

18/02/2016 TESSA

Contact Name * Date Raised*

Email: sonyreturns.au@ap.sony.com Returns Enquiries: 1300 30 27 27 Sony Contact Details Fax: 02 9887 1345

Valid as of 03/11/2014

Phone No* Store No* Claim no* Email address Company Name *	0395676682 203 4783823 chadstone.elecreturns@au.harveynorman.com HARVEY NORMAN CHADSTONE 699 WARRIGAL RD CHADSTONE VIC 3148
大学 (大学) (

Please be advised all fields with * MUST be completed

					The second name of the second na	
Sony Product code (Quantity Reason for return	Summary of fault	Serial Number	Date of end user purchase (Required for return reason U07)	Sony Invoice no. (Required only for return reasons U01/U03/U06)	Sony Invoice no. Supporting comments (Required only for return reasons U01/U03/U06)
	100	310	310 4650316	10/02/2016	10/02/2016 6082101517	SUB CRACKLING CONSTANTLY
SWFBR100B	T 000/					
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	11 to be not transported *+ bis will determine number of labels sent for this return.	rmine number of labels sent f	or this return.			

Number of consolidated boxes to be returned *this will determine

For Bravia Cracked Screens - Please contact Sony Returns on 1300 30 27 27 prior to raising claim

Please refer over for Return Guidelines, reason and fault codes

DERNI PTY LTD A.C.N. 002 263 872 / A.B.N. 41 002 263 872 For Chadstone Superstore Pty Ltd A.C.N. 139 592 028 / A.B.N. 99 068 621 542

Harvey Norman AV/IT Superstore Chadstone

699 Warrigal Road CHADSTONE VIC 3148

Phone: 03 9567 6666 Fax: 03 9567 6699 RE-PRINT TAX INVOICE 18/02/16 16:12:38 203 CREDIT CLAIM 4783823 Contact : 77 TESSA H
Supplier # : 505935 SONY AUSTRALIA LIMITED PO BOX 1992 Franchisee #: 20360 NORTH SYDNEY 2059 : 060 Fran Phone: 1300302727 Fax : 0298788320 Dear Sir/ms, We claim a credit to our account in respect to the matter detailed below. PLEASE NOTE THAT YOU HAVE UNTIL 18/04/16 TO REJECT THIS CLAIM, OTHERWISE IT WILL BE CONSIDERED FINALISED IN OUR FAVOUR. Reason for our claim: CLAIM-RETURN FOR CR R.A. No: Qty Price Product Code Description of Goods 1.00 272.05 BRAVIA WI-FI SUB BLK SWFBR100B FAULTY- SUB IS MAKING CONTSANT CRACKLING NOISE S/N: 4650316 A.B.N. No : 41 002 263 872 G.S.T. \$: 27.20 TOTAL CLAIM \$: 299.25 27.20 Authorised by: Raised by:__ | CHECKED | PACKED |Quantity Ву Quantity Ву |Drivers Signature |Con Note No Carrier Company Date | Veh Drivers reg

E&OE. V2015.09

Name

Chadstone Superstore Pty Ltd A.C.N. 139 592 028 / A.B.N. 99 068 621 542 as Trustee of the Chadstone SuperstoreNO2 Trust trading as

Harvey Norman AV/IT Superstore Chadstone

699 Warrigal Road CHADSTONE VIC 3148

Fax: 03 9567 6699 Phone: 03 9567 6666

TAX INVOICE

MARISSA CAREY

INVOICE REPRINT 1827080

10/02/16 12:54:10 203 4774533

Assist: 77 KARL

Cust #: 1

SType : CASH SALE SURREY HILLS Oper : 77 TESSA H VIC 3127

Product	Qty	Price	Total
SWFBR100B BRAVIA WI-FI SUB B * TAKEN * on 10/0	1.00 LK		
EXCLUDEPRODCARE EXCLUDING PRODUCT SWFBR100B BRAVIA W * TAKEN * on 10/0	CARE I-FI SUB E		0.00
SWFBR100B BRAVIA WI-FI SUB B * TAKEN * on 15/0	LK	-290.00	-290.00
EXCLUDEPRODCARE EXCLUDING PRODUCT SWFBR100B BRAVIA W * TAKEN * on 15/	CARE I-FI SUB E		0.00
SWFBR100B BRAVIA WI-FI SUB B * TAKEN * on 15/	LK	290.00	290.00
EXCLUDEPRODCARE EXCLUDING PRODUCT SWFBR100B BRAVIA W * TAKEN * on 15/	CARE II-FI SUB I		0.00

Invoice Notes:

Faulty sub keeps crackling tested and swapped by ian ********

** CUSTOMER RESPONSIBILITIES ** PLEASE BE HOME ON DELIVERY DAY AND MAKE SURE GOODS FIT OR REDELIVERY WILL APPLY CANCELLED ORDERS MAY INCUR A DELIVERY FEE, ASSEMBLY FEES EXTRA ** ESTIMATED TIMES ONLY FOR DELIVERIES ** BALANCE MUST BE PAID BY *CASH ONLY*

Pickup/Delivery Address: MARISSA CAREY

Total	290.00
G.S.T Content	26.36
INV PENDING	0.00
INV DEPOSIT	290.00
BALANCE OWING	0.00
	G.S.T Content INV PENDING INV DEPOSIT