



Sony Contact Details
Returns Enquiries: 1300 30 27 27
Email: sonyreturns.au@ap.sony.com
Fax: 02 9887 1345

Valid as of 03/11/2014

Date Raised *	18/02/2016
Contact Name *	TESSA
Phone No *	0395676682
Store No *	203
Claim no *	4783823
Email address	chadstone.electreturms@au.harveynorman.com
Company Name *	HARVEY NORMAN CHADSTONE
Store address	699 WARRIGAL RD CHADSTONE VIC 3148

please be advised all fields with * MUST be completed

[illegible]

please refer over for Return Guidelines, reason and fault codes

For Domestic Cracked Screens - Please contact Sony Returns on 1300 30 27 27 prior to raising claim

DERNI PTY LTD A.C.N. 002 263 872 / A.B.N. 41 002 263 872
For Chadstone Superstore Pty Ltd A.C.N. 139 592 028 / A.B.N. 99 068 621 542
trading as

Harvey Norman AV/IT Superstore Chadstone
699 Warrigal Road
CHADSTONE VIC 3148
Phone: 03 9567 6666 Fax: 03 9567 6699

TAX INVOICE	RE-PRINT
CREDIT CLAIM 4783823	18/02/16 16:12:38 203
SONY AUSTRALIA LIMITED	Contact : 77 TESSA H
PO BOX 1992	Supplier # : 505935
NORTH SYDNEY 2059	Franchisee #: 20360
Phone : 1300302727	Fran : 060
Fax : 0298788320	

Invoice #: 6082101517 Invoice Date: 06/01/16
Rebate \$: 5.22

Dear Sir/ms,

We claim a credit to our account in respect to the matter detailed below.

PLEASE NOTE THAT YOU HAVE UNTIL 18/04/16 TO REJECT THIS CLAIM,
OTHERWISE IT WILL BE CONSIDERED FINALISED IN OUR FAVOUR.

Reason for our claim: CLAIM-RETURN FOR CR R.A. No:

Product Code	Description of Goods	Qty	Price
SWFBR100B	BRAVIA WI-FI SUB BLK FAULTY- SUB IS MAKING CONTSANT CRACKLING NOISE S/N: 4650316	1.00	272.05

A.B.N. No : 41 002 263 872	G.S.T. \$:	27.20
	TOTAL CLAIM \$:	299.25

Raised by: _____ Authorised by: _____

PACKED		CHECKED	
Quantity	By	Quantity	By
Carrier		Con Note No	Drivers Signature
Company			
Drivers	Veh	Date	
Name	reg		

E&OE.
V2015.09

Harvey Norman AV/IT Superstore Chadstone
699 Warrigal Road
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Phone: 03 9567 6666 Fax: 03 9567 6699

TAX INVOICE

INVOICE REPRINT 1827080

10/02/16 12:54:10 203 4774533

MARISSA CAREY

Assist: 77 KARL

Cust #:

SURREY HILLS

SType : CASH SALE

VIC 3127

Oper : 77 TESSA H

Product	Qty	Price	Total
SWFBR100B	1.00	290.00	290.00
BRAVIA WI-FI SUB BLK			
* TAKEN * on 10/02/16			
EXCLUDEPRODCARE	1.00	0.00	0.00
EXCLUDING PRODUCT CARE			
SWFBR100B BRAVIA WI-FI SUB BLK			
* TAKEN * on 10/02/16			
SWFBR100B	-1.00	-290.00	-290.00
BRAVIA WI-FI SUB BLK			
* TAKEN * on 15/02/16			
EXCLUDEPRODCARE	-1.00	0.00	0.00
EXCLUDING PRODUCT CARE			
SWFBR100B BRAVIA WI-FI SUB BLK			
* TAKEN * on 15/02/16			
SWFBR100B	1.00	290.00	290.00
BRAVIA WI-FI SUB BLK			
* TAKEN * on 15/02/16			
EXCLUDEPRODCARE	1.00	0.00	0.00
EXCLUDING PRODUCT CARE			
SWFBR100B BRAVIA WI-FI SUB BLK			
* TAKEN * on 15/02/16			

Invoice Notes:

Faulty sub keeps crackling tested and swapped by ian

** CUSTOMER RESPONSIBILITIES ** PLEASE BE HOME ON DELIVERY
DAY AND MAKE SURE GOODS FIT OR REDELIVERY WILL APPLY
CANCELLED ORDERS MAY INCUR A DELIVERY FEE, ASSEMBLY FEES EXTRA
** ESTIMATED TIMES ONLY FOR DELIVERIES **
BALANCE MUST BE PAID BY *CASH ONLY*

Pickup/Delivery Address:

MARISSA CAREY

SURREY HILLS

VIC 3127

Total	290.00
G.S.T Content	26.36
INV PENDING	0.00
INV DEPOSIT	290.00
BALANCE OWING	0.00