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QATestLab
quality is a rule

Yana K.

SUMMARY:

Yana is resolute, full of energy and initiatives, communicative, reliable and responsible. She has strong analytical skills and strong knowledge in software testing principles and methodologies. Yana has excellent communication and interpersonal skills, good work ethic and the ability to work well in a team or individual environment.

PROFESSIONAL EXPERIENCE:

2018 – up to present
Software QA Engineer

- Deep understanding of the software product life cycle
- Understanding the goals and objectives in software testing
- Theoretical knowledge of software testing types: functional testing, performance testing, usability, UI testing, regression, localization testing and others
- Participation in full life cycle testing of different applications
- Experience in testing web-based, desktop and mobile applications, web-services
- Reporting software bugs and interacting with developers to resolve technical issues
- Good problem solving and analytical skills
- Ability to interact with the clients efficiently
- Ad hoc and exploratory testing with positive and negative scenarios
- Understanding of Agile methodologies
- External user perspective experience working with different inner CRM systems
- Development of documentation, test cases based on software requirements
- Testing of functional requirements and business specifications of the projects as well as performed dynamic smoke, functional, and regression testing.
- Tested applications compatibility on different platforms (Windows, Mac OS), browser versions (IE, Firefox, Safari and Chrome) and Mobile Devices (iOS, Android)
- Performing various kinds of testing: black-box testing, functional, usability, UI, requirements, installation, acceptance, regression, localization, installation, smoke, exploratory, performance, cross-platform, cross-browser testing.

EDUCATION:

09, 2017 – 02, 2022
Uzhgorod National University
Department of Software Engineering
Master's Degree

LANGUAGES:

- Russian and Ukrainian – fluently as native languages
- English with the ability to work and to communicate

PRACTICAL SKILLS:

- **Bug Tracking systems:** Mantis, Jira, Trello
- **Test case management systems:** TestLink, TestRail
- **Browsers:** Chrome, Firefox, Safari, IE, Edge, Opera, Yandex Browser, etc.
- **Devices:** Android devices, Windows devices, iOS devices
- **Testing types:** black-box testing, functional, regression, smoke, UI/UX, usability testing, integration, acceptance, end-to-end, cross-browser, cross-platform, ad-hoc, and exploratory testing with positive /negative scenarios
- **Test Design Techniques:** Cross-browser testing, Regression testing, Ad-hoc testing, Testing of positive/negative scenarios, Smoke testing.
- **Development methodologies:** Scrum, KanBan
- **Management tools:** TestRail, Jira, Mantis
- **OS / Platform:** Windows, iOS, Android
- Strong understanding of Document Management
- VPN and Proxy servers services
- **Test build delivering:** Firebase, AppCenter, Crashlytics, Google beta tester
- **Databases**: Oracle DB
- **Mobile network connections** 2G/Edge, 3G, 4G
- **Others**: Charles, WinSCP, Xenu

PROJECTS:

09, 2020 – up to present
Development of medical questionnaires
The company specialises on the candidates' selection for clinical researches
Role: Manual Test Engineer
Tools: Jira, TestRail, VPN proxy, Oracle DB, Charles
Responsibilities:

- Create, update and execute test cases
- Functional testing
- Database testing
- Performance testing
- Manual testing
- UI testing
- Bug tracking, reporting and further processing of bugs
- Developing checklists and test cases
- Work with the development team to resolve open issues
- Preparing testing reports
- Verifying issues and reporting bugs and improvements
- Testing new features
- Functional testing
- Cross-browser testing on different browsers and mobile devices
- Estimating testing time and resources of new features

07, 2020 – 09, 2020

Online learning platform
The platform provides access to online learning resources and instructions.
Role: Manual Test Engineer
Tools: Jira, VMWare, Client VPN, Slack, DevTools, Google Spreadsheets
Responsibilities:
- Verifying issues
- Reporting bugs and improvements
- Testing new features
- Manual testing
- UI/UX testing
- Web Testing
- Cross-browser testing on different browsers and mobile devices
- Performing regression testing with positive and negative scenarios

03, 2020 – 07, 2020

Marketing and Design agency
Marketing/design agency that supports numerous websites
Role: Manual QA Engineer
Tools: Google Docs, Trello, Xenu, PerfectPixel, AppCenter
Responsibilities:
- Technical support: processing service requests, updating tickets, creating issues for incidents
- Creating/updating checklists
- Meetings/chats with the team
- Functional testing
- UI/UX testing
- Cross-browser testing
- Regression testing
- Ad-hoc testing
- Testing with positive/negative scenarios
- Smoke testing
- Verifying issues
- Reporting bugs and improvements
- Testing new features

11, 2019 – 03, 2020

Company which provides web design, software and search marketing solutions
A company that provides various solutions in software development and digital marketing.
Role: Manual Test Engineer
Tools: Jira, VMWare, Testrail, VPN, DevTools, Google Spreadsheets, Snagit, Slack, AppCenter, ApowerMirror, Vysor
Responsibilities:

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- Review documentation of the team members
- UI/UX testing
- Creating test cases
- Cross-platform, cross-browser testing
- Ad-hoc testing
- Positive, negative testing
- Performing regression testing
- Writing and executing test cases
- Mobile and Web testing
- Defect Tracking and Management in Jira
- Testing on mobile devices (Android, iOS)

02, 2018 – 11, 2019

Digital agency

Digital agencies provide the services of traditional website design and development, server hosting and services of digital marketing, internet advertising, blogging, social management etc. In order to build an online presence around a complete strategic plan and provide high ROI, digital agencies conduct search engine marketing (pay-per-click, retargeting), online lead generation, video and email marketing and mobile campaigns. The main objective is to provide online brand development and management.

Role: Manual QA Engineer

Tools: Jira, Snagit, Mantis, Slack, TestRail, Dropbox, TestFlight

Responsibilities:

- Defect Tracking and Management in Mantis
- Cross-browser testing
- Functional testing
- Cross-platform testing
- Manual testing.
- Regression testing
- Positive, negative testing
- UX/UI testing
- Layout testing