

Insurance Event Report

Event Report

Insured Person: Sofia, 22, Italian exchange student

Location: Jerusalem, Israel

Date of Event: October 14, 2025

Insurance Policy: Tour & Care – Prestige Policy

Description of the Event

Sofia ate at a local restaurant and developed severe abdominal pain, vomiting, and dehydration. She was admitted through the ER to Hadassah Ein Kerem Hospital, where she received IV fluids, antibiotics, and monitoring for 2 days.

Medical Expenses Incurred

Service	Cost (NIS)
Ambulance transport	700
Emergency room admission	1,200
Hospitalization (2 days)	8,500
Lab tests & imaging	1,100
Medication	250
Total	11750

Expected Treatment by the Insurance Company

The policy covers hospitalization and ER visits in government hospitals. Ambulance cost is covered since hospitalization followed. Medications (250 NIS) are within the 700 NIS cap. Total reimbursed: 11,750 NIS.