

# Yaniv Kfir

INFORMATION SYSTEMS ENGINEER · DATA ANALYST · PROGRAMMER

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## Skills

<b>Information Systems</b>	ERP, FSM, CRM
<b>Programming</b>	Python, C/C++
<b>Web</b>	Django, PHP, HTML5, Heroku, Azure, Nginx
<b>Database</b>	MySQL, PostgreSQL, MongoDB
<b>Misc</b>	Natural Language processing (NLP), Machine learning, Linux shell scripting, Matlab
<b>Languages</b>	English, Hebrew, Russian

## Education

### Technion (Israel Institute of Technology)

B.Sc. IN INDUSTRIAL ENGINEERING, INFORMATION TECHNOLOGY

2015 - 2020

- Select courses: Database management, Distributed information system, Electronic commerce models, Interactive intelligent systems, Organizational behavior, Big data in behavioral science research, Statistical learning with data

### Ort college

ELECTRONICS PRACTICAL ENGINEER

2008 - 2010

- Practical engineer certification, certified by the ministry of labor

## Experience

### Information Systems Support Engineer

Haifa

OPERATE

2020 - Currently

- System characterization and specification for new programs within the ERP and FSM modules
- Writing user manuals instructing end-users on ERP and FSM systems
- Responding to cyber-security threat alerts from SoC
- Operating and Managing the Tafnit ERP system
- Supporting Tafnit ERP and CRM / Weblet FSM end users

### MinervaPlus - Undergraduate project

TECHNION

2019 - 2020

- Django based web system which facilitates easy creation and management of online experiments
- Automating research data analysis

### Natural language based customer support ticket system over Twitter - Course project

TECHNION

2019

- Proof of concept for NLP based processing of Twitter messages containing requests for customer support
- Automatic classification of content and creating of a ticket at the relevant department

### Sentiment analysis based stock market prediction

PERSONAL PROJECT

2020

- Creating a natural language processing based prediction for future stock market behavior
- Training a natural language based machine learning algorithm based on financial publication, creating trust metric for publication

### Administrative role

CARMEL SAFETY COLLEGE

2019

- Handling funds, Data retrievals from governmental databases, License renewals

### User instruction and support

EANYGO SOFTWARE

2011

- Instructing users with operating the electronic voting machine

### Component level repair

THE CROW GROUP SECURITY SYSTEMS

2011

- Diagnosing and repairing at of electrical circuits at component level
- Quality assurance testing