DERNI PTY LTD A.C.N. 002 263 872 / A.B.N. 41 002 263 872 For CANNINGAVIT PTY LTD A.C.N. 167 257 285 / A.B.N. 25 121 382 087 trading as

Harvey Norman AVIT Superstore Cannington Date

1363 Albany Hwy

PO BOX 352 CANNINGTON WA 6987

Phone: 08 9311 1100 Fax: 08 9311 1199

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TAX	INVOICE	STORE	COPY

5060951 CREDIT CLAIM

YAMAHA MUSIC AUSTRALIA PTY LTD

PO BOX 268

SOUTH MELBOURNE

Phone : 1300661977

: 1800331119 Fax

STORE COPY

21/03/16 15:21:31 93

Contact : 62 6563 C Supplier # : 510708

Franchisee #: 9360

Fran

: 060

Invoice #: 1959004

Freight \$

Invoice Date: 22/11/13

: 3.00

Dear Sir/ms,

We claim a credit to our account in respect to the matter detailed below.

PLEASE NOTE THAT YOU HAVE UNTIL 20/05/16 TO REJECT THIS CLAIM, OTHERWISE IT WILL BE CONSIDERED FINALISED IN OUR FAVOUR.

Reason for our claim: CLAIM-RETURN FOR CR R.A. No:

Product Code	Description of Goods		Qty	Price
HTR3066B	YAMAHA 5.1 CHANNEL AV RECE UNIT HAS BEEN REPARIED MULITIPLE TIMES	EIVER	1.00	200.00
	AUTHORISED BY CHRIS (REP) RETURN	TO		
	S/N (21) T463583VX			
A.B.N.	No : 41 002 263 872	G.S.T. TOTAL CLAIN	\$: 4 \$:	20.00

Paised by:	Authorised	bv:	CLARE

Adjustment to Stock Done ? :

PACKED Quantity	Ву		CHECKED Quantity	Ву	
Carrier Company			Con Note No	Drivers Signature	
Drivers Name		Veh reg	Date		
E&OE.			9.7	1	^ -

V2016.2

Yamoha sales Mar

FRAN: 9360 GR: 4165406 PO: 9961413 HARVEY NORMAN

No: 1211 Dept: 060 SN:

P/B/S: HTR3066B / YAMAHA / 510708 YAMAHA 5.1 AV RECEIVER HNG EX

100W X 5 4 IN/1 OUT HDMI WITH 3D ARC & CEC

CANNINGAVIT PTY LTD $\,$ A.C.N. 167 257 285 / A.B.N. 25 121 382 087 as Trustee of the CANNINGTON AVIT SUPERSTORE NO 2 TRUST trading as

Harvey Norman AVIT Superstore Cannington

1363 Albany Hwy PO BOX 352 CANNINGTON WA 6987

Phone: 08 9311 1100 Fax: 08 9311 1199

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TAX INVOICE INVOICE REPRINT 8636210 SUHAS KALVIKATTE 68 WILFRED RD THORNLIE WA 6108 26/04/14 15:18:52 93 Assist: 62 DREW D Cust #: 0417171820 SType : CASH SALE Oper : 62 6563 C	
Product Qty Price	Total
HTR3066B 1.00 YAMAHA 5.1 AV RECEIVER HNG EX Including 60 Months Product Care Replace Product Care Number: PC-0109300410605	
Total: HTR3066B Including Product Care * TAKEN * on 27/04/14	275.00
JBCINEMA500 1.00 370.00 JBL SUB SAT SYS 5.1 * TAKEN * on 27/04/14	370.00
EXCLUDEPRODCARE 1.00 0.00 EXCLUDING PRODUCT CARE JBCINEMA500 JBL SUB SAT S * TAKEN * on 27/04/14	0.00
GIFT_VOUCH_000 1.00 65.00 Bonus 060 GIFT VOUCHER -NO DENOMINAT	0.00
* TAKEN * on 26/04/14	
HTR3066B -1.00 YAMAHA 5.1 AV RECEIVER HNG EX Including 60 Months Product Care Replace Product Care Number: PC-0109300410605	
Total: HTR3066B Including Product Care * TAKEN * on 19/03/16	-275.00
INVADJUST_060 1.00 0.00 INVOICE ADJUSTMENT 060 * TAKEN * on 19/03/16	0.00
* A 20% RESTOCKING FEE APPLIES TO CANCELLED ORD DEAR CUSTOMER - WITH REGARD TO HOME DELIVERIES *PLEASE ENSURE BULKY GOODS WILL FIT THROUGH YOU *PLEASE BE HOME ON AGREED DAY TO AVOID FURTHER	R DOORWAYS
Invoice Notes:	

gift voucher required \$65

Yamaha have approved an Ra for the return of this clients receiver Repaired 3 times, no power - power source faulty Autho Chris (yamaha) Dathan Store credit issued client came in and not satisfied. He expects a direct replacment for a rxv379 and we loose money. He is finding out his rights from consumer affairs. Iv offered a full refund to resolve the issue . client still not happy. Wait for his return. Dath Pickup/Delivery Address: SUHAS KALVIKATTE

THORNLIE
WA 6108

Total 370.00
G.S.T. Content 27.73
INV PENDING 0.00
INV DEPOSIT 645.00
BALANCE OWING -275.00

THANK YOU PLEASE CALL AGAIN

Customer Signature:	No	of	Pieces:	
		<u>.</u>		
For consumer enquiries please contact 1300 GO HARVEY (1300 464 278) or the store phone number listed on this invoice.				
store phone number risted on this invoice.				

E&OE.