

Yago Fernández Pinilla

Computer Engineer

A Coruña, 10/02/1989

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*Computer Engineer seeking new challenges.
Looking for a position in a company where I can contribute
with my knowledge and experience. Always willing to learn
new things and taking the initiative.*

Education

2007–2013 **Computer Engineering**, University of A Coruña, Galicia, Spain.

Experience

Professional

2016–Present **Service Manager**, Jeppesen Systems AB (A Boeing Company), Göteborg, Sweden.

As part of the Customer Solutions and Support department, working closely together with our stakeholders and management team across the organization in an agile environment. Spending a significant part of my time in the following areas:

- Application management and advanced technical support for our operational products, in relation to the service level agreement(s).
- Assistance for the clients with knowledge injections, proactive problem solving and daily management of the production installation.
- Assistance for Product Management in interaction with customers to understand their proper challenges and needs, assuring the software features to be developed are relevant and will produce customer value.
- Undertake short term consultancy projects involving data analysis, processing and delivery of results, reports and recommendations.
- Assist with pre-sales/marketing and proposal work in areas of specific product knowledge.
- Participate in a 24x7 standby roster.
- Service Account Manager role for one of our customers.
- Train colleagues in several areas of expertise.

2014–2016 **Computer Engineer**, Gridcore AB, Göteborg, Sweden.

Part of the development team in the company, in charge of the design of different tools and programs in different programming languages for different environments. We are working with multinational customers in the High Performance Computing industry.

Detailed achievements:

- Design, code and debug applications in various software languages.
- Integrate software with existing systems.
- Collaborate with external and internal users to determine requirements and needs.
- Provide ongoing application support and troubleshooting.
- Investigate and test different tools to determine pros and cons for future use.

- 2013–2014 **Software Developer**, *Gridcore AB*, Göteborg, Sweden.
Once my thesis was finished, I started working in the company with an internship for several months.
- 2013 **Thesis worker**, *Gridcore AB*, Göteborg, Sweden.
- [Other](#)
- 2008–2013 **Water Sports Instructor**, *Several companies*, Galicia, Spain.
Sailing, windsurfing, wakeboard and water-ski instructor for kids and adults in a multicultural environment.

Master thesis

- title *"Enforcing Resource Usage Limits in a HPC-as-Service Cloud Platform"*
- supervisors Guillermo López Taboada, Ph. D. and Devarajan Subramanian, Ph. D.
- description Investigation and implementation of a flexible solution for the rogue processes handling problem present in queue systems when setting resource usage limits.
- qualification 9.5/10

Languages

Spanish	Native or bilingual proficiency	
Galician	Native or bilingual proficiency	
English	Full professional proficiency	<i>Certificate in Advanced English, University of Cambridge.</i>
Swedish	Beginner	<i>Currently attending classes.</i>

Computer skills

Languages	Java, Python, C++, C#, etc.	Scripts	Python, Bash, TCL
Databases	Oracle, Postgres, Cassandra	Software	Visual Studio, Netbeans, Eclipse
OS	Linux, Unix, Windows, OS X	CVS	Git, Mercurial, Subversion

Personal skills

Ability to work well both independently and within a team.
Strong communications skills (written & verbal) and active listening capabilities.
Escalation management and Continuous Improvement drive.
Excellent logic problem-solver.
Flexible and willing to learn new things.
Able to give the best result under pressure.
Self motivated.

Extra

Attended technical workshop during Security Conferences organized by CITIC.
Attended technical workshop organized by Torusware.
Attended course of LibreOffice.
Attended Rooted Con congress.
Implemented solution for charity associations in collaboration with University of A Coruña of map systems to help people without resources.
Collaboration in donation program of University of A Coruña.