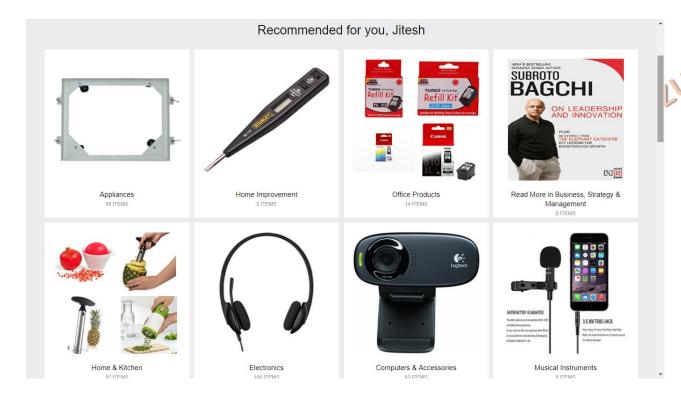
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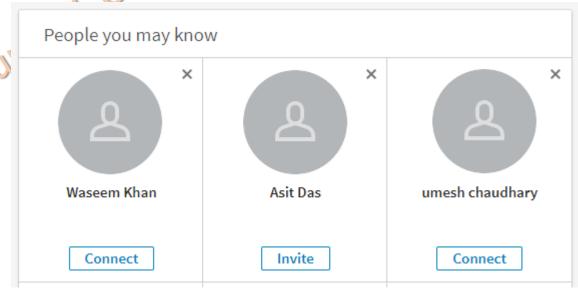
## AzureML Matchbox Recommender

@ litesh Khu

#### What is a Recommendation System?

"A recommender system or a recommendation system (platform or engine) seeks to predict the "rating" or "preference" that a user would give to an item."





#### **Everyday Recommendations**

Shopping

Restaurant
Your Features such
as Likes, Dislikes,
Taste, Style

Books

Travel

History of preferences or behaviour



Item Features such as Food, taste, product range etc



Friends, Family, Colleagues, Professors

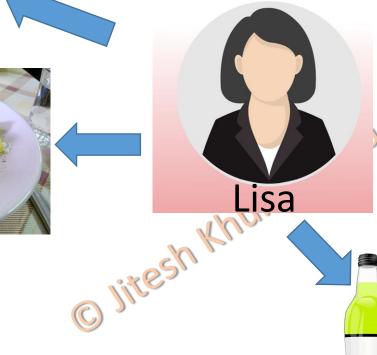


















Recommend

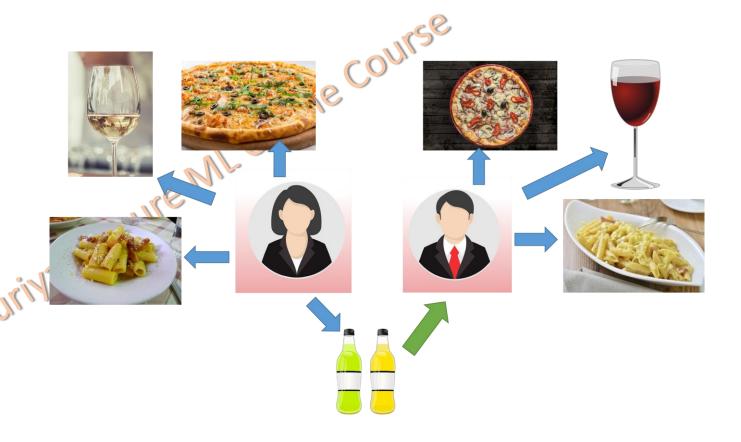
#### Types of Recommendation Systems

- Collaborative Filtering
- Content Based Filtering
- Hybrid Combination of the Collaborative and Content Based
- Popularity based Most bought, most watched, most downloaded, most heard

Analyse User behaviour, Activities and preferences

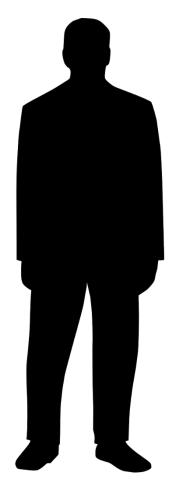
 Recommend based on similarity to other user

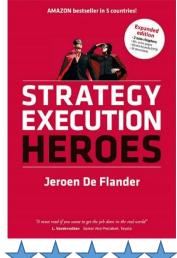
 People who agreed in the past will agree in the future, and that they will like similar kinds of items as they liked in the past.

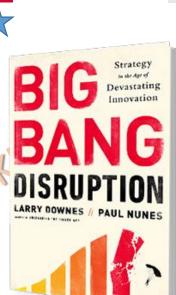


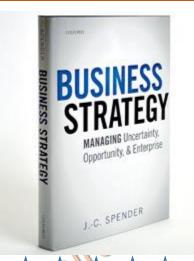
People who buy "x" also buy "y".

#### Content Based Filtering













Recommend

Recommend Items with similar content to the items user purchased and liked in the past.

#### **Business Problem**

A travel booking website books thousands of hotel rooms every day.

With such a huge growth, the task at hand is to improve the booking per customer by showing the best hotels as per the taste and preferences of the user.

#### Sample Set

- Hotel 1 Good Gym, Small Pool
- Hotel 2 Amazing Gym, No Pool
- Hotel 3 Great Gym, Small Pool
- Hotel 4 Basic Gym, Large Pool
- Hotel 5 No Gym, Large and Beautifully designed pool

#### **Item – Feature Matrix**

| Hotel   | Gym | Pool |
|---------|-----|------|
| Hotel 1 | 0.8 | 0.2  |
| Hotel 2 | 1   | 0    |
| Hotel 3 | 0.9 | 0.1  |
| Hotel 4 | 0.1 | 0.9  |
| Hotel 5 | 0   | 1    |

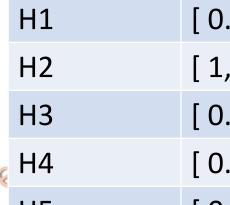
- John Prefers Gym over swimming pool
- Kavin Likes Gym more than pool
- Bill Needs a pool with basic Gym
- Frans A pool is a must compared to Gym

#### **User – Feature Matrix**

| User  | Gym | Pool |
|-------|-----|------|
| John  | 0.9 | 0.1  |
| Kavin | 0.8 | 0.2  |
| Bill  | 0.3 | 0.7  |
| Frans | 0   | 1    |

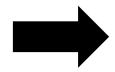
#### Creating Feature Vector

| Hotel   | Gym | Pool |
|---------|-----|------|
| Hotel 1 | 0.8 | 0.2  |
| Hotel 2 | 1   | 0    |
| Hotel 3 | 0.9 | 0.1  |
| Hotel 4 | 0.1 | 0.9  |
| Hotel 5 | 0   | 1    |



| Hotel | Feature Vector |
|-------|----------------|
| H1    | [ 0.8, 0.2 ]   |
| H2    | [1,0]          |
| H3    | [ 0.9, 0.1 ]   |
| H4    | [ 0.1, 0.9 ]   |
| H5    | [0,1]          |

| User  | Gym | Pool |
|-------|-----|------|
| John  | 0.9 | 0.1  |
| Kavin | 0.8 | 0.2  |
| Bill  | 0.3 | 0.7  |
| Frans | 0   | 1    |



| User | Feature Vector |
|------|----------------|
| U1   | [ 0.9, 0.1 ]   |
| U2   | [ 0.8, 0.2 ]   |
| U3   | [ 0.3, 0.7 ]   |
| U4   | [0,1]          |

#### Content Based Recommendation

| Hotel | Feature Vector |      | User | Feature Vector |
|-------|----------------|------|------|----------------|
| H1    | [ 0.8, 0.2 ]   |      | U1   | [ 0.9, 0.1 ]   |
| H2    | [1,0]          |      | 112  | [ 0.8, 0.2 ]   |
| Н3    | [ 0.9, 0.1 ]   |      | U3   | [ 0.3, 0.7 ]   |
| H4    | [ 0.1, 0.9 ]   |      | U4   | [0,1]          |
| H5    | [ 0, 1 ]       | AZUM |      |                |

- Which Hotels should be recommended to John (U1)?
- MAX (Uj \* Hi)

MAX (U1\*H1, U1\*H2, U1\*H3, U1\*H4, U1\*H5

MAX (0.74, 0.9, 0.82, 0.18, 0.1)

# Recommended Hotels in the order of preference

H2, H3, H1

#### Workflow of CF, (Wikipedia)

- A user expresses his or her preferences by rating items.
- Ratings can be viewed as an approximate representation of the user's interest in the corresponding domain.
- The system matches this user's ratings against other users' and finds the people with most "similar" tastes.
- With similar users, the system recommends items that the similar users have rated highly but not yet being
  rated by this user (presumably the absence of rating is often considered as the unfamiliarity of an item)

| User  | Hotel 1 | Hotel 2 | Hotel 3 | Hotel 4 | Hotel 5 |
|-------|---------|---------|---------|---------|---------|
| John  | 4       | 5       | ?       | ?       | 1       |
| Kavin | ?       | 5       | 4.5     | ?       | 1       |
| Bill  | 2       | 3       | ?       | 5       | 4       |
| Frans | 1       | ?       | ?       | ?       | 5       |

| User             | Hotel 1 | Hotel 2 | Hotel 3 | Hotel 4 | Hotel 5 |  |
|------------------|---------|---------|---------|---------|---------|--|
| John             | 4       | 5       | ?       | ?       | 1       |  |
| Kavin            | ?       | 5       | 4.5     | ?       | 1       |  |
| Bill             | 2       | 3       | ?       | 5       | 4       |  |
| Frans            | 1       | ?       | ?       | ?       | 5       |  |
| C litesh khurkhu |         |         |         |         |         |  |

| User              | Hotel 1 | Hotel 2 | Hotel 3 | Hotel 4 | Hotel 5 |  |
|-------------------|---------|---------|---------|---------|---------|--|
| John              | 4       | 5       | ?       | ?       | 1       |  |
| Kavin             | ?       | 5       | 4.5     | ?       | 1       |  |
| Bill              | 2       | 3       | ?       | 5       | 4       |  |
| Frans             | 1       | ?       | ?       | ?       | 5       |  |
| o litesh khurkhur |         |         |         |         |         |  |

| User  | Hotel 1 | Hotel 2 | Hotel 3 | Hotel 4 | Hotel 5 |  |
|---|---------|---------|---------|---------|---------|--|
| John  | 4       | 5       | ?       | 5       | 1       |  |
| Kavin   | ?       | 5       | 4.5     | ?       | 1       |  |
| Bill  | 2       | 3       | ?       | 5       | 4       |  |
| Frans   | 1       | ?       | ?       | ?       | 5       |  |
| The result of the state of the |         |         |         |         |         |  |

| User   | Hotel 1 | Hotel 2 | Hotel 3 | Hotel 4 | Hotel 5 |  |
|--|---------|---------|---------|---------|---------|--|
| John   | 4       | 5       | ?       | ?       | 1       |  |
| Kavin  | ?       | 5       | 4.5     | ?       | 1       |  |
| Bill   | 2       | 3       | ?       | 5       | 4       |  |
| Frans  | 1       | ?       | ?       | ?       | 5       |  |
| The stant of the s |         |         |         |         |         |  |

| User                               | Hotel 1 | Hotel 2 | Hotel 3 | Hotel 4 | Hotel 5 |  |
|------------------------------------|---------|---------|---------|---------|---------|--|
| John                               | 4       | 5       | ?       | ?       | 1       |  |
| Kavin                              | ?       | 5       | 4.5     | ?       | 1       |  |
| Bill                               | 2       | 3       | ?       | 5       | 4       |  |
| Frans                              | 1       | ?       | ?       | ?       | 5       |  |
| Which hotel to recommend to Kavin? |         |         |         |         |         |  |

| User                              | Hotel 1 | Hotel 2 | Hotel 3 | Hotel 4 | Hotel 5 |  |
|-----------------------------------|---------|---------|---------|---------|---------|--|
| John                              | 4       | 5       | ?       | ?       | 1       |  |
| Kavin                             | ?       | 5       | 4.5     | ?       | 1       |  |
| Bill                              | 2       | 3       | ?       | 5       | 4       |  |
| Frans                             | 1       | ?       | ?       | ?       | 5       |  |
| Which hotel to recommend to John? |         |         |         |         |         |  |

| User                               | Hotel 1 | Hotel 2 | Hotel 3 | Hotel 4 | Hotel 5 |  |
|------------------------------------|---------|---------|---------|---------|---------|--|
| John                               | 4       | 5       | ?       | ?       | 1       |  |
| Kavin                              | ?       | 5       | 4.5     | ?       | 1       |  |
| Bill                               | 2       | 3       | ?       | 5       | 4       |  |
| Frans                              | 1       | ?       | ?       | ?       | 5       |  |
| Which hotel to recommend to Frans? |         |         |         |         |         |  |

#### Recommendation Data Issues

Cold Start

• Same Scale Judgement



#### Cold Start

- Content based filtering constructs user profile before system can recommend
- Collaborative Filtering needs like-minded users for recommendations?
- Completely new profile or item
- Can be tackled using Hybrid recommendation

## Same Scale judgement

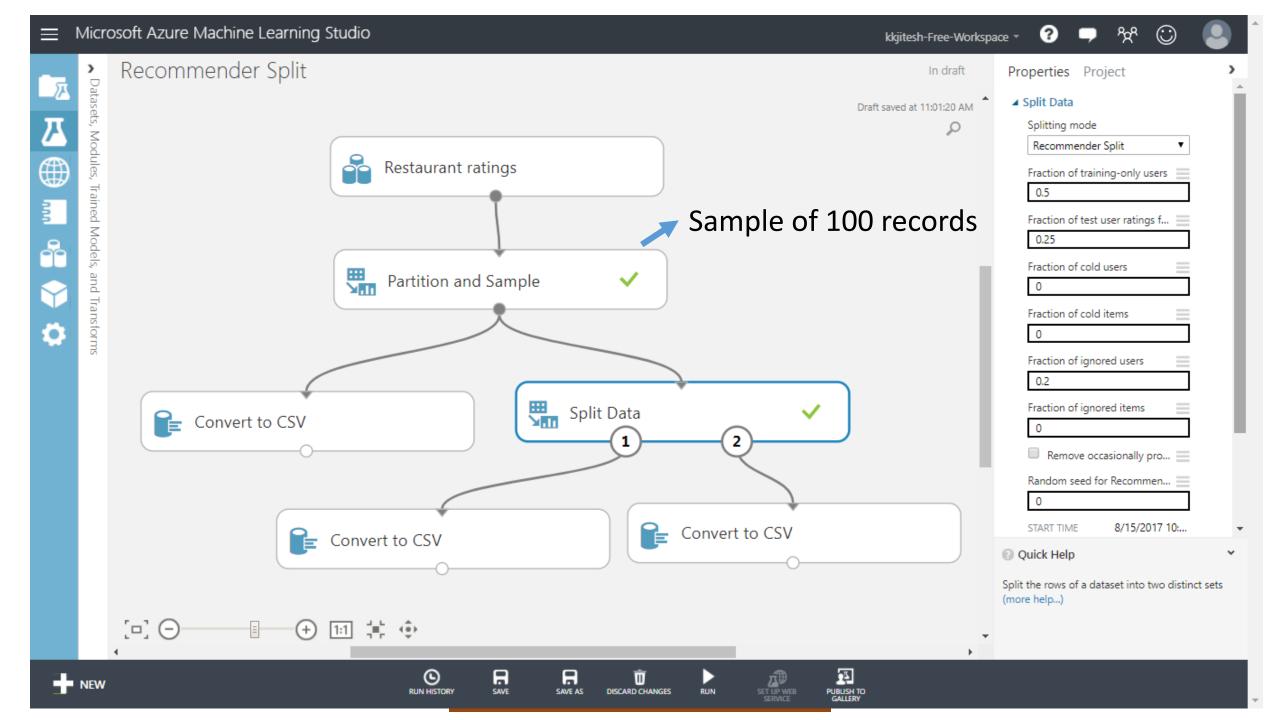
• A user rates all the items on a same scale

An item is rated on the same scale by all users

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#### Recommender Split

- Fraction of training only users Fraction of users assigned only to the training dataset. The rows would never be used to test the model.
- Fraction of test user ratings for training Portion of the user ratings that can be used for training.
- Fraction of cold users Cold users are users that the system has not previously encountered.
- Fraction of cold items Cold items are items that the system has not previously encountered.
- Fraction of ignored users Specify the percentage of users that should be ignored.
- Fraction of ignored items Specify the percentage of items to ignore.
- Remove occasionally produced cold items



## Sample Data Result

|        | Original (100) | )      |          |          | Split 1 (57) |       |        | Split 2 (24) |          |
|--------|----------------|--------|----------|----------|--------------|-------|--------|--------------|----------|
| userID | placeID        | rating | <b>*</b> | userID 🔭 | placeID      | ratin | userID | placeID      | rating 🖵 |
| U1031  | 132663         | 0      |          |          |              |       |        | Co           |          |
| U1031  | 132665         | 0      |          |          |              |       | 131    | 8            |          |
| U1031  | 132668         | 0      |          |          |              |       |        |              |          |
| U1068  | 132630         | 1      |          |          |              |       |        |              |          |
| U1068  | 132663         | 1      |          |          |              |       |        |              |          |
| U1068  | 132732         | 0      |          |          |              | 118   |        |              |          |
| U1068  | 132740         | 0      |          |          |              |       |        |              |          |
| U1068  | 135104         | 1      |          |          |              |       |        |              |          |
| U1093  | 132767         | 2      |          |          | No.          |       |        |              |          |
| U1093  | 134976         | 2      |          | " PON    |              |       |        |              |          |
| U1093  | 134996         | 2      |          | 1. Chen  |              |       |        |              |          |
| U1093  | 134999         | 2      |          |          |              |       |        |              |          |
| U1093  | 135001         | 2      |          |          |              |       |        |              |          |
| U1093  | 135011         | 1      |          |          |              |       |        |              |          |
| U1093  | 135013         | 2      |          |          |              |       |        |              |          |
| U1093  | 135019         | 2      |          |          |              |       |        |              |          |
| U1107  | 132584         | 2      |          |          |              |       |        |              |          |
| U1107  | 132660         | 2      |          |          |              |       |        |              |          |
| U1107  | 132733         | 2      |          |          |              |       |        |              |          |

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#### What is a Matchbox Recommendation System?

Recommendation system developed by Microsoft Research

Based on a the Hybrid Approach of Content and Collaborative filtering

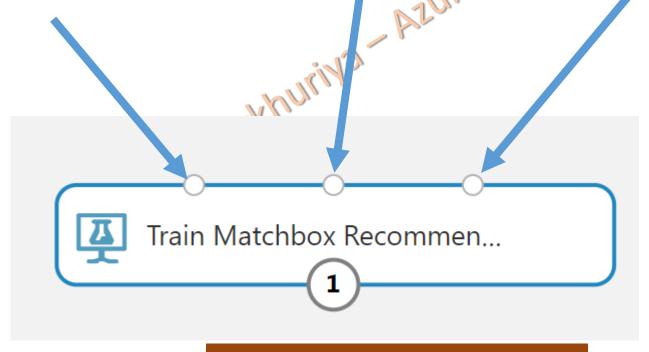
 Uses Train Matchbox Recommender and Score Matchbox Recommender Modules

• Train Matchbox Recommender reads a dataset of user-item-rating triples and, optionally, some user and item features.

#### Configuring Train Matchbox Recommender

- User-Item-Rating Data Prepare the data used for training, containing user-item-rating triples
  - First Column User Identifier
  - Second Column Item Identifier
  - Third Column Rating for the user-item pair

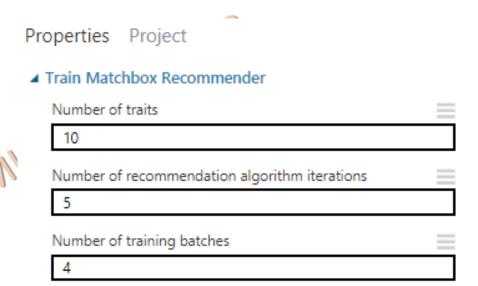
- User-Feature userID and the userfeatures
- Item-Feature itemID and the Itemfeatures



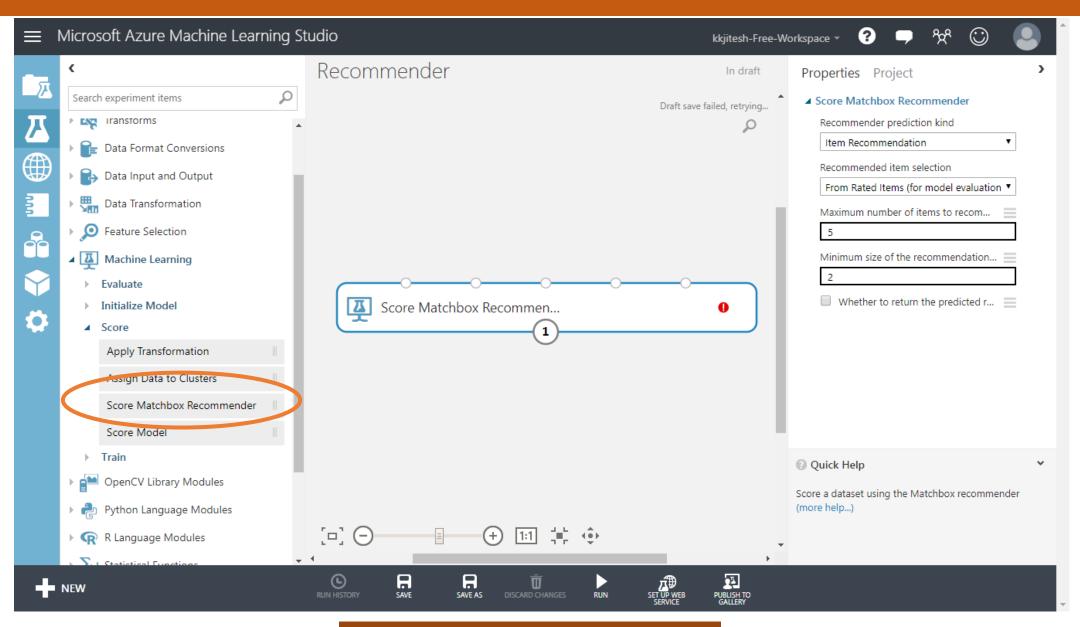
#### Parameters to Train Matchbox Recommender

#### Number of Traits

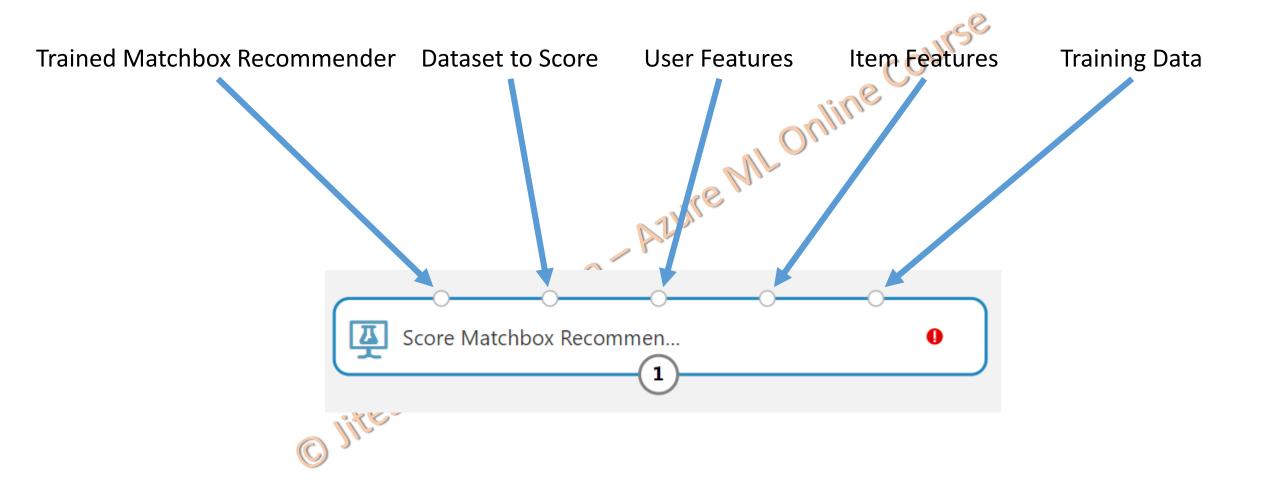
- How many traits to learn for each user and item
- Each feature is associated with a latent "trait" vector
- Number of recommendation algorithm iterations
  - how many times the algorithm should process the input data
- Number of training batches
  - Number of batches for dividing the data during training



#### Score Matchbox Recommender



## Input to Score Matchbox Recommender



#### Prediction Types

Predict Ratings

• Item Recommendation

Related Users

Related Items

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#### **Predict Ratings**

Rating predictions by a user

Input data must contain User and Item

• Does not require any parameter

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#### Item Recommendation

Users and Items as input

 Uses its knowledge about existing items and users

• Generates a list of items that will appeal to each user

| Recommender prediction kind  |   |
|--|---|
| Item Recommendation  | • |
| Recommended item selection   |   |
| From Rated Items (for model evaluation)                                      | • |
| Maximum number of items to recommend to a user                               |   |
| 5  |   |
| Minimum size of the recommendation pool for a single user                    |   |
| 2  |   |
| ☐ Whether to return the predicted ratings of the items along with the labels |   |

#### Related Users and Items

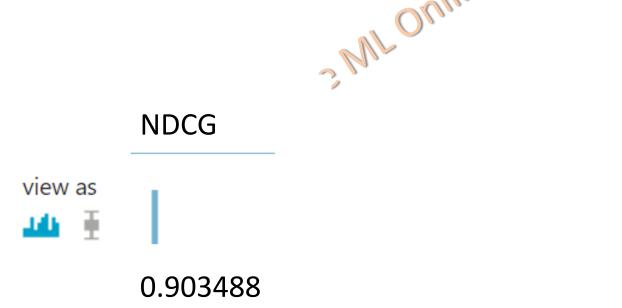
Can be used for "People like you" predictions

• Generate recommendations for users based on items that have already been rated

## Understanding the Recommender Result

For Item Recommendations

Normalized Discounted Cumulative Gain (NDCG)





#### Ranking Quality

#### Search Result

What is machine learning? - Definition from WhatIs.com

whatis.techtarget.com → Topics → AppDev → Programming ▼

Jun 24, 2017 - **Machine learning** is the field of study that gives computers the ability to learn without being explicitly programmed.

#### The 10 Algorithms Machine Learning Engineers Need to Know

www.kdnuggets.com/2016/08/10-algorithms-machine-learning-engineers.html ▼ Aug 8, 2016 - It is no doubt that the sub-field of **machine learning** / artificial intelligence has increasingly gained more popularity in the past couple of years.

#### Machine Learning | SAP - SAP.com

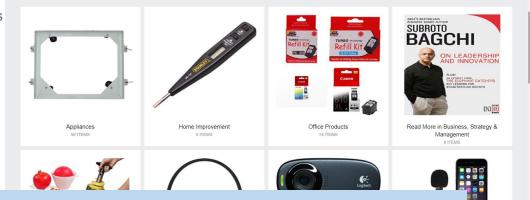
https://www.sap.com/india/trends/machine-learning.html ▼

Discover how AI, **machine learning**, and deep learning are powering a new breed of software that uses Big Data to drive radical changes to business.

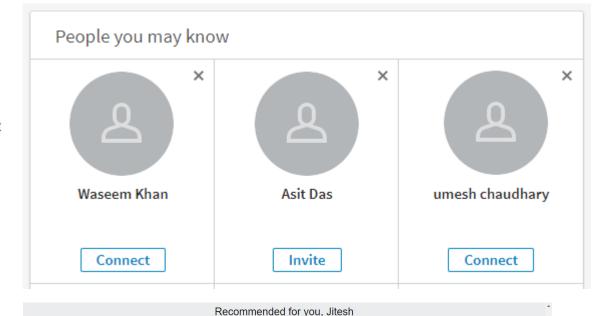
#### Machine Learning | edX

https://www.edx.org/course/machine-learning-columbiax-csmm-102x-0 ▼

Master the essentials of **machine learning** and algorithms to help improve learning from data without human intervention.



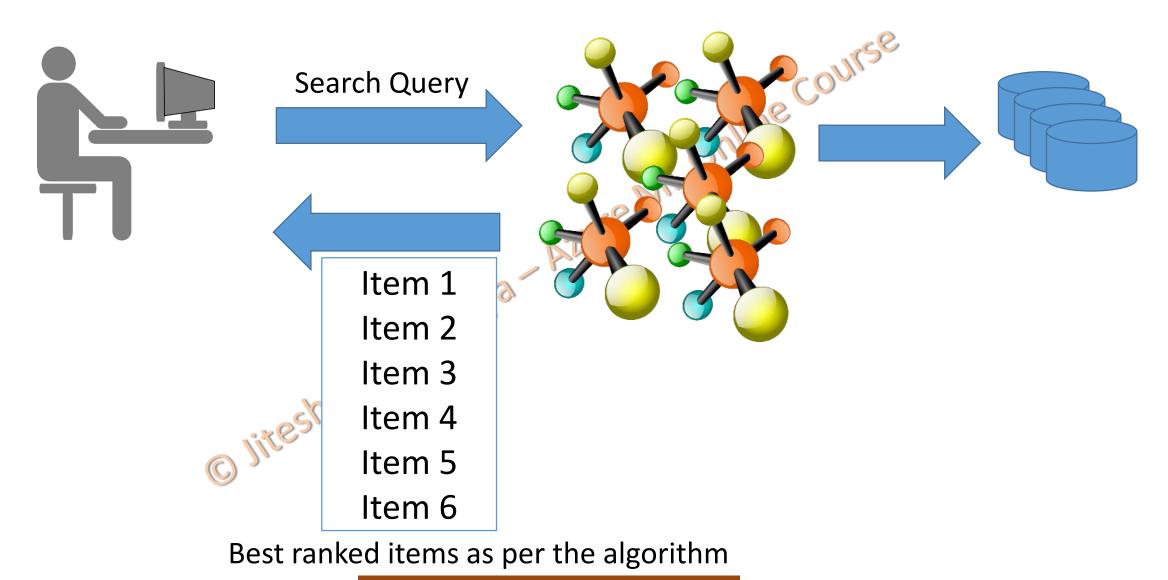
Electronics





The highest ranked item should result in highest gain.

#### Ranking Quality



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#### Discounted Cumulative Gain

Ranked items by the algorithms

Gain perceived by the user

$$CG = 4 + 3 + 4 + 0 + 1 + 2$$
  
= 14

|   |   |      |                         | reli                   |
|---|---|------|-------------------------|------------------------|
|   | i | reli | log <sub>2</sub> (i+1)1 | log <sub>2</sub> (i+1) |
| 1 |   | 4    | 1                       | 4.00                   |
| 2 |   | 3    | 1.585                   | 1.89                   |
| 3 |   | 4    | 2                       | 2                      |
| 4 |   | 05/1 | 2.322                   | 0                      |
| 5 |   | 1    | 2.585                   | 0.39                   |
| 6 |   | 2    | 2.81                    | 0.71                   |
|   |   |      | DCG                     | 8.99                   |

#### Ideal Discounted Cumulative Gain

Ideal Ranking by algorithm

11, 13, 12, 16, 15, 14

CG = 4 + 4 + 3 + 2 + 1 + 0= 14

Ideal Gain perceived by the user



4, 4, 3, 2, 1, 0

|   |   |      |                         | reli                   |
|---|---|------|-------------------------|------------------------|
|   | i | reli | log <sub>2</sub> (i+1)1 | log <sub>2</sub> (i+1) |
| 1 |   | 4    | 1                       | 4.00                   |
| 2 |   | 4    | 1.585                   | 2.52                   |
| 3 |   | 3    | 2                       | 1.5                    |
| 4 |   | 250  | 2.322                   | 0.86                   |
| 5 |   | 1    | 2.585                   | 0.38                   |
| 6 |   | 0    | 2.81                    | 0                      |
|   |   |      | IDCG                    | 9.27                   |

#### Normalised DCG

NDCG = 
$$\frac{DCG}{IDCG} = \frac{8.99}{9.27} \times 0.9697$$

Highly relevant documents are more useful than marginally relevant documents, which are in turn more useful than non-relevant documents

## Understanding the Recommender Result

Normalized Discounted Cumulative Gain (NDCG)





# Thank You and Have a Great Time.!!

@ litesh Khull