

John Diaz

Frontend developer with a focus on
building accessible user digital experience

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Prince George, BC, Canada 

SUMMARY

I am looking for a full-time or part time Technical Support to hone my skills and become an IT Technician. I am a very passionate and eager person. I am highly motivated by continuous learning, with a strong passion for advancing my skills in technology, ensuring I stay current with the industry trends and innovations.

SKILLS

Programming Languages

HTML, CSS, Javascript
(ES2015+), TypeScript

Libraries & Frameworks

React, Tailwind CSS, Bootstrap,
Node.js, Next.js

Tools & Platform

Git, Github, Vercel, Render, Adobe
Design, Workbench, Figma, Netlify

RELEVANT EXPERIENCE

Safety Coord. & HR Assistant · NICC Hospital Dec 2020 – Oct 2023

- Assisted users facing technical difficulties by providing timely and effective support, often consulting user guides and technical manuals to research and implement the best solutions.
- Offered advice and training to users, helping them navigate and resolve challenges with software, hardware, and systems.
- Maintained an organized log of problems and solutions, making it easier for other technical support analysts to access and use this information.
- Designed visual presentations for employee trainings, orientations.
- Collaborated with the maintaining, updating, redesigning company website.
- Provide annual government reports for compliance on safety standards.
- Ensures the data quality and accuracy of the contracts.

WORK HISTORY

Shipper receiver · Kal Tire Feb 2024 – Present

- Receiving, inspecting, and verifying incoming shipments while ensuring accuracy to perfection and quality of items.
- Organizing and maintaining warehouse inventory increasing efficiency by 20% for front and back shop service completion. Proving our establishment is a one-stop shop.
- Conducting regular inventory counts and reconciling discrepancies for system accuracy.
- Coordinating with carriers and freight companies for outgoing shipments for ease of work for all parties.
- Maintained accurate records of incoming and outgoing shipments which satisfied companies and improved weekly shipment sales.
- Ensuring customer satisfaction with timely and accurate deliveries.

EDUCATION

Ateneo de Naga University 2015-2018

Bachelor of Science in Social Sciences

Specialization: Environmental Modelling & Software

Verified International Academic Qualification

World Education Services 2023