# **Timmy Chung**

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### **About Me**

A seasoned software engineer specializing in enterprise-level systems and performance optimization, with **3 years of hands-on** experience. Focused on building systems and automating deployments in **high-concurrency environments**, I have spearheaded complete architecture implementations from the ground up —leveraging data-driven problem-solving to consistently enhance system stability and efficiency

### **Technical Skills**

### **Cloud Services**

- **AWS**: S3, RDS, EC2
- GCP: Cloud Storage, Cloud SQL, Compute Engine
   Experience includes file storage, database deployment, environment setup, and auto-scaling configurations.

## **Backend Development**

- Languages: Java (primary), Node.js, Python (basic)
- · Proficient in RESTful API design, modular architecture, and system design planning.

# Frontend Development

- Frameworks: Vue.js (2 / 3), React
- Familiar with **responsive web design (RWD)** and frontend layout techniques, with full-stack integration experience.

# **DevOps & Deployment Automation**

- Containerization: Docker, Docker Compose, Docker Swarm
- CI/CD: Jenkins, GitLab CI
- Experienced in writing **Shell / Batch scripts** for automated deployments and maintaining end-to-end CI/CD pipelines.

# System Monitoring & Log Analysis

- Elastic Stack: Elasticsearch, Logstash, Kibana
- Prometheus: Service and system metric monitoring
- JConsole: JVM performance and resource tracking
   Skilled in monitoring system integration and diagnostics, effectively supporting system stability and issue tracking.

# Work Experience

# Software Engineer

Onework Co., Ltd. • Aug 2024 - Apr 2025

#### **Project-Based System Development**

PDS-Connected IoT Platform (End-to-End Independent Development)

ONEWORK
One Platform

- Designed backend architecture and implemented features including API development, performance testing (JMeter, Postman), Dockerized deployment, and Jenkins-based CI/CD pipeline.
- Managed over 30 proxy units, each handling 10,0000+ sensors, 1,0000+ devices, and 500+ equipment, ensuring real-time data processing and frontend visualization.
- Optimized **JVM performance** and WebSocket handling to process high-frequency payloads (optical image streaming every 500ms, multi-proxy sensor updates within 1s).
- Reduced equipment query latency from **64 seconds to under 95 milliseconds**.
- Addressed mobile server data synchronization challenges under low bandwidth (54 Kbps)
  environments.
- Applied **Observer** and **Singleton patterns** to decouple modules and implement real-time state propagation.

#### Cathay FM-Server Refactoring Project (Architecture & API Design)

- Led the transition from a monolithic architecture to a **modular**, **distributed system** (Portal Server + multiple FM services).
- Collaborated with PMs to design system architecture diagrams and refactor legacy functionality for improved scalability and maintainability.
- Handled **80M+ annual IoT records**, integrating **Kafka** and **local message tables** for reliable synchronization and compensation in high-load scenarios.
- Resolved real-time synchronization and broadcast performance across multi-building environments using WebSocket.

#### FarEasTone HEMS-Server (Independent Development)

- Developed a residential energy management system with scheduled data processing and Redisbased multi-level caching (by year, month, week, day).
- Designed complete API layers and integrated **crontab scheduling** to handle time-series IoT data aggregation and statistics.

## Product-Oriented Platform Development

#### IoT-Service: Centralized IoT Module Framework

- Consolidated common logic and schema across internal IoT projects into a unified service platform.
- Implemented configurable alert workflows using Strategy, Chain of Responsibility, and Template Method patterns.
- Built reusable **CRUD components** (Controller / Service / DAO) and packaged them as a **Spring Boot Starter** for cross-project adoption.
- Deployed artifacts to an internal **Nexus repository** to support modular reuse and version control.

#### Line-Service: Internal Notification Module

- Developed a reusable wrapper for the **LINE Messaging API** to replace the deprecated LINE Notify service.
- Enabled simple configuration (Channel Token + Group ID) to quickly integrate real-time group notifications via API.

# Core Technologies & Tools

Spring Boot, PostgreSQL, Redis (Pub/Sub), InfluxDB, Kafka, RabbitMQ, WebSocket, MongoDB, Elasticsearch, MinIO, Jenkins, Docker, JMeter, Postman, Node.js, Shell / BAT scripting, JConsole

## Software Engineer

**ESound Technology Co., Ltd.** — Taipei, Taiwan

Sep 2023 - Feb 2024

#### • Full-Stack Development & Maintenance

Independently led full-stack development and ongoing maintenance for the *Child Placement and Tracking System*, including feature enhancements, bug fixes, performance tuning, and system deployment. Covered end-to-end development from backend logic to frontend UI.

#### Technology Stack & Integration

Backend built with **Spring MVC**, database systems included **Oracle** and **MySQL**. Frontend technologies used: **jQuery**, **Thymeleaf**, **Bootstrap**, and **CSS**.

Designed and optimized **Oracle Procedures**, **Functions**, **Schemas**, **Tables**, and **Indexes** to significantly improve query performance.

#### • System Performance & Security Enhancements

Integrated **SonarQube** for static code analysis, enhancing code maintainability and system security. Developed **Shell and Python automation scripts** to streamline deployment and testing processes, increasing development efficiency.

#### • Cross-Department Collaboration & User Support

Worked directly with social service personnel from various municipalities to understand real-world usage challenges and provide prompt solutions including bug resolutions, UI refinements, and user experience improvements.

#### · Support for Additional Systems

Assisted in maintaining other related systems, such as the Adoption Management System, contributing to development, integration, and system testing to enhance overall system reliability and maintainability.

# Software Engineer

**Hitrust Technology Co., Ltd.** — Taipei, Taiwan

Aug 2022 - Sep 2023

#### **Project Highlights**

#### • Veri-id System Refactoring & Feature Expansion

Led module refactoring and integration, including SSO-based permission design, approval mechanisms, custom report exports (Excel/PDF), and third-party API integration.

Resolved integration bottlenecks and enhanced overall system modularity and maintainability.

#### ACS / 3DS System Optimization & Asynchronous Architecture

Refactored the transaction query module by applying **indexing and table partitioning**, reducing query time from 30 seconds to under 3 seconds.

Integrated **RocketMQ** to handle asynchronous transaction writeback, significantly improving system stability and scalability.

Developed and executed data migration scripts to transition from Oracle to MySQL.

#### • Test Automation & Efficiency Improvement

Created automated test modules using **Selenium**, replacing manual testing and reducing testing time by over **50%**.

#### • Bank of Communications / SeaMoney Testing Support

Refactored legacy code from **JPA to MyBatis**, ensuring better testability through comprehensive unit tests. Collaborated with the Shanghai team to define **test workflows and documentation**, ensuring consistency and test quality.

## Technology Implementation & DevOps

#### • Infrastructure & DevOps Automation

Built and maintained development and deployment infrastructure using **Dockerfile**, **Docker Compose**,

Portainer, Docker Swarm, ELK Stack, and SonarQube.

Integrated and optimized **GitLab CI/CD pipelines**, enabling automated and streamlined deployments.

Monitoring & Observability

Implemented real-time system and service monitoring dashboards using **Prometheus** and **Grafana**.

· Security & Code Quality Assurance

Used **SonarQube** for static code analysis to enforce code quality and consistency.

Conducted regular vulnerability scanning and dependency upgrades to enhance system security.

### **Cross-Team Collaboration & Technical Support**

- Worked closely with **PMs, AI engineers, technical leads, clients, and offshore teams** (Shanghai, Beijing) to ensure project alignment and delivery.
- Temporarily dispatched to Beijing for on-site technical support, demonstrating strong adaptability and cross-functional communication skills.

# **MIS Specialist**

**EverBiz Industrial Co., Ltd.** — Taipei, Taiwan

Apr 2016 - Dec 2016

Automated Reporting & Workflow Optimization

Developed **Excel VBA scripts** to automate the generation of departmental reports and analytical charts, significantly reducing manual effort and improving data processing efficiency.

Internal Account and Access Management

Supported the IT team in managing employee accounts, system access, and device configurations, ensuring data security and proper access control across the organization.

VBA Tools & Automation Script Development

Created multiple **custom VBA tools** for data cleansing, report generation, automatic data comparison, and routine task automation, streamlining daily operational workflows.

• Internal Monitoring & Attendance Automation

Contributed to the development of **internal surveillance software** and an **automated employee check-in system**, improving administrative efficiency and attendance tracking.

### Education

# Tamkang University of Science and Technology

**B.B.A.** in Information Management

2016 - 2021

Actively pursued IT skills during university, earning certifications including CCNA, MTA, and TQC Java. Developed a strong interest in Java, leading to in-depth study of language design and practical application. Successfully transitioned into the industry as a Java software engineer, applying academic knowledge to real-world development.

# **Technical Skills**

# **Backend Development**

- Languages / Frameworks: Spring Boot Framework, Java, Python, Node.js
- Data Access: JPA, MyBatis
- Design Patterns: Observer Pattern, Strategy Pattern, Chain of Responsibility, Template Method, Singleton

# Frontend Development

• Markup & Styling: HTML / CSS, Bootstrap

- Languages / Libraries: JavaScript, jQuery, Vue.js, React.js
- Real-time Communication: WebSocket, LINE Messaging API

## Databases & Storage

- Relational Databases: PostgreSQL, MySQL, Oracle
- NoSQL / Time-Series Databases: Redis, InfluxDB, MongoDB, Elasticsearch
- Object Storage: MinIO

# **Cloud & Deployment**

- Cloud Platforms: AWS, GCP
- Containerization: Docker, Docker Swarm
- Deployment / Automation Tools: Jenkins, Shell Script, BAT Script

## Monitoring & Analysis

- Monitoring Tools: Grafana, Prometheus, Kibana, JConsole
- Logging & Alerting: ELK Stack (Elasticsearch, Logstash, Kibana)

## Middleware & Real-Time Processing

• Message Queues / Messaging Platforms: Kafka, RabbitMQ, Redis Pub/Sub

## **Version Control & Collaboration**

• Git, SVN, Nexus Repository

# Languages

- Chinese Native / Bilingual Proficiency
- **English** Advanced Proficiency