DERNI PTY LTD A.C.N. 002 263 872 / A.B.N. 41 002 263 872 For Marionstore Py Ltd A.C.N. 160 200 475 / A.B.N. 15 830 357 801 trading as

## Harvey Norman AV/IT Superstore Marion

822 - 826 Marion Road

Marion SA 5043 Phone: 08 8375 7777 Fax: 08 8375 7766 

TAX INVOICE CREDIT CLAIM YAMAHA MUSIC AU PO BOX 268 SOUTH MELBOURNE Phone : 1300661 Fax : 1800331		RE-PRINT 17/09/14 Contact Supplier Franchis Fran	11:23 : # : ee #:	154 J0 510708 9660	JO WALKER 708			
Dear Sir/ms,		Invoi	ce #: 1	966030 Freight	In \$ :	voice 7.25	Date: 06	/01/14
We claim a cred	it to our	account i	n respe	ct to the	matte	r deta	ailed belo	DW.
PLEASE NOTE THA OTHERWISE IT WI						CLAIM,		
Reason for our	claim: CLA	IM-RETURN	FOR CR	R.A. No:				
Product Code	Descripti	on of Goo	ds		Qt	У	Price	
RXV500DB	YAMAHA 5. LEFT AND : WORKING.U SERVICE A RETURN BY	OT	1.0	0	483.03			
	SN Y11114 PD 30/06/ RD 13/09/	14						
A.B.N.	No : 41 00	2 263 872		G.S.T. TOTAL CL	\$: AIM \$:		48.30 531.33	
Raised by:			Author	ised by:				
PACKED  Quantity	Ву		CHEC  Quan		Ву			
Carrier  Company	H 12-		Con No   	te No	Drive   	rs Si	gnature	
Drivers  Name		Veh  reg 	D	ate				
E&OE. v2014.07	9				1			, r

FRAN: 9660 GR: 5798341 PO: 215475 IV: 1966030

HARVEY NORMAN +8814256

No: 0913 Dept: 060 SN; P/B/S: RXV500DB / YAMAHA / 510708 YAMAHA 5.1 5X115W AV RECVR 5IN/10UT HDMI 115WX5 WITH 3D ARC & CEC NET

#### IAX INVOICE IN: SULUU The Electronic Audio Workshop Phone: (08) 8293-2198 Claim/Job Nº 90700 Fax: (08) 8371-4911 660 South Road, Glandore, SA. 5037 Order No service@teaw.com.au Yamaha Brand Product **AV Receiver** RX-V500D Model No Charge To Y111143VX Serial No Yamaha Music Australia 26/08/2014 Date In PO BOX 268 Completed 02/09/2014 SOUTH MELBOURNE, VIC. 8865 03/09/2014 **Date Converted** 1800 806-266 00421338933wife Contact No. Reference Nº Account No Serviced For Mr Wizor, Robert WARRANTY DETAILS 4 Coolalie Rd Purchase Date 28/06/2014 Purchased From SHEIDOW PARK, SA. 5158 965999124 Receipt No Harvey Norman Marion 8381-2295 Warranty Code Authorisation REPORTED FAULT SERVICE DETAILS Front right hand channel replaced left and right output transistors making humming noise- if left upgraded to E1639 checked ok on it grows to a crackling noise- can be heard even if volume muted. Customer has swapped speakers and wiring and its not made a difference. Can also hear a small **CONDITION REPORT** humming on the front left. Payment Type Repair Code **PARTS** Qty Description 5 Chip Carbon film resistor Metal Film Resistor 3.3 Ohm 1W Printed by PaperWorks - Essentials v6.1.3 - The Electronic Audio Workshop Mylar Film Cap 0.1UF 100V 5 2 Transistor Transistor to suit HTR406 **ACCEPTANCE & OFFICE USE CHARGE DETAILS** Claims Approved/Rejected Accepted By Date Signature Repaired By Keith

Date

Signature

# Walker, Jo

From:

Mandyam, Ajay

Sent:

Tuesday, 16 September 2014 9:01 AM

To:

Walker, Jo

Subject:

FW: YAMAHA - Support for aged stock

Attachments:

image001.gif

HIJO.

THIS IS THE AUTHORISATION FOR A RXV500DB THAT IS MORE THAN 2 MONTHS OLD AND HAS BEEN SENT TO REPAIR ONCE ALREADY.

PLS LET ME KNOW IF YOU HAVE ANY ISSUES WITH GETTING A CLAIM AUTHORISED.

REGARDS,

Ajay Mandyam FIT - Harvey Norman AVIT Marion Ph: 08 8375 7777

**From:** Craig Jones [mailto:craig.jones@music.yamaha.com]

Sent: Monday, 8 September 2014 11:22 AM

To: Mandyam, Ajay

Subject: RE: YAMAHA - Support for aged stock

Hi Ajay,

Great news. Please take back the unit for RA. Please attach my direct boss's name Russell Wykes as the point of approval.

Chat soon.

Regards,

Craig Jones | Sales Manager VIC/SA | Audio Visual Division



### YAMAHA MUSIC AUSTRALIA

Level 1, 99 Queensbridge Street Southbank VIC 3006 Australia

M: 0417 251 431

E: craig.jones@music.yamaha.com

From: Mandyam, Ajay [mailto:Ajay.Mandyam@au.harveynorman.com]

Sent: Friday, 5 September 2014 4:56 PM

To: Craig Jones

Subject: RE: YAMAHA - Support for aged stock

Hi Craig,

Marionstore Py Ltd A.C.N. 160 200 475 / A.B.N. 15 830 357 801 as Trustee of the Marionstore no2 Trust trading as

# Harvey Norman AV/IT Superstore Marion

822 - 826 Marion Road Marion SA 5043

Phone: 08 8375 7777 Fax: 08 8375 7766

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### TAX INVOICE

INVOICE REPRINT 2385606 28/06/14 11:19:23 96 6091837

MARIANNA WIZOR
4 COOLALIE RD
5 SHEIDOW PARK
5 SA 5158

Assist: 154 AMandyam
Cust #: 83812295
SType: CASH SALE
Oper: 154 Jo Walker

Product	Qty	Price		Total	
RXV500DB YAMAHA 5.1 5X115W * TAKEN * on 30/06/1	AV RECVR		200.00	649.00	DOP
EXCLUDEPRODCARE EXCLUDING PRODUCT RXV500DB YAMAHA 5. * TAKEN * on 30/06/1	CARE .1 5X115	0.00		0.00	
F5D4077AU BELKIN 200MBPS AV * TAKEN * on 28/06/1	POWERLINE		79.95	100.00	
F5D4077AU BELKIN 200MBPS AV * TAKEN * on 01/07/1	POWERLINE			-100.00	
RXV500DB YAMAHA 5.1 5X115W * TAKEN * on 15/09/1	AV RECVR		200.00	649.00	
EXCLUDEPRODCARE EXCLUDING PRODUCT RXV500DB YAMAHA 5 * TAKEN * on 15/09/1	CARE .1 5X115	0.00		0.00	
RXV500DB YAMAHA 5.1 5X115W * TAKEN * on 13/09/1	AV RECVR			-649.00	DOB
EXCLUDE PRODCARE EXCLUDING PRODUCT RXV500DB YAMAHA 5 * TAKEN * on 13/09/3	CARE .1 5X115	0.00		0.00	
RXV500DB YAMAHA 5.1 5X115W * TAKEN * on 13/09/1	AV RECVR		200.00	649.00	
EXCLUDEPRODCARE EXCLUDING PRODUCT RXV500DB YAMAHA 5 * TAKEN * on 13/09/2	CARE .1 5X115	0.00		0.00	3