

DERNI PTY LTD A.C.N. 002 263 872 / A.B.N. 41 002 263 872
For Traralgon Superstore PTY LTD A.C.N. 144 590 661 / A.B.N. 91 945 127 938
trading as

HARVEY NORMAN AV/IT Superstore Traralgon
123 ARGYLE STREET
TRARALGON VIC 3844
Phone: 03 5175 6700 Fax: 03 5175 6799

TAX INVOICE

CREDIT CLAIM 2373149
YAMAHA MUSIC AUSTRALIA PTY LTD
PO BOX 268
SOUTH MELBOURNE 3205
Phone : 1300661977
Fax : 1800331119

SUPPLIER'S COPY

23/05/16 15:20:48 94
Contact : 58 JULIANNE BALCOMBE
Supplier # : 510708
Franchisee #: 9460
Fran : 060

Invoice #: 2095421 Invoice Date: 21/03/16
Freight \$: 22.14

Dear Sir/ms,

We claim a credit to our account in respect to the matter detailed below.

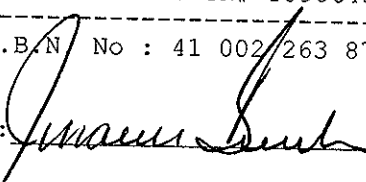
PLEASE NOTE THAT YOU HAVE UNTIL 22/07/16 TO REJECT THIS CLAIM,
OTHERWISE IT WILL BE CONSIDERED FINALISED IN OUR FAVOUR.

Reason for our claim: CLAIM-RETURN FOR CR R.A. No:
Notes: ETHERNET PORT NOT WORKING

Product Code	Description of Goods	Qty	Price
RXV679B	YAMAHA 7.2 CH WI-FI AV RECVR ETHERNET PORT NOT WORKING, TESTED IN STORE, SPOKE WITH ETHAN WHO SAID TO CHANGE OVER. SN# Y090645RT	1.00	738.05

A.B.N No : 41 002 263 872

G.S.T. \$: 73.80
TOTAL CLAIM \$: 811.85

Raised by:  Authorised by: JULIANNE

PACKED		CHECKED	
Quantity	By	Quantity	By
Carrier		Con Note No	Drivers Signature
Company			
Drivers	Veh	Date	
Name	reg		

E&OE.
v2016.3

Traralgon Superstore PTY LTD A.C.N. 144 590 661 / A.B.N. 91 945 127 938
as Trustee of the Traralgon Superstore NO2 Trust
trading as

HARVEY NORMAN AV/IT Superstore Traralgon

123 ARGYLE STREET

TRARALGON VIC 3844

Phone: 03 5175 6700 Fax: 03 5175 6799

TAX INVOICE

INVOICE REPRINT 749982 23/08/14 14:36:57 94 2373070

ROBERT WADE Assist: 58 PAUL K-J
10 MERTON CT Cust #: 0438872700
NEWBOROUGH SType : GO 12 MTHS DEF/PAY
VIC 3825 Oper : 58 Julianne Balcomb

Product	Qty	Price	Total
HTB923	1.00	668.00	668.00
VSX923 BONUS BDP160 HNG EX			
* TAKEN * on 23/08/14			
EXCLUDEPRODCARE	1.00	0.00	0.00
EXCLUDING PRODUCT CARE			
HTB923 VSX923 BONUS BDP16			
* TAKEN * on 23/08/14			
HTB923	-1.00	668.00	-668.00
VSX923 BONUS BDP160 HNG EX			
* TAKEN * on 27/08/15			
EXCLUDEPRODCARE	-1.00	0.00	0.00
EXCLUDING PRODUCT CARE			
HTB923 VSX923 BONUS BDP16			
* TAKEN * on 27/08/15			
RXV679B	1.00	850.00	850.00
YAMAHA 7.2 CH WI-FI AV RECVR			
* TAKEN * on 27/08/15			
EXCLUDEPRODCARE	1.00	0.00	0.00
EXCLUDING PRODUCT CARE			
RXV679B YAMAHA 7.2 CH WI-			
* TAKEN * on 27/08/15			
RXV679B	-1.00	850.00	-850.00
YAMAHA 7.2 CH WI-FI AV RECVR			
* TAKEN * on 23/05/16			
EXCLUDEPRODCARE	-1.00	0.00	0.00
EXCLUDING PRODUCT CARE			
RXV679B YAMAHA 7.2 CH WI-			
* TAKEN * on 23/05/16			
RXV679B	1.00	850.00	850.00
YAMAHA 7.2 CH WI-FI AV RECVR			
* TAKEN * on 23/05/16			
EXCLUDEPRODCARE	1.00	0.00	0.00
EXCLUDING PRODUCT CARE			
RXV679B YAMAHA 7.2 CH WI-			
* TAKEN * on 23/05/16			

CUSTOMER RESPONSIBILITIES-

- *TO BE HOME ON DELIVERY DAY OR EXTRA FEE APPLIES
- *TO PAY BALANCE BY CASH ONLY
- *10% CANCELLATION FEE APPLIES TO ALL GOODS THAT ARE ORDERED
- *TO ENSURE GOODS FIT AND ARE SUITABLE

Invoice Notes:

12 INTEREST FREE MONTHLY APPROVAL NUMBE
R 009800 DEFERRED PAYMENTS

Unit is not connecting via ethernet. Rob spoke to Stefan @ Yamaha Tech Support who ran through troubleshooting and advised Rob to bring the unit in to store so it can be further tested. Unit reset to factory defaults and updates ok via WiFi but no signal coming to the ethernet port. Called Yamaha & spoke to Stefan who advised to GRA via the portal and give customer a new unit

Pickup/Delivery Address:

ROBERT WADE
10 MERTON CT
NEWBOROUGH
VIC 3825

Total	850.00
G.S.T. Content	77.27
INV PENDING	0.00
INV DEPOSIT	850.00
BALANCE OWING	0.00

THANK YOU PLEASE CALL AGAIN

Customer Signature: _____ No of Pieces: _____

For consumer enquiries please contact
1300 GO HARVEY (1300 464 278) or the
store phone number listed on this invoice.

E&OE.

V2016.3

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