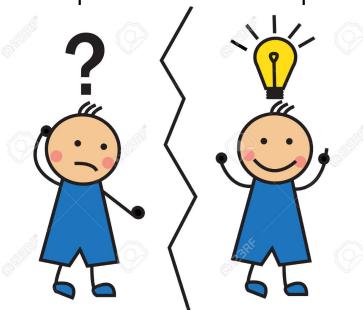
# INFORMATION ANALYST

Group #5: Yang Yang, Pavan Jaggampudi, Laura Reed

### WHO ARE THEY?

An information analyst performs tasks that involve reviewing, extracting, and analyzing information and data on system processes and procedures.



## SOME JOB TITLES

### **SQL Analyst Developer**

Information Systems Analyst
Microsoft Business Intelligence Analyst
Insurance Analyst

### **Data Analyst**

**Order Analyst** 

### **Natural Resources Analyst**

**Senior IT Analyst Business Analyst** 

### Intelligence Analyst

**IT Security Analyst** 

### **Marketing Analyst**

Information Security
Analyst

**Contract Analyst** 

### SOME THINGS THEY DO

- Perform data accuracy and resolve any data Integrity Issues.
- Establish communication programs to reach users and maintain user training and materials.
- Translate business requirements into technical requirements.
- Assist users in interpreting their data and provide reports that support their business needs.
- Perform user training.

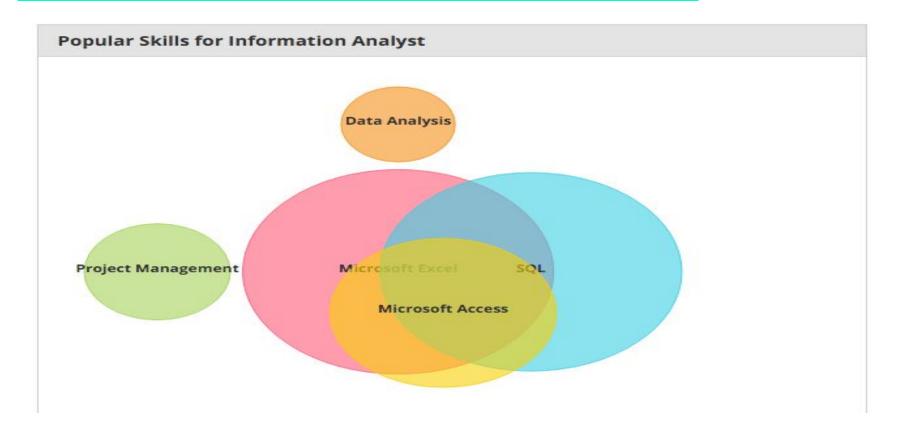
### MORE THINGS THEY DO

- Gather data.
- Create spreadsheets, charts and reports.
- Analyze data and detect trends.
- Audit reports for accuracy.
- Perform troubleshooting.
- Resolve issues and new requirements.
- Analyze processes.
- Propose and implement automation and process improvement initiatives.

## JOB RESPONSIBILITIES

- Information analysts are responsible for creating reports, analyzing data, troubleshooting, researching and fixing issues.
- They crosscheck the data to make sure their reports are accurate.
- They might also design and conduct computer modeling.
- Information analysts make recommendations on how the organization should go forward and make projections or forecasts about future expectations.
- Information analysts work closely with management, as well as clients or suppliers to determine the type of data analysis necessary.

### SKILLS FOR INFORMATION ANALYST



### SKILLS OF INFORMATION ANALYST

- A bachelor's degree in information management, information technology, statistics, or a related field
- Prefer two to three years of experience in a relevant position
- Information analysts must be detail oriented, work well in a team setting, and have excellent communication skills.
- be excellent problem solvers and capable of working well with a substantial amount of data and information.

# AVERAGE SALARY

# \$63,000

### SALARIES FOR JOBS WITH RELATED TITLES

#### Average Salary of Jobs with Related Titles



Data from http://www.indeed.com/

### RESOURCES FOR ANALYST

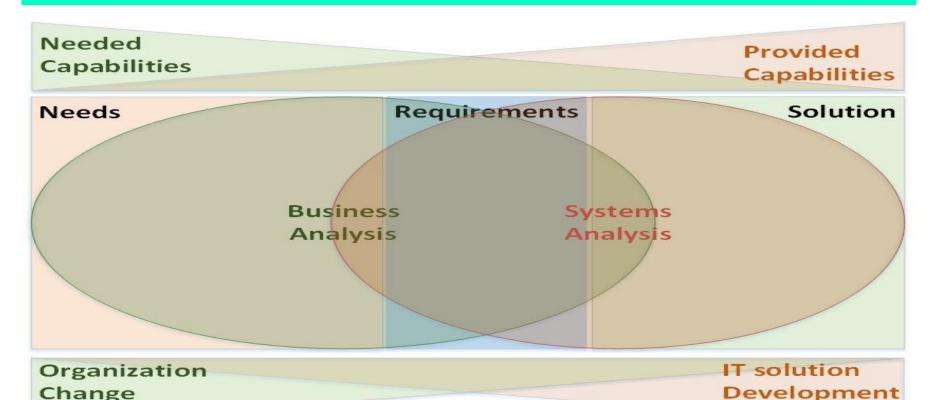
#### Academic

- Block P. (2001). Flawless consulting.A guide to getting your expertise used (3rd edition)
- Carkenord, B.A. (2008).
   Seven steps to mastering business analysis. Ft.
   Lauderdale, J. Ross
   Publications
- Gibson, J.E, Scherer, W.T.,
   & Gibson, W.F (2007). How
   to do the system analysis

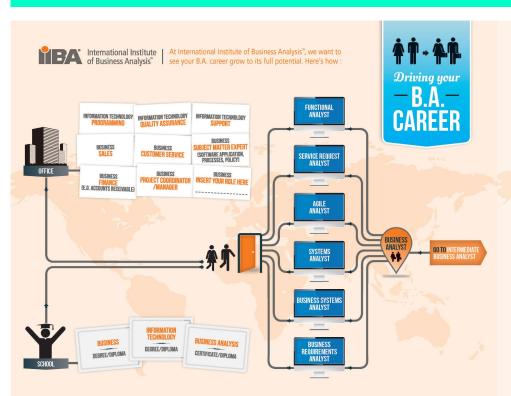
### **Professional**

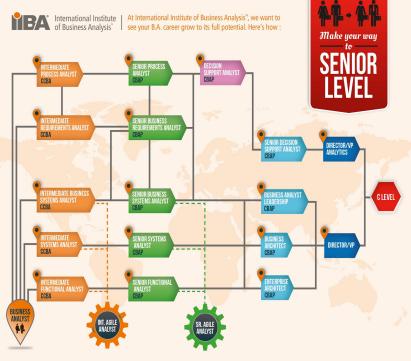
- Always ask the WHY?
- IIBA- 3+ Work experience
- CCBA & CBAP
- APICS CPIM & CSCP
- PBA PMI

### BUSINESS ANALYSIS VS. SYSTEM ANALYSIS



### CAREER PATHS - BACKGROUND





### EXPERIENCE NEEDED FOR ANALYST

- Analytical thinking and problem solving
- Business Knowledge
- Communication characters
- Interaction skills
- Conflict Resolution and Negotiation
- Software Applications

# SOME PROFESSIONAL ORGS

- American Association for Big Data Professionals
- Data Science Association
- Digital Analytics Association
- ACM
- USENIX
- <u>IIBA International Institute of</u> <u>Business Analysis</u>

## ORGS PROVIDE THINGS LIKE

- Educational Services
- Certifications
- Job Boards
- Advocacy
- Standard Setting

# EMPLOYMENT OUTLOOK (2014-2024)

Job Title	Projected Growth
Computer System Analysts	21%
Information Security Analysts	18%
Management Analysts	14%
Market Research Analysts	19%
Operation Research Analysts	30%

Date from http://www.bls.gov/