

DERNI PTY LTD A.C.N. 002 263 872 / A.B.N. 41 002 263 872
For Munno Super Pty Ltd A.C.N. 604 001 998 / A.B.N. 97 678 825 826
trading as

Harvey Norman AV/IT Superstore Munno Para

Lot 2005 Main North Road

SMITHFIELD SA 5114

Phone: 08 82540700 Fax: 08 82540799

TAX INVOICE

CREDIT CLAIM 2951600

YAMAHA MUSIC AUSTRALIA PTY LTD

PO BOX 268

SOUTH MELBOURNE 3205

Phone : 1300661977

Fax : 1800331119

RE-PRINT

04/11/15 09:48:16 144

Contact : 35 ALANA

Supplier # : 510708

Franchisee #: 14460

Fran : 060

Invoice #: 2064812

Invoice Date: 21/10/15

Freight \$: 6.81

Dear Sir/ms,

We claim a credit to our account in respect to the matter detailed below.

PLEASE NOTE THAT YOU HAVE UNTIL 03/01/16 TO REJECT THIS CLAIM,
OTHERWISE IT WILL BE CONSIDERED FINALISED IN OUR FAVOUR.

Reason for our claim: CLAIM-RETURN FOR CR R.A. No:

Notes: RETURN GOODS FOR CREDIT

Product Code	Description of Goods	Qty	Price
NXN500BL	YAMAHA BLUETOOTH SPKR SYSTEM S/N (21)1036575VX +3415308 LIGHT ON UNIT FLASHES RED. NO SOUND.	1.00	681.14

A.B.N. No : 41 002 263 872

G.S.T. \$: 68.11

TOTAL CLAIM \$: 749.25

Raised by: _____ Authorised by: ALANA

PACKED	By	CHECKED	By
Quantity		Quantity	
Carrier		Con Note No	Drivers Signature
Company			
Drivers	Veh	Date	
Name	reg		

E&OE.

V2015.06

FRAN: 14460

GR: 2945268

PO: 410021233

IV: 2064812 +3415308

HARVEY NORMAN

FLTY

\$999.00

No: 1104 Dept: 060

P/B/S: NXN500BL / YAMAHA / 510708

YAMAHA MULTI-ROOM SPKR SYSTEM BLK

BLUETOOTH WIFI USB DAC VTUNER AUX & OPTIC

5102 AOH E 0

5102 AOH E 0

**YAMAHA**

Yamaha Music Australia Pty. Ltd.
ABN 84 004 259 527
Level 1, 99 Queensbridge Street
Southbank, Victoria 3006

HOME ENTERTAINMENT SPECIALISTS

**GOODS RETURN AUTHORITY
REQUEST FORM**

Version 5. 01/04/07

PLEASE READ BEFORE COMMENCING

TO COMPLY WITH OUR GOODS RETURN AUTHORITY (GRA) REQUEST POLICY PLEASE COMPLETE BOTH PAGES, ENSURING YOU HAVE READ AND UNDERSTAND THE TERMS & CONDITIONS. IF YOU DO NOT HAVE A COPY OF THESE TERMS & CONDITIONS PLEASE CALL 1300 661 977 AND IT WILL BE FAXED TO YOU. IF THIS PAPERWORK IS NOT COMPLETED OR IS INACCURATE, THIS MAY RESULT IN YOUR GRA REQUEST BEING REJECTED.

S T E P 1

store name

H A R V E Y N O R M A N

branch name

M U N N O P A R A

contact person

A L A N A

phone number

0 8 - 8 2 5 4 - 0 7 0 0

replacement order number

model number

N X N S D O B L

serial number (compulsory)

1 0 3 6 5 7 5 V X

yamaha invoice number

2 0 6 4 8 1 2

yamaha invoice or customer purchase date

2 1 / 1 0 / 1 5

claim number

2 9 5 1 6 0 0

claim date

0 4 / 1 1 / 1 5

S T E P 2**REASON FOR RETURN REQUEST** - (please tick one, provide full details and discuss with your Yamaha Sales Manager)

- ☐ 1. DAMAGED IN TRANSIT / DEAD ON ARRIVAL under 2 weeks old
- ☐ 2. FAULTY - Display model under 2 weeks old
- ☒ 3. FAULTY - Customer purchase under 2 months old
- ☐ 4. FAULTY - 3rd time (two verified services by Authorised Yamaha Service Agent) within warranty period

DESCRIBE NATURE OF FAULT - compulsory

LIGHT FLASHES RED

NO SOUND.

DESCRIBE TESTS PERFORMED TO VERIFY FAULT - compulsory☐ 5. YAMAHA SALES MANAGER NOMINATES RETURN

reason and signature required



YAMAHA

Yamaha Music Australia Pty. Ltd.
 ABN 84 004 259 527
 Level 1, 99 Queensbridge Street
 Southbank, Victoria 3006

HOME ENTERTAINMENT SPECIALISTS

GOODS RETURN AUTHORITY REQUEST FORM

Version 5, 01/04/07

S T E P 3

TICK THE BOXES TO INDICATE THE FOLLOWING IS INCLUDED

ACCESSORIES (where applicable)

☒ Instruction Manual

\$15.00 ☐

☒ Remote control(s)

\$27.50 ☐

☒ Cables and interconnects

\$5.50 ☐

☒ AM and FM antennae

\$5.50 ☐

☐ YPAO or Intellibeam microphone

\$22.00 ☐

\$ _____ ☐ other

\$15.00 ☐ admin

\$ _____ ☐ total (inc gst)

TICK THE BOXES TO INDICATE THE FOLLOWING HAS BEEN CHECKED

PACKAGING

☒ Original or suitable carton(s)

☒ Original or suitable protective packaging

☒ Once packed ensure cartons are properly sealed

S T E P 4

I am authorised to act on behalf of the store named on this form, I have read the Goods Return Authority (GRA) request terms and conditions dated 01-04-07 and I hereby submit my request to return faulty goods.

Alana Schweiger

n a m e

Alana Schweiger

s i g n a t u r e

4-11-15

d a t e

S T E P 5

FAX BOTH PAGES TO - 1800 331 119

Y A M A H A I N T E R N A L U S E O N L Y

NEW ORDER NO.

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DETAILS CHECKED BY _____

DATE _____

GRA NO.

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ENTERED BY _____

DATE _____

CLAIM REDUCTION

\$					
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AUTHORISED BY _____

DATE _____

Munnosuper PTY LTD A.C.N. 604 001 998/ A.B.N. 97 678 825 826
as Trustee of the Munnosuper NO 2 Trust
trading as

Harvey Norman AV/IT Superstore Munno Para

Lot 2005 Main North Road

SMITHFIELD SA 5114

Phone: 08 82540700 Fax: 08 82540799

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TAX INVOICE

INVOICE REPRINT 1375306 29/10/15 11:05:53 144 2928812

DANIEL SPERANZA

Assist: 66 TANIA(S)

3 COCKATOO RD

Cust #: 0421103410

LEWISTON

SType : CASH SALE

SA 5501

Oper : 66 Alana

Product	Qty	Price	Total
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NXN500BL	1.00		799.00
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YAMAHA BLUETOOTH SPKR SYSTEM

* TAKEN * on 29/10/15

NXN500BL	-1.00		-799.00
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YAMAHA BLUETOOTH SPKR SYSTEM

* TAKEN * on 02/11/15

-- FAULTY --

DEAR CUSTOMER - PLEASE ENSURE YOU ARE HOME ON THE DAY OF
DELIVERY AND THE GOODS WILL FIT THROUGH YOUR DOORWAYS, TO
AVOID FURTHER FEES. PAYMENT ON DELIVERY - CASH OR CHEQUE
ONLY. CANCELLATION FEES MAY APPLY ON CANCELLED ORDERS.
PLEASE CONTACT STORE ON 82540700 FOR WAREHOUSE OPENING TIMES

Total	799.00
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GST Content	72.63
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BALANCE OWING	0.00
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Thank you for Shopping at
Harvey Norman MUNNOPARA