1-4(a): Taxonomy of Recommender Systems (part 1 of 2)

Introduction to Recommender Systems

Analytical Framework

- Dimensions of Analysis
 - Domain
 - Purpose
 - Recommendation Context
 - Whose Opinions
 - Personalization Level
 - Privacy and Trustworthiness
 - Interfaces
 - Recommendation Algorithms

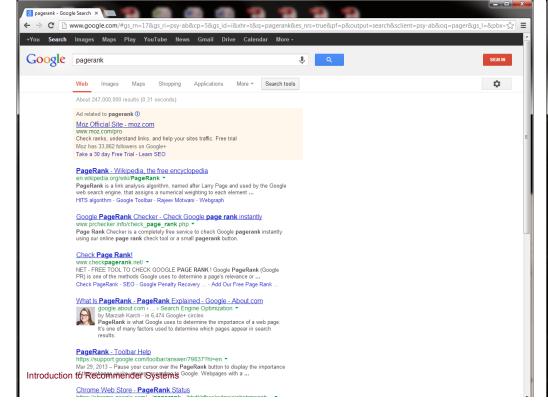
Learning Objectives

- To understand the different types of recommender systems
 - A framework for analyzing recommender systems in general
 - A specific overview of different recommendation algorithms
- To acquire a roadmap for the rest of the course, based on the algorithms studied

Introduction to Recommender Systems

Domains of Recommendation

- Content to Commerce and Beyond
 - News, information, "text"
 - Products, vendors, bundles
 - Matchmaking (other people)
 - Sequences (e.g., music playlists)
- One particularly interesting property
 - New items (e.g., movies, books, ...)
 - Re-recommend old ones (e.g., groceries, music)

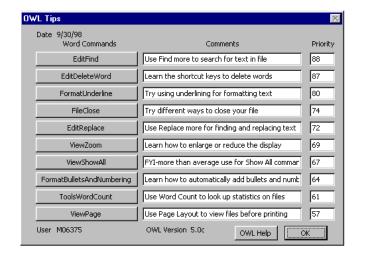


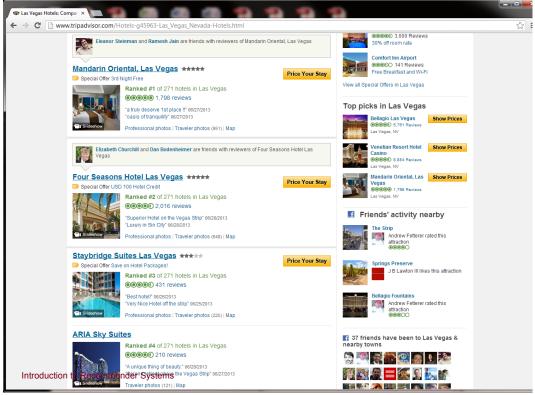


Purposes of Recommendation

- The recommendations themselves
 - Sales
 - Information
- Education of user/customer
- Build a community of users/customers around products or content

OWL Tips

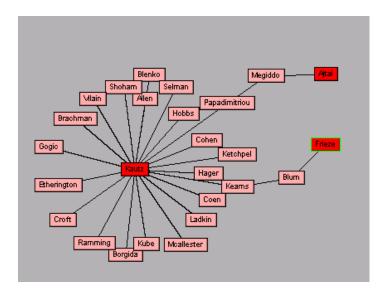




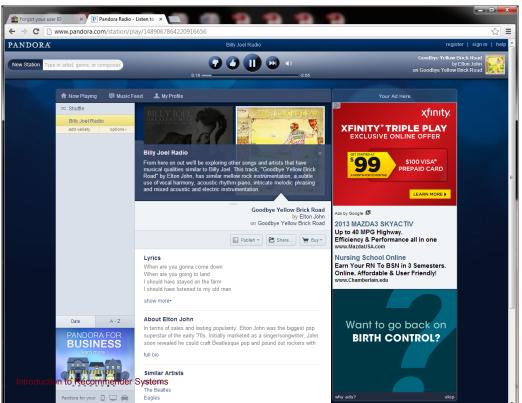
Recommendation Context

- What is the User doing at the time of recommendation?
 - Shopping
 - Listening to Music
 - Hanging out with other people
- How does the context constrain the recommender?
 - Groups, automatic consumption (vs. suggestion),
 level of attention, level of interruption?

ReferralWeb



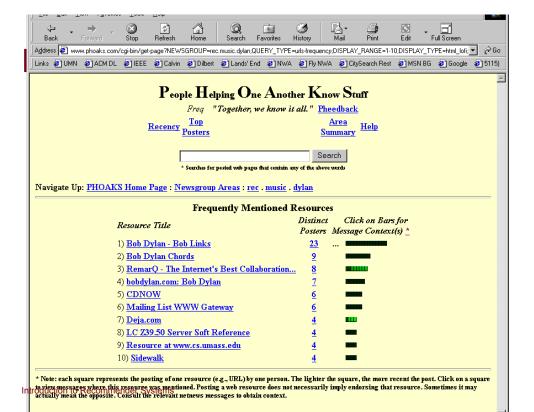
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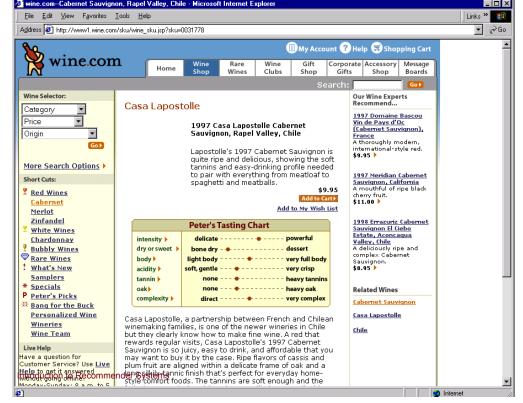


Whose Opinion?

- "Experts"
- · Ordinary "phoaks"
- People like you

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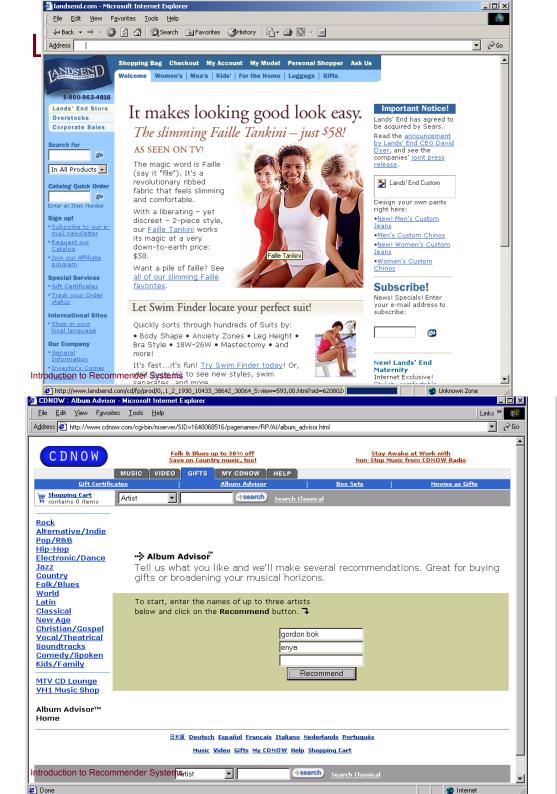


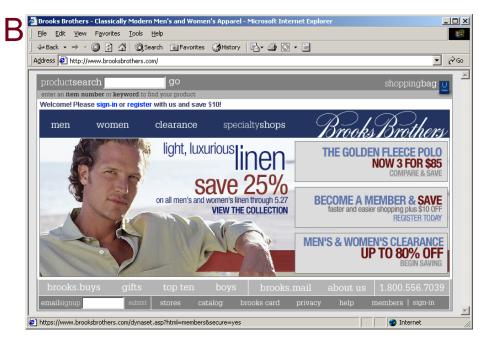


Personalization Level

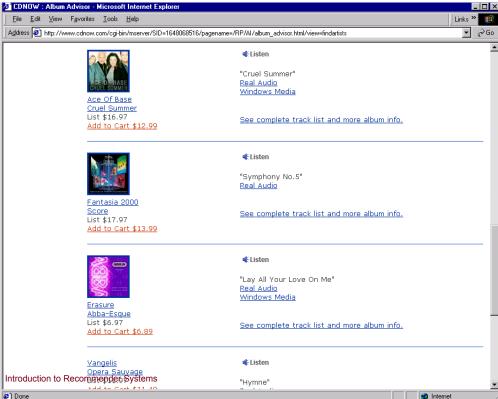
- Generic / Non-Personalized
 - Everyone receives same recommendations
- Demographic
 - Matches a target group
- Ephemeral
 - Matches current activity
- Persistent
 - Matches long-term interests

Introduction to Recommender Systems





Introduction to Recommender Systems





Privacy and Trustworthiness

- Who knows what about me?
 - Personal information revealed
 - Identity
 - Deniability of preferences
- Is the recommendation honest?
 - Biases built-in by operator
 - "business rules"
 - Vulnerability to external manipulation
 - Transparency of "recommenders"; Reputation

Introduction to Recommender Systems

Interfaces

- Types of Output
 - Predictions
 - Recommendations
 - Filtering
 - Organic vs. explicit presentation
 - · Agent/Discussion Interface
- Types of Input
 - Explicit
 - Implicit

Recommendation Algorithms

- Non-Personalized Summary Statistics
- Content-Based Filtering
 - Information Filtering
 - Knowledge-Based
- Collaborative Filtering
 - User-User
 - Item-Item
 - Dimensionality Reduction
- Others
 - Critique / Interview Based Recommendations
 - Hybrid Techniques