User journey

Your name _____   Date _____

CODECLAN

User action

1 Start — User inputs book title/ keyword/ author in the search box

User action

2 — User selects a book from the list to look at the details

User action

3 — User selects "Add to wish list" option

User action

4 — User selects "Back to search results"

System response

List of books appears, on top of the list indicating the number of books found

System response

Book's details, along with "Add to wish list"/"Order" and "Back to search results" options

System response

Message "This books is in your wish list!", options "Continue search" and "Back to search results"

System response

List of books appears, on top of the list indicating the number of books found

User action

5 — User selects Home page

User action

6 — Clicks "How it works" link

User action

7 — Clicks on "My wish list" option

User action

8 End — Returns to the home page

System response

Loads Home Page

System response

"How it works" page opens with instruction how to use the website

System response

"My wish list" page loads

System response

Home page loads