# **CHRISTIAN SEIDEL**

28 years old data driven, yet creative mind.

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**P** Berlin



### **EXPERIENCE**

## **Growth Marketing & Product Manager**

#### skalierbar.io (Freelance)

**1** 08/2017 - 03/2018

Together with 2 partners we started a platform driven marketing agency, providing companies marketing technology & growth management.

#### Some of our clients:

- Marley Spoon
- Wawibox
- Solarpraxis AG
- Increasing SEO traffic & CX by taking product ownership for websites (Content model, info architecture, wireframing, user flows)
- Increasing the CR by analyzing & mapping the customer journey (Data Mining, Data Visualization, Reports etc.)
- Improving Customer Experience by User segmentation, website personalization, touchpoint analysis, user flows)
- Making Content creation more scalable by implementing API based CMS (Contentful)
- Increasing retention rates by setting up CRM Systems (e.g. Mautic)
- Improving tracking accuracy by implementing user IDs, events and integrating more data sources (e.g. CRM, Paid Channels)

# Online Marketing Manager

#### **ZenMate**

I owned projects/channels in the fields of Affiliate Marketing, Partnerships, Conversion Optimization & Paid Customer Acquisition.

- Set up and scaled worldwide affiliate program, gaining 2000+ partners
- Closed partnerships, generating global press coverage and new revenue streams (e.g. barter, integrations, bundles, reseller)
- A/B tested website, user flows, price points and business models to increase CR, AOV & CLTV
- Managed PPC, CPO, PPI campaigns, optimized ROI significantly
- Build reporting system for affiliate and partnerships traffic & defined data points to be gathered in data base improving the tracking accuracy
- Got in charge of testing new revenue streams (e.g. monetizing ad inventory)

# **SKILLS**



# **PASSIONS**



# **LANGUAGES**

<b>French</b> Advanced	••••
<b>English</b> Proficient	••••

# **EXPERIENCE**

## Online Marketing Manager

### **Red Pineapple Media GmbH**

Ad network, specialized in Video Ads

- Managed display and Video ad campaigns
- · Developed marketing activities to extend the publisher network
- Market research and project management for a new product (Web App for Blog search engine)

## Internship Marketing and Operations

#### Wimdu GmbH | Rocket Internet

- Conversion Rate Optimization
- Analyzing test & survey results, preparing data in Excel, Spreadsheets and SPSS
- Leading project to improve response rate of customer support team
- Gathering, processing and analyzing historical data
- Using new data points (e.g. customer stage, website behavior) to filter customer requests more detailed
- Building new automations in ZenDesk to enhance customer request flow

## Internship Operations Management

#### **Fossil Europe Group**

**1** 06/2013 - 09/2013

• Fossil Europe: Internship in Operations Management

## **EDUCATION**

## International Business | Marketing

#### **Hochschule Magdeburg-Stendal**

• Thesis: Measuring the impact of web-services on customer satisfaction (assessment: 1.0)

# Traineeship Business & International Trade

#### **BbS** "Eike von Repgow"

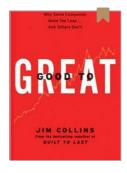
## **LANGUAGES**

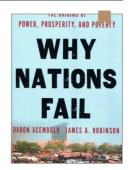
#### German

Native



## **FAVORITE BOOKS**





Good to great

Jim Collins

Why nations fail

Daron Acemoglu, James Robinson

# **TOOLS & TECH**

#### **CRM**

CrossEngage

Sendgrid

Mautic

MailChimp

## Frontend Dev

HTML

css

JS

PHP MySQL

Git

Wordpress

# Marketing & Analytics

GA G

GTM

**Data Studio** 

Tableau

**Search Console** 

| vw

VWO

Optimizely

Segment