

EMAILED  
22/4/15

DERNI PTY LTD A.C.N. 002 263 872 / A.B.N. 41 002 263 872  
For Tarster Pty Ltd A.C.N. 145 987 775 / A.B.N. 61 522 861 331  
trading as

Harvey Norman AV/IT Superstore Forster  
29 Breese Parade  
Forster NSW 2428  
Phone: 02 6539 9100 Fax: 02 6539 9199

TAX INVOICE

CREDIT CLAIM 788742

LG ELECTRONICS AUST PTY LTD  
PO BOX 212  
HORSLEY PARK 2175  
Phone : 0288054000  
Fax : 0288054244

STORE COPY

22/04/15 12:41:02 199  
Contact : 10 P RAGNLO  
Supplier # : 503943  
Franchisee #: 19960  
Fran : 070

Invoice #: 13191750 Invoice Date: 21/11/14  
Freight \$ : 39.04

Dear Sir/ms,

We claim a credit to our account in respect to the matter detailed below.

PLEASE NOTE THAT YOU HAVE UNTIL 21/06/15 TO REJECT THIS CLAIM,  
OTHERWISE IT WILL BE CONSIDERED FINALISED IN OUR FAVOUR.

Reason for our claim: CLAIM-RETURN FOR CR R.A. No:

| Product Code               | Description of Goods   | Qty             | Price   |
|----------------------------|--|-----------------|---------|
| GB450UPL                   | L.G. 450L BPTOM MOUNT PLATINU<br>FRIDGE IS MAKING A LOUD<br>RATTLING NOISE<br>S/N 409TRSE47286 | 1.00            | 1115.32 |
| A.B.N. No : 41 002 263 872 |  | G.S.T. \$:      | 111.53  |
|                            |  | TOTAL CLAIM \$: | 1226.85 |

Raised by: \_\_\_\_\_ Authorised by: \_\_\_\_\_

Adjustment to Stock Done ? : \_\_\_\_\_

|          |    |                   |    |
|----------|----|-------------------|----|
| PACKED   |    | CHECKED           |    |
| Quantity | By | Quantity          | By |
| Carrier  |    | Con Note No       |    |
| Company  |    | Drivers Signature |    |
| Drivers  |    | Date              |    |
| Name     |    | Veh               |    |
|          |    | reg               |    |

E&OE.  
V2015.02

Tarster PTY LTD A.C.N. 145 987 775 / A.B.N. 61 522 861 331  
As Trustee of the TARSTER NO 2 TRUST  
trading as

Harvey Norman AV/IT Superstore Forster  
29 Breese Parade  
Forster NSW 2428  
Phone 02 65399100 Fax 02 65399198

TAX INVOICE

225669

16/04/15 11:15:24 199 763347

Assist: [REDACTED] T

Cust #: [REDACTED]

SType : [REDACTED]

Oper : [REDACTED]

NSW 2428

| Product | Qty | Price | Total |
|---------|-----|-------|-------|
|---------|-----|-------|-------|

|  |      |            |            |
|--|------|------------|------------|
| GB450UPL<br>L.G. 450L BPTTOM MOUNT PLATIN<br>*TAKEN* on 16/04/15 | 1.00 | [REDACTED] | [REDACTED] |
|--|------|------------|------------|

|   |      |      |      |
|---|------|------|------|
| EXCLUDEPRODCARE<br>EXCLUDING PRODUCT CARE<br>GB450UPL L.G. 450L BPTTOM<br>*TAKEN* on 16/04/15 | 1.00 | 0.00 | 0.00 |
|---|------|------|------|

|  |       |            |            |
|--|-------|------------|------------|
| GB450UPL<br>L.G. 450L BPTTOM MOUNT PLATIN<br>*TAKEN* on 21/04/15 | -1.00 | [REDACTED] | [REDACTED] |
|--|-------|------------|------------|

|   |       |      |      |
|---|-------|------|------|
| EXCLUDEPRODCARE<br>EXCLUDING PRODUCT CARE<br>GB450UPL L.G. 450L BPTTOM<br>*TAKEN* on 21/04/15 | -1.00 | 0.00 | 0.00 |
|---|-------|------|------|

FRIDGE HAS A LARGE RATTLING NOISE

\*\* A 20% DEPOSIT IS REQUIRED FOR ALL SPECIAL ORDERS AND IS  
NON REFUNDABLE IF THE ORDER IS CANCELLED  
\* PLEASE MAKE SURE ALL BULKY GOODS FIT THROUGH  
YOUR DOORWAYS  
\* PLEASE BE PRESENT ON DELIVERY DAY TO AVOID FURTHER CHARGES

Pickup/Delivery Address:

NSW 2428

Total  
G.S.T.Content  
INV PENDING  
PAYMENT  
BALANCE OWING

THANK YOU PLEASE CALL AGAIN





# NEW FAX REQUEST FOR FAULTY RETURN AUTHORITY

LG Electronics Australia Pty Ltd

2 Wonderland Drive, Eastern Creek NSW 2766

Ph: 1800 687 955

Fax: 02 8805 4256 - FOR RA'S ONLY

Postal Address

PO Box 212, Horsley Park NSW 2175

## RETAILER DETAILS FOR PICK UP

\* Mandatory field

\* Date of Request

22-4-2015

\* Ship to Number (if known)

HARVEY NORMAN

\* Store Name

\* Pick up Contact Name

ROB GRIFFIN

(Dispatching goods to transport)

Work : 02 65545700

\* Pick up Contact Phone #

Mobile : 0401461940

\* Are Goods ready for pick up?

Yes ☒ No ☐ (Please tick box)

RETURN ITEMS: PROOF OF CUSTOMER PURCHASE DATE REQUIRED

To qualify for an RA, units must be returned by the customer and must be inoperable or have a serious fault that significantly limits the functionality of the unit. Units returned by the customer more than 7 days after customer purchase date may be sent for assessment before an RA will be issued. All claims should be submitted to LG within 7 days of customer return date. For any product where it is unclear if the fault is serious enough to justify a return, or where the cause of the fault is not clear, please contact us on 1800 687 955 for assistance. \*\*IF YOU HAVE HAD NO RESPONSE AFTER 48HRS, PLEASE CONTACT US DIRECTLY ON 1800 687 955\*\*

\* Model #

CB4SOUP

\* Serial #

409TSE47286

\* Claim #

788742

\* LG Inv #

13191750

\* Cust D.O.P.

16-4-15

\* Cust Return Date

21-4-15

\* Fault Description

PHONE HAS A LOUD RATTING NOISE.

\* CUSTOMER PICK UP AUTHORISATION SIGNATURE:

*[Signature]*

\* PRINT NAME:

ROB GRIFFIN

LG RETURN INFORMATION:

LG Office Use Only

RMA NUMBER:

APPROVED: Yes ☐ No ☐ (Please tick box) If No please advise Section 1.1

COG/SVC/MD Approvals:

Date:

Section 1.1 - Reason for Rejection:

LG Office Use Only

Suburb : FORSTER  
Address 1: 29 BAESE RD  
Address 2:  
Address 3:  
State: NSW Post Code: 2428

rob.griffin@au.harveynorman.com