

YANA SRIVASTAVA

Computer Science graduate with experience in frontend development, QA, and support. Proficient in React.js, JavaScript, HTML/CSS, and REST APIs. Built responsive, user-centric web apps with strong UI/UX and performance focus. Collaborative, solution-driven, and passionate about clean, scalable code.

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Great at developing websites

EXPERIENCE

Tech Mahindra – QA & Technical Support *Jan 2024 – July 2025*

- Audited 100+ customer interactions weekly, analyzed QA trends, and provided feedback to improve CX and compliance.
- Resolved 50+ daily queries via calls, chats, and emails with a 95% satisfaction rate; documented issues using Convin and Ameyo.
- Supported web apps built with React.js and Angular by identifying UI/UX bugs and assisting clients.

INTERSHIPS

Frontend & Web Development Roles:

*Dec2023 – Jan 2024 / Matra (Web and Wordpress Developer) ,
Sep 2023 – Nov 2023 / Piki Green Tech (Software Developer),
Jul 2023 – Nov 2023 / YoWork We Serve(Tech Lead) ,
Jun 2022 – Aug 2022 / Saxo Group(UI/UX- Student Intern)*

- Built responsive websites and web apps using **React.js**, **HTML/ CSS**, **JavaScript**, and **WordPress**.
- Integrated REST APIs and plugins for dynamic content, forms, and e-commerce.
- Led web projects for clients like **Physics Wallah**, managing delivery and team coordination.
- Developed tools like a real-time currency converter and educational platforms.

PROJECTS

Web Applications & Responsive Design

- Rent Hub** (*Jun 2022 – Aug 2022*): Developed a PG-student connector platform using **HTML**, **CSS**, **JavaScript**, and **MySQL**. Enabled intuitive record management and efficient housing search.
- Gurukul Siksha – SIH-22 Grand Finale** (*Sep 2022*): Built an educational web app focused on ancient history and NIPUN Bharat using **MongoDB** and frontend technologies. Delivered interactive UI and mobile-friendly design.
- Indo Weather** (*Sep 2022 – Dec 2022*): Created a global weather forecast site using **Open APIs**, **HTML**, **CSS**, **JavaScript**, and **MySQL**. Ensured real-time data updates and seamless accessibility across devices.

EDUCATION

Bachelor Of Engineering (CSE)

Chandigarh University, Mohali, Punjab
(2020 – 2024), 8.3 CGPA

SKILLS

- Programming:** C, Java, Python, JavaScript, SQL
- Web Development:** React.js, AngularJS, HTML/CSS, jQuery, Bootstrap, WordPress
- Databases & APIs:** MySQL, MongoDB, REST APIs
- Tools:** AWS, Microsoft Excel
- Soft Skills:** Communication, Teamwork, Leadership, Problem-Solving

CERTIFICATES

- Cloud & DevOps:** AWS Cloud Practitioner, Microsoft Azure Fundamentals
- Programming & Data:** Python (IBM), SQL & NoSQL (IBM), Big Data & Spark (IBM)
- Web & Software:** Git/GitHub (Microsoft), Web Development (Microsoft), Software Engineering & Testing (NPTEL)
- Business Tools:** Salesforce, Power BI

ACHIVEMENTS

- Led GFG CU & Alexa CU chapters (1300+ members); organized IEEE Tech Month, Tech Invent, DevFest22, and coding events.
- SIH Finalist 2023 & National Runner-Up 2022; AWS Cloud badge holder & Best Competitor Awardee – Chandigarh University