

# Yaniv Kfir

INFORMATION SYSTEMS ENGINEER

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## Skills

<b>Information systems</b>	Tafnit ERP, FSM, CRM
<b>Programming</b>	Python, C++
<b>Web</b>	Django, PHP, HTML5, Heroku, Azure, Nginx
<b>Database</b>	MySQL, PostgreSQL, MongoDB
<b>Modeling</b>	UML, OPM, SysML
<b>Misc</b>	Natural Language processing (NLP), Machine learning, Linux shell scripting, Matlab, Microsoft Project
<b>Languages</b>	English, Hebrew, Russian

## Experience

### Information Systems Engineer

Haifa

OPERATE

2020 - Currently

- Managing Tafnit ERP system
- System characterization and specification for new programs within the ERP and FSM modules
- Writing user manuals instructing end-users on ERP and FSM systems
- Responding to cyber-security threats
- Managing IT infrastructure for the call center, servers, internet routers, phone systems
- Managing various interfaces to client and suppliers, including B2B portal

### MinervaPlus - Undergraduate project

TECHNION - ISRAEL INSTITUTE OF TECHNOLOGY

2019 - 2020

- Django based web system which facilitates easy creation and management of online experiments
- Automating research data analysis

### NLP based customer support ticket system over Twitter - Course project

TECHNION - ISRAEL INSTITUTE OF TECHNOLOGY

2019

- Proof of concept for a natural language processing (NLP) based support ticketing system based on Twitter messages containing requests for customer support

### Sentiment analysis based stock market prediction

PERSONAL PROJECT

2020

- Creating a natural language processing based prediction for future stock market behavior
- Training a natural language based machine learning algorithm based on financial publication, creating trust metric for publication

### office administrative role

CARMEL SAFETY COLLEGE

2019

- Handling funds, Data retrievals from governmental databases, License renewals

### User instruction and support

EANYGO SOFTWARE

2011

- Instructing users with operating the electronic voting machine

### Component level repair

THE CROW GROUP SECURITY SYSTEMS

2011

- Diagnosing and repairing at of electrical circuits at component level
- Quality assurance testing

## Education

### Technion - Israel Institute of Technology)

B.SC. IN INDUSTRIAL ENGINEERING, SPECIALIZING IN INFORMATION SYSTEMS

2015 - 2020

- Select courses: Database management, distributed information system, electronic commerce models, interactive intelligent systems, Organizational behavior, big data in behavioral science research, statistical learning with data

### Ort college

ELECTRONICS PRACTICAL ENGINEER

2008 - 2010

- Practical engineer certification, certified by the ministry of labor