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EDUCATION

Tsinghua University, Department of Industrial Engineering, Beijing, China

Ph.D. Candidate, 2019-Present Advisor: Zuo-Jun Max Shen

Committee Members: Xinyu Cao, Wei Qi

Duke University, Nicholas School of Environment, Durham, US M.E.M. Energy and Economics, 2017

Tsinghua University, School of Journalism and Communication, Beijing, China B.A. Journalism and Communication, 2015 B.S. Economics, School of Economics and Management, 2015

RESEARCH

General Research Interest

The Interface between Operations Management and Marketing, Quantitative Marketing, Online Marketplace, Causal Inference in Machine Learning, Field Experiments

Papers Under Revision

- "From Social to Purchase: Customer Selection in Social Group Buying," Yan Cheng, Shaochong Lin, Zuo-Jun Max Shen, minor revision at *Production and Operations Management*.
- "Selecting Creators to Sign on a Content-Sharing Platform: A Deep-DiD Approach," Yan Cheng, Jingbo Wang, Xinyu Cao, Zuo-Jun Max Shen, Yuhui Zhang, major revision at *Marketing Science*.
- "How the Platform Enables Creator: A Perspective of AI Feedback," Yan Cheng, Shaochong Lin, Zhou Zhou, Zuo-Jun Max Shen, in submission to *Management Science*.

Working Papers

• "The Heterogeneous Treatment Effect of Bullet Chats: An Instrumental-Variable Approach," Xinyu Cao, Yan Cheng, Jingbo Wang, Zuo-Jun Max Shen, in preparation for submission.

CONFERENCE PRESENTATION

"From Social to Purchase: Customer Selection in Social Group Buying":

 $\bullet\,$ 13th POMS-HK International Conference, 2023

"Selecting Creators to Sign on a Content-Sharing Platform: A Deep-DiD Approach":

- Marketing and the Creator Economy Conference, Columbia University, 2023
- 14th POMS-HK International Conference, 2024

TEACHING EXPERIENCE Quantitative Analysis

Duke University, Teaching Assistant

FULL-TIME INDUSTRY EXPERIENCE Product Manager Alibaba, 2018 Fall-Winter

Business Analyst Baidu, 2017-2018

HONORS AND AWARDS

Nicholas School of Environment Scholarship, 2016 Nicholas School of Environment Scholarship, 2017

SKILLS Programming Languages

Python, Stata, Matlab, R, SQL, LaTeX

Others

TOEFL speaking 28

REFERENCES Professor Zuo-Jun (Max) Shen

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Professor Xinyu Cao

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Professor Wei Qi

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