

DERNT PTY LTD A.C.N. 002 263 872 / A.B.N. 41 002 263 872
For GC Supa Centa Pty Ltd A.C.N. 609 150 245 / A.B.N. 58 471 665 785
trading as

Harvey Norman AV/IT SUPERSTORE GARDEN CITY

Garden City Shopping Centre
PO BOX 6311 Upper Mount Gravatt QLD 4122
Phone: 07 3347 7000 Fax: 07 3347 7099

TAX INVOICE

5454501

STORE COPY

23/03/17 12:30:43 40

YAMAHA MUSIC AUSTRALIA PTY LTD

Contact : 20 SHARLEEN

PO BOX 268
SOUTH MELBOURNE 3205

Supplier # : 510708
Franchisee # : 4060

Phone : 1300661977
Fax : 1800333119

Dear Sir/ms,
Invoice # : 2071773 Invoice Date: 18/11/15

We claim a credit to our account in respect to the matter detailed below.
PLEASE NOTE THAT YOU HAVE UNTIL 22/05/17 TO REJECT THIS CLAIM,
OTHERWISE IT WILL BE CONSIDERED FINALISED IN OUR FAVOUR.

Reason for our claim: CLAIM-RETURN FOR CR R.A. No:
Notes: FAULTY PRODUCT

Product Code Description of Goods Qty Price

YSP1600BSW YAMAHA SURROUND SOUND SOUNDBAR 1.00 635.73

FAULTY PRODUCT
INV 2071773
RIGHT HAND SPEAKER HAS CRACKING
SOUND WITH MUSIC THAT CONTAINS
SOME BASE
REPAIR WENT IN ON 5.1.17 CAME
BACK ON THE
8.3.17 AND STILL NOT FIXED
REPAIR AGENT VIDEO FACTORY
SN 1321745XZ

A.B.N. No : 41 002 263 872 G.S.T. \$: 63.57
TOTAL CLAIM \$: 699.30

Raised by: Authorised by: A COLLINS

Adjustment to Stock Done ? :

PACKED	Quantity	By	CHECKED	Quantity	By	Carrier	Company	Drivers	Name	Veh	reg	Date	Drivers	Signature

FLTY

No: 1105 Dept: 060 SN:

\$999.00

+3111530929



HARVEY NORMAN

FRAN: 4060
GR: 4968566
P0: 4100220907
IV: 2066903

P/B/S: YSP1600BSW / YAMAHA / 510708

YAMAHA SURROUND SOUND SOUNDBAR
BLUE100TH MI FI HDMI 2.0 & HDCP2.2 SUBWOOF

CHRIS D
Garden City Shopping Centre
PO BOX 6311

BookedInBy: CHRIS D
Date: Saturday, 31 December 2016
RepairType: Warranty Repair
Status: WAITING ON CUST
Inv#: 2106275
Inv. Date: 20/03/2016

67 days old
Attention

Work Required

Right hand speaker cracks with music that contains some base.

YSP1600BSW / YAMAHA SURROUND SOUND SOUNDBAR[YAMAHAA]

Products Booked In

Thu 05 Jan 2017, 13:44 [SHARLEEN] STATUS CHANGED TO Outsourced unit being sent to video factory
Thu 16 Feb 2017, 13:36 [SHARLEEN]Unit has still not been repaired job number 167276
Fri 03 Mar 2017, 09:48 [SHARLEEN]Unit has still not been repaired, speaking with James rep as this is taking to long
Wed 08 Mar 2017, 13:01 [SHARLEEN]Unit has arrived back into store, customer has been called and a msg left
Wed 08 Mar 2017, 13:01 [SHARLEEN] STATUS CHANGED TO Waiting on Cust

Repair Agent:
Phone#
RA#:
WhenSent?: 30/12/1899

Customer Details
CustName: OLIVIA POLZIN
CustAddr: U25, 40 NATHAN AVE
ASHGROVE, QLD, 4060
CustPh1: 0434868488
CustPh2:
Last Customer Update
Date Completed
Previous Repair 0

31/12/2016
30/12/1899

8648

Repair Report

Total Charge
\$0.00
Warranty Repair

Book out date:

Customer's Signature:

This signature is the customer's acknowledgement that they have received back everything that was originally booked in.

GC Super Centre Pty Ltd A.C.N. 609 150 245 / M.B.N. 58 471 665 785
as Trustee of the GC Super Centre No 2 Trust

Harvey Norman AV/IT SUPERSTORE GARDEN CITY

Garden City Shopping Centre

PO Box 6311 Upper Mount Gravatt QLD 4122

Phone: 07 3347 7000 Fax: 07 3347 7099

TAX INVOICE

INVOICE REPRINT 2108275

20/03/16 13:43:27 40 5118204

Assist: 20 ALEXANDER D

Cust #: 0434868488

SType : GO 50M INT FREE

Oper : 20 Sharleen

QLD 4060

ASHGROVE

25/40 NATHAN AVE

OLIVIA POLZIN

Product	Qty	Price	Total
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UAS5U6400WXXXY

1.00

SAMSUNG 55 UHD LED 100HZ

Batch: 8161603256

Including 48 Months Product Care Replace

Product Care Number: PC-0104000673745

Total: UAS5U6400WXXXY Including Product Care 1794.00

* TAKEN * on 24/03/16

WX030B

1.00

YAMAHA MULTI-ROOM SPKR SYSTEM Batch: 271160453

BLK

Including 48 Months Product Care Replace

Product Care Number: PC-0104000673746

Total: WX030B Including Product Care 380.00

* TAKEN * on 20/03/16

YSP1600BSM

1.00

YAMAHA SURROUND SOUND SOUNDBA Batch: 311530929

Including 48 Months Product Care Replace

Product Care Number: PC-0104000673747

Total: YSP1600BSM Including Product Care 912.00

* TAKEN * on 24/03/16

DMFB83GNK

1.00

PANA 2D B/RAV DISC PLAYER

Batch: 8161605535

* TAKEN * on 20/03/16

HN129948

1.00

HN DO TS LNK-1.5M

Batch: 00114234

* TAKEN * on 20/03/16

DMFB83GNK

-1.00

PANA 2D B/RAV DISC PLAYER

Batch: 8161605535

* TAKEN * on 03/04/16

BDH4500

1.00

SAMSUNG BLU-RAV PLAYER

Batch: 311534310

* TAKEN * on 03/04/16

WE DO NOT REFUND DUE TO CHANGE OF MIND. PLEASE
ENSURE ITEMS ARE PAID IN FULL PRIOR TO DELIVERY DATE.

A 20 % CANCELLATION FEE WILL APPLY TO ALL ORDERS. BE HOME ON DATE OF DELIVERY TO AVOID REDELIVERY CHARGES. IT IS YOUR RESPONSIBILITY TO ENSURE THAT ITEMS FIT

Invoice Notes: *****

Customer Name: olivia polzin

Purchase Amount: \$3,269.00

50 MTHS EFT MONTHLY PAYMENTS

Approved - authorization no 093465 *****

CHANGE OF BRAND, WITH BRAND

Pickup/Delivery Address:

OLIVIA POLZIN

25/40 NATHAN AVE

ASHGROVE

OLD 4060

Delivery Fee

70.00

Total

3269.00

G.S.T. Content

297.17

INV. PENDING

0.00

INV. DEPOSIT

3269.00

BALANCE OWING

0.00

THANK YOU

PLEASE CALL AGAIN

Customer Signature:

No of Pieces:

EGOR.