

DERNI PTY LTD A.C.N. 002 263 872 / A.B.N. 41 002 263 872  
For Mustore Pty Ltd A.C.N. 122 278 602 / A.B.N. 96 733 830 033  
trading as

**Harvey Norman AV/IT Superstore Moree**

103 Balo Street  
MOREE NSW 2400

Phone: 02 6751 2400 Fax: 02 67512499

**TAX INVOICE**

**CREDIT CLAIM 1823009**

SONY AUSTRALIA LIMITED

PO BOX 1992

NORTH SYDNEY 2059

Phone : 1300302727

Fax : 0298788320

**RE-PRINT**

**12/07/16 13:26:55 65**

Contact : 14 SMURQUHART

Supplier # : 505935

Franchisee #: 6560

Fran : 060

Invoice #: 6082192881 Invoice Date: 20/05/16

Rebate \$ : 2.16

Freight \$ : 7.20

Dear Sir/ms,

We claim a credit to our account in respect to the matter detailed below.

PLEASE NOTE THAT YOU HAVE UNTIL 10/09/16 TO REJECT THIS CLAIM,  
OTHERWISE IT WILL BE CONSIDERED FINALISED IN OUR FAVOUR.

Reason for our claim: CLAIM-RETURN FOR CR R.A. No:

Notes: FAULTY

Product Code	Description of Goods	Qty	Price
HTCT80	SONY 80W 2.1CH SOUND BAR ***** batch 6161901 customer inv 505776 ***** soundbar stopped working no power or lights are coming on ***** supplier inv 6082192881 p/order 4100630717 ***** serial no <u>3022161</u>  RA# _____	1.00	180.00

A.B.N. No : 41 002 263 872

G.S.T. \$: 18.00

TOTAL CLAIM \$: 198.00

Raised by: \_\_\_\_\_ Authorised by: \_\_\_\_\_

PACKED	CHECKED
Quantity By	Quantity By
Carrier	Con Note No
Company	Drivers Signature
Drivers	Veh
Name	reg
	Date

E&OE.  
V2016.4

# SONY AUSTRALIA REQUEST FOR RETURN (RFR) FORM

Returns Centre 2-22 Grady Crescent (end of Lenore Lane) Erskine Park, NSW 2759  
 Tel - 1300 30 27 27 Fax - 02 9887 1345 email - sonyreturns.au@ap.sony.com

**SONY**  
make.believe

COMPANY NAME	Harvey Norman Moree
ADDRESS 1	103 Ballo St
ADDRESS 2	
SUBURB	Moree
STATE	NSW
POST CODE	2400
CUSTOMER CLAIM NO.	1823009
ORIGINAL SONY INVOICE DATE	20.5.2016
ORIGINAL SONY INVOICE NO.	6082192881
NO. OF CONSOLIDATED BOXES BEING RETURNED	1

Date	12.7.16
Store No. (If Applicable)	65
Contact Name	Sandra
Contact No. (Direct)	0267512400

PRODUCT CODE	RETURN QTY	SERIAL NO. (If applicable)	RETURN REASON CODE	DETAILS OF RETURN/ FAULT
HTCT	1	3022161	DOA	soundbar stopped working, no power or lights are working.

Reason Codes	CODE	REQUIREMENT
U01 - Damaged in Transit	U01	Valid for 10 Days from Invoice Date
U03 - Order Entry Error	U03	Valid for 10 Days from Invoice Date
U06 - Order Cancelled	U06	Valid for 10 Days from Invoice Date
U07 - Dead On Arrival / Faulty	U07	Less than 21 Days from end user purchase/ Floor stock from Invoice Date

INFORMATION MUST BE COMPLETED OR GOODS WILL NOT BE ACCEPTED --> INVOICE NUMBER IS ESSENTIAL

DESCRIPTION / FAULT MUST BE SPECIFIC FOR U07 RETURNS ( \*\* PROOF OF PURCHASE MUST ACCOMPANY U07 RETURN REQUEST OR FLOOR STOCK MUST BE NOTED.)

APPROVAL OF YOUR RGA REQUEST, RELEVANT PAPER WORK WILL BE ISSUED BY MAIL.

RETURN APPROVAL OR RGA WILL REMAIN CURRENT FOR 30 DAYS FROM THE DATE APPEARING ON THE RGA.

COMPLETE RETURNS WILL PREVENT CREDIT PROCESSING. GOOD RETURNED WITH OBVIOUS CUSTOMER MISUSE/ABUSE WILL NOT BE ACCEPTED

MS FALL OUTSIDE RETURN GUIDELINES, PLEASE CONTACT WARRANTY SUPPORT ON 1300 133 995



**SONY®**

MODEL NO. **SS-WCT80**

**SPEAKER SYSTEM**

RATED IMPEDANCE : 8  $\Omega$

SERIAL NO.

**3 0 2 2 1 6 1**

MADE IN CHINA

4-567-604-01

Mustore Pty Ltd A.C.N. 122 278 602 / A.B.N. 96 733 830 033  
as Trustee of the Mustore No 2 Trust  
trading as

**Harvey Norman AV/IT Superstore Moree**

103 Balo Street

MOREE NSW 2400

Phone: 02 6751 2400

Fax: 02 67512499

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**TAX INVOICE**

**INVOICE REPRINT 505776 02/07/16 10:18:51 65 1822274**

LOCHIE PROCTER

Assist: 14 awalton

5 STOREY ST

Cust #: 0477484251

QUIRINDI

SType : CASH ON DELIVERY

Oper : 14 Smurquhart

Product	Qty	Price	Total
-----			
HTCT80	1.00	188.00	188.00
SONY 80W 2.1CH SOUND BAR Batch: 851614028			
* TAKEN * on 02/07/16			
EXCLUDEPRODCARE	1.00	0.00	0.00
EXCLUDING PRODUCT CARE			
HTCT80 SONY 80W 2.1CH SOU			
* TAKEN * on 02/07/16			
HTCT80	-1.00	188.00	-188.00
SONY 80W 2.1CH SOUND BAR Batch: 851614028			
* TAKEN * on 08/07/16			
EXCLUDEPRODCARE	-1.00	0.00	0.00
EXCLUDING PRODUCT CARE			
HTCT80 SONY 80W 2.1CH SOU			
* TAKEN * on 08/07/16			
HTCT80	1.00	188.00	188.00
SONY 80W 2.1CH SOUND BAR Batch: 851614028			
* TAKEN * on 08/07/16			
EXCLUDEPRODCARE	1.00	0.00	0.00
EXCLUDING PRODUCT CARE			
HTCT80 SONY 80W 2.1CH SOU			
* TAKEN * on 08/07/16			

*Purchased*

*Returned*

Invoice Notes:

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Soundbar stopped working, power and  
lights not coming on. Swapped unit over.

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Pickup/Delivery Address:

LOCHIE PROCTER

5 STOREY ST

QUIRINDI

Total	188.00
G.S.T. Content	17.09
INV PENDING	0.00
INV DEPOSIT	188.00
BALANCE OWING	0.00