



Sample Warranty.TXT File

This sample file compromises 2 claims for a service centre with account no. 9999.

The first claim has multiple parts, the second no parts.

The first claim has multiple defect text lines.

LINE

```
1      YAM
2      9999
3      CLAIMNO1
4
5      RXV375
6      Y01234567TV
7
8      01/01/06
9      02/02/06
10     03/02/06
11     JB Hi Fi
12
13
14
15     145SJV110263 (If Required)
16     75.00
17
18     5.00
19     Postage
20     Claim Total
21     MR
22     JOHN
23     BROWN
24     21 BROWN ST
25
26     SYDNEY
27     2001
28     0299999999
29     0288888888
30
31
32
33
34
35     ++++++++
```

PARTNO 1

1

PARTNO2

1

#####

Unit Will Not Play On Occasions

Usually When Hot

Faulty Transistor

%%%%%%%%%%

.....

1 YAM
2 9999
3 CLAIMNO2
4
5 CDC675
6 PR1234567TV
7
8 03/03/06
9 03/04/06
10 04/04/06
11 Harvey Norman Springfield
12
13
14
15 145SV110263 (If Required)
16 75.00
17
18 5.00
19 Postage
20 Claim Total
21 MR
22 JOHN
23 BROWN
24 21 BROWN ST
25
26 SYDNEY
27 2001
28 0299999999
29 0288888888
30
31
32
33
34
35 +++++++

Fails Intermittently

No Fault Found
%%%%%%%%
.....

Formatting Notes

General Text File

The text file is created by having each field on a single line, following each other and each line will finish with a CR LF (Carriage Return and Line Feed).

It is important that any fields not being entered into the file are represented by a blank line
Otherwise the program reading the file will lose its position.
Please see the sample on the following pages.

Field Use

O = Optional

M = Mandatory

If not data is to be input to an optional line, the line must be blank.

In the case of parts, if no parts are used, then no lines are entered at all, so the **End Of Claim Header Details Marker** will be followed immediately by the **End Of Parts Detail Marker**

See Next Page

Line #	Use	Field Name	Field Type	Max Field Length	Example	Comments
1	M	Manufacturer	Character	3	YAM	YAM for Yamaha
2	M	Account Number	Character	8	EG. 9PSERV-000 Your Invoice Number	
3	M	Claim Number	Character	10		
4	M	Claim Type	Character		Must be A Blank Line In The File	Must be full model number
5	M	Model Number	Character	20	RXV375	
6	M	Serial Number	Character	20		
7	M	Fault Code	Character		Must be A Blank Line In The File	
8	M	Date Of Purchase	Date	8	21/05/06	DD/MM/YY
9	M	Date Into Workshop	Date	8	21/05/06	DD/MM/YY
10	M	Date Repair Completed	Date	8	22/05/06	DD/MM/YY
11	M	Retailer Name	Character	25	Dick Smith	
12	O	Country Of Purchase	Character		Must be A Blank Line In The File	
13	O	Tourist Warranty Code	Character		Must be A Blank Line In The File	
14	O	Extended Warranty Code	Character		Must be A Blank Line In The File	
15	O	Warranty Authorisation	Character	10	124SJV190206	
16	O	Labour Cost	Numeric	8		2 decimal places
17	O	Labour Hrs	Numeric		Must be A Blank Line In The File	
18	O	Other Cost	Numeric	8		2 decimal places
19	O	Other Cost Description	Character	15		
20	O	Claim Total	Numeric	8		2 decimal places
21	O	Owner Title	Character	10	Mr/Mrs	
22	O	Owner First Name	Character	15	Joan	
23	M	Owner Surname	Character	30	Citizen	
24	M	Owner address Line 1	Character	30	1 Park Rd	
25	O	Owner address Line 2	Character	30		
26	O	Owner Suburb	Character	30	Oakleigh	
27	O	Owner PostCode	Character	4	3166	
28	O	Owner Home Ph	Character	12	07 32854956	Include STD Code
29	O	Owner Work Ph	Character	12	8 32854956	Include STD Code
30	O	Reserved			Must be A Blank Line In The File	
31	O	Reserved			Must be A Blank Line In The File	
32	O	Reserved			Must be A Blank Line In The File	
33	O	Reserved			Must be A Blank Line In The File	
34	O	Reserved			Must be A Blank Line In The File	
35	M	+++++++		End Of Claim Marker		(10 Plus Signs +)
36	M	Part Number	Character	20	VM444300	No Dashes
37	M	Quantity	Numeric	5	1	No Decimal Places
38	O	Parts Cost	Numeric	8	2.00	2 Decimal Places
39	O	Circuit Location	Character	10	IC465	
34	M	#####		End Of Parts Marker		(10 Hashes #)
41	M	Defect Text	Character	50	Fault Report	
42	M	-----		End Of Defect Text Marker		(10 Dashes -)
43	M	Repair Text	Character	50	Repair Report	
44	M	%%%%%%%%%%		End Of Claim Marker		(Ten Percent Signs %)
45	M		End Of File Marker		(Ten Dots .)

**Must
Include
GST**

**Must
Include
GST**

**Must
Include
GST**