

Date: 12.12.16

FAULT (if insufficient space above, please complete below)

Product to be returned:

OTHER (State reason):

☐ DOUBLE DELIVERY

RETURN MATERIAL AUTHORITY REQUEST FORM (RMA)

Return Authority No:





W05105 Return to Vendor <w05105-returntovendor@costco.com.au>

Item 37172 Yamaha SOUNDBARSP5600 return

2 messages

Fri, Dec 2, 2016 at 12:34 PM

Edgar Alvarez <edgar.alvarez@costco.com.au>
To: W05102 Return to Vendor <w05102-returntovendor@costco.com.au>, W05103 ReturntoVendor <w05103-returntovendor@costco.com.au>, W05105 Return to Vendor <w05105-returntovendor@costco.com.au>
Cc: Rhys Jackson <rjackson@costco.com.au>, Silvana Arena <sarena@costco.com.au>, Akhil Akhil <akhil.akhil@costco.com.au>, W05102 Receiving <w05102-receiving@costco.com.au>, W05103 Receiving <w05103-receiving@costco.com.au>, W05105 Receiving <w05105-receiving@costco.com.au>, W05102 Inventory Audit <w05102-inventoryaudit@costco.com.au>, W05103 Inventory Audit <w05103-inventoryaudit@costco.com.au>, W05105 Inventory Audit <w05105-inventoryaudit@costco.com.au>
Hardlines <w05105-hardlines@costco.com.au>, W05105 Inventory Audit <w05105-inventoryaudit@costco.com.au>
Majors <w05105-majors@costco.com.au>, W05105 Merchandise <w05105-merchandise@costco.com.au>, W05105 <w05103-merchandise@costco.com.au>, W05103 Inventory Audit <w05103-inventoryaudit@costco.com.au>, W05105 <w05103-majors@costco.com.au>, W05103 Hardlines <w05103-hardlines@costco.com.au>, W05103 Merchandise <w05103-merchandise@costco.com.au>, W05102 Inventory Audit <w05102-inventoryaudit@costco.com.au>, W05102 Merchandise <w05102-merchandise@costco.com.au>, W05103 Majors <w05103-majors@costco.com.au>, W05102 Hardlines <w05102-hardlines@costco.com.au>, W05102 Inventory Audit <w05102-inventoryaudit@costco.com.au>, W05105 Receiving <w05105-receiving@costco.com.au>, W05102 Receiving <w05102-receiving@costco.com.au>, W05103 Receiving <w05103-receiving@costco.com.au>, W05105 Receiving <w05105-receiving@costco.com.au>, W05102 Inventory Audit <w05102-inventoryaudit@costco.com.au>, W05103 Inventory Audit <w05103-inventoryaudit@costco.com.au>, W05105 Inventory Audit <w05105-inventoryaudit@costco.com.au>

Hi Team:

Due to slow sales, Yamaha agree to take back stock
(perfect boxed stock ONLY, No Displays or opened go-bags)
of item 37172 YAMAHASOUNDBAR YSP5600 -BSW remember (2 boxes per sell unit).
Please follow vendor instructions to make the return process without delays:

Auburn - 6 units
Canberra - 3 units
Crossroads - 4 units

Please enter these units in vendor's GRA portal.

Only enter 1 unit per store (as long as the claim is uploaded I can enter the other units manually).
as far as fail and tests, just enter "as per Yamaha rep Gavin Liu"
Please have all serial numbers on the claim

Any doubts please don't hesitate to contact us.

Kind Regards

Edgar Alvarez

Major Electronics
Inventory Control Specialist
Costco Wholesale Australia Pty Ltd
17-21 Parramatta Rd,
Lidcombe, NSW, 2141 Australia
P: +612 9305 3872
E: edgar.alvarez@costco.com.au
www.costco.com.au

Edgar Alvarez <edgar.alvarez@costco.com.au>

Tue, Dec 6, 2016 at 3:46 PM