

Happiest Minds Technologies Ltd

Template-SOW FMB without MSA

Statement of Work for Invoice Processing Automation for Purchasing Department Fixed Monthly Billing without MSA

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STATEMENT OF WORK

This Statement of Work	("SOW") is effective from	and is entered into
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BETWEEN

Party 1:						
[party 1]	with	its	principal	office	located	at
("the Client").						

AND

Party 2:

[party 2] (formerly known as Happiest Minds Technologies Private Limited), a public limited company incorporated under the provisions of the Companies Act, 1956, and having its registered office at #53/1-4, Hosur Main Road, Madivala (Next to Madivala Police Station), Bangalore 560068, Karnataka, INDIA ("Happiest Minds")

WHEREAS, Happiest Minds is engaged in the business of providing services in relation to strategy consulting and software design and development.

WHEREAS, Client has requested that Happiest Minds perform Services (defined below) for it.

NOW THEREFORE, for and in consideration of the mutual agreements and covenants hereafter set forth, the parties hereto agree as follows

1. Commercial and Technical terms

1.1.Detailed description of the Services covered by the SOW and the exclusions

Automate mailbox to download invoices into pre-defined folders, Extract relevant data from around 12 different invoice templates, Match PO number in Sage application and raise exception for manual processing, if no PO match, If PO matches, enter invoice details in Sage application, Send status email to SME for each invoice processed.

1.2.Deliverables and its Specifications

The following deliverables ("Deliverables") will be prepared by the Happiest Minds project team during the course of this SoW.

<Deliverable and its Specifications>

#	Deliverable	Owner	Details	Acceptance Required from the Client
1	Detailed Project Plan	Happiest Minds	This document details out the work breakdown structure (WBS) and milestones with target dates and owner. Also, this plan would include expected completion dates for all the dependencies that need to be completed by Client.	<yes no=""></yes>
2	Updated Requirements Document	Happiest Minds	This document will capture updates made to the existing Business Requirements Document.	<yes no=""></yes>
3	Static HTML Prototype (User Interface)	Happiest Minds	The static HTML prototype will depict the user interface of the application.	<yes no=""></yes>
4	Solution Architecture	Happiest Minds	This document will capture the architecture considerations, approach, and solution architecture definition	<yes no=""></yes>
5	System Test cases Document	Happiest Minds	This document will capture the test scenarios and test cases for all the functional capabilities that will delivered	<yes no=""></yes>
6	Tested Code (Application)	Happiest Minds	The application that is ready for user acceptance testing.	<yes no=""></yes>

1.3. Key Assumptions and Responsibilities

To facilitate the smooth delivery of this engagement, the following assumptions and dependencies to be explicitly documented Nanonets and Microsoft Power Automate licenses will be procured by RMC team and will be made available before the start of development, RMC team will provide access to developer/project team for virtual machines and access to any other software/application required to create this automation, Known and unknown exceptions in Sage paperless application like document already existed, invoice is in process by OCR, PO not found, document not found, Invoice amount mismatch, Invoice data mismatch or empty etc, Bot will follow FIFO method for processing job packages from mailbox.

<Mention all the assumptions that were made during and to kick start the project>

< Elaborate the Roles and Responsibilities of Happiest Minds>

< Elaborate the Roles and Responsibilities of the Client>

Ex: Please fill the details about the Working location, Infra Requirements, Software, Hardware tools, Work timings (shift timings), Travel Details about the Expenses like transportation, conveyance and other incidentals.

1.4.Project Team Staffing

Happiest Minds team will be based out of Happiest Minds office in India.

Role of the Resource	Skill Category	Team Size	Start Date	End Date
Test Lead	<selenium></selenium>	<2>	1-Jan-2016	31-MR-2016

Name	Designation
Name of the SPOC from Client	<mention and="" client="" designation="" from="" name="" of="" person="" responsible="" the=""></mention>
Name of the SPOC from Happiest Minds	<mention and="" designation="" from="" happiest<="" name="" of="" p="" person="" responsible="" the=""></mention>

Minds>

In order to successfully execute the project, it is also important that members for various levels of escalation are identified both from Client and Happiest Minds.

Level of escalation	Happiest Minds	Client
First Level of escalation	<name manager="" of="" project="" the=""></name>	<name manager="" of="" project="" the=""></name>
Second level of Escalation	<name delivery="" manager="" of="" the=""></name>	<name engagement="" manager="" of="" the=""></name>
Third Level of Escalation	<name delivery="" head="" of="" the=""></name>	<name delivery="" head="" of="" the=""></name>

1.6. Fees and pricing assumptions

The monthly fees for this engagement will be as given below.

The cost is exclusive of all levies and taxes that might be applicable including service taxes, sales taxes etc., The cost is exclusive of all the hardware, software licenses costs, Any travel requirement to RMC locations will be billed separately (including travel, per diem, lodging, boarding).

Description	Amount in <currency></currency>
Professional Services Fee	
Travel, Accommodation etc.	
Total	

The fees mentioned above is exclusive of any applicable taxes. The same will be charged to Client at actuals at the time of submitting the invoice.

The above mentioned fees does not include:

- 1. Fees for services that are not considered in the scope of work
- 2.Cost of hosting infrastructure like Hardware, Operating System, Tools and Database
- 3. Taxes as applicable

Cost of delays in project execution due to unavailability and / or lack of readiness of the Client personnel. Such costs would need to be mutually agreed and charged to Client through the Change Control process.

1.7. Any other terms and conditions

All payments are due Next 30 days from the date of invoice.

2. General Legal Terms

- **2.1.** During the term of this SOW and for one (1) year thereafter, neither party shall solicit, directly or indirectly, any employee of the other party who was involved in the provision or receipt of the services. This clause shall not restrict a party from hiring employees of the other party who apply unsolicited in response to a general advertising or recruitment campaign.
- 2.2.In no event, will either party be liable to the other for any indirect, special, consequential, punitive or incidental damages or loss of revenue, loss of data or loss of business or profits, however caused, even if advised of the possibility of such damages and the maximum aggregate liability (whether in contract, tort (including negligence and willful misconduct)) of either party to the other, regardless of the form of claim, shall be limited to the aggregate fees paid or payable to Happiest Minds by the Client under the SOW in the preceding twelve months of the event giving rise to such claim.
- **2.3.**Neither party shall, without the express written consent of the other, make public or otherwise directly or indirectly reveal the contents or existence of this SOW or any confidential information exchanged between parties except to their employees/consultants/advisors who shall undertake a similar duty of confidentiality.
- **2.4.**This SOW shall be construed and governed by the laws of India.

IN WITNESS THEREOF, the parties hereto have caused this SOW to be duly executed by their authorized representatives as of the effective date written above.

Signature

Happiest Minds Technologies Limited

(CLIENT)

Signature

Print Name:	Print Name	
Title:	Title	