

DERNI PTY LTD A.C.N. 002 263 872 / A.B.N. 41 002 263 872  
For WARRASTORE PTY LTD A.C.N. 165 530 049 / A.B.N. 39 797 168 936  
trading as

**Harvey Norman AV/IT Superstore Warrawong**

Cnr King St & Shellharbour

WARRAWONG NSW 2502

Phone: (02) 4223 8800 Fax: (02) 4223 8932

**TAX INVOICE**

**CREDIT CLAIM** 7564106

YAMAHA MUSIC AUSTRALIA PTY LTD

PO BOX 268

SOUTH MELBOURNE 3205

Phone : 1300661977

Fax : 1800331119

**SUPPLIER'S COPY**

31/01/17 09:45:24 24

Contact : 207 PAM JONES - 7098

Supplier # : 510708

Franchisee #: 2460

Fran : 060

Invoice #: 2037315

Invoice Date: 13/05/15

Freight \$ : 6.00

Dear Sir/ms,

We claim a credit to our account in respect to the matter detailed below.

PLEASE NOTE THAT YOU HAVE UNTIL 01/04/17 TO REJECT THIS CLAIM,  
OTHERWISE IT WILL BE CONSIDERED FINALISED IN OUR FAVOUR.

Reason for our claim: CLAIM-RETURN FOR CR R.A. No:

Product Code	Description of Goods	Qty	Price
YSP2500B	YAMAHA DIGITAL SOUND PROJECTOR UNIT HAS HAD 2 REPAIRS 22/9/16 AND 28/11/16 - SAME PROB BOTH TIMES NOW FAULTY AGAIN - 3RD TIME STEVE FROM YAMAHA AUTHORISED RETURN BATCH +1201513822 DOP 26/5/16 DR 23/1/17 S/N # 1292415QS	1.00	600.00

A.B.N. No : 41 002 263 872

G.S.T. \$: 60.00

TOTAL CLAIM \$: 660.00

Raised by: Pam Authorised by:

PACKED Quantity	2 By Pam pieces	CHECKED Quantity	By
Carrier Company	Con Note No		Drivers Signature
Drivers Name	Veh reg	Date	

E&OE.  
V2016.7

2 pieces

3T

WARRASTORE PTY LTD A.C.N. 165 530 049 / A.B.N. 39 797 168 936  
as Trustee of the WARRASTORE PTY LTD NO2 TRUST  
trading as

Harvey Norman AV/IT Superstore Warrawong  
Cnr King St & Shellharbour  
WARRAWONG NSW 2502

Phone: (02) 4223 8800 Fax: (02) 4223 8932

TAX INVOICE

INVOICE REPRINT 1991919

24/05/15 09:41:09 24 7556495

MR VERN TIVEY

Assist: 207 MAL W - 6005

Cust #

SType : CASH SALE

Oper : 207 Pam Jones - 709

Product	Qty	Price	Total
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YSP2500B	1.00		
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YAMAHA DIGITAL SOUND PROJECTO Batch: 1201513822

Including 48 Months Product Care Replace

Product Care Number: PC-0102400490622

Total: YSP2500B Including Product Care

\* TAKEN \* on 26/05/15

1030.00

MC122450	1.00	69.00	69.00
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MONSTER HDMI CABLE - HIGH SPE Batch: 0023114219

D 1.5M

\* TAKEN \* on 24/05/15

YSP2500B	-1.00		
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YAMAHA DIGITAL SOUND PROJECTO Batch: 1201513822

Including 48 Months Product Care Replace

Product Care Number: PC-0102400490622

Total: YSP2500B Including Product Care

\* TAKEN \* on 23/01/17

-1030.00

YSP2700B	1.00		
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SURROUND SOUND PROJECTION W W Batch: 3321635869

RELESS SUB

Including 24 Months Product Care Replace

Product Care Number: PC-0102400570086

Total: YSP2700B Including Product Care

\* TAKEN \* on 24/01/17

1030.00

Invoice Notes:

ok to swap

has been serviced twice

sound dropping out

ok by stephen from yamaha to return

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Pickup/Delivery Address

MR VERN TIVEY

Total	1099.00
G.S.T. Content	99.91
INV PENDING	0.00
INV DEPOSIT	1099.00

**Hi Fi & Electronics Centre**

Phone: 02 42263305

68 Swan St. Wollongong, NSW. 2500  
Sony, Yamaha, Pioneer, LG, Fender & Roland.

Served For

Mr Tivey, Vern  
37 Minda Crs  
Oak Flats, Nsw. 2529  
(02) 4296-1751 0407 249-054

Charge To

**Warranty FORM - TAX INVOICE**

Claim/Job N° 23784

Reference N°

Brand Yamaha

Product Sound Bar

Model N° YSP 2500

Serial N° I292415QS

Date Booked In 22/09/2016

Completed 05/10/2016

Date Out 05/10/2016

Call Out Date

Call Out Time

Work Phone

**WARRANTY DETAILS**

Purchase Date 24/05/2015

Receipt N° 6751295

Warranty Code Product care

Authorisation

Purchased From

Harvey Norman Warrawong

Country:

**SERVICE DETAILS**

Replaced DSP Board. Picked up by cust 6/10/16

**REPORTED FAULT**Sub cuts in and out  
With no sub the bar sounds tinny.

Fault Code

Repair Code

**PARTS**Qty Part Number  
1 ZM159700Description  
Digital Board

REF N° Cost Each Tax Each Total Cost

**ACCEPTANCE & OFFICE USE**

Accepted By

Claims Approved/Rejected

**CHARGE DETAILS**

Signature Date

Repaired By

Signature Date

The last payment was received in the form of  
This repair was completed under Warranty  
Warranty only covers work carried out herein and not new faults

**Hi Fi & Electronics Centre****Phone: 02 42263305**68 Swan St. Wollongong. NSW. 2500  
Sony, Yamaha, Pioneer, LG, Fender & Roland.**Serviced For**Mr Tivey, Vern  
37 Minda Crs  
Oak Flats, Nsw. 2529  
(02) 4296-1751 0407 249-054**Charge To****Warranty FORM - TAX INVC CE****Claim/Job N°** 23915**Reference N°****Brand** Yamaha**Product** Sound Bar**Model N°** YSP 2500**Serial N°** I292415QS**Date Booked In** 28/11/2016**Completed** 07/12/2016**Date Out** 07/12/2016**Call Out Date****Call Out Time****Work Phone****WARRANTY DETAILS****Purchase Date** 24/05/2015**Purchased From****Receipt N°**

Harvey Norman

**Warranty Code****Authorisation**

Country:

**SERVICE DETAILS**Replaced DSP Board again.  
Picked up by cust 8/12/16**REPORTED FAULT**

Int loss of sound and sub. Repeat repair.

**Fault Code****Repair Code****PARTS**

Qty	Part Number	Description	REF N°	Cost Each	Tax Each	Total Cost
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**ACCEPTANCE & OFFICE USE**

Accepted By

Claims Approved/Rejected

Signature

Date

Repaired By

Signature

Date

**CHARGE DETAILS**

The last payment was received in the form of  
This repair was completed under Warranty  
Warranty only covers work carried out herein and not new faults