

**TRANSIT WARRANTY CLAIM FORM****1. Claimant (Payer of freight charges)**Name Of Contact Person: ( Mr ☒ Ms ☐ ) Craig D'SouzaPostal Address: Level 1, 99 Queensbridge Street, SouthbankTelephone No: ( 03 ) 9693 5255Fax No: ( 03 ) 9699 2332

Account No: \_\_\_\_\_

Email Address: craig.dsouza@music.yamaha.com**2. Details Of Claim**(a) Damage Or Loss: Lost(b) Description Of Goods: LP5A(c) Description Of Packaging: Carton(d) Address Location Of Goods\*: TTL Logistics, 231 - 233 Boundary Road, Laverton North, 3026For Damage Claims Only. \*Assessment May Be Required. Email digital images, if any, to: [transit.warranty@startrack.com.au](mailto:transit.warranty@startrack.com.au)**3. Consignment Information**(a) Consignment Note Number: YAM41274(b) Despatch Date: 24/06/2015 Delivery Date: 25/06/2015(c) Service Type (Road/Air/Tailgate/Other: Road Express(d) Sender's Name: Yamaha Music Australia(e) Receiver's Name: J'S MUSIC CITY - BENDIGO**4. Valuation**(a) Warranty Cover Selected: i. Automatic Warranty \$500 ☒ ii. Automatic Warranty \$1,000 ☒iii. Optional (Declared Value) ☐ Amount Declared: \$ 47.11(b) Cost Per Item Claimed: \$ 47.11(c) Total Amount Of Claim\*: \$ 47.11

\* Freight charges and GST are excluded from any claim settlement

(d) **Attach either:** Cost Price (or suppliers) Tax Invoice, include landed costs or; Itemised Cost Of Manufacture or; Itemised Cost Of Repair, with the claim form for consideration.**5. Claimant Warrants**

(a) All goods are consigned in accordance with Star Track's Terms and Conditions of Contract.

(b) **Damage** Consignment must be reported within 7 days, after the date of delivery, on the Consignment Note\*.(c) **Loss** Consignment must be reported within 14 days, after the date of despatch, on the Consignment Note\*.

(d) Completed claim forms must be submitted, within 14 days of the reported loss Consignment and 7 days for damage consignment

(e) Completed claim forms and all supporting documents have been either,

i. Emailed to: [transit.warranty@startrack.com.au](mailto:transit.warranty@startrack.com.au), orii. Posted to: **Star Track, Corporate Claims - Transit Warranty, Locked Bag 7, Gordon NSW 2072**, oriii. Faxed to: **(02) 9459 5050**

\* Or, any form of electronic signature.

I / We hereby declare that all statements made are true and have complied with point 5.

Name: ( Mr ☒ /Ms ☐ ) Craig D'SouzaPosition Title Logistics ManagerOn the 15 th day of September, 20 15

BRANCH : 00 MUSIC AUSTRALIA  
ITEM CODE : LP5A P85/95B/S PEDAL UNIT  
DATE : 15/09/15 LP5A P85/95B/S PEDAL UNIT

L. I. C. : 47.11 AD

AVERAGE CIF 45.47 AD

FOB 43.50 AD

PRICE TYPE		PRICE (GROSS)	PRICE (W/TAX)	DISC%	MARGIN	MRGN
%						
5	S01 WHOLESALE	AD 82.72	90.99	0.00	35.61	43.0
1	S02 NEW ZEALAND	AD 53.00	58.30	0.00	5.89	11.1
6	S50 RETAIL	AD 129.99	129.99	0.00	47.27	36.3

F3=END F12=CANCEL ROLL UP/DOWN



**YAMAHA**  
\*\* REPRINTED \*\*

YAMAHA MUSIC AUSTRALIA PTY, LTD.

Level 1, 99 Queensbridge Street, Southbank VIC. 3006 Australia  
P.O. Box 268 South Melbourne VIC. 3205 Australia  
Telephone +61 3 9693 5111 Facsimile +61 3 9699 2332  
ABN 84 004 259 527  
975426



CHARGED TO:	2JS002-000
J'S MUSIC CITY	
33 VIEW STREET	
BENDIGO	3550
VICTORIA	
ABN/ACN	91 582 384 698

INVOICE NO.	2043852
INVOICE DATE	24/06/15
INVOICE TYPE	INVOICE WITH GOODS
WAREHOUSE	3T TT VICGOOD
SHIPMENT NO.	975426
PAYMENT TERMS	30 DAYS FROM STATEMENT DATE NR
DATE DUE	31/07/15

DELIVERED TO:  
J'S MUSIC CITY  
33 VIEW STREET  
BENDIGO  
VICTORIA  
3550  
2JS002-000

UNIT PRICE	UNIT GST	TAX CODE	SUGGESTED RETAIL PRICE	ITEM NUMBER	DESCRIPTION	QTY. ORDERED	QTY. SUPPLIED	QTY. B/O	EXTENDED VALUE (INCLUSIVE OF GST)
74.45	7.45	1	129.99	LP5A	P85/95B/S PEDAL UNIT LP5A S/NOS. 21YCVL02127 ORDER NO. 605323-020 DEALER'S P.O. ADAM LESS 10.00%	1	1		81.90
6.51	0.65	1	0.00	AUTOFREIGHT MPD	AUTOFREIGHT MPD		1		7.16

ALL PAYMENTS TO P.O. BOX 268 STH. MELBOURNE 3205

TAX CODES: 0=EXEMPT 1=10.00% 2=22.00% 3=10.00%  
4=10.00% 5=10.00% 6=10.00% 7=10.00% 8=0.00%

8.10 GST INCLUDED IN THIS INVOICE

ALL PAYMENTS TO P.O. BOX 268 STH. MELBOURNE 3205

TAX CODES: 0=EXEMPT 1=10.00% 2=22.00% 3=10.00%  
4=10.00% 6=10.00% 7=10.00% 8=0.00%

3.10 GST INCLUDED IN THIS INVOICE

ASSEMBLED BY	PACKED BY	DATE DISPATCHED	NO. OF CARTONS	KILOS	CARRIER	CONSIGNMENT NOTE	GOODS RECEIVED BY
	XXX	24/06/15	1	19	STARTRACK MPD	YAM41274	

**PLEASE NOTE: OUR TERMS AND CONDITIONS OF SUPPLY INCLUDE THE FOLLOWING YMA TRADING TERMS**

- The price set out or referred to herein is a recommended price only and there is no obligation to comply with this recommendation.
- Approval to return of merchandise form must be obtained prior to return of goods.
- Full details of claims relating to this invoice should be returned with remittance advice.
- Payment for all goods must be made to Yamahke Music Australia Pty Ltd (YAMA) within 30 DAYS after the date of issue of the relevant relevant statement to the named dealer (Dealer), unless a different period is specified in writing by YAMA. In the event that the Dealer fails to make payment within that time, the Dealer will be liable, upon demand by YAMA, to pay a further charge on the outstanding amount at a rate of 2% above the overdraft rate applied to YAMA by its bank at that time. This further charge will be calculated daily and based on a minimum of 30 days outstanding even if the relevant amount has been outstanding for less than 30 days. No failure by YAMA to require the Dealer to pay a further charge operates as a waiver of any of YAMA's rights, unless YAMA provides such waiver in writing.
- If the Dealer fails to make such payment to YAMA, YAMA may, in its absolute discretion, release to another Dealer
- 1 The Dealer must maintain their account with YAMA within any credit limits determined by YAMA from time to time.
- 2 Risk in the goods passes to the dealer upon delivery to the Dealer.
- 3 Legal and beneficial title in and to the goods is retained by YAMA and YAMA has a Security Interest (as defined in the Personal Property Securities Act 2009 (CPSA)) in the goods. The Security Interest secures all monies owing by the Dealer to YAMA until full payment is made for the goods and all other monies which may at any time be owing by the Dealer to YAMA on any account. YAMA's Security Interest in the goods Attachments (as defined in the PPSA) to the goods when the Dealer obtains possession of the goods and to the proceeds of sale of the goods.
- 4 The Dealer agrees that it will not grant or seek to grant any Security Interest in the goods adverse to YAMA's Security Interest in the goods.
- 5 The Dealer agrees that YAMA, its employee or agent may at any time during the Dealer's normal working hours and with or without notice enter the Dealer's premises or any other place where the goods or any of them are from time to time to inspect and examine the goods, including their condition. In the event that the Dealer does not have normal working hours, "normal working hours" means the hours of from 10am to 5pm Monday to Friday.
- 6
- 7
- 8
- 9
- 10

These Terms are to be read in conjunction with the terms contained in the Terms of Trade between YMA and the Dealer and together comprise the entire agreement between these Terms and the Terms of Trade, and the Terms of Trade prevail in the event of the inconsistency. No other terms apply between the Dealer and YMA unless expressly agreed in writing by YMA.

# TAX INVOICE

**INTEREST MAY BE CHARGED  
ON OVERDUE ACCOUNTS.  
E. & O.E.**

**Craig DSouza**

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**From:** Contact Centre Business Centre 9 <businesscentre9@startrack.com.au>  
**Sent:** Thursday, 25 June 2015 7:07 PM  
**To:** 'mpd\_orders@gmx.yamaha.com'  
**Cc:** Craig DSouza; Contact Centre Business Centre 9  
**Subject:** YAM41274 - BEN. FREIGHT DELIVERED SHORT

Hi everyone,

YAM41274 - BEN. FREIGHT DELIVERED SHORT DUE TO OIL DAMAGE. POD ON FILE

25-JUN-2015 12:44 BEN S 6 OF 7 DELIVERED. SIGNATORY - DEARAUGO J WEBB C (35507)/16421242574

DEPOT REPORT 1 X ITEM DAMAGED IN TRANSIT TO BENDIGO  
 OIL ON END OF CARTON, YCVL02127 / WQ61160 / LP5A

KINDLY AUTHORISE TO RTS

Best regards,

**Nuraini (Anne) Mahamud**  
 Business Solutions Consultant – Breville, Hasbro, Yamaha, Honda & Educational Experience



140 Sharps Road, Tullamarine, VIC 3043  
 T 02 8801 4750 | F 03 9336 5993  
 E [breville.syd@startrack.com.au](mailto:breville.syd@startrack.com.au) | W [startrack.com.au](http://startrack.com.au)

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## Craig DSouza

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**From:** Craig DSouza  
**Sent:** Friday, 26 June 2015 9:46 AM  
**To:** 'Sant, Lisa'  
**Subject:** FW: YAM41274 - BEN. FREIGHT DELIVERED SHORT

F y i

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**From:** Contact Centre Business Centre 9 [mailto:businesscentre9@startrack.com.au]  
**Sent:** Thursday, 25 June 2015 7:07 PM  
**To:** 'mpd\_orders@gmx.yamaha.com'  
**Cc:** Craig DSouza; Contact Centre Business Centre 9  
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Best regards,

Nuraini (Anne) Mahamud  
Business Solutions Consultant – Breville, Hasbro, Yamaha, Honda & Educational Experience



140 Sharps Road, Tullamarine, VIC 3043  
T 02 8801 4750 | F 03 9336 5993  
E [breville.syd@startrack.com.au](mailto:breville.syd@startrack.com.au) | W [startrack.com.au](http://startrack.com.au)

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Connote: YAM41274(Set page to landscape when printing)



Star Track Express Pty Limited  
A.B.N. 44 001 227 890



DESPATCH DATE  
24-06-2015

CONSIGNMENT NOTE - YAM41274

SERVICE EXP -- ROAD EXPRS

SENDER NAME  
AND PICK-UP ADDRESS

MPD YAMAHA MUSIC  
AUSTRALIA  
C/- 231-233 BOUNDARY ROAD  
(TT LOGISTICS)

LAVERTON NORTH  
VIC 3026  
TELEPHONE No. 95935111

BBZ70FP

RECEIVER NAME  
AND DELIVERY ADDRESS

J'S MUSIC CITY  
33 VIEW STREET

BENDIGO  
VIC 3550  
TELEPHONE No.

LP 5A  
MODEL #  
527192 # W0061160  
YLV202127

No. of Items	YAM41274	Description of Goods	SENDER'S REFERENCE No.	Cubic Metres	Whole Kilo Only
1	CTN	CARTON		0.071	3
1	CTN	CARTON	975425;975430	0.078	7
2	CTN	CARTON	975426	0.156	12
1	CTN	CARTON	975427	0.022	3
1	CTN	CARTON	975428	0.031	0
1	CTN	CARTON	975429	0.003	0
7	Totals for Consignment:			0.330	26

POD

SPECIAL INSTRUCTIONS YAM41274

Receiver's Signature

Receiver's Full Name

Date

WE ARE NOT COMMON CARRIERS

RETURN THIS SIGNED COPY

Run No: 009

Printed: 24/06/2015 15:25:57 for BEN

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