

DERNI PTY LTD A.C.N. 002 263 872 / A.B.N. 41 002 263 872
For CONNORSUPA PTY LTD A.C.N. 609 148 558 / A.B.N. 97 693 462 116
trading as

Harvey Norman AV/IT Superstore O'Connor
133 Garling Street O'Connor WA 6163
Phone: (08) 9337 0888 Fax: (08) 9337 0899

TAX INVOICE

CREDIT CLAIM 5288640
YAMAHA MUSIC AUSTRALIA PTY LTD
PO BOX 268
SOUTH MELBOURNE 3205
Phone : 1300661977
Fax : 1800331119

SUPPLIER'S COPY

08/05/17 08:43:43 97
Contact : 28 Sid King
Supplier # : 510708
Franchisee #: 9760
Fran : 060

Invoice #: 2076948 Invoice Date: 07/12/15
Freight \$: 4.77

Dear Sir/ms,

We claim a credit to our account in respect to the matter detailed below.

PLEASE NOTE THAT YOU HAVE UNTIL 07/07/17 TO REJECT THIS CLAIM,
OTHERWISE IT WILL BE CONSIDERED FINALISED IN OUR FAVOUR.

Reason for our claim: CLAIM-RETURN FOR CR R.A. No:
Notes: RETURNED FOR CREDIT

Product Code	Description of Goods	Qty	Price
ISX80PUR	YAMAHA BLUETOOTH SPKR SYSTEM INV 2076948 BATCH +51162381 S/N Y136555XZ FAULT - THE UNIT WILL NOT CONNECT TO A NETWORK dop 29/4/17, dor 1/5/17	1.00	476.59

A.B.N. No : 41 002 263 872

G.S.T. \$: 47.66
TOTAL CLAIM \$: 524.25

Raised by: _____ Authorised by: LGRIFFITHS

PACKED Quantity	By	CHECKED Quantity	By
Carrier Company		Con Note No	Drivers Signature
Drivers Name	Veh reg	Date	

E&OE.
V2017.1

O'CONNORTEC PTY LTD A.C.N. 604 003 116 / A.B.N. 58 714 734 123
As Trustee of the O'Connortec No. 2 trust
Trading as

Harvey Norman AV/IT Superstore O'Connor
133 Garling Street O'Connor WA 6163
Phone: (08) 9337 0888 Fax: (08) 9337 0899

TAX INVOICE

INVOICE REPRINT 1932134 29/04/17 10:16:04 97 5020012
KRISTAN PARMAR Assit: 9 TIM DAWSON
. ST Cust #: 0435403122
ROLEYSTONE SType : GE 06 MNTHS INT FREE
WA 6111 Oper : 28 Sid King

Product	Qty	Price	Total
ISX80PUR	1.00	399.00	399.00
YAMAHA MULTI-ROOM CLOCK RADIO BATCH: 51162381			
SYSTEM PUR			
* TAKEN * on 29/04/17			
EXCLUDEPRODCARE	1.00	0.00	0.00
EXCLUDING PRODUCT CARE			
ISX80PUR YAMAHA MULTI-ROO			
* TAKEN * on 29/04/17			
ISX80PUR	-1.00	399.00	-399.00
YAMAHA MULTI-ROOM CLOCK RADIO BATCH: 51162381			
SYSTEM PUR			
* TAKEN * on 01/05/17			
EXCLUDEPRODCARE	-1.00	0.00	0.00
EXCLUDING PRODUCT CARE ISX80PUR			
* TAKEN * on 01/05/17			

Customer Responsibilities

1. Please claim Cashbacks within 7 days of purchase.
2. Please be home on day of delivery to avoid further fees.
3. PC'S sold do not include full version of OFFICE
4. Thank you for shopping at Harvey Norman O'Connor

Invoice Notes:

AUTH TIM / BRENT - UNIT WILL NOT CONNECT
TO NETWORK

Pickup/Delivery Address

KRISTAN PARMA	Total	0.00
79 HAWKSTONE RD	G.S.T. Content	0.00
ROLEYSTONE	INV PENDING	0.00
WA 6111	INV DEPOSIT	0.00
	BALANCE OWING	0.00

THANKYOU FOR SHOPPING AT HARVEY NORMAN

Customer Signature: _____ No. of Pieces _____

**YAMAHA**

Yamaha Music Australia Pty. Ltd.
 ABN 84 004 259 527
 Level 1, 99 Queensbridge Street
 Southbank, Victoria 3006

HOME ENTERTAINMENT SPECIALISTS

GOODS RETURN AUTHORITY REQUEST FORM

Version 5. 01/04/07

PLEASE READ BEFORE COMMENCING

TO COMPLY WITH OUR GOODS RETURN AUTHORITY (GRA) REQUEST POLICY PLEASE COMPLETE BOTH PAGES, ENSURING YOU HAVE READ AND UNDERSTAND THE TERMS & CONDITIONS. IF YOU DO NOT HAVE A COPY OF THESE TERMS & CONDITIONS PLEASE CALL 1300 661 977 AND IT WILL BE FAXED TO YOU. IF THIS PAPERWORK IS NOT COMPLETED OR IS INACCURATE, THIS MAY RESULT IN YOUR GRA REQUEST BEING REJECTED.

STEP 1

store name

H A R V E Y N O R M A N

branch name

O C O N N O R

contact person

S I D

phone number

0 8 - 9 3 3 7 - 0 8 6 4

replacement order number

model number

1 S + 8 0 P U R

serial number (compulsory)

7 1 3 6 5 5 5 + 2

yamaha invoice number

2 0 7 6 9 4 8

yamaha invoice or customer purchase date

0 7 1 1 2 1 1 5

claim number

5 2 8 8 6 4 0

claim date

0 8 1 0 5 1 1 7

STEP 2

REASON FOR RETURN REQUEST - (please tick one, provide full details and discuss with your Yamaha Sales Manager)

☐ 1. DAMAGED IN TRANSIT / DEAD ON ARRIVAL

under 2 weeks old

☐ 2. FAULTY - Display model

under 2 weeks old

☒ 3. FAULTY - Customer purchase

under 2 months old

☐ 4. FAULTY - 3rd time (two verified services by Authorised Yamaha Service Agent)

within warranty period

DESCRIBE NATURE OF FAULT - compulsory

Will not connect to network

DESCRIBE TESTS PERFORMED TO VERIFY FAULT - compulsory

tested in store and cannot get to connect

☐ 5. YAMAHA SALES MANAGER NOMINATES RETURN

reason and signature required

**YAMAHA**

HOME ENTERTAINMENT SPECIALISTS

Yamaha Music Australia Pty. Ltd.
ABN: 84 004 259 527
Level 1, 99 Queensbridge Street
Southbank, Victoria 3006**GOODS RETURN AUTHORITY
REQUEST FORM**

Version 5. 01/04/07

S T E P 3**TICK THE BOXES TO INDICATE THE FOLLOWING IS INCLUDED****ACCESSORIES (where applicable)**

replacement costs (inc gst)

☒ Instruction Manual\$15.00 ☐☒ Remote control(s)\$27.50 ☐☒ Cables and interconnects\$5.50 ☐☒ AM and FM antennae\$5.50 ☐☒ YPAO or Intellibeam microphone\$22.00 ☐\$ _____ ☐ other\$15.00 ☐ admin\$ _____ ☐ total (inc gst)**TICK THE BOXES TO INDICATE THE FOLLOWING HAS BEEN CHECKED****PACKAGING**☒ Original or suitable carton(s)☐ Original or suitable protective packaging☐ Once packed ensure cartons are properly sealed**S T E P 4**

I am authorised to act on behalf of the store named on this form, I have read the Goods Return Authority (GRA) request terms and conditions dated 01-04-07 and I hereby submit my request to return faulty goods.

SID KING

name

SID KING

signature

8/5/17

date

S T E P 5**FAX BOTH PAGES TO - 1800 331 119**

YAMAHA INTERNAL USE ONLY

NEW ORDER NO.

DETAILS CHECKED BY _____ DATE _____

GRA NO.

ENTERED BY _____ DATE _____

CLAIM REDUCTION

\$					

AUTHORISED BY _____ DATE _____