

DERNI PTY LTD A.C.N. 002 263 872 / A.B.N. 41 002 263 872
For Frankston Superstore Pty Ltd A.C.N. 142 549 317 / A.B.N. 65 214 677 057
trading as

HARVEY NORMAN AV/IT SUPERSTORE FRANKSTON

87 Cranbourne Rd
Frankston VIC 3199

Phone: 03 8796 0600 Fax: 03 8796 0639

TAX INVOICE

CREDIT CLAIM 2031375

YAMAHA MUSIC AUSTRALIA PTY LTD

PO BOX 268

SOUTH MELBOURNE 3205

Phone : 1300661977

Fax : 1800331119

STORE COPY

10/02/16 12:18:42 215

Contact : 42 LAUREN

Supplier # : 510708

Franchisee #: 21560

Fran : 060

Invoice #: 2070122

Invoice Date: 12/11/15

Freight \$: 6.00

Dear Sir/ms,

We claim a credit to our account in respect to the matter detailed below.

PLEASE NOTE THAT YOU HAVE UNTIL 10/04/16 TO REJECT THIS CLAIM,
OTHERWISE IT WILL BE CONSIDERED FINALISED IN OUR FAVOUR.

Reason for our claim: CLAIM-RETURN FOR CR R.A. No:

Notes: FAULTY GOODS

Product Code	Description of Goods	Qty	Price
HTR6068B	YAMAHA 7.1 CHANNEL AV NETWORK 1 X INV 2070122 S/N Y023555VX NO AUDIO THROUGH OPTICAL INPUT AND HDMI 2	1.00	600.00

A.B.N. No : 41 002 263 872

G.S.T. \$: 60.00

TOTAL CLAIM \$: 660.00

Raised by: _____ Authorised by: _____

Adjustment to Stock Done ? : _____

PACKED		CHECKED	
Quantity	By	Quantity	By
Carrier		Con Note No	
Company		Drivers Signature	
Drivers		Veh	
Name		reg	
		Date	

E&OE.

v2015.09

TAPE CONTENTS

10/02/2016 11:23:13 L 215 2031320

You were served by: TARA

Invoice Modify 851452 048122098

BRENDAN DEARSLEY

6 LUTANA CT

FRANKSTON

VIC 3199

0481220988 06/02/2016

YAMAHA 7.2 CH WI-FI AV RE 750.00*

RXV679B 1 @ 750.00

Supplier Code: 510708

Cust Expect: 09/02/2016

Pickup / / SBO Store/Store

ONLINE PRICE -499.00

Mf. Warranty of 24 Months

EXCLUDING PRODUCT CARE 0.00*

EXCLUDEPRODCARE 1 @ 0.00

Supplier Code: 603754

Notes: RXV679B YAMAHA 7.2 CH WI-FI AV

Pickup / / SBO Store/Store

YAMAHA 7.1 CHANNEL AV NET 750.00

HTR6068B 1 @ 750.00

Supplier Code: 510708

Batch Number: 66160315

PROMOTIONAL PRODUCT -499.00

Mf. Warranty of 24 Months

EXCLUDING PRODUCT CARE 0.00

EXCLUDEPRODCARE 1 @ 0.00

Supplier Code:

Notes: HTR6068B YAMAHA 7.1 CHANNEL AV

Batch Number:

WAREHOUSE COST RECOVERY 0 0.00

Product Code: CR_WHOUSE_060

Supplier Code: 603754

TOTAL 750.00

G.S.T. Content 68.18

G.S.T.CONTENT 68.18

INV PENDING 750.00

INV DEPOSIT 2739.00

BALANCE OWING 750.00

Invoice Notes:

>*****

>customer has all cabling at home

>including hdmi, optical,wire,

>subwoofer cable and surge board

>*****

>4 year replacment cover declined

>*****

>faulty optical output....not receiving

>signal at all.

>*****

>WRONG BATCH BOOKED OUT

>*****

>incorrect batch booked back in

>re-crediting to fix batches

>****

>faulty optical input exchange auth tara

TAPE CONTENTS

10/02/2016 11:23:47 L 215 2031321

You were served by: TARA

Invoice Credit 851452 048122098

BRENDAN DEARSLEY

6 LUTANA CT

FRANKSTON

VIC 3199

0481220988 06/02/2016

YAMAHA 7.2 CH WI-FI AV RE 750.00*
RXV679B 1 @ 750.00
Supplier Code: 510708
Cust Expect: 09/02/2016
Pickup / / SBO Store/Store
ONLINE PRICE -499.00
Mf. Warranty of 24 Months

EXCLUDING PRODUCT CARE 0.00*
EXCLUDEPRODCARE 1 @ 0.00
Supplier Code: 603754
Notes: RXV679B YAMAHA 7.2 CH WI-FI AV
Pickup / / SBO Store/Store

YAMAHA 7.1 CHANNEL AV NET -750.00
HTR6068B -1 @ 750.00
Supplier Code:
Batch Number: 4216032
Mf. Warranty of 24 Months

EXCLUDING PRODUCT CARE 0.00
EXCLUDEPRODCARE -1 @ 0.00
Supplier Code: 603754
Notes: HTR6068B YAMAHA 7.1 CHANN
Batch Number:

WAREHOUSE COST RECOVERY 0 0.00
Product Code: CR WHOUSE_060
Supplier Code: 603754

Invoice Notes:

>*****
>customer has all cabling at home
>including hdmi, optical,wire,
>subwoofer cable and surge board
>*****
>4 year replacment cover declined
>*****
>faulty optical output....not receiving
>signal at all.
>*****
>WRONG BATCH BOOKED OUT
>*****
>incorrect batch booked back in
>re-crediting to fix batches
>****
>faulty optical input exchange auth tara
>incorrect batch booked back in (again)

TOTAL -750.00
G.S.T. Content -68.18
G.S.T. CONTENT 68.18
INV PENDING 750.00
INV DEPOSIT 2739.00
BALANCE OWING 0.00