o whom it may concern.

Re: Brendon Nolan.

I have known Brendon since November 2015. I find him to be a man with courage and integrity.

When I met Brendon, he was being discharged from hospital. It was a difficult time for him. He pain management medication was being withdrawn, so he was in constant pain. He would have to learn to cope at home on his own for most of the day, arrange and manage visits to hospital for treatment, and master living with one arm while working to regain the use of his injured arm.

Brendon is determined to do well, to recover as fully as he can and get on with his life. He recognises when he needs help and accepts it graciously when it is offered, but he is not one to sit back and play the helpless cripple.

Brendon had just recently begun a skilled job when he was injured, and intends to return to that job if at all possible when he has recovered.

I believe that he will do well in the future, given the opportunity and some guidance, and go on to be an example for others struggling to overcome serious injury.

Please do not hesitate to contact me if you have any questions.

Sincerely,

Peter Cusack B.E. M.Sc.

02 9476 4804 pjc_555@iinet.net.au DERNI PTY LTD A.C.N. 002 263 872 / A.B.N. 41 002 263 872 For BONDI SUPERSTORE PTY LTD A.C.N. 142 549 255 / A.B.N. 84 610 899 626 trading as

HARVEY NORMAN AV/IT SUPERSTORE BONDI JUNCTION

Store 5016, Westfield Bondi Oxford St BONDI JUNCTION NSW 2022

Phone: 02 83058800 | Fax: 02 83058899 TAX INVOICE SUPPLIER'S COPY CREDIT CLAIM 3892181 14/04/16 09:17:20 189 YAMAHA MUSIC AUSTRALIA PTY LTD Contact : 811 MJ PO BOX 268 Supplier # : 510708 SOUTH MELBOURNE 3205 Franchisee #: 18960 Phone: 1300661977 : 060 Fran Fax : 1800331119 Invoice #: 2028496 Invoice Date: 03/03/15 Dear Sir/ms, We claim a credit to our account in respect to the matter detailed below. PLEASE NOTE THAT YOU HAVE UNTIL 13/06/16 TO REJECT THIS CLAIM, OTHERWISE IT WILL BE CONSIDERED FINALISED IN OUR FAVOUR. Reason for our claim: CLAIM-RETURN FOR CR R.A. No: Product Code Description of Goods Qty Price MCRB142BLK YAMAHA CD MICRO SYSTEM BIK 1.00 285.81 DISC EJECTS BY ITSELF SN/ Y774614VX A.B.N. No: 41 002 263 872 G.S.T. \$: 28.58 TOTAL CLAIM \$: 314.39 Raised by: Authorised by: MJ PACKED CHECKID Quantity / Quantity Ву Carrier Con Note No Drivers Signature Company Drivers Veh Name reg

E&OE V2016.2

BONDI SUPERSTORE PTY LTD A.C.N. 142 549 255 / A.H.N 84 610 899 626 as Trustee of the BONDI SUPERSTORE NO2 TRUST trading as HARVEY NORMAN AV/IT SUPERSTORE BONDI JUNCTION Store 5016, Westfield Bondi Oxford St BONDI JUNCTION NSW 2022 Phone: 02 83058800 Fax: 02 83058899 TAX INVOICE INVOICE REPRINT 878728 22/02/2016 09:13:27 189 HILI, JAYNE Assist: 116 NICK RANDWICK SType : CASH SALE NSW 2031 : 114 BELLA Oper Product Qty Total MCRB142BLK 1.00 YAMAHA CD MICRO SYSTEM BLK * TAKEN * on 22/02/2016 Mf. Warranty of 24 Months Total 399.00 EXTENDED WARRENTY DECLINE * * * * * DISP BATCH PRICE AUTH JOHN *** **IT IS THE CUSTOMER'S RESPONSIBILITY TO ENSURE PURCHASE FITS **WE GLADLY EXCHANGE UNOPENED PRODUCT WITHIN 7 DAYS ** ** FOR ANY FEEDBACK OR CONCERNS, PLEASE PHONE** ** (02) 8305 8800 ** Pickup/Delivery Address: HILL, JAYNE INV PENDING 0.00 RANDWICK NSW 2031 BALANCE OWING 0.00 1 1 THANK YOU PLEASE CALL AGAIN

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