

Yuriy Sergeev

Agile Certified (ICAgile) Project Manager

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Summary

Proactive, innovative Project Manager and IT Professional with 9+ years of experience in Project Management, Software development, Maintenance and Production support of different types IT systems and solutions for Banking, Telecommunication, Government and others spheres.

Areas of expertise

- Software Development
- Process Improvement
- Relationship Development
- Stakeholder Relations
- IT Implementation
- Program Management
- Technical Implementations
- Agile / Waterfall Processes
- Team Leadership

Key Skills Assessment

- Project Expert
- Agile Project Management (Scrum/Kanban)
- Analytical skills
- Web Application Development
- Mobile Application Development
- Launching new projects
- E-Commerce / Banking
- Telecommunications Infrastructure
- Atlassian Jira / Confluence

Certifications

- Business Process Management Suit, Academy Software AG in Russia, Certificate in March 2011
- Agile Certified Professional, The International Consortium for Agile (ICAgile), Certificate in February 2014

Work History

October 2013 - Present, [RooX Solutions](#)

Project manager, Analyst

Projects:

- [Personal Cabinet MTS](#)
- [MTS Self-Service Application for Windows](#)
- MTS Applications in Social Networks: [Facebook](#), [Vkontakte](#), [Odnoklassniki](#)
- MTS Services Widgets for Value Added Services
- [Yota](#) Customer Single sign-on Service for Voice & Mobile Application

Responsibilities:

- Managing day-to-day operational aspects of a project, scope, resources and cost
- Risk identification, planning, mitigation and management
- Managing Technical solution by engaging Architects, Team Leads and providing them insight on various components
- Managing various phases of the project and specific deliverables of the phases to ensure successful solution methodology and deployment
- Managing Project phase gates for auditing and procedural purposes. Holding regular phase gate meetings after successful completion of phases
- Supporting the Business and IT driver with project governance and deliverables such as charter, Business case etc
- Leading the project components from Inception to Post deployment checkout and project closure
- Creating, executing and managing project work plans and schedules
- Managing effective communication between various teams managing various components and coordinating deliverables
- Engaging required technical and Business teams to manage impacted components for required changes
- Communicate, resolve, escalate issues & coordination with client and teams to resolve them
- Lead teams towards completing deliverables and meeting project timelines
- Providing status to Stakeholders on weekly basis in terms of deliveries, development risks, accomplishments and plan for the following week
- Suggest IT solutions to support & improve client business
- Prototyping solutions and applications for ios, windows, Android and Web Services
- Analytical description of business processes and use-cases
- Analytical studies to create the most cost-effective solutions

Tools and Technologies:

- [Atlassian Jira](#) / [Confluence](#), [Smartsheet](#)
- [Enterprise Architect](#), [Omnigraffle](#)
- Linux (RedHat, Centos, Solaris), Vagrant+Ansible, Git, Nginx, Apache, HAProxy

- Backend: JAVA (Maven3, Gradle, CI Jenkins, Nexus, Tomcat & etc.) + DB (Oracle, Postgresql)
 - Frontend: JavaScript/HTML/CSS (Dust, AngularJS, NodeJS, Slim, Bootstrap, ZurbFoundation, LESS/SASS, etc.)
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August 2012 - October 2013, [Processing Technologies](#)

Project Manager, Deputy Head of direction

Projects:

- [Payment portal of public services](#)
- [Services for payments in EPGU](#)
- [Services for payments in Moscow PGU](#)
- [Services for payments in Saint-Petersburg PGU](#)
- [Services for payments in Stavropol PGU](#)
- Several services for payments in mobile applications (Android, iOS, WinMobile)
- System Integration with several Government Information Systems ([GIS GMP/](#)), [SMEV](#), [IS RNIP](#), [EPSH](#) etc.)

Responsibilities:

- Creating and executing project work plans, schedules
- Managing day-to-day operational aspects of a project and scope
- Reviewing deliverables prepared by team before passing to production
- Preparing for engagement reviews and quality assurance procedures
- Risk planning and handling
- Effectively communicating relevant project information to superiors
- Setting and managing partners & users expectations
- Managing day-to-day partners interaction
- Interacting with partners & users on daily basis for status reporting
- Management reporting to senior management, internal and external
- Task allocation & tracking
- Managing Resources for Oncall 24/7 production support for Batch and Online systems
- Multichannel support for various regions including testing
- Responsible for providing technical help to the project as and when required
- SEO & SMO development and promotion
- Prototyping solutions and applications for ios, windows, Android and Web Services
- Analytical description of business processes and use-cases
- Analytical studies to create the most cost-effective solutions

Tools and Technologies:

- Atlassian Jira / Confluence
- Omnigraffle
- Linux (RedHat, Ubuntu), Git, Nginx

- Backend: PHP (Symfony)
 - Frontend: JavaScript/HTML/CSS (Bootstrap, SASS, etc.)
 - DB: Oracle, PostgreSQL, MySQL
 - [Yandex.metrika](#), [Yandex.webmaster](#), [Yandex.direct](#)
 - [Google Analytics](#), [Google Adwords](#), [Google AdSense](#)
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May 2011 - August 2012, [MKS Technology Inc. a part of Zefs Ltd.](#)

Project Manager

Projects:

- State Information System [AI SZHILJO](#)
- Information System BTI Nord-West

Responsibilities:

- Estimation of the feasibility software solutions
- Creating and executing project work plans, schedules
- Managing day-to-day operational aspects of a project and scope
- Preparing for engagement reviews and quality assurance procedures
- Risk planning and handling
- Effectively communicating relevant project information to superiors
- Setting and managing partners & users expectations
- Managing day-to-day partners interaction
- Task allocation & tracking
- Prototyping solutions
- Analytical description of business processes and use-cases
- Analytical studies to create the most cost-effective solutions

Tools and Technologies:

- [MegaPlan](#)
 - MS Visio, MS Office
 - Linux (RedHat), Subversion, Apache,
 - Backend: JAVA (Tomcat & etc.) + DB (Oracle) + JasperReports
 - Frontend: JavaScript/HTML/CSS (HTML5, CSS3, mustache)
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September 2009 - May 2011, [TA-System Ltd.](#)

Development Director, Head of VoIP development direction, Analyst

Project:

"TA-System VoIP Wholesale Solution" - an innovative integrated solution covering all aspects of transit telecommunications company activity. Solution can be successfully used both by major suppliers of VoIP traffic and by small IP-telephony companies providing calls and thus seeking for routes with optimal price and quality.

Responsibilities:

- Presale, Software development consulting, including business plans & generated new development ideas
- Prototyping solutions
- Analytical description of business processes and use-cases
- Analytical studies to create the most cost-effective solutions
- Managing day-to-day operational aspects of a project and scope
- Coding & QA
- Responsible for providing technical help to the project as and when required

Tools and Technologies:

- Microsoft Team Foundation
 - MS Visio, MS Office, Visual Studio
 - Windows Server 2008 (IIS), Linux Centos
 - Backend: ASP.NET, C#, CrystalReports, nHibernate
 - Frontend: JavaScript/HTML/CSS
 - DB: MSSQLServer, Postgresql
 - Asterisk, FreeSWITCH, MVTs, Quantum, Cisco, Opal library, PTLib
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April 2009 - September 2009, E2E4

Software Developer, Analyst**Responsibilities:**

- Software development
- Identification, analysis and adaptation of business processes to the tasks of the developers in the area of OSS / BSS / NGOSS systems (the pricing, billing, routing, QoS, different kinds of reports and accounts), design and approval decisions
- Analytical description of business processes and use-cases

Tools and Technologies:

- Microsoft Team Foundation
 - MS Visio, MS Office, Visual Studio
 - Windows Server 2008 (IIS)
 - Backend: ASP.NET, C#
 - Frontend: JavaScript/HTML/CSS
 - DB: MSSQLServer
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March 2008 - January 2009, [Cellmedia](#) Software Developer C#

Project:

- [INTV- video broadcasting online portal](#)

- [Exchange for advertising on the Internet](#)

Responsibilities:

- Web-Services development
- Development of extensions for Internet Explorer and Mozilla Firefox
- Customization of Windows Mobile applications

Tools and Technologies:

- Visual Studio
 - C#, XUL, JavaScript, HTML, CSS
 - DB: MySQL
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June 2008 - March 2008, Internal Affairs Ministry **IT developer, Engineer**

Responsibilities:

- Web-Services development
- Network Administration

Tools and Technologies:

- Windows Server 2008, Linux, Solaris
 - Visual Studio
 - C#, JavaScript, HTML, CSS
 - DB: MSSQL, Active Directory, IIS
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2005 - 2006, Research Institute of Signal Communications **Software developer**

Responsibilities:

• User interface developing • Creation of Data Base • Creation network protocol of data exchange

Tools and Technologies:

- MS Visio
- Linux (MSVS, Gentoo)
- C++, QT Library
- DB: Postgresql

Education

2006 - 2009, Saint-Petersburg State University **Master of Economics**, Finance and Credit specialization (Building and operation of distance banking systems, banking automated systems and electronic payment systems)

2001 - 2006, Saint-Petersburg State University **Master, Engineer**, Math and software specialization (Application software development, IT, telecommunications, wire&wireless communication)