



Faculty of Engineering & Technology
Electrical & Computer Engineering Department
Comp 333, Data Base Systems
Phase 1 – Requirements Document
Pets & things Store Management System

Prepared by:

Name: Yahya Sarhan

Number: 1221858

Name: Mohammad Abu Adiya

Number: 1220270

Instructor: Bassem Sayrafi

Section: sec 2

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Project Scope and Description

The *Pets & Things Store Management System* is a desktop application designed for **Pets & Things Pet Store**, located in *Ein Musbah, Ramallah, Palestine*.

The store has two floors:

- The first floor sells products for both cats and dogs, such as food, treats, toys, and accessories.
- The second floor provides a cat hotel service, where customers can book rooms for their cats for a specific period of time. Each room in the hotel can accommodate **more than one cat**, depending on their **size** and **comfort level**.

The store is managed by **Mr. Mohammad Sarhan**, who runs the business with one employee in the morning and Owner in the evening. Currently, most tasks like recording sales, purchases, inventory, and bookings are done manually, which takes time and can cause mistakes. This project will create a simple digital system that helps manage everything in one place.

The system will help the store:

- Handle product sales and purchases
- Manage warehouse inventory and supplier records
- Manage cat hotel bookings and room availability
- Store customer, employee, and pet information
- Generate useful reports and summaries

Smart Feature Ideas

Area	Smart Feature Ideas
Reports	<ul style="list-style-type: none">- Total sales per day, week, or month- Best-selling products- Total revenue from the hotel- Product reorder suggestions
Inventory Automation	<ul style="list-style-type: none">- Automatically reduce product quantity after a sale- Notification for “Low stock” (e.g., when quantity < 10)
User Roles	<ul style="list-style-type: none">- Employee login (cashier, manager)- Different permissions (manager can edit, cashier can only sell)
Pet Tracking & Booking Details	<ul style="list-style-type: none">- When a customer books a hotel room for their cat, they must provide:<ul style="list-style-type: none">• Cat name, age, and breed• Food preferences and special care needs• Customer contact and emergency phone number- Track the number of cats currently staying in the hotel
Booking Management	<ul style="list-style-type: none">- View all bookings for a specific date- Show which rooms are occupied or free- Prevent double booking
Printable Documents	<ul style="list-style-type: none">- Print invoices for product sales- Print booking confirmations for hotel guests
Search & Filters	<ul style="list-style-type: none">- Search for products by name or category- Filter bookings by date or customer

Bonus Features

These extra features can make the system more advanced and professional if time allows:

- Dashboard page showing total sales, available rooms, and low-stock alerts
- Search bar to quickly find customers or products
- Login and password system for security
- Charts and graphs for reports (sales trends, booking activity)
- Email or message notification for booking confirmations or reminders

The *Pets & Things Store Management System* will be developed as a **desktop application using Python and MySQL**, with a simple interface that both employees can use. It will improve daily work, save time, and make managing the business easier and more reliable.

Client Information

Client Name: Mohammad Sarhan

Business Name: Pets & Things Store

Location: Ein Musbah, Ramallah, Palestine

Contact Information:

Phone: 0599597959

Email: petstore.pal@gmail.com

Business Description:

Pets & Things Pet Store is a medium-sized pet shop located in Ein Musbah, Ramallah. The store sells a wide range of products for both cats and dogs, including dry food, wet food, treats, toys, accessories, and litter boxes. It also offers a cat hotel service on the second floor, where customers can book rooms for their cats for short or long stays.

The store's warehouse is located in the same building, allowing easy management of inventory and restocking. The business is managed by Mr. Mohammad Sarhan, who works the evening shift, while one employee covers the morning shift. The store aims to provide quality pet products and comfortable hotel services for cats while maintaining good customer relationships.

System Requirements and Entities

1.System Modules

The *Pets & Things Store Management System* will include several main modules. Each module will handle a specific area of the store's daily operations.

Module	Description
Sales Management	Records product sales, tracks daily revenue, and updates stock automatically when a sale is made. It also allows refunds for returned products and adjusts stock accordingly.
Purchases Management	Tracks products purchased from suppliers and updates the warehouse stock.
Warehouse Management	Manages product quantities, categories, and stock levels inside the store's warehouse.
Cat Hotel Management	Handles room bookings, pet and customer details, check-in and check-out times, and automatically calculates the total amount due when a customer checks out. If a booking is cancelled before the cat stays any night, the system allows a full refund.
Employee Management	Stores employee information such as name, role, and work shift. The system also tracks employee check-in and check-out times and calculates their daily salary based on their working hours.
Reports and Statistics	Generates reports such as total sales, hotel revenue, best-selling products, and stock alerts.

2. Main Entities and Relationships

The database will include several entities that represent different parts of the store and its operations. Each entity will have its own attributes, and relationships will connect them (for example, one pet can have many bookings).

Entity	Description	Example Attributes
Employee	Staff members who manage sales or hotel services. The system stores their personal details, shift times, and daily salary.	EmployeeID, Name, Role, CheckInTime, CheckOutTime, HoursWorked, DailySalary
Supplier	Companies that supply products to the store.	SupplierID, Name, Contact, Address
Product	Items available for sale.	ProductID, Name, CategoryID, Price, Quantity
Category	Product type classification (e.g., food, accessories).	CategoryID, CategoryName
Warehouse	Information about stored products.	WarehouseID, Location, Capacity
Sale	Sales transactions recorded in the system, including refund status if a product is returned	SaleID, Date, TotalAmount, RefundStatus
SaleItem	Details of each product sold in a sale.	SaleID, ProductID, Quantity, UnitPrice
Purchase	Purchases from suppliers.	PurchaseID, SupplierID, Date, TotalCost
PurchaseItem	Details of products purchased from suppliers.	PurchaseID, ProductID, Quantity, CostPerUnit
HotelRoom	Rooms available for the cat hotel. Each room can host more than one cat, depending on their size and comfort.	RoomID, RoomType, Capacity, PricePerNight, Status
Pet	Information about customer pets.	PetID, Name, Breed, Age, FoodPreference
Booking	Cat hotel bookings made by customers. The system records all booking details and allows refunds if the cat does not stay any night.	BookingID, PetID, RoomID, StartDate, EndDate, TotalCost, RefundStatus, EmergencyContact

Technologies to Be Used

The *Pets & Things Store Management System* will be developed as a **desktop application**. It will use modern tools and technologies that make the system efficient, easy to use, and suitable for managing store operations.

Component	Technology / Tool	Description
Database	MySQL	Used to store all data about products, sales, purchases, employees, and hotel bookings.
Programming Language	Python	The main language for building the system. It will be used to create the application logic and connect with the MySQL database.
GUI Framework	Tkinter	Provides a simple and user-friendly desktop interface for employees to interact with the system.
Database Design Tool	MySQL Workbench	Used to design the database schema, ER diagram, and relationships between tables.

Sample Queries

Sales & Revenue

1. Show total sales for a specific **day**.
2. Show total sales for each **week** (grouped by week).
3. Show total sales for each **month** (grouped by month).
4. List the **best-selling products** (by total quantity sold).
5. Show **total sales per product category**.
6. Show **days where sales exceeded** a chosen amount (e.g., 500 ILS).
7. List **refunded sales** with date, product(s), and amount.
8. Calculate **net sales** for a date range (**total sales – refunded amounts**).

Hotel & Bookings

9. List **all available hotel rooms** (status = available).
10. Show **all bookings between two dates**.
11. Show **which rooms are occupied/free** on a chosen date.
12. List **cats currently staying** in the hotel **today**.
13. Show **total revenue from hotel bookings** for the current month.
14. Show the **total number of bookings per room** (room popularity).
15. List **refunded hotel bookings** (bookings cancelled before any night stayed), with reason/date/amount.
16. Calculate **net hotel revenue** for a date range (**booking charges – booking refunds**).

Inventory & Purchases (Warehouse)

17. List all products in the “**Food**” category.
18. Show all products with **quantity < 10** (low-stock alert).
19. List products that were **restocked in the last 7 days** (from purchases).
20. Show **total purchase amount per supplier** (sum of purchases).

Summary

The *Pets & Things Store Management System* is designed to help **Pets & Things Pet Store** manage all its daily work in one easy system. It replaces manual records with a digital solution that saves time, reduces errors, and improves organization.

The system will manage product sales, purchases, warehouse inventory, hotel bookings, and employee records. It also supports **refunds** for returned products or cancelled hotel bookings. Employees will be able to check in and check out, and the system will calculate their **daily salary** automatically.

Reports will help the owner understand how the business is performing, including total sales, hotel revenue, best-selling products, and stock levels. The system also keeps track of low-stock products, pet information, and booking details such as customer contact and emergency numbers.

This project will be developed as a **desktop application using Python and MySQL**, providing a simple and friendly interface for both employees. In later phases, the system will be expanded with a detailed **ER diagram**, a **database design**, and a **working prototype** that connects all modules together.

The final goal of the project is to give the store owner, **Mr. Mohammad Sarhan**, a complete and reliable management system that makes running the store easier, faster, and more accurate every day.