

# Insurance Event Report

## Event Report

**Insured Person:** Hiroshi, 28, Japanese visitor

**Location:** Tel Aviv, Israel

**Date of Event:** December 9, 2025

**Insurance Policy:** Tour & Care – Prestige Policy

## Description of the Event

Hiroshi rented an electric scooter in Tel Aviv and collided with a car door that suddenly opened. He suffered a broken collarbone and multiple abrasions. An ambulance took him to Ichilov Medical Center, where he underwent surgery to stabilize the fracture and remained hospitalized for 4 days.

## Medical Expenses Incurred

Service	Cost (NIS)
Ambulance transport	750
Emergency room admission	1,800
Surgery & hospitalization (4 days)	18,000
X-rays & lab tests	1,200
Medication	500
Total	22250

## Expected Treatment by the Insurance Company

Hospitalization, surgery, and emergency care are fully covered under the policy. Ambulance cost (750 NIS) is covered since hospitalization followed. Medication (500 NIS) is within the 700 NIS limit. Total reimbursed: 22,250 NIS.