

## USEFUL

E: does not think the app is useful

B: thinks the app is useful

C: thinks the app is useful

A: thinks the app is useful

D: thinks the app is useful

A: Knows how to get started

B: Knows how to get started

## GETTING STARTED

C: Knows how to get started

D: Knows how to get started

E: Knows how to get started

## PRE-ORDER

B: wishes there was an option to Search the items to preorder

D: Wishes there was a Filter for items on the basis of reviews

## CHECK OUT

E: wishes there was a Shopping cart to review order

C: wishes there was a Shopping cart to review order

## TONE

B: speaks in a confident tone

C: speaks in a confident tone

E: speaks in an indifferent tone

A: speaks in a positive tone

B: speaks in a positive tone

C: speaks in a positive tone

D: speaks in a positive tone

A: Wants the appointment to be recurring

D: Wants the appointment to be recurring

## MAKING AN APPOINTMENT

A: Wants a calendar to schedule the date

E: Wants a calendar to schedule the date

B: Wants a calendar to schedule the date